



QUARTERLY REPORT

January to March, 2024

Division of Workforce Development | Seventh Planning District Consortium

WORKFORCE DEVELOPMENT BOARD MEETING | APRIL 12, 2024

An Equal Opportunity Employer/Program | Auxiliary
Aids and Services Are Available Upon Request To
Individuals With Disabilities | TTY: 1-800-846-5277



WORKFORCE DEVELOPMENT BOARD

Chief Elected Official

The Honorable Tray Murray

Red River Parish Police Jury

Appointments to the Workforce Development Board (WDB) are made by the area’s Chief Elected Official from nominations submitted by all ten parishes. Membership and composition of the Workforce Development Board are then submitted to the Governor of Louisiana for certification.



Matt Wheeler
Chairperson
Workforce
Development Board



Bruce Roberts
Vice-Chairperson
Workforce
Development Board



Jack “Bump” Skaggs
President & CEO
The Coordinating &
Development
Corporation



Candle Sattler
**Director of Workforce
Development**
The Coordinating &
Development
Corporation

Board Members (Private)

Michael Barrett, Eugene Fremaux II, Brandon Hillman, Laura Lyles, Shirley Marcus, Steven Mayeux, Bruce Roberts, Sarah Rollins, Amanda Simpson, Erica Smothers-Franklin, Patricia Trim, Wayne Watley, and Matt Wheeler.

Board Members (Public)

Julie Bass, Chad Bynog, Teresa Hefner, Matt LaFisca, Brent Moreland, Joni Nelson, David “Rocky” Rockett Jr., Renee Sears, Clifton Starks, Teresa Walton, and (DCFS - VACANT).

Upcoming Board Meeting Dates

Friday, July 12, 2024 | Location: The Every Warrior Center

Friday, October 11, 2024 | Location: The Every Warrior Center

LWDA 70 Workforce Development Board Attendance

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THE COORDINATING & DEVELOPMENT CORPORATION



EQUAL OPPORTUNITY EMPLOYER/PROGRAM | AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES | TTY: 1-800-846-5277

BOARD MEMBERS	2023				2024			
	MAR	JUN	SEP	OCT	JAN	APRIL	JULY	OCT
PRIVATE SECTOR								
Michael Barrett	P	A	A	A	A			
Eugene Fremaux II	P	P	P	P	P			
Brandon Hillman	P	P	P	A	A			
Laura Lyles	A	P	P	P	P			
Shirley Marcus	P	P	A	P	A			
Steven Mayeux	P	P	A	A	P			
Bruce Roberts	P	P	P	A	P			
Sarah Rollins					P			
Amanda Simpson	P	P	P	P	P			
Erica Smothers-Franklin				P	A			
Patricia Trim	A	A	A	A	P			
Wayne Watley	A	P	P	P	P			
Matt Wheeler	P	P	P	P	A			
PUBLIC SECTOR								
Julie Bass	P	P	A	P	A			
Chad Bynog	P	P	P	P	P			
Teresa Hefner	P	P	P	P	A			
Matt LaFisca	P	P	P	P	P			
Brent Moreland	P	P	P	P	A			
Joni Nelson	P	P	A	A	A			
David "Rocky" Rockett	P	A	A	A	A			
Renee Sears	P	P	A	P	P			
Clifton Starks	P	P	P	A	P			
Teresa Walton					A			

A - Absent
P - Present

Workforce Development Board Structure

Local Workforce Development Board

Functions

1. Develop local plan.
2. Carry out a regional labor market analysis.
3. Convening, brokering, and leveraging system stakeholders in the development of the local plan.
4. Employer engagement.
5. Career pathways development.
6. Promote proven and promising practices to lead efforts to promote proven and promising strategies and initiatives in the local workforce area.
7. Using technology to maximize the accessibility and effectiveness of the local workforce system.
8. Program oversight.
9. Negotiation of local performance accountability measures.
10. Selection of operators and providers.
11. Coordination with education providers.
12. Budget and administration.
13. Assess the accessibility for individuals with disabilities annually.

Membership (minimum of 23)

Private Members (minimum of 12)

- Business members represent small, medium, and large employers who reflect the local labor market.
- Business representation should provide employment opportunities in in-demand industry sectors or occupations that reflect the local labor market.
- Employers serving on the Board should be from those with employment opportunities in high-growth sectors and should communicate the emerging workforce needs of employers in these high-growth in-demand sectors to the local Workforce Development Board.

Public Members (minimum of 11)

- Workforce representatives, labor, and community based organizations (minimum of 5).
- Higher education and adult education (minimum of 2).
- Governmental, economic development, and community representatives (minimum of 4).



AGENDA

**SEVENTH PLANNING DISTRICT CONSORTIUM
WORKFORCE DEVELOPMENT BOARD MEETING AGENDA**
Friday, April 12, 2024 at 11:30 a.m. | The Every Warrior Center | Bossier City, LA

CALL TO ORDER AND WELCOME **MATT WHEELER**
Chairperson, Workforce Development Board

Pledge of Allegiance to the Flag Brent Moreland
Business Manager, IBEW Local 194

Invocation Nicholas Olsen
WIOA Program Manager, CDC

ROLL CALL OF MEMBERS AND INTRODUCTION OF GUESTS **JULIE MOORE**
Operations/Communications Manager, CDC

PUBLIC COMMENT **MATT WHEELER**

MINUTES AND APPROVALS

Acknowledgment of LWDB Member Appointment & Resignations Matt Wheeler

Approval of LWDB Minutes, October 23, 2023 and January 31, 2024..... Matt Wheeler

Review and Approval of LWDA 70 Revised Policies Matt Wheeler

Review and Approval of Request for Proposals Employer of Record Services for Participant Work Experience Matt Wheeler

Review and Approval of Request for Proposals One-Stop Operator Services Matt Wheeler

REPORTS

Budget and Operating Statements..... Candle Sattler
Director of Workforce Development, CDC

Program Manager’s Report.....Nicholas Olsen

Assistant Program Manager’s Report and WIOA Performance.....Chaquana Harper-Wells
Assistant Program Manager of WIOA, CDC

Business Services Report.....Natalie O'Rourke & Mark Colwick
Business Services Representatives, CDC

Monitor’s Report..... Craig Sheppert
Senior Program Monitor / EO Coordinator, CDC

One-Stop Operator ReportRobin Berry
One-Stop Operations Manager

OLD BUSINESS (IF ANY) **MATT WHEELER**

NEW BUSINESS (IF ANY) **MATT WHEELER**

ANNOUNCEMENTS

Personal Financial Disclosure and Ethics Candle Sattler

ADJOURNMENT..... **MATT WHEELER**

Next Workforce Development Board Meeting - Friday, July 12, 2024
Location: The Every Warrior Center, 4000 Viking Drive, Suite A, Bossier City, LA 71111

MINUTES

SEVENTH PLANNING DISTRICT CONSORTIUM WORKFORCE DEVELOPMENT BOARD MEETING MINUTES

Wednesday, January 31, 2024 at 11:30 a.m.

Every Warrior Center | Bossier City, LA

SUMMARY OF MINUTES.

DETAILED MINUTES WERE EMAILED TO BOARD MEMBERS.

I. Call to Order, Invocation, and Roll Call:

Mr. Bruce Roberts, Vice Chairperson of the Seventh Planning District Consortium Workforce Development Board, called the quarterly meeting to order at 11:36 a.m.

Mr. Bruce Roberts said the Pledge of Allegiance to the Flag, Rev. Nicholas Olsen gave the invocation, and Mrs. Julie Moore called roll.

Members in Attendance: Chad Bynog, Eugene Fremaux, Matt LaFisca, Laura Lyles, Steven Mayeux, Bruce Roberts, Sarah Rollins, Renee Sears, Amanda Simpson, Clifton Starks, Patricia Trim, and Wayne Watley.

Members Not in Attendance: Michael Barrett, Julie Bass, Teresa Hefner, Brandon Hillman, Shirley Marcus, Brent Moreland, Joni Nelson, David “Rocky” Rockett, Erica Smothers-Franklin, Teresa Walton, Matt Wheeler, and Lori Webb.

Staff Attending: Mark Colwick, Chaquana Harper-Wells, Rachel Milner, Julie Moore, Nicholas Olsen, Candle Sattler, and Craig Sheppert.

