



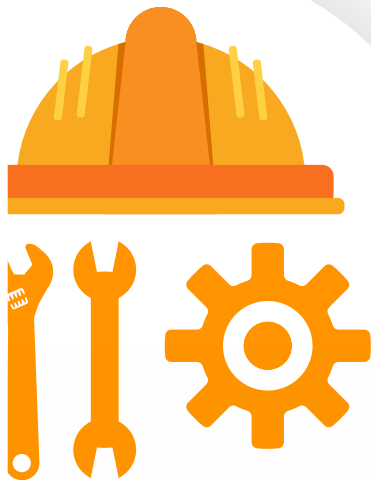
# QUARTERLY REPORT

July to September, 2024

Division of Workforce Development | Seventh Planning District Consortium

**WORKFORCE DEVELOPMENT BOARD MEETING | OCTOBER 11, 2024**

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**NATIONAL**  
**MANUFACTURING**  
**WEEK**

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# WORKFORCE DEVELOPMENT BOARD

## Chief Elected Official

**The Honorable Tray Murray**

Red River Parish Police Jury

Appointments to the Workforce Development Board (WDB) are made by the area's Chief Elected Official from nominations submitted by all ten parishes. Membership and composition of the Workforce Development Board are then submitted to the Governor of Louisiana for certification.



**Matt Wheeler**  
**Chairperson**  
Workforce  
Development Board



**Bruce Roberts**  
**Vice-Chairperson**  
Workforce  
Development Board



**Jack "Bump" Skaggs**  
**President & CEO**  
The Coordinating &  
Development  
Corporation



**Candle Sattler**  
**Director of Workforce  
Development**  
The Coordinating &  
Development  
Corporation

## Board Members (Private)

Eugene Fremaux II, Brandon Hillman, Laura Lyles, Shirley Marcus, Steven Mayeux, Joe Pease, Bruce Roberts, Sarah Rollins, Amanda Simpson, Erica Smothers-Franklin, Patricia Trim, Wayne Watley, and Matt Wheeler.

## Board Members (Public)

Latasha Anderson, Julie Bass, Chad Bynog, Teresa Hefner, Matt LaFisca, Joni Nelson, David "Rocky" Rockett Jr., Renee Sears, Clifton Starks, William Upchurch, and Teresa Walton.

## Upcoming Board Meeting Dates

**Friday, January 10, 2025 | Location: The Every Warrior Center**

**Friday, April 11, 2025 | Location: The Every Warrior Center**

**Friday, July 11, 2025 | Location: The Every Warrior Center**

**Friday, October 10, 2025 | Location: The Every Warrior Center**

# LWDA 70 Workforce Development Board Attendance

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THE COORDINATING & DEVELOPMENT CORPORATION



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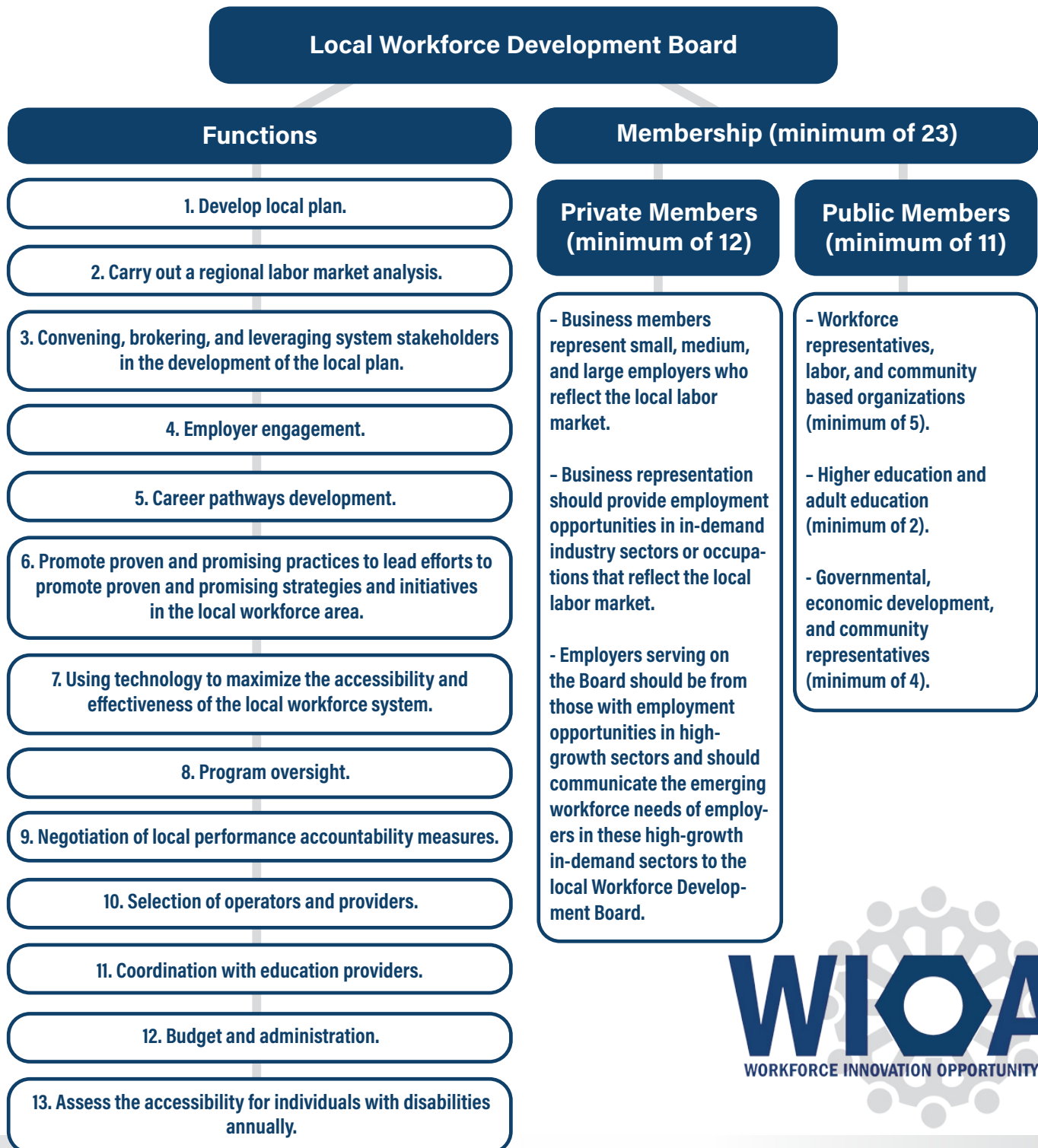
BOARD MEMBERS	2023				2024			
	MAR	JUN	SEP	OCT	JAN	APRIL	JULY	OCT
<b>PRIVATE SECTOR</b>								
Michael Barrett	P	A	A	A	A	P		
Eugene Fremaux II	P	P	P	P	P	A	P	
Brandon Hillman	P	P	P	A	A	A	P	
Laura Lyles	A	P	P	P	P	P	P	
Shirley Marcus	P	P	A	P	A	P	P	
Steven Mayeux	P	P	A	A	P	P	A	
Joe Pease							P	
Bruce Roberts	P	P	P	A	P	P	P	
Sarah Rollins					P	A	P	
Amanda Simpson	P	P	P	P	P	P	P	
Erica Smothers-Franklin				P	A	P	P	
Patricia Trim	A	A	A	A	P	A	A	
Wayne Watley	A	P	P	P	P	P	P	
Matt Wheeler	P	P	P	P	A	P	P	
<b>PUBLIC SECTOR</b>	MAR	JUN	SEP	DEC	JAN	APRIL	JULY	OCT
Latasha Anderson							A	
Julie Bass	P	P	A	P	A	P	P	
Chad Bynog	P	P	P	P	P	P	P	
Teresa Hefner	P	P	P	P	A	P	P	
Matt LaFisca	P	P	P	P	P	A	A	
Brent Moreland	P	P	P	P	A	P	P	
Joni Nelson	P	P	A	A	A	P	P	
David "Rocky" Rockett	P	A	A	A	A	P	A	
Renee Sears	P	P	A	P	P	P	P	
Clifton Starks	P	P	P	A	P	P	P	
Teresa Walton					A	P	P	

**A - Absent**

**P - Present**

# WORKFORCE DEVELOPMENT BOARD

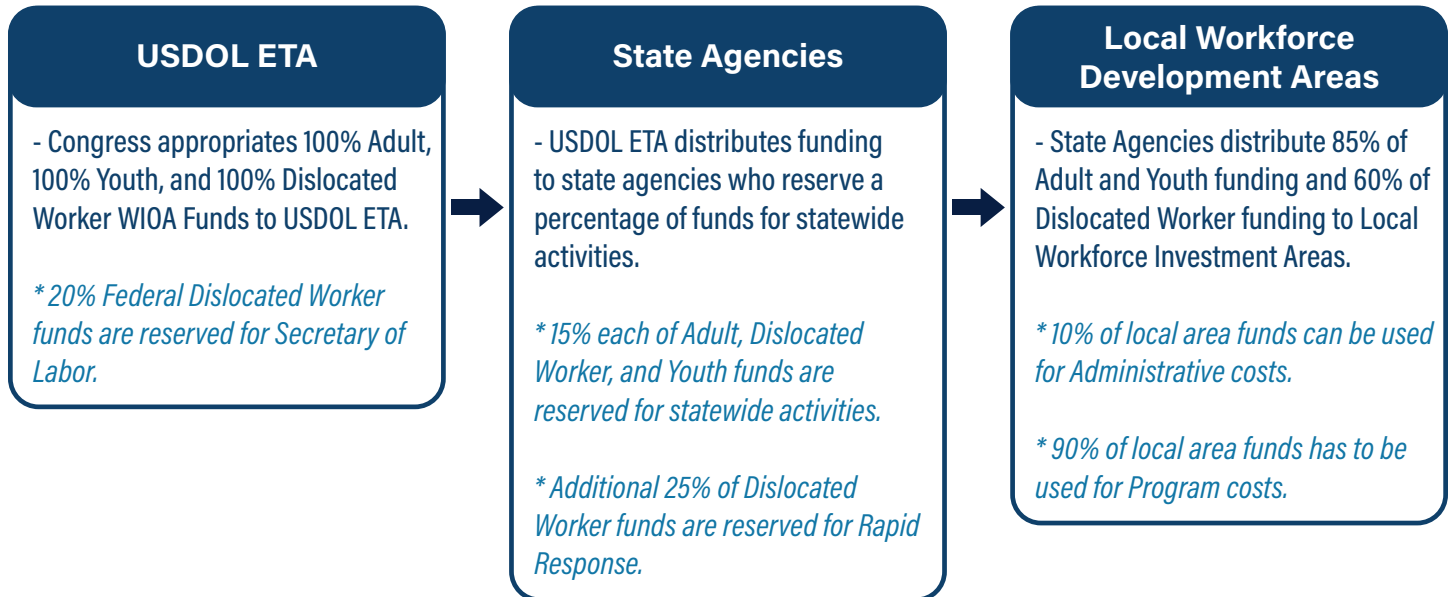
## Workforce Development Board Structure



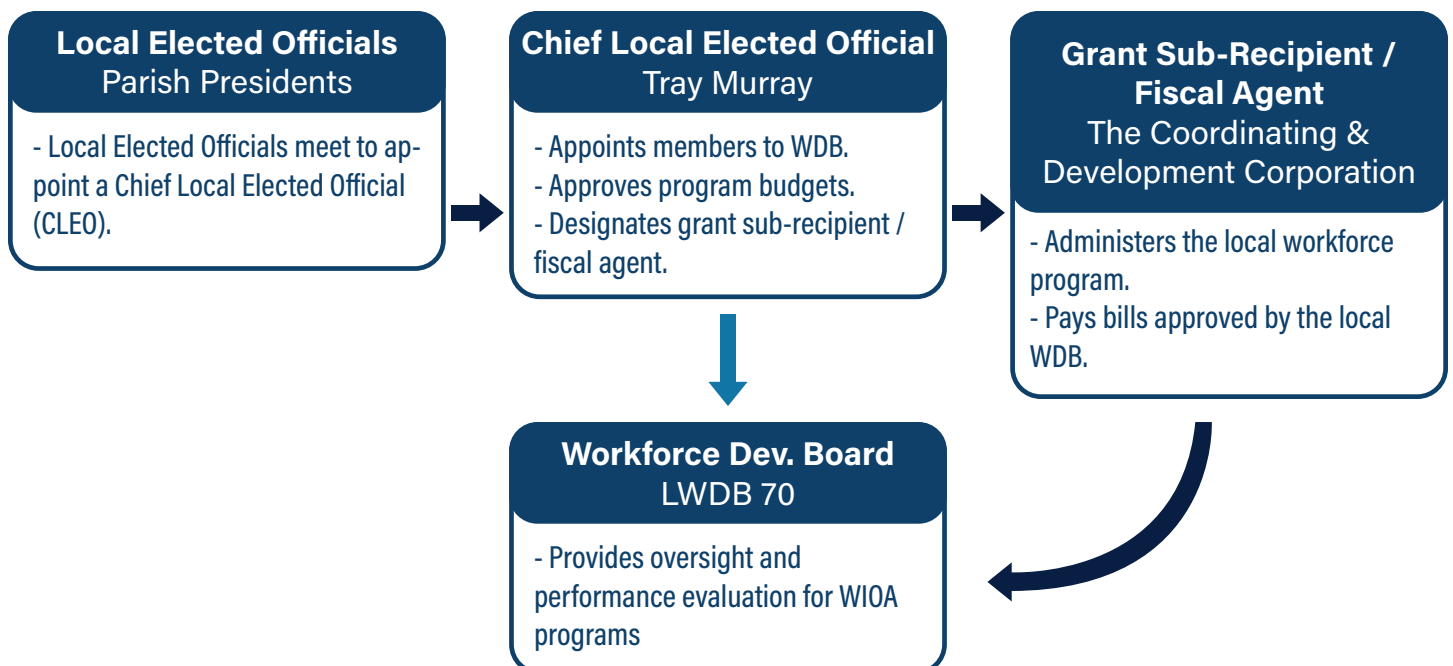


# WORKFORCE DEVELOPMENT BOARD

## Local WIOA Region 7 Flow of Funding & Grant Awards



## LWDA 70 Organizational Chart



# AGENDA

## SEVENTH PLANNING DISTRICT CONSORTIUM WORKFORCE DEVELOPMENT BOARD MEETING AGENDA

Friday, October 11, 2024 at 11:30 a.m. | Every Warrior Center | 4000 Viking Drive, Suite A, Bossier City, LA 71111

**CALL TO ORDER AND WELCOME .....BRUCE ROBERTS**  
*Vice-Chairperson, Workforce Development Board*

Pledge of Allegiance to the Flag ..... Bruce Roberts

Invocation .....Nicholas Olsen  
*WIOA Program Manager, CDC*

**ROLL CALL OF MEMBERS AND INTRODUCTION OF GUESTS ..... JULIE MOORE**  
*Operations/Communications Manager, CDC*

**PUBLIC COMMENT .....BRUCE ROBERTS**

### MINUTES AND APPROVALS

Acknowledgment of LWDB Member Appointments & Resignations..... Bruce Roberts

Approval of Board Meeting Minutes for July 12, 2024..... Bruce Roberts

Approval of Revised LWDA 70 Policies ..... Bruce Roberts

LWDB 70's Annual Code of Conduct and Conflict of Interest Policy Review and Statement ..... Bruce Roberts

### REPORTS

Financial Report..... Candle Sattler  
*Director of Workforce Development, CDC*

Program Manager's Report.....Nicholas Olsen

WIOA Activities Report.....Chaquana Harper-Wells  
*Assistant Program Manager of WIOA, CDC*

WIOA Performance Report..... Rachel Milner  
*WIOA Compliance Monitor, CDC*

Business Service's Report ..... Mark Colwick  
*Business Services Representative, CDC*

Youth Business Service's Report.....Natalie O'Rourke & Kisha Newsom  
*Youth Business Services Representatives, CDC*

Monitor's Report.....Craig Sheppert  
*Senior Program Monitor / EO Coordinator, CDC*

One-Stop Operator Report .....Robin Berry  
*One-Stop Operations Manager*

**OLD BUSINESS (IF ANY) .....BRUCE ROBERTS**

**NEW BUSINESS (IF ANY) .....BRUCE ROBERTS**

### ANNOUNCEMENTS

Personal Financial Disclosure and Ethics ..... Candle Sattler

**ADJOURNMENT..... BRUCE ROBERTS**

**Next Workforce Development Board Meeting - Friday, January 10, 2025**  
**Location: The Every Warrior Center, 4000 Viking Drive, Suite A, Bossier City, LA 71111**



## SEVENTH PLANNING DISTRICT CONSORTIUM WORKFORCE DEVELOPMENT BOARD MEETING MINUTES

Friday, July 12, 2024 at 11:30 a.m.

