



www.unwindpsychology.com.au

Telehealth Psychology Services - Consent Form

Psychological Services

As part of providing psychological services to you, your psychologist will need to collect and record personal information from you that is relevant to your current situation and concerns. This information is necessary to inform the assessment and treatment service in order to accurately assist you. Your informed consent is obtained before any treatment is conducted, and you may withdraw from treatment and therapy at any time.

Your Information

Your information is gathered as part of the assessment, diagnosis and treatment of your condition and difficulties, and is only seen by the psychologist. The information is retained in order to document what happens during consultations and enables the psychologist to provide a relevant and informed service to best assist you. At any stage you as the client are entitled to access the information about you kept on file, unless the relevant legislation provides otherwise. The psychologist may discuss with you, appropriate forms of access. Our full privacy policy can be found on our website - www.UnwindPsychology.com.au

Confidentiality and Exchanging Information

All personal information gathered by the psychologist during the provision of the psychological service will remain secure and confidential except in circumstances where:

1. It is subpoenaed by a court, or
2. Failure to disclose the information would place you or another person at serious risk of harm and/or danger; or
3. Your prior approval has been obtained:
 - a) to provide a written report to another professional or agency (such as a GP or a lawyer); or
 - b) to discuss the material with another person (such as an employer or family member; or
 - c) if disclosure is otherwise required or authorised by law

Cost

The full information about our cost structure can be found at www.unwindpsychology.com.au/costs. If you are a bulk billed client, by signing this consent form you assign your rebateable rights for the consultation cost over to Unwind Psychology in full.

Cancellation Policy

You will receive an email/SMS reminder 48 hours prior to your scheduled appointment. If you need to cancel or reschedule your appointment, you are required to provide at least 24 hours-notice. This is to allow other clients on the waitlist enough time to book this appointment time. A cancellation fee may apply if 24-hours notice is not provided, however, this fee may be waived in exceptional circumstances at the discretion of the Managing Director.

Consent

I, (please print) _____ have read and understood the above Consent Form, and I agree to these conditions for the psychological service provided by Unwind Psychology.

Client Signature _____ Date /.... /....