

# NATIONAL VOTIVE SHRINE of OUR LADY of PROMPT SUCCOR GUIDELINES FOR FUNERAL RITES: VISITATIONS and MASSES

2701 State Street New Orleans, Louisiana 70118



## Important information for family of deceased and/or funeral home representative:

The Shrine of Our Lady of Prompt Succor is available for Funeral Rites for the Shrine of Our Lady of Prompt Succor Community, Ursuline Alumnae and their families, and for all others with ties to the Shrine and the Ursuline Sisters;

- Please see the attached **INFORMATION FORM FOR RITE OF FUNERALS** and **WORKSHEET** for your convenience, and return it to the Funeral Coordinator when you are able. (Include the name of and the contact information for your priest;)
- OLPS will inform Holy Name of Jesus Parish Church that a funeral mass will be held at the Shrine of OLPS for your loved one. Holy Name is the Parish Church responsible for Archdiocesan record-keeping;
- Please have the representative making your funeral arrangements contact the Coordinator (Mary Lee Harris) @ [504.473.6750](tel:504.473.6750) or [shrineolps@gmail.com](mailto:shrineolps@gmail.com) to set up the time and delivery location for arrival of the casket or cremated remains;
- The main doors of the Shrine of Our Lady of Prompt Succor (2701 State Street, NOLA 70118) will be opened one hour before the Visitation begins for delivery of flowers or photographs, or for the early arrival of family members. Mary Lee Harris (Coordinator), the Shrine Director or the Sacristan will be there to meet you and the funeral directors, and will remain there throughout the service to assist you;
- **VISITATION** may begin one or two hours before the MASS begins. A lectern will be provided at the main entrance for your visitors' sign-in book, and a small table will be provided there for your memorial cards and/or Mass programs. Another table will be placed in the front of the Sanctuary for cremated remains, photo display or flowers. A decorative iron easel is also available for your use for posters or photos, as well;
- The Coordinator can provide you with suggestions for funeral rite liturgy and music for the Mass, if needed. Please check with your priest for his approval regarding any special readings or secular music you would like to use; and, please let the Coordinator know if you are planning to have music accompany any parts of the Mass. A priest or deacon who lives and ministers outside of the Archdiocese of New Orleans must attach a "Letter of Suitability" from his own Diocese.
- A security guard will be provided for you and your guests to assist with directions, traffic and parking on weekdays, or, as per your request for Saturdays.. The Shrine has a Special Needs Parking Lot where those needing a ramp may enter a side door. Facing the front main doors, it is located on the right side of the church;

- A **Hospitality Room** will be available for your family to use which is entered through a door at the back of the Inside Chapel; Restrooms, coffee and waters will be provided for the family.
- Your gift to the Shrine of Our Lady of Prompt Succor is sincerely appreciated and enables the National Shrine of Our Lady of Prompt Succor to continue to offer these services for the faithful. A suggested gift of \$500 (or whatever is comfortable for your family) in honor of your loved one should be made to the National Shrine of Our Lady of Prompt Succor.

**Mary Lee Berner Harris**  
**Coordinator for Funerals**  
**National Votive Shrine of Our Lady of Prompt Succor**  
**2701 State Street New Orleans, Louisiana 70118**

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