

Direct Services Advocate

STAR's Direct Service Advocates provide crisis intervention, advocacy, and support for all victims and their families of sexual violence through one-on-one personal support sessions, crisis line coverage, medical and court accompaniment, and group facilitation.

Reports to: Direct Services Manager

Key Relationships: STAR staff and volunteers, Forensic Nursing Services of Providence, Anchorage Police Department, Alaska State Troopers, Alaska CARES, District Attorney's Office, and other community service providers

Job Responsibilities & Duties

- Use knowledge of sexual trauma to assist victims in individual sessions and crisis response scenarios
- Conduct lethality assessment, safety checks, and safety planning
- Report suspected abuse of children and vulnerable adults
- Assess the needs and provide support to secondary victims
- Assess the needs of clients and make appropriate community referrals
- Provide victims with legal advocacy for appropriate civil and criminal matters
- Fulfill training orientation as required by the Counsel on Domestic Violence and Sexual Assault
- Assist in carrying out the goals and objectives of STAR
- Assist in maintaining liaison relationships with the Anchorage support community
- Attend agency meetings and consultations as scheduled and required
- Maintain accurate records and submit reports in a timely manner
- Represent STAR in a professional and courteous manner
- Stay current relating to sexual assault and issues affecting to sexual assault victims
- Maintains contacts of a confidential nature throughout the agency and outside the agency
- May be required to use independent judgment in interpreting agency rules and policies
- Other duties as assigned

Preferred Experience

- Individual support to victims of sexual assault, sexual abuse, sexual harassment or domestic violence
- Educational presentations to adults and children on the dynamics of sexual violence
- Medical accompaniment to victims of sexual assault and/or sexual abuse
- Support group facilitation experience
- Educational group facilitation experience

Required Knowledge, Skills, & Abilities

- Knowledge of sexual assault, child sexual abuse and victim services as well as skills in crisis intervention and group dynamics is preferred
- Manage multiple tasks
- Proficiency in computer use
- Organized and detail oriented
- Able to work with team-based decision making processes, and have the ability to identify and problem solve
- Possess the ability to work with culturally diverse clients, staff and volunteers
- Possess excellent written and oral communication skills

Additional Requirements

- Respond to hospitals and advocacy centers within 45 minutes of dispatch
- Work independently and be self-directed
- Have a valid Alaska driver's license and insured vehicle
- Attend a 40-hour crisis line training within 6 months of hire
- Take shift on rotating on-call and back-up coverage (including holidays)

Compensation and Benefits

Hours: 40 hours a week

Flexible hours to meet the needs of the agency, overnights and some weekends required

Rate of pay: \$23.00 to \$27.00 Non-exempt, hourly

Summary of Benefits

Item	Full Time 32-40 hours
PTO	Minimum 3 weeks during first year; 11 paid holidays
Health Insurance	Available; medical, vision, dental
Life Insurance	Available
403(b) enrollment	Available; 3% employer match and immediate vesting

STAR offers a vibrant office environment, and employees frequently bring their pets to work. STAR prioritizes the safety and wellbeing of its staff and offers a free third party Employee Assistance Program to assist with matters related to various life events and challenges.

STAR was honored to be recognized as one of the top twelve workplaces in Alaska, in 2022, by the Alaska Journal of Commerce and won a 2022 Anchorage Gold Pan Award, awarded by the Anchorage Chamber of Commerce, for distinguished community service.



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Crisis Lines: 907.276.7273 or 800.478.8999
Tel. 907.276.7279 | staralaska.com

STAR's Mission and Values

STAR began as a volunteer organization in 1978. A group of citizens recognized sexual assault and child sexual abuse was an urgent matter needing attention in Anchorage. First, a crisis line was established. With time, commitment, and money, an office opened to begin serving those impacted by sexual trauma. In the decades since, STAR continually grew and expanded its services. Today, STAR is a dynamic, comprehensive 24-hour service agency serving Anchorage and the State of Alaska.

STAR's mission is to prevent sexual trauma and provide comprehensive, collaborative crisis intervention, advocacy, and support to victims/survivors, their families, and our communities.

For more information about STAR, please explore our website at www.staralaska.com.

To Apply for this Position

Please submit a cover letter, resume, and three professional references to star@staralaska.org.