Other Guest Attending: Robin Berry, Jacques Lasseigne, Barabra Leach, and Corine Ambler.

Public Comment:

Vice Chairperson Roberts opened the floor for public comment. Mr. Starks made a comment that the new youth flyers that were on everyone’s tables were a great idea, and he was excited to see that WIOA would be in every parish’s library to speak to the youth about the WIOA program. No one else had anything to bring before the Board for public comment. Vice Chairperson Roberts informed the Board that a quorum was not present, so they would not be able to vote on any items on the agenda.

Acknowledgement of LWDB Member Appointments:

Vice Chairperson Roberts let the Board know that their Chief Elected Official had approved the Nomination of Mrs. Sarah Rollins whose 4-year term on the Board started on December 1, 2023. Vice Chairperson Roberts let the Board know that their Chief Elected Official had approved the Nomination of Mrs. Teresa Walton whose 5-year term on the Board started on January 15, 2024.

Acknowledgement of LWDB Member Resignation:

Vice Chairperson Roberts let the Board know that their Chief Elected Official had approved the Resignation of Mr. Curtis Shepard.

Budget and Operating Statements:

Vice Chairperson Roberts asked Mrs. Sattler to discuss the budget and operating statements. Mrs. Sattler asked the Board to turn to pages 8 and 9 in their booklets to view the budget and operating statement. Mrs. Sattler stated that as of December 31st they had spent a total of \$1.5 million leaving them a balance of \$3.5 million. Mrs. Sattler reviewed the chart on page 9 that broke down the training dollars and how much was spent for Adults, Dislocated Workers, and Youth and the balance that was left for each. Mrs. Sattler asked the Board to view the charts on pages 10 and 11 which broke down the costs of each training provider they funded and how much was spent on each one for each participant. Mrs. Sattler asked if anyone had any questions, and no one did.

Program Manager’s Report:

Vice Chairperson Roberts asked Mr. Olsen to give the program manager’s report. Mr. Olsen asked the Board to turn to page 12 in their booklets to view his report. Mr. Olsen talked about how he was seeing some movement with the CTE and post-secondary school programs. Mr. Olsen stated that he had met with multiple CTE representatives to discuss alignment of WIOA, particularly with WEX and dropout prevention. Mr. Olsen stated that Mrs. Sattler and he planned to go down south for a statewide conference to help continue the CTE momentum. Mr. Olsen stated that they did some internal monitoring of their own files to see if they needed to help staff in any way where there might have been some deficiencies, and he felt that was received very well by staff. Mr. Olsen presented the rest of his report going over the main points and asked if anyone had any questions and no one did.

New Business:

Vice Chairperson Roberts asked their guest speaker, Mr. Jaques Lasseigne, to give his presentation. Mr. Lasseigne introduced himself and the Industry Sector Coordinator for LWC and was going to give a presentation on the Northwest Louisiana Healthcare Sector Partnership. Mr. Lasseigne asked if anyone had any questions, and no one did. After Mr. Lasseigne gave his presentation, Vice Chairperson Roberts thanked Mr. Lasseigne for his time and said his presentation was very helpful and informational.

Adjournment:

There being no further business, Vice Chairperson Roberts adjourned the meeting at 12:23 p.m.

Certification:

I, Julie Moore, Operations & Communications Manager, do hereby certify that the above and foregoing are the Minutes of the Seventh Planning District Consortium Workforce Development Board dated January 31, 2024. A quorum of members was not present.

MINUTES

SEVENTH PLANNING DISTRICT CONSORTIUM WORKFORCE DEVELOPMENT BOARD MEETING MINUTES

Friday, October 20, 2023 at 11:30 a.m.

Every Warrior Center | Bossier City, LA

**SUMMARY OF MINUTES.
DETAILED MINUTES WERE EMAILED TO BOARD MEMBERS.**

I. Call to Order, Invocation, and Roll Call:

Mr. Matt Wheeler, Chairperson of the Seventh Planning District Consortium Workforce Development Board, called the quarterly meeting to order at 11:31 a.m.

Mr. Brent Moreland said the Pledge of Allegiance to the Flag, Rev. Nicholas Olsen gave the invocation, and Mrs. Rachel Milner called roll.

Members in Attendance: Julie Bass, Chad Bynog, Eugene Fremaux, Teresa Hefner, Matt LaFisca, Laura Lyles, Shirley Marcus, Steven Mayeux, Brent Moreland, Renee Sears, Amanda Simpson, Erica Smothers-Franklin, Wayne Watley, and Matt Wheeler.

Members Not in Attendance: Michael Barrett, Brandon Hillman, Joni Nelson, Bruce Roberts, David “Rocky” Rockett, Curtis Shepard, Clifton Starks, Patricia Trim, and Lori Webb.

Staff Attending: Mark Colwick, Chaquana Harper-Wells, Rachel Milner, Nicholas Olsen, Candle Sattler, and Craig Sheppert.

Other Guest Attending: Robin Berry, Keidrian Kunkel, Barabra Leach, and Daniel Spears.

Acknowledgment of LWDB Member Reappointment:

Chairperson Wheeler let the Board know that their Chief Elected Official had approved the reappointment of Mrs. Shirley Marcus who’s new 5-year term on the Board would start November 1st, 2023.

Acknowledgement of LWDB Member Resignations:

Chairperson Wheeler let the Board know that their Chief Elected Official had approved the resignations of Mrs. Mary Duncan and Mr. Kirk Dickson

Acknowledgement of LWDB Member Appointment:

Chairperson Wheeler let the Board know that their Chief Elected Official had approved the Nomination of Mrs. Erica-Smothers-Franklin who’s 5-year term on the Board started on October 15th, 2023.

Approval of Minutes from the June 2, 2023 and September 8, 2023 Workforce Development Board Meeting:

Chairperson Wheeler reminded The Board that the minutes were emailed to the Board members for their review prior to the meeting. Chairperson Wheeler asked if there were any questions concerning the Workforce Development Board minutes dated June 2, 2023 and September 8, 2023, and there were none. Chairperson Wheeler asked for a motion to approve the Workforce Development Board meeting minutes dated June 2, 2023 and September 8, 2023. Mr. Matt LaFisca motioned to approve the minutes, with

a second by Mr. Brent Moreland, with no further discussion the motion was called and approved unanimously.

Acknowledgement of Revised Bylaws:

Chairperson Wheeler reminded the Board that during the Board recertification, LWC recommended LWDB 70’s Bylaws be updated with a few recommendations. Chairperson Wheeler stated that the recommendations had been included in the bylaws that were emailed to the board prior to the meeting for their review. Chairperson Wheeler explained that The State had given their approval to proceed with obtaining signatures and approval. Chairperson Wheeler stated that LWDB 70 would acknowledge the Bylaws that had been approved and signed by the CEO. Chairperson Wheeler asked if anyone had any questions, and no one did. Chairperson Wheeler asked for a motion to approve and acknowledge the revised Bylaws, Ms. Amanda Simpson made a motion, with a second by Mr. Matt LaFisca. With no further discussion the motion was called and approved unanimously.

Approval of LWDA 70 American Job Center Certification:

Chairperson Wheeler explained that although the AJC Certification Matrix was approved by Workforce Investment Council on April 13, 2023, LWC would not officially accept LWDA 70 AJC Certification because they did not send their email notification until July 20, 2023 requesting the AJC Certification to be submitted by the COB on July 27, 2023. Chairperson Wheeler stated that they did, however, submit the Certification which was approved at the LWDA 70 board meeting on June 2, 2023, with a cover letter/email indicating that they would bring the certification before the Board to receive approval at their next meeting to get ratified. Chairperson Wheeler stated that the LWDA 70 American Job Center Certification was emailed to the Board prior to the Board meeting for their review. Chairperson Wheeler asked if anyone had any questions, and no one did. Ms. Amanda Simpson made a motion to approve the LWDA 70 American Job Center Certification, with a second by Mr. Matt LaFisca. With no further discussion the motion was called and approved unanimously.

Adjournment:

There being no further business, Chairperson Wheeler adjourned the meeting at 11:47 p.m.