Silver Star Smokehouse | Bossier City, LA

SUMMARY OF MINUTES.  
DETAILED MINUTES WERE EMAILED TO BOARD MEMBERS.

### **I. Call to Order, Invocation, and Roll Call:**

Mr. Matt Wheeler, Chairperson of the Seventh Planning District Consortium Workforce Development Board, called the quarterly meeting to order at 11:46 a.m.

Mr. Brent Moreland said the Pledge of Allegiance to the Flag, Rev. Nicholas Olsen gave the invocation, and Mrs. Julie Moore called roll.

Members in Attendance: Julie Bass, Chad Bynog, Eugene Fremaux, Teresa Hefner, Brandon Hillman, Laura Lyles, Shirley Marcus, Brent Moreland, Joni Nelson, Joe Pease, Bruce Roberts, Sarah Rollins (who arrived at 12:02pm), Renee Sears, Amanda Simpson, Erica Smothers-Franklin, Clifton Starks, Teresa Walton, Wayne Watley, and Matt Wheeler.

Members Not in Attendance: Latasha Anderson, Matt LaFisca, Steven Mayeux, David "Rocky" Rockett, and Patricia Trim.

Staff Attending: Chaquana Harper-Wells, Julie Moore, Nicholas Olsen, Natalie O'Rourke, Candle Sattler, and Craig Sheppert.

Other Guest Attending: Corine Ambler, Robin Berry, Bridgette Clark, Jacques Lasseigne, and Doug Rogers.

### **Acknowledgement of LWDB Member Appointments and Resignation:**

Chairperson Wheeler let the Board know that their Chief Elected Official had accepted the nominations for Mr. Joe Pease and Ms. Latashia Anderson. Chairperson Wheeler stated that their Chief Elected Official had also accepted the resignation of Mr. Michael Barrett. Chairperson Wheeler asked if anyone had any questions, and no one did.

### **Approval of Minutes from the April 12, 2024 Board Meeting:**

Chairperson Wheeler stated that the minutes were sent out to the Board before the meeting for their review. Chairperson Wheeler asked if anyone had any questions about the minutes and no one did. Mr. Clifton Starks made a motion to accept the April 12, 2024, Workforce Development Board Meeting Minutes, with a second by Mr. Brent Moreland. With no further discussion the minutes were approved unanimously.

### **Acknowledgement & Approval of Multi-Jurisdictional Consortium Agreement:**

Chairperson Wheeler stated that The Multi-Jurisdictional Consortium Agreement was emailed to the Board prior to the meeting for approval. Chairperson Wheeler explained that The Agreement was signed by all the Police Jury Presidents agreeing that The Honorable Tray Murray, President of Red River Parish Police Jury, would serve as the "Chief Elected Official" for the purposes of WIOA, the Red River Parish Police Jury would serve as

the local grant recipient, and The Coordinating & Development Corporation would serve as the grant subrecipient/fiscal agent. Chairperson Wheeler asked the Board to turn to page five in their booklets to view the LWDA 70 Organizational Chart, so the Board could easily see how the relationship between the Board and the elected officials flowed. Mrs. Sattler went over the chart and explained how the flow of the Workforce Grant worked. Mr. Starks asked if they added the chart to show a change that was made. Mrs. Sattler answered no, there were not any changes, it was added just to help explain the process better, and to hopefully alleviate confusion. Chairperson Wheeler asked if there were any questions regarding the Agreement and there were none. Mr. Brent Moreland made a motion to approve the Multi-Jurisdictional Consortium Agreement, with a second by Mr. Clifton Starks. With no further discussion the Agreement was approved unanimously.

### **Approval of the WIOA Fiscal Agent Agreement Between the Red River Parish Policy Jury, Chief Elected Official, The Coordinating & Development Corporation, and the Seventh Planning District Consortium Workforce Development Board:**

Chairperson Wheeler stated that the WIOA Fiscal Agent Agreement was emailed to the board prior to the meeting. Chairperson Wheeler asked if there were any questions concerning the WIOA Fiscal Agent Agreement and there were none. Mr. Brandon Hillman stated that he would be abstaining from the vote due to a conflict of interest. Mr. Eugene Fremaux made a motion to approve the WIOA Fiscal Agent Agreement, with a second by Ms. Laura Lyles. With no further discussion the agreement was approved unanimously.

### **Approval of Resolution for The Seventh Planning District Consortium Workforce Development Board:**

Chairperson Wheeler stated that The Resolution for The Seventh Planning District Consortium Workforce Development Board was emailed to the Board prior to the meeting for approval. Chairperson Wheeler asked if anyone had any questions, and no one did. Mr. Brent Moreland made a motion to approve the resolution for the Seventh Planning District Consortium Workforce Development Board, with a second by Mr. Eugene Fremaux. With no further discussion the resolution was approved unanimously.

### **Adjournment:**

There being no further business, Chairperson Wheeler adjourned the meeting at 1:06 p.m.

### **Certification:**

I, Julie Moore, Operations & Communications Manager, do hereby certify that the above and foregoing are the Minutes of the Seventh Planning District Consortium Workforce Development Board dated July 12, 2024. A quorum of members was present.

# BUDGET AND OPERATING STATEMENT

## DIVISION OF WORKFORCE DEVELOPMENT 2024 – 2025 BUDGET AS OF AUGUST 31, 2024

### Revenue

	Budget	To Date	Balance
PY23/FY24	1,816,743	492,701	1,324,042
PY24/FY25	3,335,014	0	3,335,014
TOTAL	5,151,757	492,701	4,659,056

### Expenditures

Personnel			
Salaries	1,444,807	211,159	1,233,648
Fringe	725,404	102,889	622,515
TOTAL	2,170,211	314,048	1,856,163
Operating			
One-Stop Operator	98,160	16,345	81,815
Office Rent & Maint.	211,699	32,130	179,569
Equipment	25,544	3,158	22,386
Insurance	82,930	14,634	68,296
Office Supplies	83,690	14,129	69,561
Printing, Postage, Phone	56,890	8,213	48,677
Travel	89,471	2,305	87,166
Professional Fees	133,722	7,371	126,351
Professional Dev.	69,985	171	69,814
Miscellaneous	13,050	1,156	11,894
TOTAL	865,141	99,613	765,528
Training			
Classroom Training	1,297,284	70,371	1,226,913
Work Based Training	452,474	2,092	450,382
Youth Incentives	104,341	6,775	97,566
Support Services	262,306	10,214	252,092
TOTAL	2,116,405	89,452	2,026,953
GRAND TOTAL	5,151,757	503,113	4,648,644

# BREAKDOWN ON TRAINING EXPENDITURES

## DIVISION OF WORKFORCE DEVELOPMENT AS OF AUGUST 31, 2024

ADULT			
TRAINING	BUDGET	TO DATE	BALANCE
Classroom Training	548,482	0	548,482
On the Job Training/Apprenticeship	125,000	0	125,000
Incumbent Worker	0	0	0
Support Services	52,000	5,769	46,231
Total	725,482	5,769	719,713

DISLOCATED WORKER			
TRAINING	BUDGET	TO DATE	BALANCE
Classroom Training	215,799	18,995	196,804
On the Job Training/Apprenticeship	102,402	0	102,402
Incumbent Worker	0	0	0
Support Services	10,000	395	9,605
Total	328,201	19,390	308,811

YOUTH			
TRAINING	BUDGET	TO DATE	BALANCE
Classroom Training	533,003	51,377	481,626
Work Experience	225,072	2,092	222,980
Youth Incentives	104,341	6,775	97,566
Support Services	200,306	4,050	196,256
Total	1,062,722	64,293	998,429

# YOUTH GOALS AND EXPENSES

## PY 24/25 WIOA YOUTH PROGRAM PROJECTED VS. ACTUAL SPENDING TABLE

ACTIVE WORK EXPERIENCE AGREEMENTS					
PARISH	PARTICIPANTS	CLASSROOM TRAINING (ITA)	WORK EXPERIENCE	YOUTH INCENTIVES	SUPPORT SERVICES
Bossier/ Caddo	27	27 Projected: \$234,900 6 Actual: \$21,231.24	18 Projected: \$99,000 4 Actual: \$4,422.82	Projected: \$46,025 Actual: \$6,505	Projected: \$88,356 Actual: \$2,544.19
Desoto/ Red River	6	5 Projected: \$43,500 3 Actual: \$23,550	3 Projected: \$16,500 0 Actual: \$0	Projected: \$9,462 Actual: \$895	Projected: \$18,165 Actual: \$0
Lincoln/ Bienville	9	7 Projected: \$69,600 3 Actual: \$12,582.07	5 Projected: \$27,500 1 Actual: \$1,544.24	Projected: \$13,559 Actual: \$1,830	Projected: \$26,030 Actual: \$1,287
Natchitoches	12	11 Projected: \$95,700 1 Actual: \$799.92	7 Projected: \$38,500 0 Actual: \$0	Projected: \$20,126 Actual: \$750	Projected: \$38,639 Actual: \$536
Sabine	3	Projected: \$26,100 1 Actual: \$5,745	2 Projected: \$11,000 0 Actual: \$0	Projected: \$5,241 Actual: \$675	Projected: \$10,062 Actual: \$536
Webster/ Claiborne	6	6 Projected: \$52,200 3 Actual: \$13,800	3 Projected: \$16,500 1 Actual: \$0	Projected: \$9,925 Actual: \$500	Projected: \$19,053 Actual: \$0

### Key Considerations:

1. Total Participants: 63 projected participants across all parishes.
2. Average ITA Cost: \$8,700 per ITA.
3. Average Work Experience Cost: \$5,500 per placement.
4. Youth Incentives: Based on performance and completion of milestones, averaging \$1,250 per participant.
5. Support Services: Essential support (e.g., transportation, childcare), averaging \$1,000 per participant.
6. Overall Budget: The projected budget across all parishes is \$1,035,643.

### Projected Spending by Service Area:

Classroom Training (ITA): \$522,000

Work Experience: \$208,000

Youth Incentives: \$104,338

Support Services: \$200,305

### Actual Spending as of September 30, 2024:

Classroom Training (ITA): \$77,708.23

Work Experience: \$5,967.06

Youth Incentives: \$11,155

Support Services: \$4,903.19

**Work Experience Funds allocated: \$11,657.00**

# TRAINING PROVIDERS

## TRAINING PROVIDER FUNDING SUMMARY - PY 24/25

TRAINING PROVIDER	TOTAL ENROLLMENTS	AVERAGE ENROLLMENTS
160 Driving Academy	\$6,000.00	\$6,000.00
Ayers Career College	\$18,450.00	\$18,450.00
Bossier Parish Community College	\$25,735.20	\$8,578.40
Bossier Parish Community College (Non-ITA)	\$13,166.00	\$13,166.00
Central Louisiana Technical Community College	\$12,604.84	\$12,604.84
COASTAL COLLEGE TRUCK DRIVING - ALEX	\$11,490.00	\$5,745.00
COASTAL COLLEGE TRUCK DRIVING - MONROE	\$34,470.00	\$5,745.00
DIESEL DRIVING ACADEMY, INC - SHREVEPORT	\$20,700.00	\$6,900.00
Durham Transport Academy	\$7,850.00	\$7,850.00
Louisiana Delta Community College	\$27,882.68	\$13,941.34
Louisiana Delta Community College - Monroe (Non-ITA)	\$12,066.00	\$12,066.00
Louisiana Delta Community College - Ruston, LA	\$12,160.00	\$12,160.00
Louisiana State University at Shreveport - Cont. Ed.	\$2,995.00	\$2,995.00
Northwest LA Technical Community College - Minden (Non-ITA)	\$40,775.34	\$13,591.78
Northwest Louisiana Technical College	\$84,940.02	\$10,617.50
Northwest Louisiana Technical College - Mansfield (Non-ITA)	\$13,592.00	\$13,592.00
Shreveport Area Electrical JATC	\$4,710.00	\$4,710.00
Southern University at Shreveport	\$30,300.00	\$15,150.00
<b>TOTAL</b>	<b>\$379,887.08</b>	<b>\$9,740.69</b>

## TRAINING PROVIDERS & PROGRAMS - PY 24/25

TRAINING PROVIDER & PROGRAM	ADULT	D.W.	YOUTH
160 Driving Academy			
Program Name: Class A Commercial Driver's License (CDL)	1		
Ayers Career College			
Program Name: Medical Office Professional	1		
Bossier Parish Community College (Non-ITA)			
Program Name: Computer Information Systems			1
Bossier Parish Community College			
Program Name: Criminal Justice - Associate of Applied Science	1		
Program Name: Practical Nursing - Technical Diploma	1		
Program Name: Real Estate 101: Pre-Licensing Ed. Course			1
Program Name: Business Administration	1		
Central Louisiana Technical Community College			
Program Name: Practical Nursing			1
COASTAL COLLEGE TRUCK DRIVING - ALEX			
Program Name: Truck Driver Training Class A		1	1



# TRAINING PROVIDERS

## CONTINUED

TRAINING PROVIDER & PROGRAM	ADULT	D.W.	YOUTH
<b>COASTAL COLLEGE TRUCK DRIVING - MONROE</b>			
Program Name: Truck Driver Training Class A	1	3	1
<b>DIESEL DRIVING ACADEMY, INC - SHREVEPORT</b>			
Program Name: Basic Tractor-Trailer Driver Training	6		
<b>Durham Transport Academy</b>			
Program Name: CDL CLASS A CERTIFICATION			1
<b>Jack Spring Electrical Contractors, Inc.</b>			
Program Name: Helper-Electrician (Apprentice) - First-Year	1		
<b>Louisiana Delta Community College - Monroe (Non-ITA)</b>			
Program Name: Welding		1	
<b>Louisiana Delta Community College - Ruston, LA</b>			
Program Name: Business Office Administration	1		
<b>Louisiana Delta Community College</b>			
Program Name: Associate of Science in Nursing	1		
Program Name: Drafting and Design Technology	1		
<b>Louisiana State University at Shreveport - Cont. Ed.</b>			
Program Name: Medical Billing and Coding	1		
<b>Northwest LA Technical Community College - Minden (Non-ITA)</b>			
Program Name: Practical Nursing (TD)	2		
Program Name: Practical Nursing	1		
<b>Northwest Louisiana Technical College - Mansfield (Non-ITA)</b>			
Program Name: Practical Nursing	1		
<b>Northwest Louisiana Technical College</b>			
Program Name: Phlebotomy	2		
Program Name: Practical Nursing	5		
<b>Operation Spark</b>			
Program Name: JavaScript Immersion Program			1
<b>Shreveport Area Electrical JATC</b>			
Program Name: Electrician	1	1	
<b>Southern University at Shreveport</b>			
Program Name: Licensed Practicing Nurse	2		
<b>Thermo Technics Air Conditioning, Heating &amp; Refrigeration, I</b>			
Program Name: HVAC Technician (Trainee)	1		
<b>TOTALS</b>	<b>32</b>	<b>6</b>	<b>7</b>

