

Debt Collections Solutions

Intelligent Revenue Recovery Starts Here

CredStar Revenue Solutions partners with municipalities, universities, and private operators to recover delinquent revenue through data analytics, skip-tracing, and compliant multi-channel outreach.

KEY BENEFITS

- Focused solely on city, county, and public-sector collections
- Every account documented and auditready
- **Automated**, bilingual, data-driven precision contact
- **Proven strategies** that boost collections and free your team
- Custom workflows and notices tailored to each client
- Monthly remittance with detailed reporting

WHY CHOOSE CREDSTAR

- Scalable for utilities, citations, housing, and code
- U.S.-based bilingual call center
- 24/7 client reporting portal
- Trusted by public and private partners
- Collaborative, transparent client partnership
- We protect your community image with respect and care



Secure data intake via encrypted SFTP



Verification an analytics scoring



Multi-channel contact letter, email, SMS, and call



Real people, real answers—because communication drives collections success



24/7 access to client portal for full transparency



"Their service is professional and effective. Together our process is seamless and impressive!"

City of Warner Robins, GA



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