Certification:

I, Julie Moore, Operations & Communications Manager, do hereby certify that the above and foregoing are the Minutes of the Seventh Planning District Consortium Workforce Development Board dated October 20, 2023. A quorum of members was not present.

FINANCIAL EDUCATION OPPORTUNITY!

Building a Strong Financial Future (Fourth Wednesday of Every Month)

4000 Viking Dr., Suite B, Bossier City, LA 71111 | 12:30 PM

This FREE Class Will Cover the Following Topics:

Financial Wellness

- Budgeting
- Debt Management
- Credit

Fraud

- Detection & Prevention
- Information Security
- Scams

Refreshments Provided / \$25 Door Prize Drawing

Each attendee will receive a \$25 incentive card for opening an account with ANECA!



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Class will be taught by:
Cyndi Phillips
Community Relations Director
(318) 698-6386 | cyndip@aneca.org

Hosted By:



Together we hope to effectively work toward creating a community where people are informed to make qualified financial decisions that best help them meet their basic needs while moving toward fulfilling their personal, family, and community goals.

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BUDGET AND OPERATING STATEMENT CONTINUED

DIVISION OF WORKFORCE DEVELOPMENT 2023-2024 BUDGET AS OF FEBRUARY 29, 2024

Revenue	Budget	To Date	Balance
PY21/FY22	1,463,444	1,200,217	263,227
PY22/FY23	3,605,111	886,544	2,718,567
TOTAL	5,068,555	2,086,761	2,981,794
Expenditures	Personnel		
Salaries	1,224,659	827,097	397,562
Fringe	622,661	377,869	244,792
TOTAL	1,847,320	1,204,966	642,354
Operating			
One-Stop Operator	99,800	61,775	38,025
Office Rent & Maint.	213,195	141,227	71,968
Equipment	15,016	7,172	7,844
Insurance	2,896	21,424	(18,528)
Office Supplies	57,669	43,930	13,739
Printing, Postage, Phone	37,440	30,249	7,191
Travel	70,902	26,302	44,600
Professional Fees	133,482	82,948	50,534
Professional Dev.	46,500	10,246	36,254
Miscellaneous	5,309	5,557	(248)
TOTAL	682,209	430,830	251,379
Training			
Classroom Training	1,441,555	424,206	1,017,349
Work Based Training	567,537	7,065	560,472
Youth Incentives	124,341	21,511	102,830
Support Services	405,593	37,579	368,014
TOTAL	2,539,026	490,361	2,048,665
GRAND TOTAL	5,068,555	2,126,157	2,942,398

BREAKDOWN ON TRAINING EXPENDITURES

DIVISION OF WORKFORCE DEVELOPMENT AS OF FEBRUARY 29, 2024

ADULT			
TRAINING	BUDGET	TO DATE	BALANCE
Classroom Training	480,439	194,122	286,317
On the Job Training/Apprenticeship	100,000	7,065	92,935
Incumbent Worker	98,781	0	98,781
Support Services	25,287	27,983	(2,696)
Total	704,507	229,170	475,337

DISLOCATED WORKER			
TRAINING	BUDGET	TO DATE	BALANCE
Classroom Training	215,000	82,622	132,378
On the Job Training/Apprenticeship	115,258	0	115,258
Incumbent Worker	28,426	0	28,426
Support Services	10,000	3,872	6,128
Total	368,684	86,494	282,190

YOUTH			
TRAINING	BUDGET	TO DATE	BALANCE
Classroom Training	746,116	147,462	598,654
Work Experience	225,072	0	225,072
Youth Incentives	124,341	21,511	102,830
Support Services	370,306	5,724	364,582
Total	1,465,835	174,697	1,291,138

TRAINING PROVIDERS

TRAINING PROVIDER FUNDING SUMMARY - PY 23/24

TRAINING PROVIDER	TOTAL ENROLLMENTS	AVERAGE ENROLLMENTS
Ayers Career College	\$18,450.00	\$18,450.00
Bossier Parish Community College	\$38,184.80	\$12,658.40
Bossier Parish Community College (Non ITA)	\$11,655.00	\$11,655.00
Central LA Technical Comm College - Natchitoches (Non ITA)	\$12,605.00	\$12,605.00
Coastal College Truck Driving - Alexandria	\$91,920.00	\$5,745.00
Coastal College Truck Driving - Monroe	\$149,370.00	\$5,745.00
Diesel Driving Academy, Inc. - Shreveport	\$55,200.00	\$6,900.00
Durham Transport Academy	\$31,400.00	\$7,850.00
LifeShare Blood Center Phlebotomy School	\$2,150.00	\$2,150.00
Louisiana Delta Community College	\$50,016.68	\$12,504.1
Louisiana State University at Shreveport - Cont. Ed.	\$31,383.98	\$15,691.99
Northwest LA Technical Community College - Mansfield	\$13,592.00	\$13,592.00
Northwest LA Technical Community College - Minden (Non ITA)	\$115,370.33	\$12,818.93
Northwest Louisiana Technical College	\$189,875.96	\$12,658.40
Operation Spark	\$11,500.00	\$11,500.00
160 Driving Academy	\$18,000.00	\$6,000.00
Southern University at Shreveport	\$11,150.00	\$11,150.00
University of Louisiana at Monroe - Cont. Ed.	\$2,445.00	\$2,445.00
TOTAL	\$854,268.75	\$8,717.03

TRAINING PROVIDERS & PROGRAMS - PY 23/24

TRAINING PROVIDER & PROGRAM	ADULT	D.W.	YOUTH
ASG Group Insurance Agency			
Program Name: Administrative Assistant	1		
Ayers Career College			
Program Name: Medical Assistant			1
Bossier Parish Community College			
Program Name: Practical Nursing			2
Program Name: Practical Nursing - Technical Diploma	3		
Program Name: Medical Assist. - Associate of Applied Science			1
Central Louisiana Technical Community College			
Program Name: License Practical Nursing			1
Coastal College Truck Driving - Alexandria			
Program Name: Truck Driver Training Class A	7	2	9
Coastal College Truck Driving - Monroe			
Program Name: Truck Driver Training Class A	5	13	11

TRAINING PROVIDERS CONTINUED

TRAINING PROVIDER & PROGRAM	ADULT	D.W.	YOUTH
Diesel Driving Academy, Inc. - Shreveport			
Program Name: Basic Tractor-Trailer Driver Training	10		5
Durham Transport Academy			
Program Name: CDL CLASS A Certification	6		4
LifeShare Blood Center Phlebotomy School			
Program Name: Phlebotomy	1		
Louisiana Delta Community College			
Program Name: Practical Nursing	1		
Program Name: Associate of Science in Nursing	1		
Program Name: Electrician		1	
Program Name: Welding		1	
Louisiana State University at Shreveport - Cont. Ed.			
Program Name: Licensed Practical Nurse Day Program	1		
Northwest LA Technical Community College - Minden			
Program Name: Practical Nursing (TD)	8		
Program Name: Practical Nursing - Minden (Non ITA)	1		
Program Name: Patient Care Technician - Minden (Non ITA)			1
Northwest Louisiana Technical College - Mansfield (Non ITA)			
Program Name: Practical Nursing	1		
Northwest Louisiana Technical College			
Program Name: Commercial Drivers License (CDL)	1		
Program Name: Patient Care Technician			1
Program Name: Practical Nursing	13		
Program Name: Power Line Worker			1
Northwestern State University			
Program Name: Youth Occupational Skills Training - Non ITA			1
Operation Spark			
Program Name: JavaScript Immersion Program		1	
160 Driving Academy			
Program Name: CDL Class A	2		7
Shreveport Area Electrical JATC			
Program Name: Electrician	1	1	2
Southern University at Shreveport			
Program Name: Respiratory Therapy	1		
University of Louisiana at Monroe - Cont. Ed.			
Program Name: Graphic Design w/Photoshop Training - Online			1
TOTALS	64	19	48

PROGRAM MANAGER REPORT



WIOA Program Manager
Nicholas Olsen

Goal 1 – Engage Workforce Ecosystem

The Director and I, attended an event with LCTCC representatives in Baton Rouge to discuss enhancing partnerships between the system and WIOA. Unfortunately, no representative from our region within the LCTCC system attended the meeting.