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Community Relations Director  
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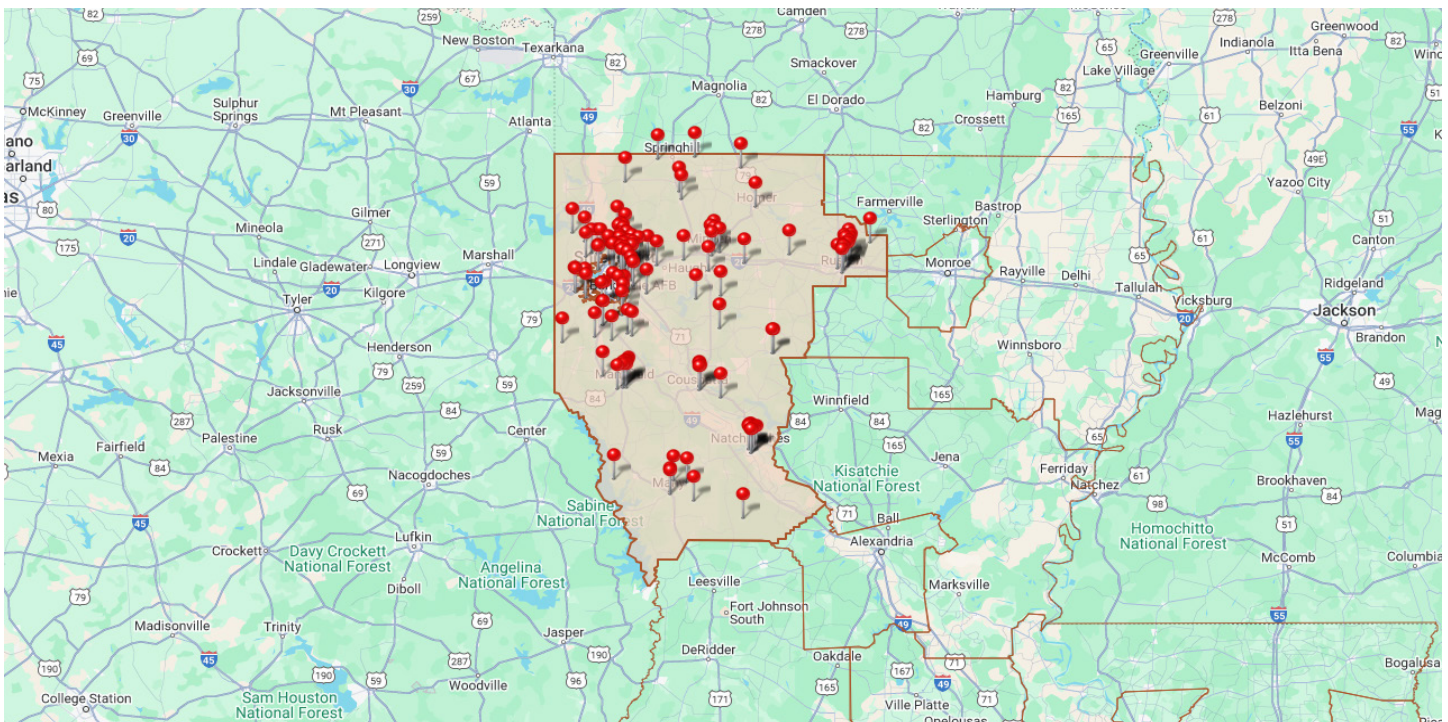
# PROGRAM MANAGER REPORT



**WIOA Program Manager**  
**Nicholas Olsen**

Econovue is a National Workforce and Economic Development tool, which the Louisiana Workforce Commission has invited local areas to participate in a trial. Data is collected from Dun & Bradstreet, some 30,000 sources of data, to provide deep insight into companies financial and material strengths and weaknesses. There are currently 257,000 companies listed in the State of Louisiana. Econovue says the Medium Financial Stress indicator is the area which shows warning signs, but there typically is enough time to provide support to those companies to help them out.

I asked Econovue to identify companies, in all industries, within our region with Medium Financial Stress, and a Decrease in Demand for Material Stress. Two hundred and thirty-two (232) companies were identified to fit these criteria in our region. The report identified twenty-five (25) of the largest companies which fall into this category. Our Business Service Representatives (BSR) will begin a campaign to reach out to these companies, offer WIOA services where needed, and work with our partners where we do not fit.



- Selected workforce development areas
- Search Results : Business Listings ALL companies , filtered by: Financial Stress Index: Medium. Material Change Score: Decrease in Demand



# PROGRAM MANAGER REPORT

## CONTINUED

### SECTORS OF INDUSTRY WITHIN THE REGION

- Summary Output from OverVue, by Sector, [www.econovue.com](http://www.econovue.com), Monday, October 7, 2024, 15:12
- Search String: Louisiana, LWIA: Seventh Planning District WIA, Key NAICs Codes, showing 2 Selected Financial Filters
- Business data source: Dun & Bradstreet, [www.dnb.com](http://www.dnb.com). Salary data source: Quarterly Census of Employment and Wages (BLS)

YEAR	SECTOR	NAICS	BUSINESSES	EMPLOYMENT
2024_07	Manufacturing	31-33	889	13,148
2024_07	Agriculture, Forestry, Fishing, Hunting	11	626	2,598
2024_07	Mining	21	397	5,052
2024_07	Utilities	22	156	1,257
2024_07	Construction	23	2,181	14,729
2024_07	Wholesale	42	1,136	9,097
2024_07	Retail Stores	44-45	3,359	30,614
2024_07	Transportation	48	1,390	6,953
2024_07	Warehousing and Delivery	49	135	1,642
2024_07	Information-Based Industries	51	521	4,011
2024_07	Arts, Entertainment, Recreation, Fitness	71	605	3,725
2024_07	Finance	52	1,025	8,166
2024_07	Insurance Carriers and Related Activities	524	471	2,465
2024_07	Real Estate	531	1,496	6,071
2024_07	Rental and Leasing Services	532-533	272	1,684
2024_07	Legal Services	5411	597	3,027
2024_07	Professional Services	54	2,798	12,330
2024_07	Management of Companies	55	173	308
2024_07	Administrative and Support Services	561	3,201	15,436
2024_07	Waste Management and Remediation	562	84	569
2024_07	Pub Admin/Educational Services	61 & 92	1,403	35,686
2024_07	Health Care	62	2,789	41,867
2024_07	Hotels and Accommodations	721	283	10,457
2024_07	Eating and Drinking	722	1,252	19,198
2024_07	Services	81	3,817	16,868
TOTALS:			31,056	266,958

# PROGRAM MANAGER REPORT

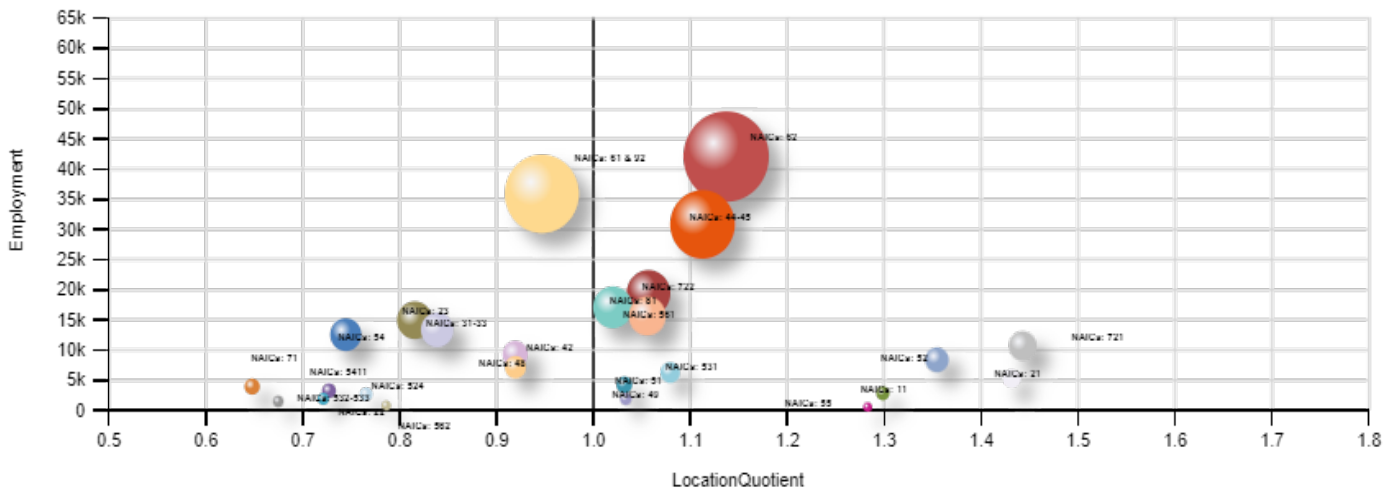
## CONTINUED

### Summary by Industry Sector: LWIA: Seventh Planning District WIA, July 2024

Selected Key NAICs Codes, showing 2 Selected Financial Filters\*

- Employment: 1,450
- Number of Businesses: 232
- Average Salary: \$50,613
- Location Quotient: 0.83

\*See the 'Key' (last page) for detail on selected filters, NAICs and regions. Note that the bubble chart may not be showing all NAICs labels for sake of clarity



#### KEY

- Red: Healthcare
- Yellow: Public Administration/Education Services
- Orange: Retail Stores
- Dark Red: Eating Drinking
- Blue: Services
- Olive: Construction
- Peach: Administrative & Supportive Services
- Grey: Manufacturing

#### STRESS INDICATORS

- Summary Output from OverVue, by Financial Stress Index, [www.econovue.com](http://www.econovue.com), October 7, 2024, 15:12
- Search String: Louisiana, LWIA: Seventh Planning District WIA, Key NAICs Codes, showing 2 Selected Financial Filters
- Business data source: Dun & Bradstreet, [www.dnb.com](http://www.dnb.com). Salary data source: Quarterly Census of Employment and Wages (BLS)

YEAR	FINANCIAL STRESS	BUSINESSES	EMPLOYMENT	SALARY
2024	Low	16,244	150,279	54,349
2024	Medium	12,555	96,954	54,161
2024	High	306	3,208	56,761
TOTALS:		29,105	250,441	55,090

# PROGRAM MANAGER REPORT

## CONTINUED

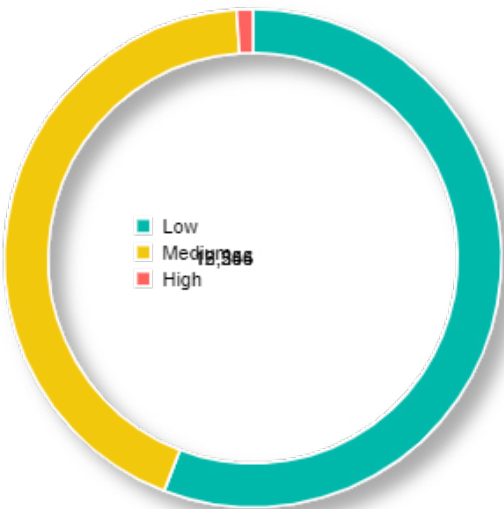
### Summary by Financial Health: LWIA: Seventh Planning District WIA, July 2024

Selected Key NAICs Codes, showing 2 Selected Financial Filters\*

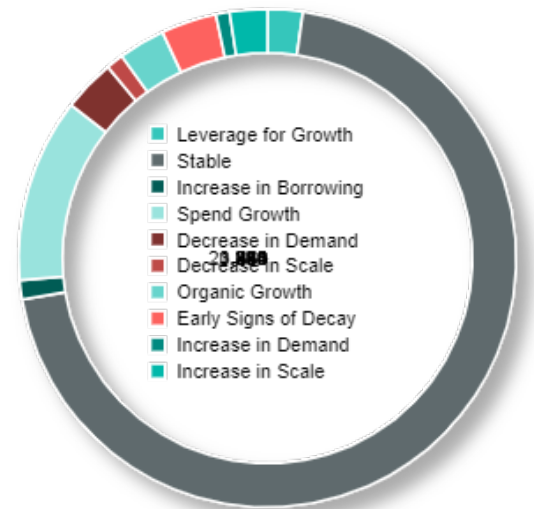
- **Employment:** 1,450
- **Number of Businesses:** 232
- **Average Salary:** \$50,613
- **Location Quotient:** 0.83

\*See the 'Key' (last page) for detail on selected filters, NAICs and regions.

D&B Financial Stress Index by Companies



D&B Material Change Score by Companies



# ELIGIBILITY REPORT

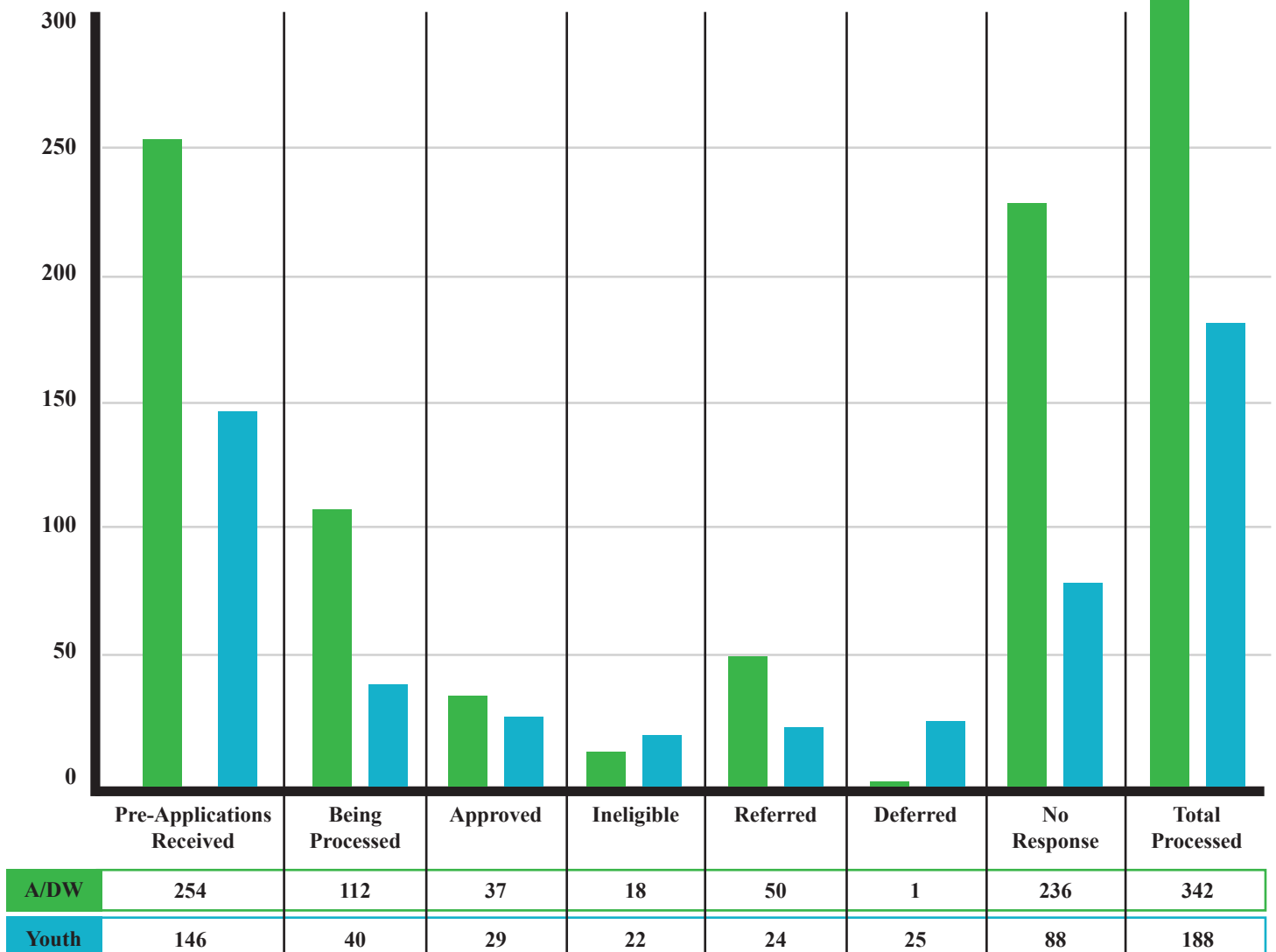


**Eligibility  
Coordinator**  
Amanda Anglin



**Youth Eligibility  
Coordinator**  
Billie Hummel

**JULY 1, 2024 - SEPTEMBER 30, 2024**





# WIOA ACTIVITIES



**WIOA Assistant Program Manager**  
**Chaquana Harper-Wells**

## **QUARTERLY HIGHLIGHTS**

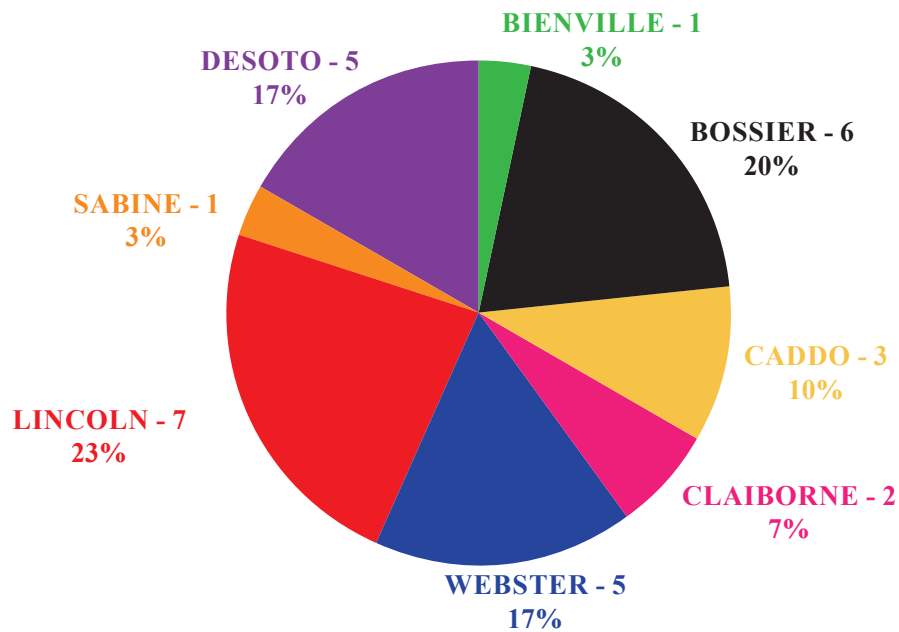
During quarter one of our new program year for 24-25, on the programmatic side the time was used to focus on staff development and new hire training. The past three months were a challenge because we were short-staffed as we lost three team members within the quarter. Our team worked together to pull through with assisting in parishes outside of their own to continue serving our participants. This quarter the team has gathered together collaborating on ideas to assist with the organization of servicing customers and internal forms used as check-lists to ensure we stay in compliance.

