

Jenny Shepherd is the New England Regional Director for Professional Women Controllers and a Supervisory Traffic Management Coordinator in Boston ARTCC's Traffic Management Unit. She is originally from South Jersey; she grew up in the Philadelphia suburbs and later lived outside of Atlantic City. Her husband, Shane, is a supervisor at ZBW. They have three daughters ages 2,4 and 6 and they live in Nashua, NH.

She earned a Biology B.S. with a Chemistry minor from Stockton University and then attended a year of medical school at Lake Erie College before being picked up on an Air Traffic Control off-the-street bid in 2009. She worked from 2009-2018 at Indianapolis ARTCC (level 12) and held several positions; she was a controller in ZID Area 2, a traffic management coordinator, and then a supervisor in ZID Area 3. She has been working at Boston ARTCC (level 11) as a Supervisory Traffic Management Coordinator since 2019.

Over the years Jenny participated in various groups and activities. She has been a member of facility safety councils and served on recurrent and refresher cadres. She spent time assisting training and quality control support specialists. She has collateral duties in airspace/procedures and training. Jenny served for one year on the PWC Scholarship Committee. She is a graduate of the FAA Program for Emerging Leaders Cohort 10. Jenny enjoys volunteering for projects involving training, safety, and the evaluation and implementation of new technology.

There are a variety of issues that are important to Jenny. She understands the needs of controllers who are starting a family. She also understands the challenges that come with childcare in a double-controller family. She strongly believes in supporting and being respectful of controllers with health concerns. She enjoys mentoring and assisting with career development, especially for women, because she had no female supervisors or operations managers for the first ten years of her career. She wants the women who she works with now to have a female to turn to for career guidance because she never had this herself. She encourages a workplace with a culture of kindness and respect.