I met with a Workforce Director of a local college and the Interim Director of LWDA 71, to discuss providing their staff training on understanding the relationship between education and employment, particularly with the synergy the school and WIOA could have. This is in development.

I met with LSU Ag Center to discuss collaboration opportunities, particularly within the youth program. A future meeting between other Ag staff members and the American Job Center Operator is developing.

Goal 2 – Assist Employers

See BSR reports.

Goal 3 – Assist Job Seekers toward Self-Sufficient Employment

We sent a written invitation outlining the specific tutoring service requirements to reputable tutoring companies to ensure the success of our WIOA Participants in our region. We only received one proposal back from a Nursing Tutor to assist struggling Nursing Students and those preparing for licensure exams. We entered an MOU and have already achieved a positive outcome with this relationship.

Our staff was introduced to the Kuder Resource tool, available for free through a partnership with the Louisiana Work Commission, to provide several resources more available to our participants.

Members of the Youth team, including management, participated in Community Investment events in Sabine, Natchitoches, and Webster Parishes. These events are held at a local library, focusing primarily on Youth, in efforts to inform the community about WIOA Youth services. Community organizations, businesses, schools, and the public are targeted in promotional materials to attend the events.

Goal 4 – Assist staff to be leaders in Workforce Development

In a recent meeting with LWC representatives, our internal use of Trello for case management organization was deemed as a best practice that the rest of the State could adapt. This tool is focused to bring positive interaction along with efficient results to the participant.

ELIGIBILITY REPORT

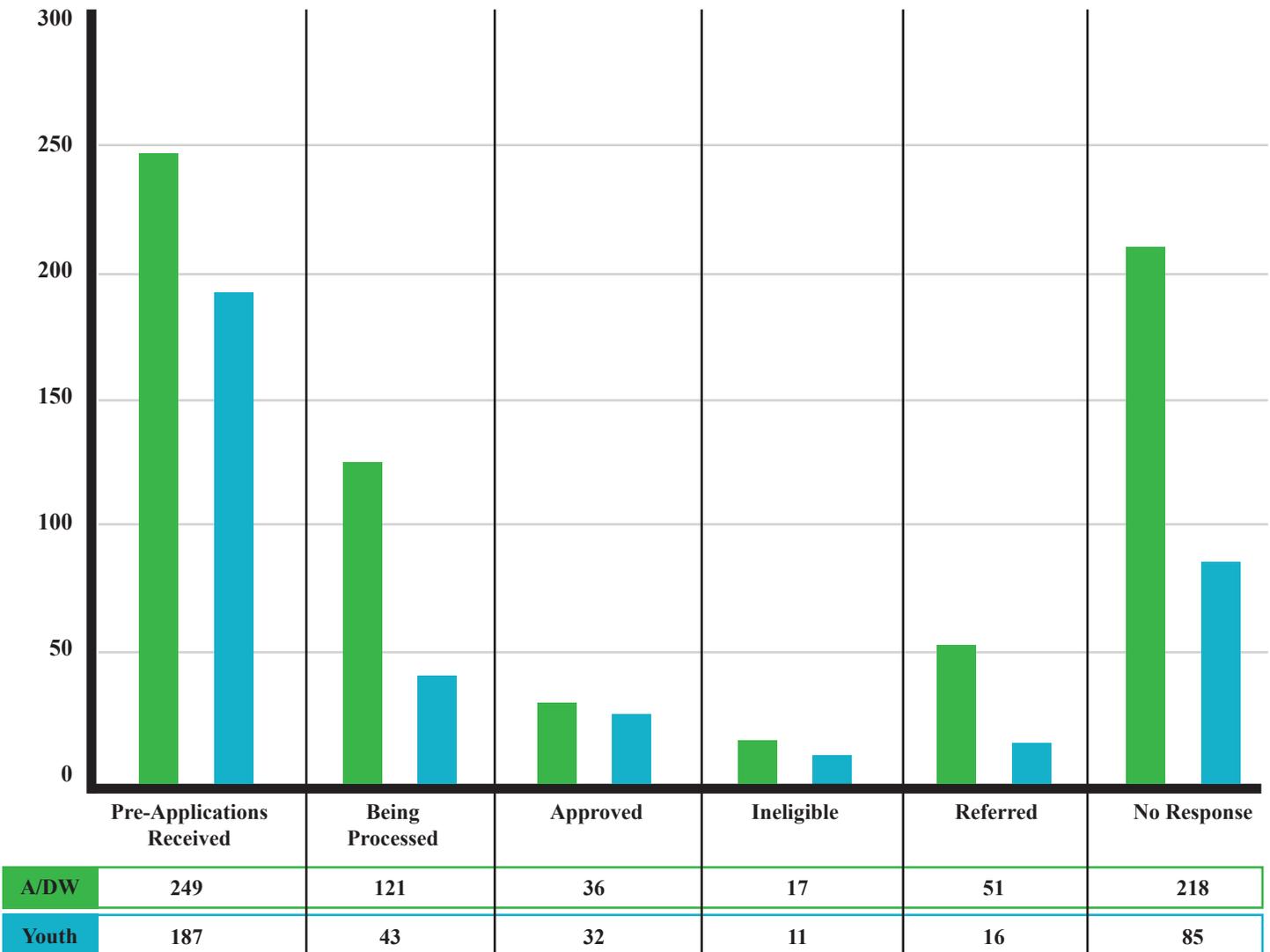


**Eligibility
Coordinator**
Amanda Anglin



**Youth Eligibility
Coordinator**
Billie Hummel

JANUARY 1, 2024 - MARCH 31, 2024



ASSISTANT PROGRAM MANAGER REPORT



WIOA Assistant Program Manager
Chaquana Harper-Wells

QUARTERLY HIGHLIGHTS

This quarter the focus has been to highlight the awesome Community Investment events where staff is attempting to go to the public and educate about WIOA opportunities for those in need of the services available. New hire trainings were underway this quarter as well for 3 new Youth Program Specialists to cover Bossier/Balance of Caddo, Webster/Claiborne and Lincoln/Bienville. Additional time was spent during these new hire trainings making sure the new staff had the tools needed to be a successful Youth Program Specialist. During the new hire trainings there is emphasis on knowing how they can assist and change someone's life & well-being with the assistance of WIOA as well as the importance of outreach. Staff has also been in attendance this quarter in various state-wide meetings and trainings in order to stay up to date on policy as well as learn of possible innovative ways other areas in Louisiana are utilizing through WIOA.

PERFORMANCE OUTCOMES

The WIOA indicators calculated for 2nd Quarter 2023 Performance Outcomes are provided by LWC.

ADULT			
INDICATOR	90% of Goal	Negotiated Goals	LWDA 70 Results
Employment Rate 2nd Quarter After Exit	65.7%	73.00%	73.3%
Employment Rate 4th Quarter After Exit	63.0%	70.00%	82.2%
Median Earnings 2nd Quarter After Exit	\$5,850	\$6,500	\$6,708
Credential Attainment	61.1%	67.90%	65.9%
Measurable Skill Gains	71.7%	79.70%	72.5%

DISLOCATED WORKER			
INDICATOR	90% of Goal	Negotiated Goals	LWDA 70 Results
Employment Rate 2nd Quarter After Exit	62.1%	69.00%	85.7%
Employment Rate 4th Quarter After Exit	62.1%	69.00%	58.8%
Median Earnings 2nd Quarter After Exit	\$6,300	\$7,000	\$10,187
Credential Attainment	70.2%	78.00%	90.0%
Measurable Skill Gains	67.5%	75.00%	71.4%

YOUTH			
INDICATOR	90% of Goal	Negotiated Goals	LWDA 70 Results
Employment Rate 2nd Quarter After Exit	55.8%	62.00%	70.6%
Employment Rate 4th Quarter After Exit	55.5%	61.70%	90.0%
Median Earnings 2nd Quarter After Exit	\$3,110	\$3,456	\$6,936
Credential Attainment	47.7%	53.00%	100.0%
Measurable Skill Gains	45.5%	50.50%	61.3%