In addition to the monthly In-Person WIOA team meeting and Youth In-Person meetings, we started back meeting once each week for the Youth team to discuss questions/concerns as a group via Teams video call. We also meet once a month as a whole WIOA team via Teams video call. These meetings allow us to discuss concerns in sort of real time to provide the Youth and Adult/DW team with a clear understanding on any questions/concerns they have currently or in the prior weeks.

This quarter during our 3rd Thursday Team video meeting we met with Valerie Carothers of MedCerts and she provided a presentation on programs available and the process for a student enrolling into MedCerts as one of the approved online providers on the Eligible Training Provider List. Our WIOA Compliance Monitor and I were in attendance in September at a training in Alexandria for FutureWorks where the facilitator provided guidance on how to utilize and understand some of the features for programmatic measures. This quarter taught us the importance of team communication and collaborating to complete tasks.

# ADULT AND DISLOCATED WORKER REPORT

## NEW A/DW ENROLLMENTS PY 24/25



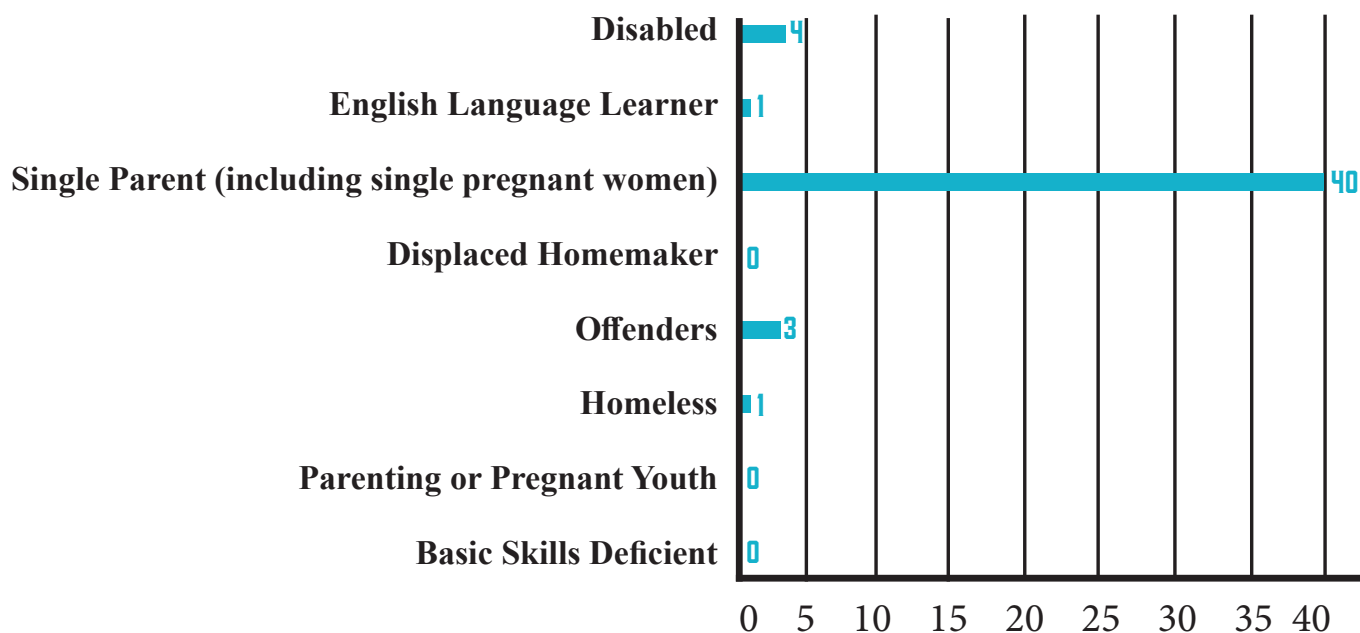
Q1 NEW A/DW  
TOTAL ENROLLMENTS

(30)

TOTAL ACTIVE A/DW  
PARTICIPANTS

(90)

## PY 24-25 BARRIERS OVERVIEW



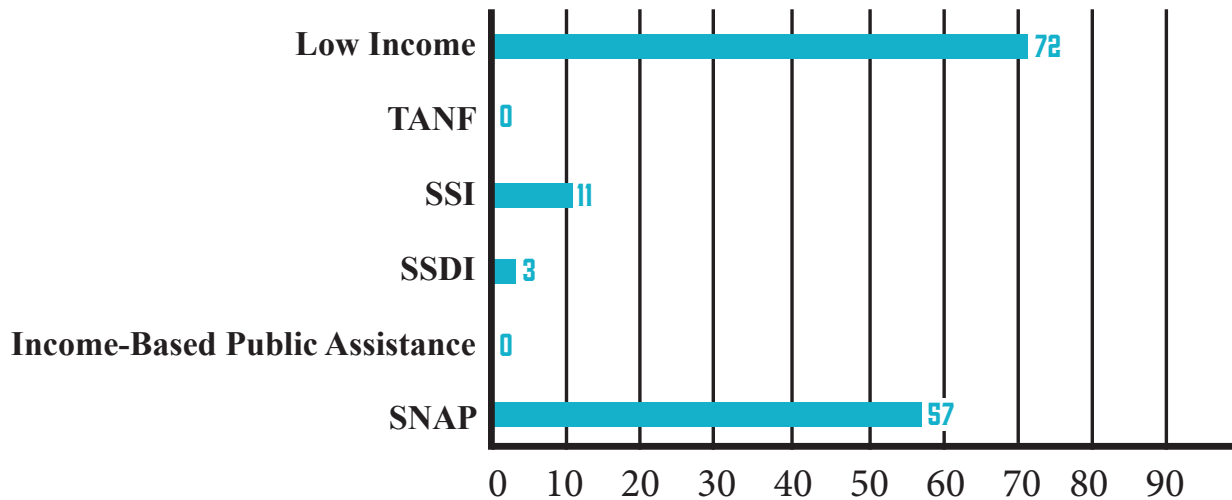


# ADULT AND DISLOCATED WORKER REPORT

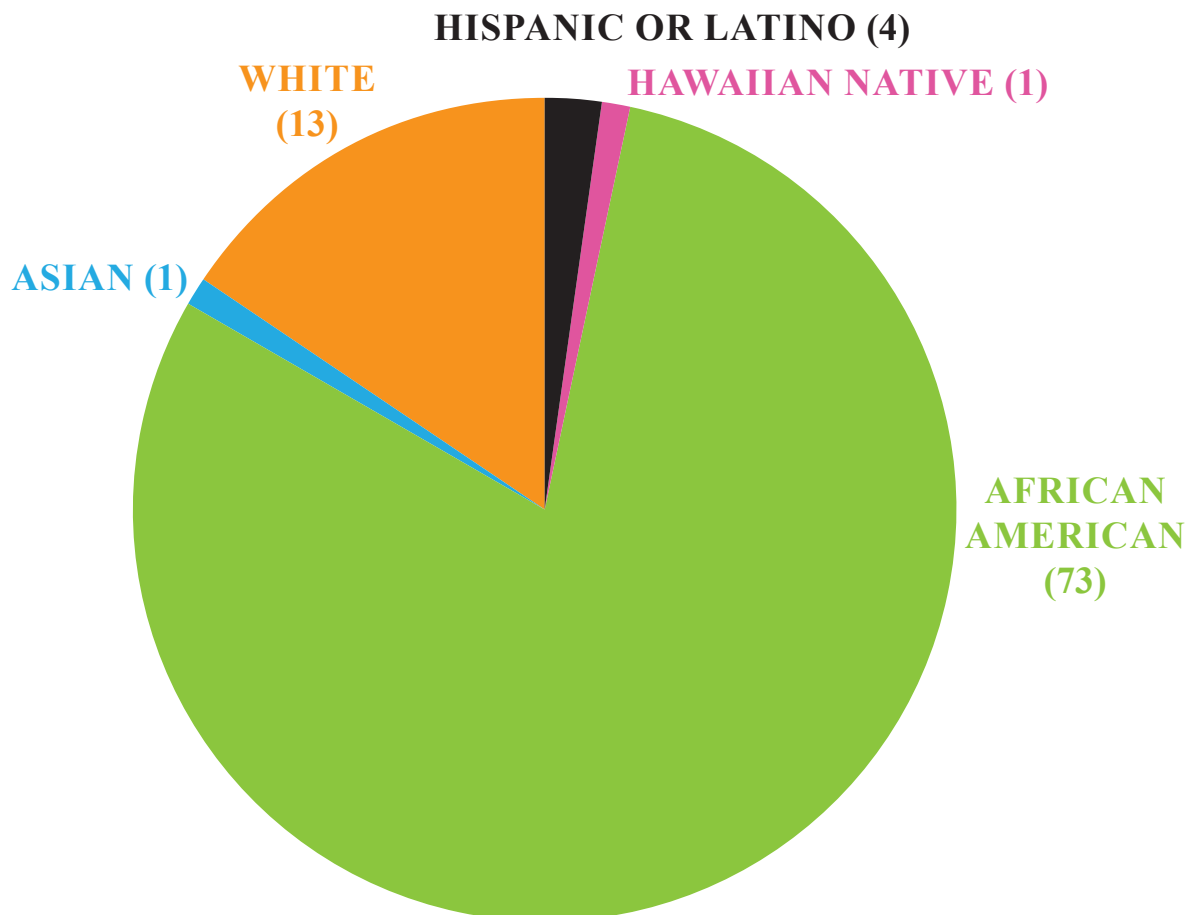
## CONTINUED



### PY 24-25 A/DW RECEIVING PUBLIC ASSISTANCE



### A/DW ETHNICITY & RACE PY 24-25



# ADULT AND DISLOCATED WORKER REPORT

## CONTINUED

PY24-25 A/DW GENDER	
Female	55
Male	29
Did not self-identify	6

LABOR FORCE STATUS	
Employed	44
Unemployed	46

### ACTIVITIES AND OUTCOMES (SERVICE TYPE)

Basic Career Services (Staff-Assisted)	89
Individualized Career Services	87
Financial Literacy	2
Work Experience	0
Training Services	73
Registered Apprenticeship Training	2
Occupational Skills Training	70
Secondary/Alternative Secondary Education	0
Labor Market and Employment Information	0
Individual Training Account (ITA)	68
Support Services	55

# YOUTH REPORT

## YOUTH COMMUNITY OUTREACH AND EVENTS



**Eleora Floyd**

**Youth Program Specialist (Caddo/Bossier)**

**Phone: (318) 540-6985**

**Email: [wioayouthnorth@cdconline.org](mailto:wioayouthnorth@cdconline.org)**

**Currently in WIOA Training**

**09/18/24 – NLTCC – Mansfield WIOA Awareness (Job Shadowed)**



**Blake Krause**

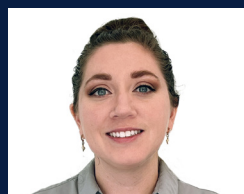
**Youth Program Specialist (Webster/Claiborne)**

**Phone: (318) 205-3113**

**Email: [wioayouthwebster@cdconline.org](mailto:wioayouthwebster@cdconline.org)**

**09/18/24 – NLTCC – Minden- WIOA Awareness**

**Upcoming: 10/16/24 NLTCC – Minden – WIOA Awareness**



**Shannon Veuleman**

**Youth Program Specialist (Sabine/Natchitoches)**

**Phone: (318) 532-1733**

**Email: [wioayouthsouth@cdconline.org](mailto:wioayouthsouth@cdconline.org)**

**08/01/24 – Sabine Parish Expungement Event**

**08/07/24 – Sabine Parish Job Fair**

**09/18/24 – BPCC – Sabine - WIOA Awareness**

**Upcoming: 10/16/24 BPCC – Natchitoches – WIOA Awareness**



**Blake Krause - Interim**

**Youth Program Specialist (DeSoto/Red River)**

**Phone: (318) 963-1518**

**Email: [wioayouthdesoto@cdconline.org](mailto:wioayouthdesoto@cdconline.org)**

**VACANT**

**Youth Program Specialist (Bienville/Lincoln)**

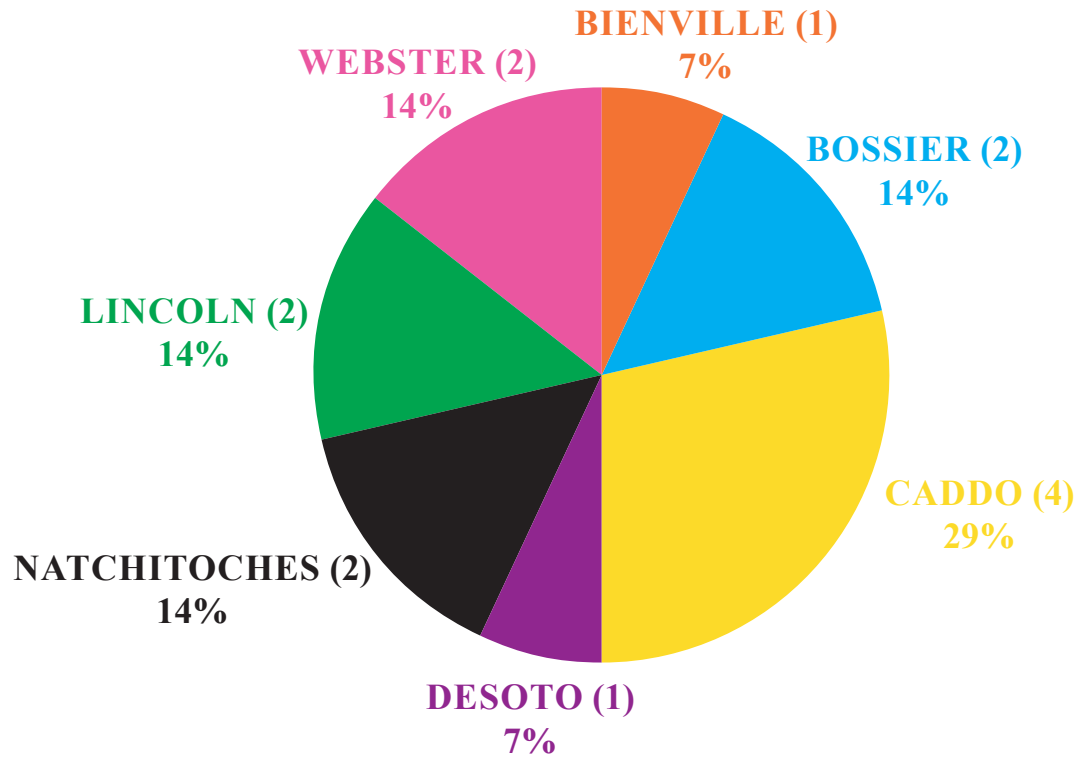
**Phone: (318) 584-0161**

**Email: [wioayouthlincoln@cdconline.org](mailto:wioayouthlincoln@cdconline.org)**

# YOUTH REPORT

## CONTINUED

### NEW YOUTH ENROLLMENTS PY 24-25



Q1 NEW YOUTH TOTAL ENROLLMENTS
(14)

