

9-HOUR CAR RENTAL: OUT-OF-TOWN (VEHICLE + CHAUFFEUR)



Vehicle color and design may vary from actual

Toyota VIOS



Vehicle color and design may vary from actual

Toyota INNOVA



Vehicle color and design may vary from actual

Toyota FORTUNER



Vehicle color and design may vary from actual

Ford EVEREST



Vehicle color and design may vary from actual

Toyota COMMUTER Deluxe



Vehicle color and design may vary from actual

Toyota GRANDIA GL

TERMS & CONDITIONS

- Daily car rental with chauffeur for trips outside Metro Manila.
- Rate is per day for a minimum of 9 continuous hours a day and based on the number of rental days and destination.
- Use of vehicle and chauffeur beyond 9 hours will be charged per excess hour but not to exceed a total of 24 rental hours. 15 minutes overtime will be considered as 1 hour.
- For long drives, please allow the chauffeur to have at least 8 hours of rest a day.
- Fuel, Parking, Toll fees and chauffeur meal allowance are at renter's expense. Vehicle is supplied with full tank of fuel and should be refilled by renter upon return in Metro Manila.
- For overnight trips, chauffeur accommodation will be at renter's expense.
- First Aid and full coverage of insurance are included.
- Rates are subject to 12% VAT. For VAT exempt sales, please provide VAT exempt certificate.
- Holiday surcharge is for 9 hours and per excess hour (this is in addition to the regular excess hour). Holiday surcharge is applicable for services rendered during Philippine regular and special non-working holidays.
- Trip Ticket shall be the basis of all charges pertaining to vehicle and chauffeur usage. The total number of hours will be computed from the reporting time until the renter releases the vehicle and chauffeur. If on any day during the rental period the renter did not use the vehicle and chauffeur, this will be considered as one (1) full 9 hours of service. Start and end of service is within Metro Manila.
- A cancellation fee equivalent to one (1) full "9 hours" rental will be imposed if no advice is received 24 hours before pick-up time.
- Rates are subject to change without prior notice.

RATE GUIDE

Type of Service	Out-of-Town Car Rental
Rental Period	9 hours
Chauffeur	Included
Fuel	Not Included
Parking	Not Included
Toll Fees	Not Included
Vehicle Full Maintenance	Included
Comprehensive Auto Insurance	Included
Sub-car during Maintenance	Included
Vehicle Annual LTO Registration	Included
First Aid / Fire Extinguisher	Included
Chauffeur Admin & Management	Included
Substitute/Back-up Chauffeur	Included
Chauffeur Government Contributions	Included
Chauffeur Incentive Leave	Included
Chauffeur Uniform & Mobile Phone	Included
24/7 Dispatch Assistance	Included

VEHICLES

- All our vehicles are dealer maintained. Each unit undergoes scheduled preventive maintenance and every part replaced is genuine. We do not take chances on safety.
- All vehicles are thoroughly cleaned and sanitized every day. Strict passenger screening and safety protocols are in place to ensure the health and safety of our passengers.
- We conduct full interior and exterior detailing every six months.
- Each vehicle is equipped with the following:
 - * First aid kit with basic medicines
 - * Emergency box with tools aside from the basics.
 - * Fire extinguisher.
 - * An umbrella.
- * Our vehicles are covered with comprehensive insurance including its passengers.

CHAUFFEUR

- All our drivers have lengthy driving experience and bear professional licenses.
- We conduct background checking on drivers.
- Undergo annual medical check-up to ensure that they are fit to work.
- Have complete records on file such as NBI and police clearances and medical records.
- They have undergone in-house training on customer service and defensive driving.
- Have trainings on basic first aid and defensive driving.
- Well-mannered and well-groomed and mindful of proper hygiene.
- Trustworthy and dependable.
- Knowledgeable of the routes.
- Are equipped with headsets, company-issued mobile phone with load.
- Are in uniform (barong, black slacks and black shoes with black socks).
- Drivers' compensation meets the Philippine Labor Law requirements and complete with statutory and other benefits.

24/7 DISPATCH & CUSTOMER SERVICE TEAM

- Our dispatch team is available 24 hours / 7 days to monitor all your trips.
- Easily reachable via e-mail, landline, Globe, Smart & Sun.
- Makes sure that the vehicles are always in very good condition.
- Assists the driver with the routes and traffic condition.
- Conducts unannounced inspection on vehicle and driver.
- Monitors fuel consumption and working / service time of drivers. This is to guarantee our clients that they are charged accordingly (cost efficiency).
- Monitors if client has been picked-up / dropped-off. Provides real time updates.
- Sends out a sub-vehicle at once in case the assigned vehicle needs to be replaced.
- Provides you a "worry and hassle free" service. Has full supervision and management of vehicles and drivers.
- Dispatch will monitor that your driver is always on time.
- Manages timely renewal of vehicle registration and insurance.
- Takes care of the scheduling of vehicles' preventive maintenance.
- Your business is important to us and therefore we always have someone from our Customer Service Team available to listen to your concerns and you can expect immediate action from us right away.
- Regular visits to clients by our sales team to address your concerns and to know if you have other requirements.