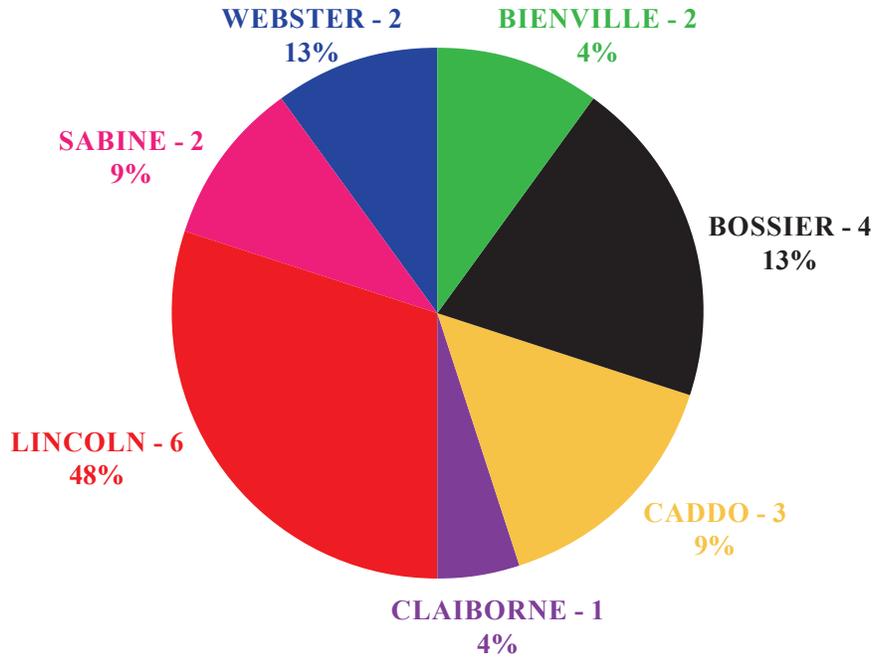
Did Not Meet Goal
Met Negotiated Goal
Exceeds Negotiated Goal



ADULT AND DISLOCATED WORKER REPORT



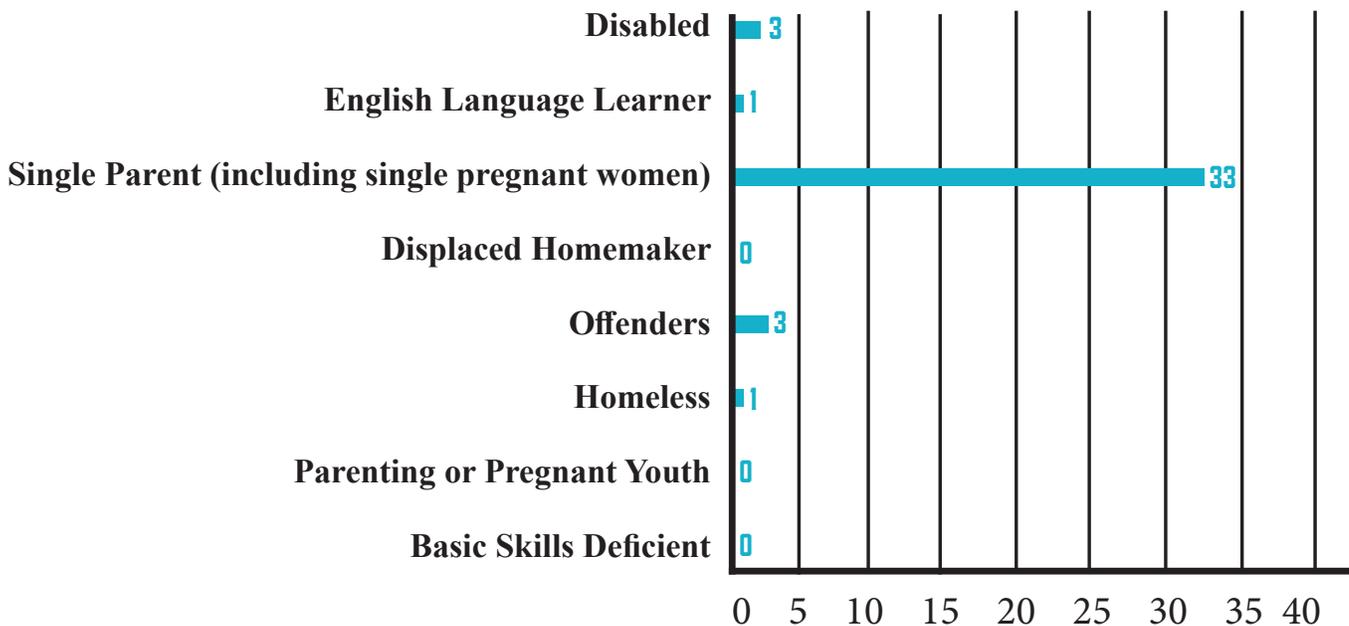
CURRENT A/DW ENROLLMENTS



PY 23-24 A/DW TOTAL ENROLLMENTS

(86)