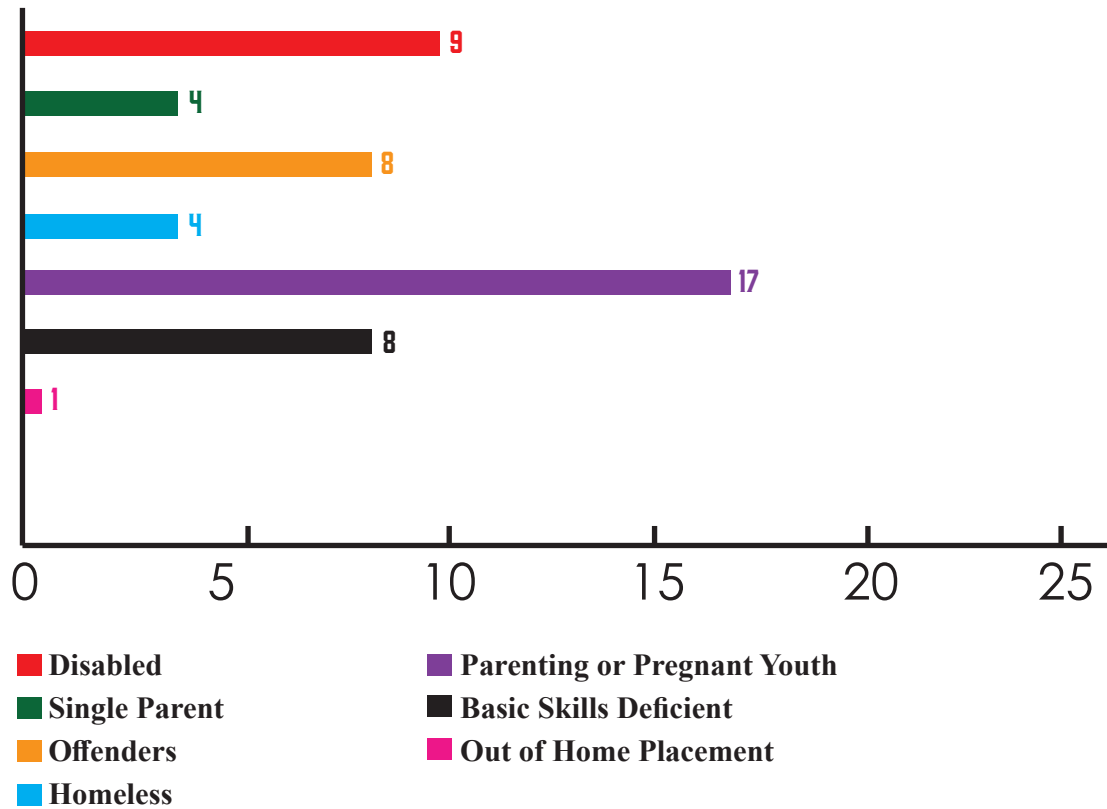
TOTAL ACTIVE YOUTH PARTICIPANTS
(47)

IN-SCHOOL/OUT-OF-SCHOOL YOUTH PARTICIPANTS	
In-School Youth	14
Out-of-School Youth	33

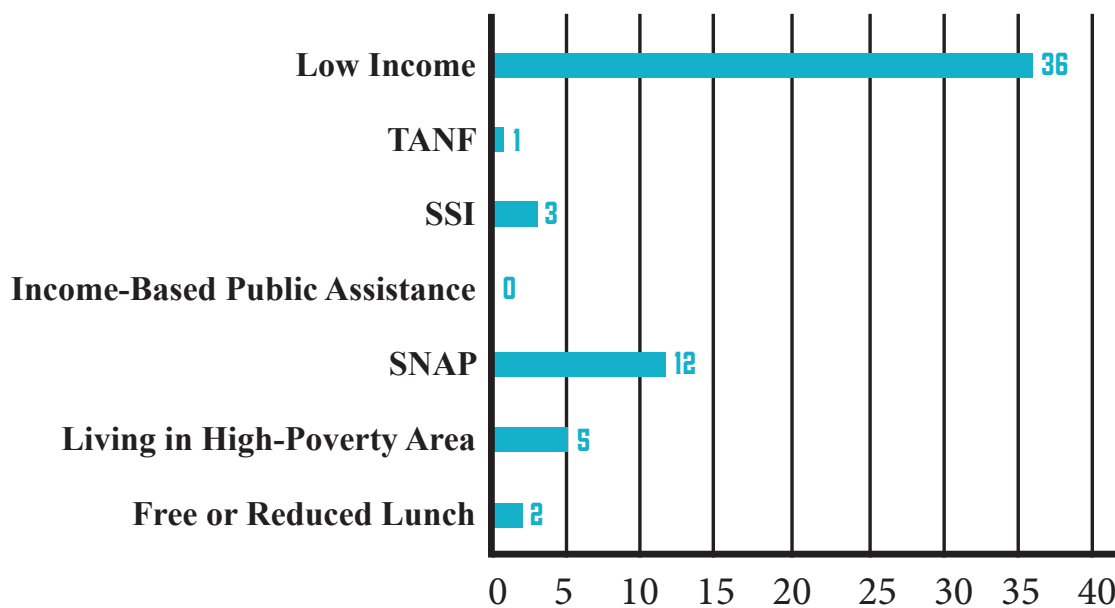
# YOUTH REPORT

## CONTINUED

### DEMOGRAPHICS & SERVICES PROVIDED



### PY 24-25 YOUTH RECEIVING PUBLIC ASSISTANCE





# YOUTH REPORT

## CONTINUED

### YOUTH ETHNICITY & RACE PY24-25

Hispanic or Latino	0
American Indian / Alaskan Native	1
Asian	0
African American / Black	36
Hawaiian Native / Other Pacific Islander	0
White	9
Other	0

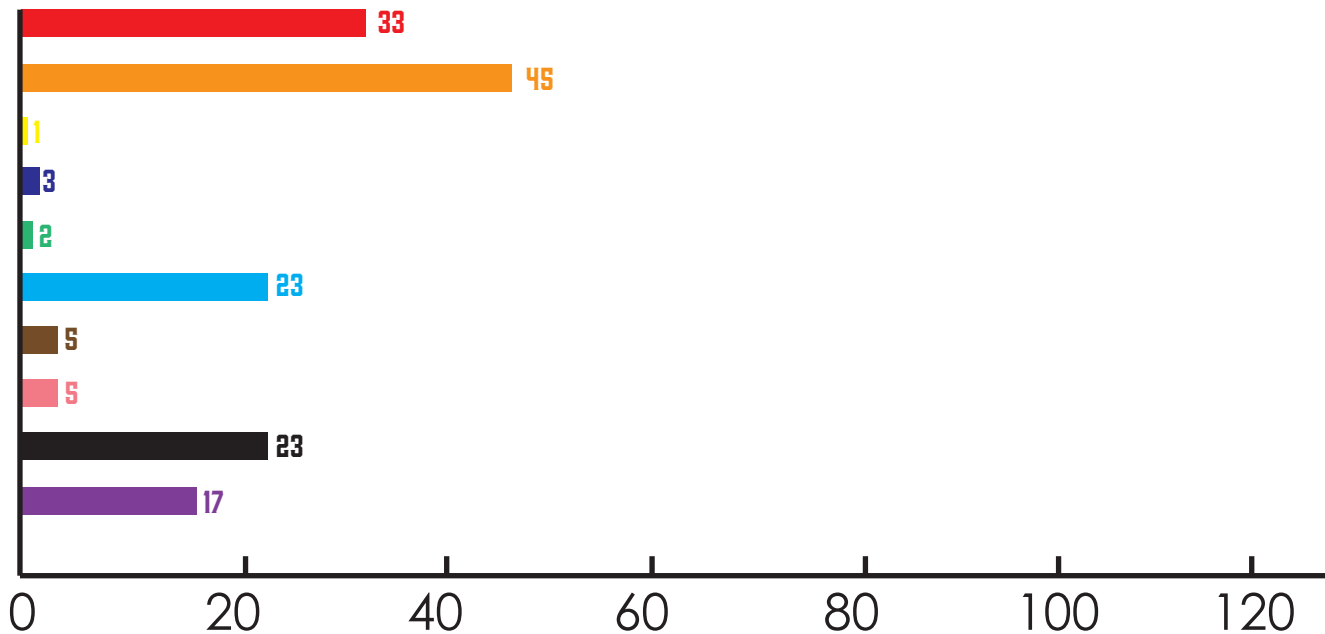
### PY24-25 YOUTH GENDER

Female	13
Male	33
Did not self-identify	1

### LABOR FORCE STATUS

Employed	12
Unemployed	35

### ACTIVITIES AND OUTCOMES



■ Basic Career Services (Staff-Assisted)  
■ Individualized Career Services  
■ Financial Literacy  
■ Internships  
■ Registered Apprenticeship Training

■ A/DW Occupational Skills Training  
■ On the Job Training  
■ Comprehensive Guidance/Counseling  
■ Individual Training Account (ITA)  
■ Support Services

# LABOR MARKET INFORMATION

## HIRE DATA PY 24/25

SUMMARY	TOTAL
<b>INDIVIDUAL AND TOTAL SERVICES</b>	
Individuals that Registered	4,208
Individuals that Logged In	4,126
Distinct Individuals Receiving Services	2,946
Services Provided to Individuals	20,052

<b>LABOR EXCHANGE SERVICES</b>	
Individuals Virtual Recruiters Created	345
Resumes Added	517
Internal Job Orders Created	197
Internal Job Referrals	746
External Job Referrals Created	6,619

<b>EMPLOYER SERVICES</b>	
Services Provided Employers	613

<b>WAGNER PEYSER PROGRAMS (WP) INFORMATION</b>	
WP - Completed Applications	2,443
WP - Participants	399
WP - Exited Cases	297

<b>WORKFORCE INNOVATION &amp; OPPORTUNITY ACT (WIOA) PROGRAM INFORMATION</b>	
WIOA - Completed WIOA Applications	52
WIOA - Closed Never Enrolled Applications	7
WIOA - Participants	48
WIOA - Exited	43
TAA - Total Applications	2
TAA - Total Participants Created	2
TAA - Exits Created	2

# LABOR MARKET INFORMATION

## CONTINUED

### SNAPSHOT OF LWDA 70 REGIONAL LABOR MARKET AREA AS OF AUGUST 31, 2024

Jobs Openings	Median	Openings with Wage	Candidates Available	Candidates Per Job
6,312	\$43,295	1,076	9,564	1.52

This section shows a statistical breakdown of available wage data on the 1,086 job openings that included a salary out of the total of 6,636 job openings that advertised online, as well as potential candidates in the workforce system in Seventh Planning Dist Consortium LWDA, LA as of August 31, 2024.

### ADVERTISED JOB CERTIFICATIONS TABLE

Rank	Advertised Certification Group	Advertised Certification Sub-Category	Job Opening Match Count
1	Registered Nurse (RN)	Nursing	683
2	American Heart Association (AHA)	Nursing	472
3	American Red Cross - First Aid Certifications	Nursing	412
4	Licensed Practical & Licensed Vocational Nurses (LPN & LVN)	Nursing	266
5	Commercial Driver's License (CDL)	Ground Transportation	262
6	Certified Nursing Assistants (CNA)	Nursing	108
7	American Institute of CPAs (AICPA) Certifications	Financial Specialists	91
8	National Board for Respiratory Care (NBRC)	Medical Treat. & Therapy	46
9	Social Worker Credentials & Certifications	Social and Human Services	43
10	National Registry of Emergency Medical Techs.	Fire Rescue	36

The table above shows the top advertised certification groups found in job openings advertised online in Seventh Planning Dist Consortium LWIA, LA as of August 31, 2024.

### OCCUPATIONS BY ADVERTISED SALARY TABLE

Rank	Occupation	Median Annual Salary
1	Pharmacists	\$131,872
2	Speech-Language Pathologist	\$94,692
3	Physical Therapists	\$94,255
4	Occupational Therapist	\$93,600
5	Construction Management	\$82,500
6	Physical Therapist Assistant	\$78,000
7	Registered Nurse	\$72,436
8	Accountants and Auditors	\$70,000
9	Education Administrators, Postsecondary	\$70,000
10	Heavy and Tractor-Trailer Truck Drivers	\$68,500

The table above shows the occupations with the highest advertised median (annual) wages based on job openings advertised online in Seventh Planning Dist Consortium LWIA, LA as of August 31, 2024.

# LABOR MARKET INFORMATION

## CONTINUED

### EMPLOYERS BY NUMBER OF JOB OPENINGS TABLE

Rank	Employer Name	Job Openings
1	Willis-Knighton Health System	337
2	Sonic Corporation	126
3	CHRISTUS Health	121
4	Burger King Corporation	111
5	Caddo Parish School Board	100
6	McDonalds Corporation	95
7	Dollar Tree, Inc.	89
8	Louisiana Department of State Civil Service	89
9	Bally's Corporation	67
10	Louisiana State University Health Sciences Center Shreveport	67

The table below shows the employers with the highest number of job openings advertised online in Seventh Planning Dist Consortium LWIA, LA as of August 31,2024.

### INDUSTRIES BY ADVERTISED JOBS TABLE

Rank	Industry	Job Openings
1	Health Care and Social Assistance	1,298
2	Retail Trade	806
3	Accommodation and Food Services	749
4	Educational Services	353
5	Admin. & Support & Waste Man. & Remediation Serv.	344
6	Professional, Scientific, and Technical Services	296
7	Manufacturing	194
8	Arts, Entertainment, and Recreation	180
9	Public Administration	156
10	Unclassified	1,231

The table above shows the industries with the highest job openings advertised online in Seventh Planning Dist Consortium LWIA, LA as of August 31,2024.

### EMPLOYMENT WAGE STATISTICS

	Number of Employees	Average Hourly Wage	Average Weekly Wage	Average Annual Wage
LWDA 70	218,008	\$24.60	\$984	\$51,168
Louisiana	1,896,852	\$29.88	\$1,195	\$62,140

### LABOR FORCE, EMPLOYMENT, AND UNEMPLOYMENT DATA

	Civilian Labor Force	Employed	Unemployed	Unemployment Rate
LWDA 70	166,941	159,602	7,339	4.3%
Louisiana	2,078,228	1,989,686	88,542	4.3%

# BUSINESS SERVICES REPORT



**WIOA BSR**  
**Mark Colwick**

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Twin City Appliance, Inc. Employer Meeting	7/22/2024	Twin City Appliance and CDC	Provide information about WIOA work-based learning programs
Thermo-Technics Air Conditioning Employer Meeting	7/30/2024	Thermo-Technics and CDC	Provide information about WIOA work-based learning programs
Cintas Corporation Employer Meeting	7/30/2024	Cintas and CDC	Provide information about WIOA work-based learning programs
Expungement Clinic and Re-entry Resource Fair	8/1/2024	Goodwill Industries, LWC, and CDC	Recruit WIOA applicants & provide info. about WIOA work-based learning programs
BDC Communications Employer Meeting	8/7/2024	BDC and CDC	Provide information about WIOA work-based learning programs
Patrick Miller Tractor Company Inc. Employer Meeting	8/7/2024	Patrick Miller and CDC	Provide information about WIOA work-based learning programs
Weyerhaeuser (Zwolle, LA) Employer Meeting	8/7/2024	Weyerhaeuser and CDC	Provide information about WIOA work-based learning programs
Cypress Bend Golf Resort & Conf. Center Employer Meeting	8/7/2024	Cypress Bend and CDC	Provide information about WIOA work-based learning programs
JBS Foods/Pilgrim's Pride Employer Meeting	8/8/2024	JBS and CDC	Provide information about WIOA work-based learning programs
Sabine Medical Center Employer Meeting	8/8/2024	Sabine Medical and CDC	Provide information about WIOA work-based learning programs
Waskom, Brown & Associates, LLC (WBA) Employer Meeting	8/8/2024	WBA and CDC	Provide information about WIOA work-based learning programs
Sabine Retirement & Rehab Center (SRRC) Employer Meeting	8/8/2024	SRRC and CDC	Provide information about WIOA work-based learning programs
Pelican Broadband Employer Meeting	8/12/2024	Pelican Broadband and CDC	Provide information about WIOA work-based learning programs
Caddo Correctional Center (CCC) Resource Fair	8/14/2024	CCC, Goodwill, LWC, and CDC	Recruit WIOA app. & provide information about WIOA work-based learning programs
NWLA Healthcare Ind. Sec. Partner. - Ed. & Train. Comm. Mtg.	8/16/2024	Region 7 Health. Emp., LWC, and CDC	Discuss healthcare sec. comm. issues & work-force train. needs with healthcare providers
Red River Leadership Institute Workshop	8/20-21/2024	Region 7 Municipal Clerks, and CDC	Participate in prof. dev. workshop to discover better collab. tech. & team perform. methods
Jack Spring Electrical Contractors, Inc. Employer Meeting	8/22/2024	Jack Spring and CDC	Provide detailed information about WIOA OJT program
Shreveport Citizens United (CU) Employer Meeting	8/27/2024	Shreveport CU and CDC	Provide information about WIOA work-based learning programs
ASM Global (Brookshire Grocery Arena) Employer Meeting	9/19/2024	ASM and CDC	Provide information about WIOA work-based learning programs
Womack Plumbing LLC Follow-Up Employer Meeting	9/24/2024	Womack Plumbing and CDC	Provide detailed information about WIOA OJT program
State Farm Insurance Agent Lisa Dilts Employer Meeting	9/26/2024	State Farm Agent and CDC	Provide information about WIOA work-based learning programs

## ACTIVE CONTRACTS

PARISH	COMPANY	TOTAL FUNDS ALLOCATED	TOTAL FUNDS DISPERSED	JOB TITLE	OJT POSITION
Caddo	Rimmer Electric, Inc.	\$8,840	\$2,477.49	1st Year Apprentice	1
Caddo	Jack Spring Electrical	\$9,098	\$193.68	1st Year Elec. Appr.	1
Caddo	Thermo Technics A/C	\$9,360	\$0.00	HVAC Tech. Trainee	1

## OJT CONTRACT PROSPECTS

Caddo	Womack Plumbing, LLC	N/A	N/A	Plumbing Appr. 1	1
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# YOUTH BUSINESS SERVICES REPORT



**Natalie O'Rourke**  
WIOA Youth  
Business Services Rep.

- Bienville
- Bossier
- Claiborne
- Lincoln
- Webster



**Kisha Newsom**  
WIOA Youth  
Business Services Rep.

- Caddo
- DeSoto
- Natchitoches
- Red River
- Sabine

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Roy's Kids - Mike Powell	7/1/2024	Caddo	LWDA 70	Employer Outreach
Delta Community College	7/3/2024	Lincoln	LWDA 70	Outreach/Recruitment
Adam's Pizza, Fish, & More	7/9/2024	Caddo	LWDA 70	Employer Outreach
Arcadia City Hall	7/11/2024	Bienville	LWDA 70	Partnership/Outreach
M&M Automotive	7/11/2024	Bienville	LWDA 70	Partnership/Outreach
Gibbsland Bank & Trust	7/11/2024	Bienville	LWDA 70	Partnership/Outreach
Bienville Parish School Board	7/11/2024	Bienville	LWDA 70	Partnership/Outreach
Roses Express	7/11/2024	Bienville	LWDA 70	Partnership/Outreach
Jimmy's Chicken	7/11/2024	Bienville	LWDA 70	Partnership/Outreach
NWLA Reentry Coalition	7/16/2024	Caddo	LWDA 70	Outreach/Partnership
Ruston Parks & Recreation	7/18/2024	Lincoln	LWDA 70	Partnership/Outreach
Experience Ruston	7/18/2024	Lincoln	LWDA 70	Partnership/Outreach
City Of Ruston	7/26/2024	Lincoln	LWDA 70	Partnership/Outreach
Circle of Caring Luncheon	7/30/2024	Caddo	LWDA 70	Outreach/Partnership
LA Municipal Association Annual Conv.	8/1/2024	Caddo	LWDA 70	Outreach/Partnership
KRA Job Readiness Resource Fair	8/6/2024	Caddo	LWDA 70	Outreach/Recruitment
Sabine Career Expo	8/7/2024	Caddo	LWDA 70	Employer Outreach/Recr.
Ruston Chamber Of Commerce	8/8/2024	Lincoln	LWDA 70	Partnership/Outreach
Dragon Fly Harbour	8/8/2024	Lincoln	LWDA 70	Partnership/Outreach
Caddo Correctional Reentry Resource Fair	8/14/2024	Caddo	LWDA 70	Outreach/Recruitment
City Of Arcadia	8/15/2024	Bienville	LWDA 70	Partnership/WEX
Northwood High School - Bus. Ser. Teacher	8/16/2024	Caddo	LWDA 70	Outreach/Recruitment
Village of Hosston	8/16/2024	Caddo	LWDA 70	Employer Outreach
North Caddo High School	8/19/2024	Caddo	LWDA 70	Outreach/Recruitment
City Of Arcadia	8/19/2024	Bienville	LWDA 70	Partnership/WEX
Leadership Institute	8/20/2024	Bossier	LWDA 70	Training
Leadership Institute	8/21/2024	Bossier	LWDA 70	Training

# YOUTH BUSINESS SERVICES REPORT

## CONTINUED

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
LA Gov. Conference on Juvenile Justice	8/21/2024	Caddo	LWDA 70	Partnership/Outreach
LA Gov. Conference on Juvenile Justice	8/22/2024	Caddo	LWDA 70	Partnership/Outreach
NLTCC	8/22/2024	Webster	LWDA 70	Meeting/Partnership
LA Gov. Conference on Juvenile Justice	8/23/2024	Caddo	LWDA 70	Partnership/Outreach
NLTCC	8/26/2024	Webster	LWDA 70	Meeting/Partnership
Circle of Caring Luncheon	8/27/2024	Caddo	LWDA 70	Outreach/Partnership
Elizabeth Taylor - Evolve Family Life Ser.	8/28/2024	Red River	LWDA 70	Employer Outreach
Healthcare Partnership Summer Camp	8/29/2024	Bossier	LWDA 70	Partnership
Counter Culture - Blanchard	9/3/2024	Caddo	LWDA 70	Employer Outreach
BPCC - Natchitoches	9/4/2024	Natchitoches	LWDA 70	Employer Outreach
Womack Plumbing	9/16/2024	Caddo	LWDA 70	Employer Outreach
Nurse Cosmetics	9/17/2024	Lincoln	LWDA 70	Partnership/WEX
Limitless Grooming Lounge	9/17/2024	Lincoln	LWDA 70	Partnership/Outreach
Waltz Pharmacy	9/17/2024	Lincoln	LWDA 70	Partnership/Outreach
BPCC - WIOA Awareness	9/18/2024	Bossier	LWDA 70	Partnership/Outreach
Judge Justin Courtney - Caddo Juvenile	9/18/2024	Caddo	LWDA 70	Outreach/Recruitment
Circle of Caring Brunch	9/19/2024	Caddo	LWDA 70	Outreach/Partnership
Randy's Fabrication & Welding	9/20/2024	Natchitoches	LWDA 70	Employer Outreach
Delta Community College - Advisory Mtg.	9/23/2024	Lincoln	LWDA 70	Partnership/Outreach
North Bossier Lunch Group	9/24/2024	Bossier	LWDA 70	Partnership
Natchitoches Chamber of Commerce	9/26/2024	Natchitoches	LWDA 70	Partnership
Dr. Wyche Coleman - Christus Med.	9/26/2024	Coushatta	LWDA 70	Employer Outreach
Caddo Parish Parks & Recreation	9/27/2024	Caddo	LWDA 70	Outreach/Recruitment
Bossier Parish Schools - Core Team Meeting	9/30/2024	Bossier	LWDA 70	Partnership/Outreach
PJ's Cofee	9/30/2024	Bossier	LWDA 70	Meeting/WEX

ACTIVE WORK EXPERIENCE AGREEMENTS					
PARISH	EMPLOYER	PARTICIPANTS JOB TITLE	TERM:	HOURLY WAGE	HOURS/WEEK
Bal of Caddo	Town of Oil City	Building's/Grounds	7/22/24 – 8/16/24	\$10.50	160
Bal of Caddo	Hosston Village	Building's/Grounds	8/19/24 – 1/10/25	\$11.00	504
Bal of Caddo	Town of Oil City	Admin. Assistant	9/9/24 – 12/19/24	\$10.00	100
Bienville	City of Arcadia	Admin. Assistant	8/28/24 – 1/28/24	\$11.00	672



# PROGRAM MONITOR REPORT



**WIOA Senior Program Monitor**  
**Craig Sheppert**



**WIOA Compliance Monitor**  
**Rachel Milner**

## **In-School Youth Enrollments for Program Year 2023**

For Program Year 2023, we enrolled ten (10) In-School Youth in our WIOA program. An In-School Youth is an individual who is attending secondary or post-secondary education at the time of their application for the WIOA program.

The eligibility criteria for In-School Youth is different from Out-of-School Youth. To meet the eligibility criteria for WIOA In-School Youth, an applicant must meet the definition of low-income individual and possess one or more barriers specified in the WIOA regulations. Some examples of these barriers are if a youth has a disability, is basic skills deficient, or is homeless.

In August, Rachel and I decided to do a HiRE review to see where these ten In-School Youth were at in their activity and program completion status. We found that nine were attending a high school in our region at the time of their WIOA program enrollment with one participant attending the LPN degree program at the Louisiana Technical College in Natchitoches.

Our HiRE review disclosed the following:

Two participants had obtained their high school diploma in May but had not yet been exited from the WIOA program. Additional case management follow-up needed to be done to see what these two participants would be doing post-high school graduation – enroll in college or vocational school or obtain unsubsidized employment.

Five participants attending high school will remain in the WIOA program for the 2024/2025 school year to continue receiving WIOA program services. It was noted that one participant attending high school was to be placed in a work experience position for the current program year. The participant attending LTC Natchitoches is expected to complete her LPN degree in December. That left one participant who a case manager was unable to make contact with to determine his school attendance status.

## **The Power Line Worker Training Program**

This is a new training program developed by the Louisiana Technical Colleges in Minden and Shreveport. The program is 32 weeks in length with a total program cost of \$14,780. The program is structured in three phases that include training “modules” through which skills essential to being a power line worker are learned. The instructor for much of the program, Mr. James Barlow, has over 30 years of experience as a power line worker with SWEPCO.

# PROGRAM MONITOR REPORT

## CONTINUED

We have enrolled four WIOA participants in this new training program – three Youth participants and one Adult participant. The participants began their training in March and April of this year and are expected to complete the program in December.

On September 24, 2024, Rachel and I visited the Louisiana Technical College in Shreveport to conduct a routine program review. We met with Renee Sears, Vice Chancellor of Academics and James Barlow, the instructor. During our visit, Rachel conducted a group interview session with the four WIOA participants.

Ms. Sears and Mr. Barlow reported that all four WIOA participants remain active and are doing well in their training. The four participants had completed Phase I of the training program in May and were scheduled to complete Phase II on October 4, 2024. Phase III will begin on October 14, 2024, and should be completed on December 13, 2024.

The instructor, Mr. James Barlow, explained that the modules that make up the three Phases of the program involve both online instruction and “hands-on” training with 90% of Phase II and III consisting of “hands-on” training at the Shreveport campus. The online instruction is done through access to the NCCER website where after, completing each module, the participants take an online exam. At the end of Phase I, the participants had been issued tools from a standardized tool list, the cost of which was included in their first WIOA Individual Training Account. According to Mr. Barlow, the four WIOA participants had completed all 13 of the modules for Phase II of the training.

During the monitoring visit, Ms. Sears and Mr. Barlow were asked what credentials the WIOA participants will receive over the 32 weeks of training. They identified the following:

- A Class A Commercial Driver’s License (that’s needed for driving those big utility trucks)
- A NCCER Core Certificate through which basic construction skills are learned
- A NCCER Power Line Distribution I Certificate after completing Phase II
- A NCCER Power Line Distribution II Certificate after completing Phase III

Ms. Sears stated that she is also working on developing a Certified Technology Specialist certificate for the Power Line Worker program to be issued to students completing the training.

The four WIOA participants reported that they were very pleased with their training and their instructor, Mr. Barlow. They did have some questions concerning the need for additional supportive services, especially the purchase of work boots having features required by power line workers.



# PERFORMANCE MEASURES



**WIOA Compliance Monitor**  
Rachel Milner

## PY23 Q4 WIOA PERFORMANCE OUTCOMES

The diagram below consist of a side by side comparison of the 4th Quarter of Program Year 2023 performance measures and the preliminary Annual Summary. Areas where 90% of the negotiated performance goals were not met appear in red. Upon a more in depth review into these areas, no programmatic concerns were noted. The number of participants in the exit cohorts for Q4 were noted to be low, making the weighted percentage higher for each participant.

Did Not Meet Required 90% of Goal
Meets Between 90-100% of Goal
Meets or Exceeds 100% Goal

### Annual Report Timing Cohorts

Participants: Individuals served between 07/01/2023 and 06/30/2024

Exiters: Served Individuals who exited between 07/01/2023 and 03/31/2024

Employment Rate Q2 After Exit: Rate of employment for exiters between 07/01/2022 and 06/30/2023

Employment Rate Q4 After Exit: Rate of employment for exiters between 01/01/2022 and 12/31/2022

Median Earnings Q2 After Exit: Median earnings by exiters between 07/01/2022 and 06/30/2023

Credential Attainment Rate: Rate of credentials attained by exiters between 01/01/2022 and 12/31/2022

Measurable Skill Gains: Rate of measurable skill gains between 07/01/2023 and 06/30/2024

ADULT		
WIOA INDICATORS	PY23 Q4	Preliminary PY23 Annual Summary
Participants	57	104
Exiters	17	62
Employment Rate Q2 After Exit	Actual: 65.4% Goal: 73.0% Achieved: 89.6%	Actual: 74.4% Goal: 73.0% Achieved: 101.97%
Employment Rate Q4 After Exit	Actual: 79.1% Goal: 70.0% Achieved: 112.96%	Actual: 78.7% Goal: 70.0% Achieved: 112.44%
Median Earnings Q2 After Exit	Actual: \$9,571.00 Goal: \$6,500.00 Achieved: 147.25%	Actual: \$8,266.00 Goal: \$6,500.00 Achieved: 127.17%
Credential Attainment	Actual: 57.5% Goal: 67.9% Achieved: 84.68%	Actual: 66.9% Goal: 67.9% Achieved: 98.53%
Measurable Skill Gains	Actual: 67.5% Goal: 79.7% Achieved: 84.69%	Actual: 76.5% Goal: 79.7% Achieved: 95.95%

# PERFORMANCE MEASURES

## CONTINUED

DISLOCATED WORKER		
WIOA INDICATORS	PY23 Q4	Preliminary PY23 Annual Summary
Participants	22	39
Exiters	7	23
Employment Rate Q2 After Exit	Actual: 100.0% Goal: 69.0% Achieved: 144.93%	Actual: 80.0% Goal: 69.0% Achieved: 115.94%
Employment Rate Q4 After Exit	Actual: 85.7% Goal: 69.0% Achieved: 124.22%	Actual: 76.9 % Goal: 69.0% Achieved: 111.48%
Median Earnings Q2 After Exit	Actual: \$5,981.00 Goal: \$7,000.00 Achieved: 85.44%	Actual: \$10,091.00 Goal: \$7,000.00 Achieved: 144.16%
Credential Attainment	Actual: 57.1% Goal: 78.0% Achieved: 73.26%	Actual: 80.0% Goal: 78.0% Achieved: 102.56%
Measurable Skill Gains	Actual: 57.1% Goal: 75.0% Achieved: 76.19%	Actual: 85.2% Goal: 75.0% Achieved: 113.58%

YOUTH		
WIOA INDICATORS	PY23 Q4	Preliminary PY23 Annual Summary
Participants	56	91
Exiters	7	60
Employment Rate Q2 After Exit	Actual: 71.4% Goal: 62.0% Achieved: 115.21%	Actual: 75.0% Goal: 62.0% Achieved: 120.97%
Employment Rate Q4 After Exit	Actual: 75.0% Goal: 61.7% Achieved: 121.56%	Actual: 82.5% Goal: 61.7% Achieved: 133.71%
Median Earnings Q2 After Exit	Actual: \$10,859.00 Goal: \$3,456.00 Achieved: 314.21%	Actual: \$8246.00 Goal: \$3,456.00 Achieved: 238.6%
Credential Attainment	Actual: 56.25% Goal: 53.0% Achieved: 106.25%	Actual: 73.7% Goal: 53.0% Achieved: 139.03%
Measurable Skill Gains	Actual: 70.3% Goal: 50.5% Achieved: 139.2%	Actual: 69.3% Goal: 50.5% Achieved: 137.29%

# ONE-STOP OPERATOR REPORT



**One-Stop Operator**  
**Robin Berry**

**Quarterly Focus:** This quarter, my focus has been on outreach for WIOA Youth, On-the-Job Training, and Work Experience programs. I facilitated several strategic meetings with WIOA staff, employers, and community partners to enhance service delivery and program efficiency.