PY 23-24 BARRIERS OVERVIEW



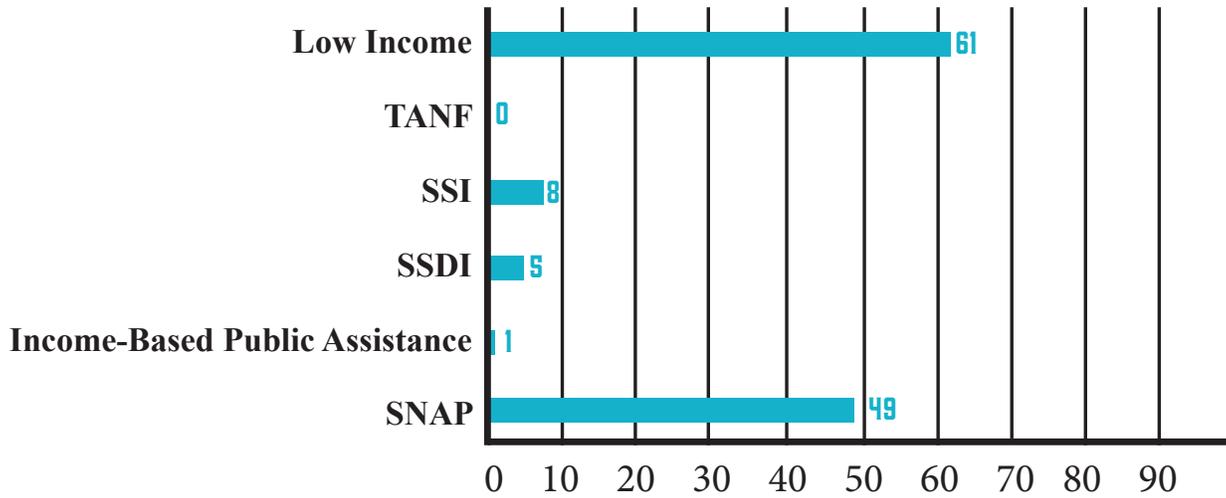


ADULT AND DISLOCATED WORKER REPORT

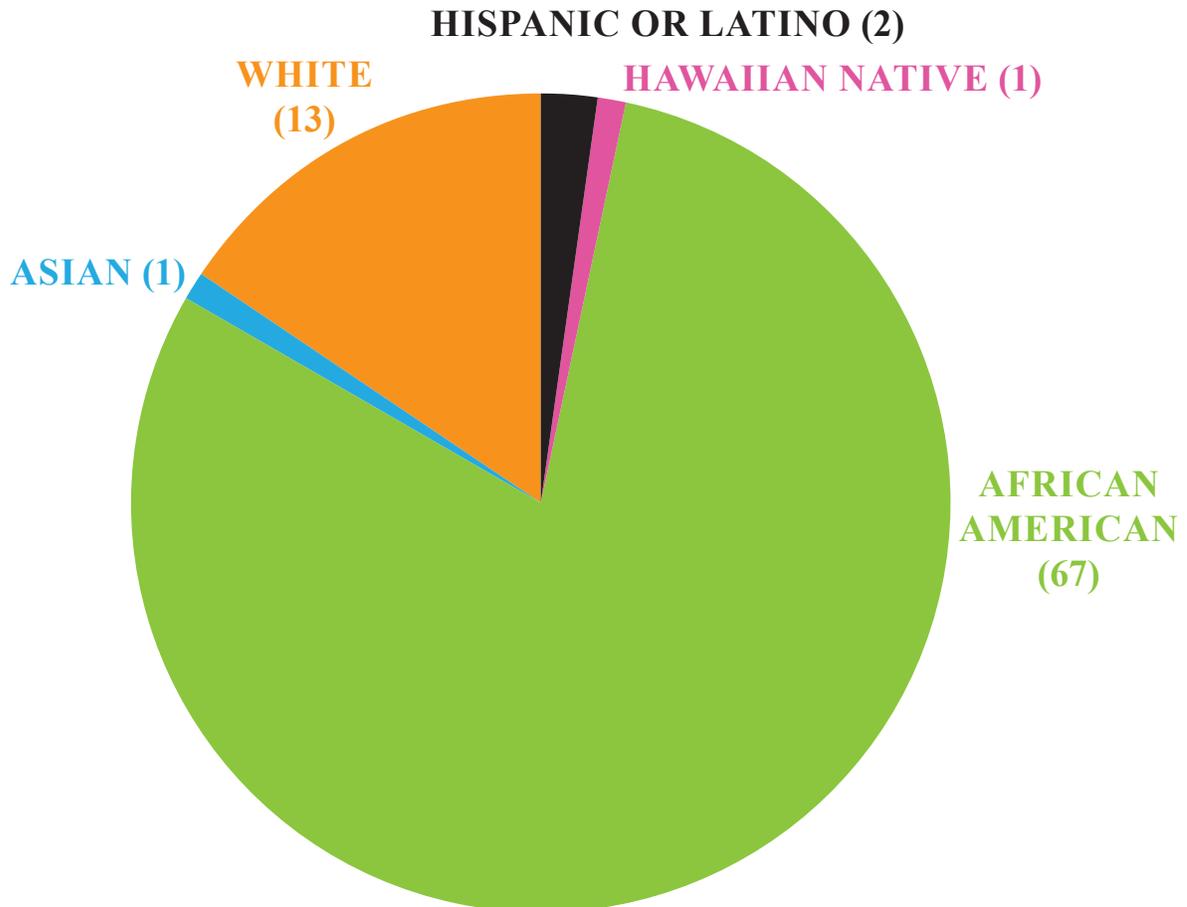
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PY 23-24 A/DW RECEIVING PUBLIC ASSISTANCE



A/DW ETHNICITY & RACE PY 23-24





ADULT AND DISLOCATED WORKER REPORT

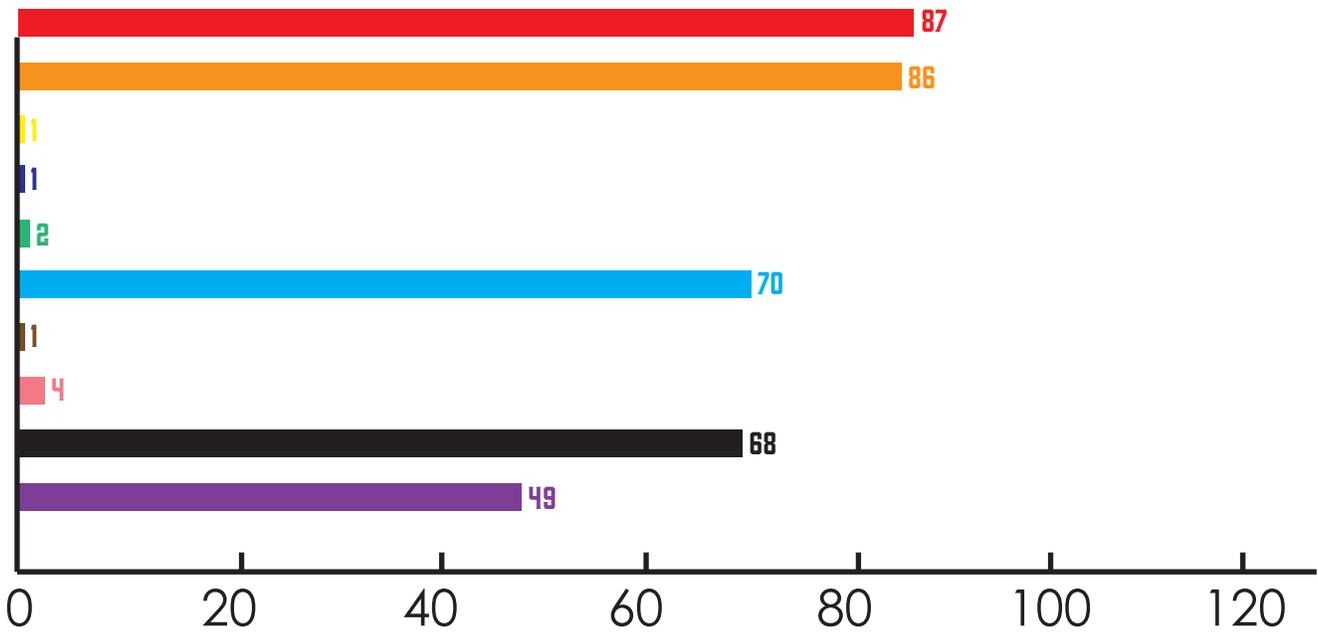
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PY23-24 A/DW GENDER	
Female	59
Male	24
Did not self-identify	3

LABOR FORCE STATUS	
Employed	38
Unemployed	48

ACTIVITIES AND OUTCOMES



- Basic Career Services (Staff-Assisted)
- Individualized Career Services
- Financial Literacy
- Customized Training Services
- Registered Apprenticeship Training

- A/DW Occupational Skills Training
- On the Job Training
- Comprehensive Guidance/Counseling
- Individual Training Account (ITA)
- Support Services

YOUTH REPORT

YOUTH COMMUNITY OUTREACH AND EVENTS



Anika Collins
Youth Program Specialist (Bienville/Lincoln)
Phone: (318) 584-0161
Email: wioayouthlincoln@cdconline.org

Anika is working with Chaquana on the current enrollments for Lincoln/Bienville
New Enrollments = 2 OSY for Lincoln; 1 OSY for Bienville & 1 ISY for Bienville



Blake Krause
Youth Program Specialist (Webster/Claiborne)
Phone: (318) 205-3113
Email: wioayouthwebster@cdconline.org

3/14/24 - Bossier Parish Community College - Sabine Valley
Blake is working with Terri on the current enrollments for Webster/Claiborne



Sandra Jackson
Youth Program Specialist (Caddo/Bossier)
Phone: (318) 540-6985
Email: wioayouthnorth@cdconline.org

3/26/24 - Bossier Parish School for Technology & Innovative Learning (BPSTIL) Spring 2024 Career Fair
Sandra is working with Cedric on the current enrollments for Bossier/Balance of Caddo



Cedric Thompson
Youth Program Specialist (DeSoto/Red River)
Phone: (318) 963-1518
Email: wioayouthdesoto@cdconline.org

03/19/24 - Community investment at Natchitoches Parish Library
New Enrollments = 6 ISY for Bossier; 3 OSY for Bossier & 1 OSY for Balance of Caddo