## Summary of Outreach Activities:

EVENT	DETAILS
CWT Veterans Job Fair with Veterans Affairs	Focused on job placement for veterans
Recover Out Loud w/Start Corp. & The Recovery Hub	Community event supporting recovery initiatives
ANECA Financial Literacy Class	Delivered financial literacy training
LWDA 70 Community Partner Meeting	Strengthened partnerships within the workforce region
Pierre Bossier Mall Job Fair	Job placement event at a central local venue
LA Delta Comm. College Fall Advisory Board Meeting	Advisory board collaboration on workforce programs
Brookshire's Grocery Arena Meeting	Employer engagement and job opportunities
Development Resource Corporation Meeting	Discussed potential workforce collaborations
Expungement Event in Natchitoches	Provided legal and employment assistance for reentry
NWLA Legal Serv. Summit: Bridging the Gap in Many	Legal services collaboration to support workforce development
Region 7 Leadership Team Meeting	Regional workforce strategies and planning
NLTCC Meeting Springhill and Minden	Strengthened local partnerships with technical colleges
Shreveport Job Corps Events	Youth employment and training initiatives
NWLA Reentry Coalition Meeting	Reentry support and workforce planning
Career Expo 2024 Sabine Hiring Event	Steering committee for an upcoming career expo
Circle of Caring with AmeriHealth Caritas	Community health and employment outreach
DCFS Mtg. w/Community Outreach Unit Tri-Region 2	Focused on workforce strategies across three regions
Bossier Chamber Diplomat Lunch and Learn	Networking and workforce collaboration
Better Together Meeting with Goodwill of North LA	Strengthening workforce programs with Goodwill
Highland Center Outreach with Project AYUDA	Targeted outreach for underserved populations
Roy's Kids Meeting	Partnered to support youth services



# ONE-STOP OPERATOR REPORT

## CONTINUED

### Upcoming Events:

1. Northwest Louisiana Legal Services Summit: Bridging the Gap Expungement Events
2. Minden Career Expo
3. Brookshire's Grocery Arena Job Fair

### One-Stop Operator's Key Activities and Prospective Plans:

In the past quarter, our activities as the One-Stop Operator were intentionally aligned with our core objectives to enhance community engagement and promote workforce development. Key areas of focus include:

1. Ongoing Outreach and Event Management: We continue to expand our outreach efforts and manage events that bring together our partners', ensuring collaboration is a constant priority for success in workforce development.
2. Involvement of WIOA Personnel: Engaging our Workforce Innovation and Opportunity Act (WIOA) staff in outreach activities remains crucial, especially in targeting youth and dislocated workers, to ensure that we are reaching those most in need.
3. Strengthening Community Partnerships: Building stronger relationships with community partners has been central to our strategy. These partnerships allow us to offer more holistic support to individuals seeking employment and training services.
4. Stakeholder Engagement Across the Workforce Development Chain: Our strategy includes involving stakeholders from various sectors to ensure that American Job Center services are integrated into the broader workforce development ecosystem.

### Summary of Outreach Activities:

Our active participation in outreach events has helped foster key connections and promote our services across the region. Highlights include:

- Collaborative summits and meetings across multiple regions, focusing on veteran employment, reentry support, and community outreach.
- Partnerships with organizations such as Goodwill, Project AYUDA, and AmeriHealth Caritas.
- Steering committee roles in organizing major hiring events and expungement assistance programs.

### Conclusion:

Our outreach and collaboration efforts have significantly expanded our network, strengthening both service delivery and community impact. We look forward to continuing these initiatives and building on this progress to further enhance workforce development efforts across the region.



# NW LA HEALTHCARE PARTNERSHIP

**FACILITATOR:** Jacques Lasseigne, LWC, Healthcare Sector Coordinator

**PURPOSE & OBJECTIVE:** Engagement with Healthcare Sector Stakeholders in Northwest Louisiana to learn about their Healthcare Challenges, Opportunities & Concerns and to form a Healthcare Alliance/Partnership to collaborate & strategize on shared priorities & collective action to strengthen the Healthcare Sector in Northwest Louisiana.

**QUARTERLY MEETING:** September 2024

**ATTENDEES:**

Jim Gatton, Brooke Mason, Tiffany Le, Nina Hardman, Marcus McLilly, Jessica Brock, Markey Pierre, John Galitos, Jo Ann Brown, Jacques Lasseigne

- Jim Gatton, Vice-President, Operations, CHRISTUS Shreveport-Bossier Health, welcomed everyone to the meeting today and provided excellent commentary to kick off the session.
- Markey Pierre, Vice Chancellor of External Affairs & Chief of Staff, LSU Health Shreveport, stated she wants to be involved in the 2025 Summer Camp for Middle School Students since they have the educational component.
- Why is there a Doctor Shortage?
  - o Why are Doctors not coming to NW Louisiana?
  - o The aging population of our area Doctors/Increase in Doctors retiring
  - o Attracting Doctors to this market is Challenging
  - o Our local Shreveport Med School has 150 slots to fill versus 4,500 applications
  - o 70% of the local Med School Graduates do stay here for their Residency. They are proud of that high percentage.
  - o CHRISTUS is bringing in a Neurologist next month!
  - o What does Shreveport-Bossier need to do to become more attractive to Doctors and other Healthcare Personnel?
  - o It is estimated that this area is short 100 Primary Care Physicians
  - o Options on how to address this issue (Make this area a “Destination Site” for Healthcare Workers):
    - ☐ Work with Local Elected Officials
    - ☐ Work with area Chambers of Commerce (Markey Pierre was in recent contact with them on this very issue)
    - ☐ Work with the Governor’s Office
    - ☐ Work with local Economic Development Organizations (NLEP, etc.)
    - ☐ Chambers could hi-light Healthcare in their Recruitment Videos and/or on their Website.
    - ☐ When Doctor Prospects are considering this area, have the local School Boards be flexible – Example: so they can test the Doctor’s children for local magnet schools almost anytime, not just on the designated dates.
- Jo Ann Brown, Dean of Allied Health Sciences & Nursing, Southern University-Shreveport, made a Presentation on how SUSLA is addressing the Soft Skills Issue.
  - o Difficult to get people to read your emails! They normally respond quickly to texts.
  - o Have people on their Various Industry Boards/Advisory Committees/Etc. to partner in order to bring in prospects to this area.
  - o They have a Mandatory Dress Code for Students – Before Clinicals, students are evaluated.
  - o Their Program Director did a “Runway” Exercise. The Dental Hygiene Professor had some of their students dress professionally and some to dress unprofessionally. Discussion ensued.
  - o Teach various scenarios: Example; ‘how does a nurse approach a doctor when there is a disagreement on medication/dosage for a patient’.
  - o Cell Phone Issue – is an issue for young and OLDER folks!
  - o Riihimaki, Finland just took away all laptops and phones in the classrooms. Going back to regular Books!
- RIIHIMAKI, Finland, Sept 10 (Reuters) - This autumn, pupils in the Finnish town of Riihimaki headed back to school with backpacks full of books after a decade of state-backed promotion of laptops and other digital devices in the classroom.
- Finland's public education system has gained global renown for its good results in recent decades and its readiness to try new teaching techniques. Until recently, many schools gave laptops for free to all pupils from as early as age 11. But Finnish parents and teachers, as elsewhere, have become increasingly concerned over the impact of screens on children.
- So Riihimaki, a town of some 30,000 inhabitants 70 km (44 mi) north of Helsinki which since 2018 had stopped using most books in middle schools, is trying something different for the start of this academic year: going back to pen and paper.
- “Young people are using phones and digital devices so much these days that we didn't want school to be one of the places where



# NW LA HEALTHCARE PARTNERSHIP

## CONTINUED

children are only staring at screens," said Maija Kaunonen, an English teacher at Pohjolanrinne middle school.

- Across Finland, children's learning results have been slowly eroding in recent years, prompting the government to plan new legislation to ban the use of personal devices, such as phones, during school hours to cut back on children's screen time.
- Eighth graders Miko Mantila and Inka Warro, both 14, said their concentration has improved since books came back.
- "Reading, for one, is much easier and I can read much faster from books," Mantila said, though he added that writing was easier on a digital device.
- "And if you have to do homework late at night, it's easier to go to sleep when you haven't just been looking at a device," Warro said.
- Minna Peltopuro, a clinical neuropsychologist working with the town on the change, said the total screen time should be cut to a minimum - Finnish teenagers currently stare at screen for up to six hours per day on average - as excessive digital use comes with both physical and mental risks, such as eye problems and growing anxiety.

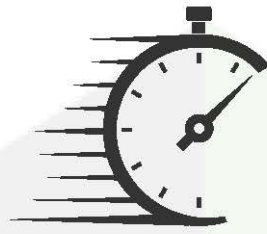
o Yesterday was SUSLA's Allied Health Mixer, i.e. Meet the Chancellor, Meet the various teams, etc.

- ☐ Students broke into teams; make a jingle; judged on their effort
  - ☐ Jessica Brock, Willis Knighton Health, attended this Allied Health Mixer and was impressed with the interaction.
  - ☐ Students do not have guardrails!
  - ☐ Issue with written & verbal communication skills – it affects their critical thinking skills.
  - ☐ SUSLA visits with the students individually, but some still do not "get it".
  - ☐ Perform Lab Competencies; Explain what they are doing.
  - ☐ Get the students ready for Clinicals
  - ☐ Employers come to the SUSLA Campus to interact with potential employees
  - ☐ Top Soft Skill Issues:
- Critical Thinking Skills
  - Work Ethic
  - Emotional Intelligence





# LOUISIANA WORKFORCE COMMISSION



## Rapid Response

Rapid Response is an early intervention strategy offered at no cost to businesses affected by major layoffs or closures. The goal of Rapid Response is to prevent layoffs or transition workers into new employment as quickly as possible. Our team will mobilize on your behalf to help you navigate the transition, take advantage of workforce resources, and manage employee expectations.

### Benefits to Employers

- Contributes to higher morale due to reduced stress
- Lower unemployment insurance costs as workers are reemployed more quickly when help is provided before the layoff
- Results in lower absenteeism among workers
- Better public relations for an employer
- Decreased likelihood of work interruptions

### Transition Assistance



**Pre-Layoff Planning:** A Rapid Response Coordinator will meet with you to gather information about your workforce and your needs during the transition.



**Worker Meetings:** Customized on-site sessions to provide impacted workers with information on how to connect with Career Centers across the state to gain access to employment and training opportunities.



**Workshops:** Topics offered include Resume Writing, Interviewing Skills, Networking, Budget Management, and Job Search for the Mature Worker.

For more  
information:

**Steve Posey**

Rapid Response Coordinator  
sposey@lwc.la.gov 318-344-3309

# LOUISIANA WORKFORCE COMMISSION

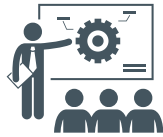


## Recruiting HiRE

This dynamic online tool can help employers recruit qualified applicants for their workforce needs. By creating a recruitment account in HiRE you can post jobs, search resumes, read labor market information and access many other tools.

## Job Fairs

LWC staff can plan and execute job fairs for your business. From single to multi-employer fairs, there is staff available to host in-person or virtual events to attract qualified job seekers.



## Training

### On the Job Training (OJT)

On-the-job training offers employers a cost-effective way to allow qualified individuals to acquire skills through hands-on experience. Employers within high demand occupations can be reimbursed up to 50% of a new hire's wages for six months.

### Incumbent Worker Training Program (IWTP)/ Small Business Employee Training (SBET)

IWTP and SBET programs help employers grow their business while employees grow their skill set. This program is designed to benefit business and industry by assisting in the skill development of existing employees, thereby increasing employee productivity and company growth.



## Incentives

### Work Opportunity Tax Credit (WOTC)

WOTC is a federal tax credit available to employers for hiring individuals from certain target groups with barriers to employment. This incentivizes workplace diversity and facilitates access to good jobs for American workers.

### Fidelity Bonding

The Fidelity Bonding Program can provide the employer with a bonded insurance guarantee for hiring hard to place job seekers as new employees. It only takes a few minutes to certify an applicant, and LWC can issue bonds on-site.

**Scan the QR Code and get started  
recruiting with HiRE today!**

# **RAPID RESPONSE SERVICES**

## **EMPLOYMENT ENGAGEMENT ACTIVITY FOR REGION 7** **April - June 2024**

Company Name	Industry	Parish
Affordable Home Furnishing		Avoyelles Parish
Air Force Reserve	336411 - Aircraft Manufacturing	Bossier Parish
Arklatex ABA, LLC	621330 - Offices of Mental Health Practitioners	Caddo Parish
BAKER MACHINE OF LA, LLC	332710 - Machine Shops	Caddo Parish
Berg Inc. - Shreveport	238222 - Nonresidential Plumbing/HVAC Contractors	Caddo Parish
Best Buy # 363		Caddo Parish
BIG LOTS Shreveport # 1117		Caddo Parish
Boomtown Bossier	713210 - Casinos (except Casino Hotels)	Bossier Parish
Brookdale Senior Living	623110 - Nursing Care Facilities	Bossier Parish
Caddo Community Action Agency	624190 - Other Individual and Family Services	Caddo Parish
Celina's Staffing	561310 - Employment Placement Agencies	Bossier Parish
CH Robinson Worldwide, Inc.	484110 - General Freight Trucking, Local	Jefferson Parish
City of Shreveport	925120 - Urban and Rural Development Admin	Caddo Parish
City of Shreveport	925120 - Urban and Rural Development Admin	Caddo Parish
Conn's		Jefferson County
Cornerstone Hospital of Bossier City	621991 - Blood and Organ Banks	Bossier Parish
Cost Plus World Market		Caddo Parish
Dirt Cheap Bossier		Bossier Parish
Duke Energy Business Services, LLC	221122 - Electric Power Distribution	Caddo Parish
Eckerd Connects	611710 - Educational Support Services	Pinellas County
Elite Health Solutions, LLC	621399 - Offices of Misc Health Practitioners	Caddo Parish
Ellis Pottery, Inc.		La Salle Parish
FACTORY CONNECTION, LLC		Webster Parish
Fairfield Property Management	53 - Real Estate and Rental and Leasing	Morehouse Parish
FAMILIES HELPING FAMILIES REGION 7	624120 - Services for the Elderly and Disabled	Bossier Parish
Food Bank Of NW Louisiana	624 - Social Assistance	Caddo Parish
Goodwill Industries of North Louisiana-Airline		Bossier Parish
Harbor Freight Tools		Caddo Parish
Holiday Lanes, LLC	713950 - Bowling Centers	Bossier Parish
Jericho Staffing, LLC	561320 - Temporary Help Services	Caddo Parish
KRA Corporation	61 - Educational Services	Ouachita Parish
Loomis Armored US, LLC	48 - Transportation and Warehousing	Harris County
LOUISIANA ARMY NATIONAL GUARD	92 - Public Administration	Bossier Parish
New Horizons Independent Living Center	624310 - Vocational Rehabilitation Services	Caddo Parish
Northwest Louisiana Development Center	623210 - Residential Mental Retardation Facility	Bossier Parish
Northwest Louisiana Technical College	611519 - Other Technical and Trade Schools	Webster Parish
Northwest Louisiana War Veterans Home	923140 - Administration of Veterans' Affairs	Bossier Parish
Plymouth Tube Company	333519 - Rolling Mill and Other Metalworking Machinery	Ouachita Parish

# RAPID RESPONSE SERVICES

## CONTINUED

Company Name	Industry	Parish
Regions	52211 - Commercial Banking	Caddo Parish
Sam's Club		Caddo Parish
Sherwin Williams		Bossier Parish
Southern University Shreveport	611513 - Apprenticeship Training	Caddo Parish
STERICYCLE	562998 - Miscellaneous Waste Management Services	St. John Parish
The Providence House	624230 - Emergency and Other Relief Services	Caddo Parish
The Salvation Army	81 - Other Services, Ex. Public Admin	Caddo Parish
Tomakk Glass, LLC	327211 - Flat Glass Manufacturing	Caddo Parish
Tractor Supply Company		Williamson
VOLUNTEERS FOR YOUTH JUSTICE	624110 - Child and Youth Services	Caddo Parish
Walgreens (Ruston and Bossier City)	622110 - General Medical and Surgical Hospitals	Lincoln Parish
We Care Sitting Services	621610 - Home Health Care Services	Caddo Parish
YoungWilliams	561422 - Telemarketing Bureaus	Madison County

### RAPID RESPONSE SERVICES

Company	Notice File	Event Start Date	Actual Layoff Date	Total Layoff	Total Employed	Industry
Young Williams - Bossier City, LA	Yes	9/3/24	10/31/24	106		Call Center - Telemarketing

# WORKFORCE EVENTS AND AREA UPDATES

## JOB FAIRS, RECRUITING EVENTS, AND OTHER UPDATES

### **Multi-Company Job Fair**

Goodwill hosted the Multi-Company Job Fair which was held July 17, 2024, from 10:00am to 1:00pm located at the Goodwill Job Center in Shreveport. Caddo Community Action Agency, City of Bossier, City of Shreveport, Goodwill Industries, Lotus Hospitality, Sabre Industries, and more were there.

### **FREE Expungment Clinic and Re-Entry Resource Fair**

Goodwill, State of Louisiana, American Job Center, Louisiana Workforce Commission, The Coordinating & Development Corporation, and ALSC hosted the Expungment Clinic and Re-Entry Resource Fair which was held August 1, 2024, from 10:00am to 2:00pm located at the Sabine Parish CDC Government Plaza in Many. Legal Services, Re-Entry Programs, and Job Opportunities were available on site.

### **Sabine Hiring Event and Career Expo**

Goodwill, State of Louisiana, Louisiana Workforce Commission, The Coordinating & Development Corporation, Bayou Crawfish Restaurant, and Bub T's Tamale House hosted the Career Expo which was held August 7, 2024, from 10:00am to 2:00pm located at 1125 W. Mississippi Ave. in Many.

### **Community Legal Clinic**

My Community Cares, Volunteers for Justice, Shreveport BAR Foundation, and the Louisiana BAR Foundation, hosted the Community Legal Clinic which was held August 27, 2024, from 5:30pm to 7:00pm located at the Cedar Grove Community Outreach Center. Mary Winchell, MCC attorney, was there to lend her expertise to answer questions concerning domestic violence and family law, public benefits, and consumer health questions.

### **KSLA Career Expo**

KSLA hosted the KSLA Career Expo which was held August 28, 2024, from 8:00am to 3:00pm located at the Bossier Civic Center.

### **Pierre Bossier Mall Job Fair**

Pierre Bossier Mall and the Louisiana Workforce Commission hosted the Pierre Bossier Mall Job Fair which was held September 27, 2024, from 11:00am to 2:00pm located at the Pierre Bossier Mall. People were able to meet with recruiters from mall stores and learn about their current job openings.

### **Community Job Fair**

The Louisiana Workforce Commission and the City of Shreveport hosted the Community Job Fair which was held September 27, 2024, from 9:00am to 12:00pm located at Mount Canaan Baptist Church Harry Blake Life Center. People were asked to dress to impress and bring their resumes. Veterans had priority.





## **INITIAL UNEMPLOYMENT INSURANCE CLAIMS DROP FOR WEEK ENDING SEPTEMBER 28**

BATON ROUGE, LA – The initial unemployment insurance claims for the week ending September 28, 2024, dropped to 1,664 from the week ending September 21, 2024, totaling 1,703. For a comparison, during the week ending September 30, 2023, 1,566 initial claims were filed.

The four-week moving average of initial claims decreased to 1,558 from the previous week's average of 1,563.

The unemployment insurance continued weeks claimed for the week ending September 28, 2024, decreased to 11,913 from the week ending September 21, 2024, totaling 12,115. The continued weeks claimed were below the comparable figure of 12,764 for the week ending September 30, 2023.

The four-week moving average of continued weeks claimed decreased to 12,273 from the previous week's average of 12,528.

The Louisiana Workforce Commission (LWC) offers countless tools, both in person and online, to help claimants file and process their claims. These resources include those at the agency's American Job Centers, job fairs, training programs, apprenticeship opportunities, and numerous other LWC services.

## **ADDITIONAL PARISH ELIGIBLE FOR DISASTER UNEMPLOYMENT ASSISTANCE**

BATON ROUGE, LA – President Joseph R. Biden officially granted a major disaster declaration request for nine Louisiana parishes, making Disaster Unemployment Assistance (DUA) available to businesses and residents whose employment or self-employment was lost or interrupted as a direct result of Hurricane Francine. The President acted upon a request by Louisiana Governor Jeff Landry.

The Louisiana Workforce Commission (LWC) is now accepting applications for DUA from residents and businesses in Jefferson Parish as of September 23, 2024. The LWC is accepting applications for DUA from residents and businesses in the following parishes until the deadline of November 15, 2024: Ascension, Assumption, Jefferson, Lafourche, St. Charles, St. James, St. John the Baptist, St. Mary, and Terrebonne Parishes.

Individuals who lost work or employment in these designated disaster areas must file DUA applications by established deadlines. DUA is available to those who:

- Worked or were self-employed or were scheduled to begin work or self-employment; and
- Do not qualify for regular unemployment benefits, or Extended Benefits (EB) from any state; and
- Were unable to reach their job or self-employment location because they must travel through the affected area and are prevented from doing so by the disaster; or
- Can no longer work or perform services because of physical damage or destruction to the place of employment as a direct result of the disaster; or
- Cannot physically access the place of employment due to its closure by the federal, state, or local government in immediate response to the disaster; or
- Can establish that the work or self-employment they can no longer perform was their principal source of income; or
- Cannot perform work or self-employment because of an injury as a direct result of the disaster; or
- Became the breadwinner or major support of a household because of the death of the head of household.

Applications filed after the deadline will be considered untimely, and DUA benefits may be denied unless the individual provides good cause for filing after that date; therefore, claimants should file as soon as possible.

If you are self-employed, your 2023 federal income tax return and schedules can serve as proof of prior wages but do not substantiate your proof of employment at the time of the disaster.

# WORKFORCE TRAINING PROGRAMS

## **Adult and Dislocated Worker Program**

CDC provides classroom training services for adults, youth, and dislocated workers through the American Job Centers located in each parish of our ten-parish area. Customers use an Individual Training Account (ITA) to determine the type training and which training provider best fits their needs. WIOA funds pay for all the costs associated with their training, including tuition, books, supplies, and uniforms.

## **Youth Program**

The intent of the WIOA Youth Program is to coordinate and facilitate services for disadvantaged youth ages 14-24 to help them maximize their potential through education, leadership training, and work experience while also providing mentoring and follow-up services. We are currently focusing on our Youth Work Experience Program and serving youth who have dropped out of high school and that are unemployed. WIOA provides resources for these youth to complete the HiSET Program and obtain entry level employment.

## **On-the-Job Training Program**

Region's 7's LWDA's utilize On-the-Job Training (OJT) program as the methods of service delivery to local businesses. The OJT Program addresses the needs of businesses for short-term experiential training. The Region 7 LWDA's also offer customized training tailored to specific industry requirements. Business Service Representatives are in contact with local businesses and is very familiar with the services offered through Region 7's LWDA's. The Business Representative is an excellent source of referral for WIOA clients for the OJT or customized training components. The region utilizes Workkeys and other interest and aptitude assessments as the common assessment instruments for WIOA clients. The region has attempted to make the assessment process as customer-friendly as possible by offering the assessment every day as needed. This allows the client to fit the process to their schedule thus making for an efficient and streamlined assessment. It assists an employee who may not possess the skills needed for a job with a chance to learn a new job while earning an income. It also allows an employer a chance to train an employee with less expense to the employer.

## **Work Experience Program**

Work experience is intensive services under WIOA. Work experience is a planned, structured learning experience that takes place on a work site for a limited period of time. Internships and other work experience may be paid or unpaid. Work experience may be within the private for-profit sector, the non-profit sector, or the public sector. The work experience program is a win-win for businesses and entry-level job seekers. Businesses interview and select pre-qualified candidates for entry-level jobs, and CDC's Work Experience program cover their wages, employment taxes, and worker's compensation for their first three months of employment (30 to 40 hours per week). Work Experience is provided based on the availability of funding.

## **Customized Training**

Businesses with groups of employees who need certifications or specialized training for a specific skill set can turn to CDC for customized training through local educational partners. We understand in-demand skills, which helps us connect businesses with colleges or education providers who are qualified to teach the skills needed. For businesses that qualify, LWDB 70 contributes up to 50% of training costs for existing employees or new hires.

# OTHER WORKFORCE TRAINING PROGRAMS



## **Region 7 and Shreveport Area Electrical JATC Apprenticeship Program:**

In 2015, both Local Workforce Development Areas in Region 7 began discussions with staff from Shreveport's JATC Electrical Apprenticeship Program (IBEW Local 194) on how WIOA funds might be used to help pay the training expenses of new apprentices. After several meetings, a coordination plan was developed that was successfully implemented. A WIOA eligibility pre-screening form was developed by LWDA 70 and LWDA 71 and was made available to applicants accepted for the Electrical Apprenticeship program. Completed pre-screening forms were forwarded to the administrative offices of LWDA 70 and 71. Through this process, new apprentices were identified as being eligible for WIOA adult and dislocated worker training services. WIOA funds have been used to purchase standard tool kits, textbooks, personal protective equipment, and workbooks for these apprentices. WIOA funds will also be used to reimburse the new apprentices for the purchase of work boots needed for when they complete the classroom component of their training and begin their jobs as apprentice electricians. Through the work of staff from LWDA 70, LWDA 71, and the Shreveport Area Electrical JATC, WIOA participants are being prepared to enter careers as electricians, a demand occupation in Region 7 offering an average income of \$42,000 a year.

## **Legacy Workforce Development Program:**

The BDJ Center's Legacy Workforce Development Program offers a Work Readiness Course, Industrial Readiness Training Course, and a HiSET Education Course. We are an affiliate of SNAP Employment & Training, a federally funded grant program designed to provide program participants "opportunities to gain skills, training, work, or experience that will increase their ability to obtain regular employment and meet state or local workforce needs." This program eliminates the program's age restriction, meaning we can serve all SNAP-eligible Natchitoches residents ages 17 and above.

## **Incumbent Worker Training Program (IWTP):**

The Incumbent Worker Training Program (IWTP) is a partnership between the Louisiana Workforce Commission (LWC), business and industry, and training providers. It is designed to benefit business and industry by assisting in the skill development of existing employees and thereby increasing employee productivity and growth within the company. These improvements are expected to result in the creation of new jobs, the retention of jobs that otherwise may have been eliminated, and an increase in wages for trained workers. The program is funded by unemployment insurance tax contributions.

## **Veterans' Services:**

Veteran services provide employment assistance and training opportunities to Veterans and other eligible individuals, mainly job assistance, job and training referral and job placement. Our AJCs have Veteran Representatives waiting to assist you.



# ANNUAL PERSONAL FINANCIAL DISCLOSURE

## General Information:

You are required to file a Tier 2.1 Personal Financial Disclosure Statement if you are a member (or designee) of a board or commission that has the authority to expend, disburse, or invest \$10,000 or more of funds in a fiscal year, members of the State Civil Service Commission and the Louisiana Stadium and Exposition District Board of Commissioners, and the executive director or person holding the equivalent position of each state and statewide retirement system.

## Board or Commission shall mean:

- A board or commission (and like entity) created by law or executive order that is made a part of the executive branch, or that is placed in an executive branch department or in the office to the governor or lieutenant governor by law or executive order.
- A board, commission (and like entity) created by the constitution, by law, by a political subdivision, or jointly by two or more political subdivisions as a governing authority of a political subdivision within the state or local government.

## Board or Commission shall not mean:

- The governing authority of a parish.
- Any board or commission that governs a political subdivision created by a single parish governing authority of a parish with a population of 200,000 or less, or any sub-district of such a political subdivision.
- The governing authority of a municipality.
- Any board or commission that governs a political subdivision created by a single municipal governing authority of a municipality with a population of 25,000 or less, or any sub-district of such a political subdivision.
- A board of directors of a private nonprofit corporation that is not created by law.

You are required to file a financial disclosure statement on or before **May 15** of each year, you hold office, AND by **May 15** of the year following the termination of the holding of such office. You are only required to complete schedules that are applicable to your personal financial status. If additional copies of the schedules are needed, copies are available at [www.ethics.la.gov](http://www.ethics.la.gov).

If you hold another office that requires you to file a financial disclosure statement, you are only required to file one financial disclosure statement. The financial disclosure statement shall be filed under the highest tier. Tier levels (highest to lowest): Tier 1, Tier 2, Tier 2.1, Tier 3. You may not request an extension to file your personal financial disclosure statement. If your holding of office ends in January, you may file your “final” personal financial disclosure statement for the days served in January, if the disclosure statement is filed on or before May 15 of the year in which your service ends. By filing this “final” personal financial disclosure statement, you are not required to file the year following the termination of the holding of such office.

## Louisiana Board of Ethics:

**Post Office Box:** 4368 Baton Rouge, Louisiana 70821  
For additional information, call our office at (225) 219-5600 or visit our website <http://www.ethics.la.gov/>, and view the *Disclosure-Frequently Asked Questions* section or the information sheets provided under *General Information – Publications*.

Acceptable methods for filing a personal financial disclosure statement:

**Fax:** (225) 381-7271

**Mail:** Board of Ethics, Post Office Box 4368, Baton Rouge, Louisiana 70821

**Commercial or Hand-delivery:** 617 North Third Street, LaSalle Building, Suite 1036, Baton Rouge, LA 70802

**Upload via agency website:** [www.ethics.la.gov](http://www.ethics.la.gov) (PDF file format only)

**Electronic Filing:** Instructions for electronic filing are on the agency website: <http://www.ethics.la.gov/>

To print a copy of The Personal Financial Disclosure Form go to: <http://ethics.la.gov/Pub/FinDiscl/F417f.pdf>



# END OF YEAR - ETHICS TRAINING

Beginning January 1, 2012, anyone deemed a “public servant” will be required, on an annual basis, to receive an hour of education and training on the ethics codes. Local Workforce Development Board members are public servants.

As a Workforce Development Board Member, you are required by law to take the ethics training on-line by December 31, 2024.

Ethics training seminars have been established online. For those needing to complete ethics code training, you can go to: [laethics.net/EthicsTraining/login.aspx](http://laethics.net/EthicsTraining/login.aspx), and watch three 20-minute sessions on Louisiana ethics laws.

This is very important and failure to comply with the training could result in a serious fine up to \$1,500.





# WIOA STAFF



**Terri Remedies**  
Program Specialist  
1984



**Sue Butler**  
W. D. Assistant II  
1994



**Linette Culpepper**  
Program Specialist  
2018



**Craig Sheppert**  
Senior Program  
Monitor  
2018



**Mark Colwick**  
Business Services  
Representative  
2021



**Natalie O'Rourke**  
Youth Business  
Services Rep.  
2021



**Rachel Milner**  
Compliance Monitor  
2021



**Daniel Veuleman**  
Career Specialist  
2022



**Zena Hansel**  
Career Specialist  
2022



**Billie Hummel**  
Youth Eligibility  
Coordinator  
2022



**LaQuinta Scott-Favors**  
Career Specialist  
2022



**Caterra Brooms**  
Career Specialist  
2023



**Yolanda Brinson**  
Career Specialist  
2023



**Kisha Newsom**  
Youth Business  
Services Rep.  
2023



**Amanda Anglin**  
Eligibility  
Coordinator  
2023



**Kim Keane**  
Career Specialist  
2023



**Shannon Veuleman**  
Youth Program  
Specialist  
2023



**Blake Krause**  
Youth Program  
Specialist  
2024



**Eleora Floyd**  
Youth Program  
Specialist  
2024



**Stephanie Mitchell**  
Career Specialist  
2024



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### Blake Krause (Interim)

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## Eligibility

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### Billie Hummel

**Youth Eligibility Coordinator**  
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# NOTES

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

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THE COORDINATING & DEVELOPMENT CORPORATION

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