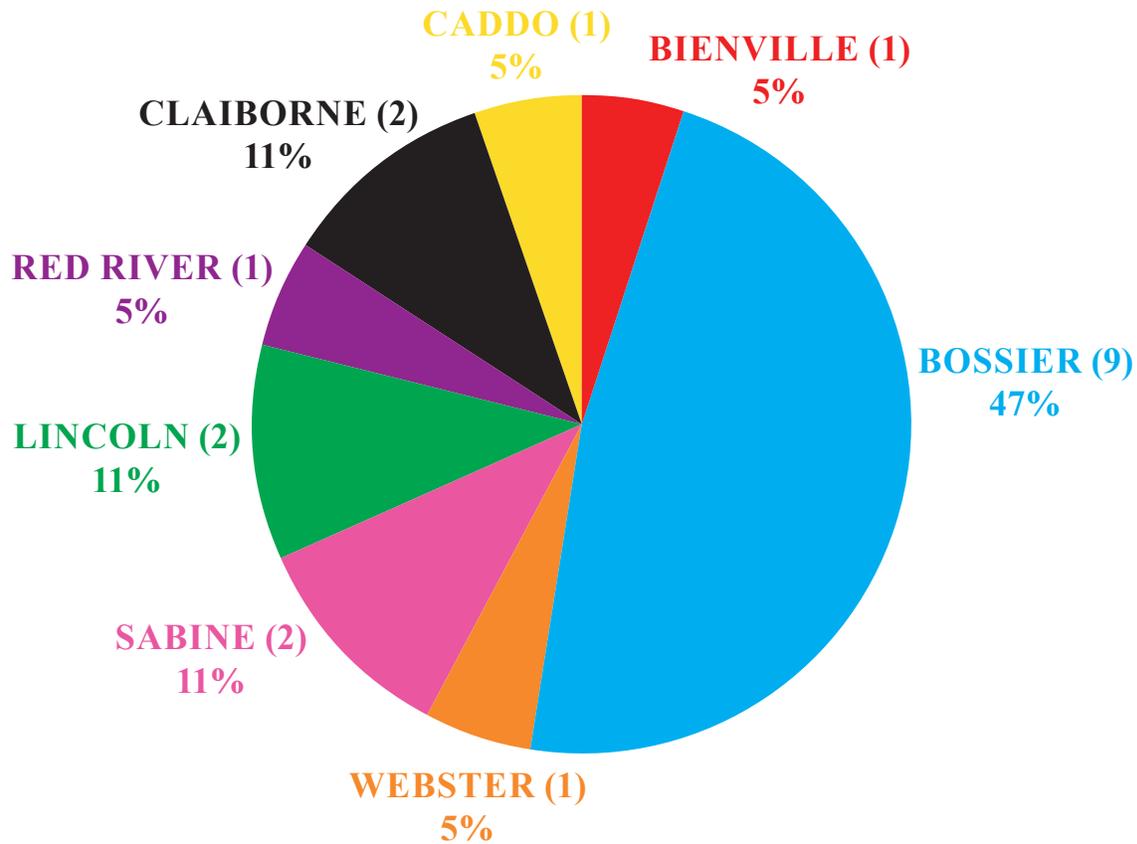


Shannon Veuleman
Youth Program Specialist (Sabine/Natchitoches)
Phone: (318) 532-1733
Email: wioayouthwebster@cdconline.org

3/21/24 - Sabine BPCC Presentations Meeting with Students
Currently has 2 youth in Orientation phase

YOUTH REPORT CONTINUED

CURRENT YOUTH ENROLLMENTS



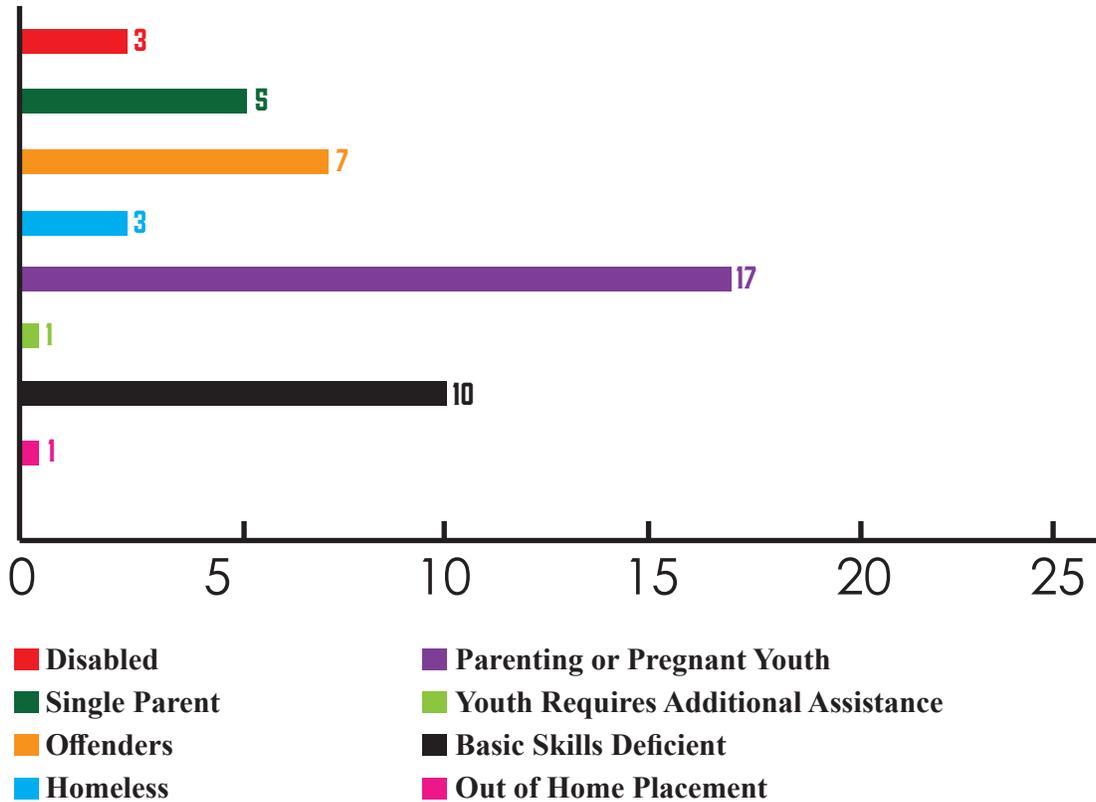
PY 23-24 YOUTH TOTAL ENROLLMENTS	
(44)	

IN-SCHOOL/OUT-OF-SCHOOL YOUTH PARTICIPANTS	
In-School Youth	10
Out-of-School Youth	34

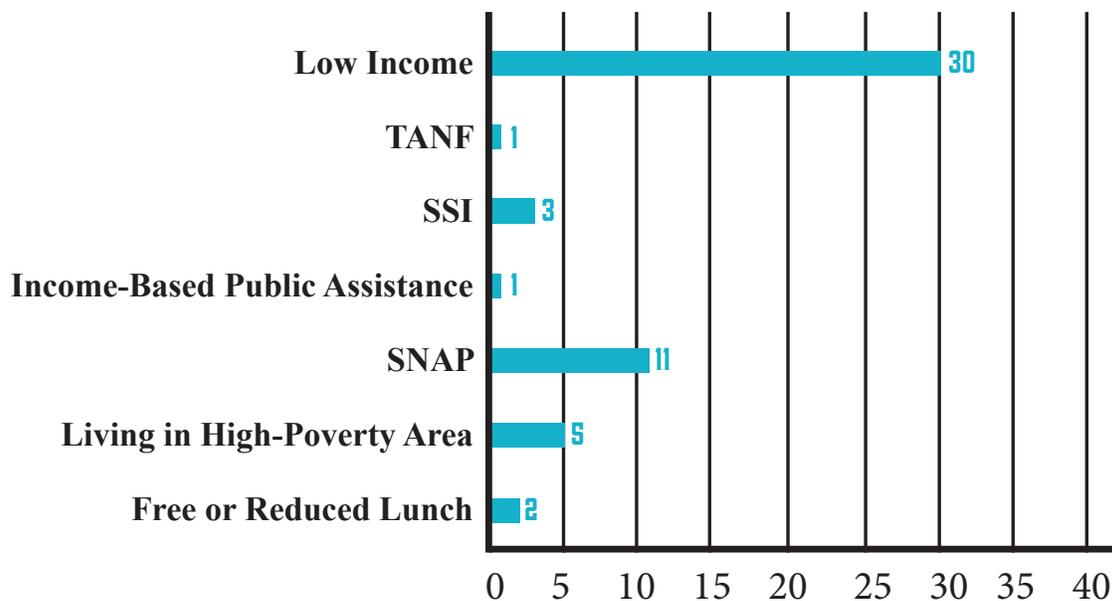
YOUTH REPORT

CONTINUED

DEMOGRAPHICS & SERVICES PROVIDED



PY 23-24 YOUTH RECEIVING PUBLIC ASSISTANCE



YOUTH REPORT

CONTINUED

YOUTH ETHNICITY & RACE PY23-24	
Hispanic or Latino	1
American Indian / Alaskan Native	0
Asian	0
African American / Black	38
Hawaiian Native / Other Pacific Islander	0
White	7
Other	0

PY23-24 YOUTH GENDER	
Female	17
Male	27
Did not self-identify	0

LABOR FORCE STATUS	
Employed	20
Unemployed	24

ACTIVITIES AND OUTCOMES (SERVICE TYPE)

Basic Career Services (Staff-Assisted)	<div style="width: 24%;"></div>	24
Individualized Career Services	<div style="width: 44%;"></div>	44
Financial Literacy	<div style="width: 0%;"></div>	0
Work Experience	<div style="width: 0%;"></div>	0
Training Services	<div style="width: 23%;"></div>	23
Registered Apprenticeship Training	<div style="width: 2%;"></div>	2
Youth Occupational Skills Training	<div style="width: 21%;"></div>	21
Secondary/Alternative Secondary Education	<div style="width: 17%;"></div>	17
Labor Market and Employment Information	<div style="width: 40%;"></div>	40
Individual Training Account (ITA)	<div style="width: 22%;"></div>	22
Support Services	<div style="width: 15%;"></div>	15

LABOR MARKET INFORMATION

HiRE DATA
07/01/2023 – 06/30/2024

SUMMARY	TOTAL
INDIVIDUAL AND TOTAL SERVICES	
Individuals that Registered	8,946
Individuals that Logged In	8,862
Distinct Individuals Receiving Services	5,429
Services Provided to Individuals	48,523

LABOR EXCHANGE SERVICES	
Individuals Virtual Recruiters Created	736
Resumes Added	1,884
Internal Job Orders Created	2,723
Internal Job Referrals	3,397
External Job Referrals Created	15,339

EMPLOYER SERVICES	
Services Provided Employers	4,675

WAGNER PEYSER PROGRAMS (WP) INFORMATION	
WP - Completed Applications	3,972
WP - Participants	1,017
WP - Exited Cases	1,238

WORKFORCE INNOVATION & OPPORTUNITY ACT (WIOA) PROGRAM INFORMATION	
WIOA - Completed WIOA Applications	132
WIOA - Closed Never Enrolled Applications	82
WIOA - Participants	116
WIOA - Exited	119
TAA - Total Applications	0
TAA - Total Participants Created	0
TAA - Exits Created	4

LABOR MARKET INFORMATION

CONTINUED

SNAPSHOT OF LWDA 70 REGIONAL LABOR MARKET AREA AS OF APRIL 1, 2024

Jobs Openings	Median	Openings with Wage	Candidates Available	Candidates Per Job
6,263	\$40,747	853	9,250	1.48

This section shows a statistical breakdown of available wage data on the 853 job openings that included a salary out of the total of 6,263 job openings that advertised online, as well as potential candidates in the workforce system in Seventh Planning Dist Consortium LWIA, LA on April 1, 2024.

ADVERTISED JOB CERTIFICATIONS TABLE

Rank	Advertised Certification Group	Advertised Certification Sub-Category	Job Opening Match Count
1	American Red Cross - First Aid Certifications	Nursing	555
2	Registered Nurse (RN)	Nursing	499
3	American Heart Association (AHA) CPR & First Aid Certifications	Nursing	405
4	Commercial Driver's License (CDL)	Ground Transportation	351
5	Licensed Practical & Licensed Vocational Nurses (LPN & LVN)	Nursing	311
6	Certified Nursing Assistants (CNA)	Nursing	132
7	Social Worker Credentials & Certifications	Social and Human Services	69
8	American Institute of CPAs (AICPA) Certifications	Financial Specialists	68
9	National Registry of Emergency Medical Technicians (NREMT)	Fire Resue	44
10	State Licensed Counselors	Counseling	33

The table above shows the top advertised certification groups found in job openings advertised online in Seventh Planning Dist Consortium LWIA, LA in February 2024.

OCCUPATIONS BY ADVERTISED SALARY TABLE

Rank	Occupation	Median Annual Salary
1	Physical Therapists	\$97,760
2	Speech-Language Pathologists	\$95,160
3	General and Operations Managers	\$82,750
4	Registered Nurse	\$74,880
5	Bus and Truck Mechanics and Diesel Engine Specialists	\$72,800
6	Heavy and Tractor-Trailer Truck Drivers	\$62,649
7	Physical Therapist Assistant	\$62,504
8	Electrical & Electronic Engineering Technologists & Technicians	\$57,124
9	Electricians	\$56,160
10	Sales Managers	\$55,000

The table above shows the occupations with the highest advertised median (annual) wages based on job openings advertised online in Seventh Planning Dist Consortium LWIA, LA on April 1, 2024.

LABOR MARKET INFORMATION

CONTINUED

EMPLOYERS BY NUMBER OF JOB OPENINGS TABLE

Rank	Employer Name	Job Openings
1	CHRISTUS Health	268
2	Willis-Knighton Health System	210
3	Caddo Parish School Board.	139
4	Sonic Corporation	117
5	McDonald's Corporation	89
6	Bally's Corporation	85
7	Bossier Parish Schools	74
8	Louisiana Department of State Civil Service	65
9	Louisiana State University Health Sciences Center Shreveport	59
10	LHC Group, Inc.	54

The table below shows the employers with the highest number of job openings advertised online in Seventh Planning Dist Consortium LWIA, LA on April 1, 2024.

INDUSTRIES BY ADVERTISED JOBS TABLE

Rank	Industry	Job Openings
1	Health Care and Social Assistance	1,306
2	Retail Trade	651
3	Accommodation and Food Services	601
4	Educational Services	408
5	Admin. & Support & Waste Man. & Remediation Services	327
6	Professional, Scientific, and Technical Services	258
7	Wholesale Trade	192
8	Manufacturing	188
9	Arts, Entertainment, and Recreation	173
10	Unclassified	1,296

The table above shows the industries with the highest job openings advertised online in Seventh Planning Dist Consortium LWIA, LA on April 1, 2024.

EMPLOYMENT WAGE STATISTICS

	Number of Employees	Average Hourly Wage	Average Weekly Wage	Average Annual Wage
LWDA 70	216,608	\$23.23	\$929	\$48,308
Louisiana	1,877,942	\$27.68	\$1,107	\$57,564

LABOR FORCE, EMPLOYMENT, AND UNEMPLOYMENT DATA

	Civilian Labor Force	Employed	Unemployed	Unemployment Rate
LWDA 70	167,381	160,898	6,483	3.8%
Louisiana	2,071,208	1,992,725	78,483	3.8%

BUSINESS SERVICES REPORT



WIOA BSR
Mark Colwick

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Region 7 CTE Conference	1/5/2024	Region 7 Education Partners and CDC	Provide info about WIOA and discuss education/workforce training needs
Baker Machine of LA, LLC Employer Meeting	1/9/2024	Baker Machine and CDC	Provide information about WIOA work-based learning programs
L & R Staffing Employer Meeting	1/11/2024	L & R and CDC	Provide information about WIOA work-based learning programs
NWLA (Veteran) Job Fair Planning Committee Meeting	1/18/2024	LWC, Bossier Chamber of Commerce, Community Partners, and CDC	Collaborate with workforce and community partners to plan job fair
Gator Ceramics Dental Lab Follow-up Employer Meeting	1/22/2024	Gator Ceramics, LWC, and CDC	Explore Registered Apprenticeship model with employer
Claiborne Memorial Medical Center (CMMC) Meeting	1/22/2024	CMMC and CDC	Provide detailed information about WIOA OJT & WEX programs
Louisiana Delta Community College (LDCC) Ruston Meeting	1/25/2024	LDCC and CDC	Collaborate with training provider partner to discuss education/workforce training needs
Career Pathways Leadership Workshop	2/1-2/2/2024	Region 7 Education Partners and CDC	Participate in professional dev. workshop to discover industry-responsive career pathways
Boise Cascade Employer Meeting	2/6/2024	Boise Cascade and CDC	Provide information about WIOA work-based learning programs
Troubled Muse, LLC Follow-up Employer Meeting	2/8/2024	Troubled Muse and CDC	Discuss WIOA OJT application & contract
ASG Group Insurance Agency Employer Meeting	2/9/2024	ASG and CDC	Provide detailed information about WIOA OJT & WEX programs
Northwood High School - Training Provider Meeting	2/14/2024	Northwood and CDC	Provide information about work-based learning programs and recruit WIOA applicants
NWLA Reentry Coalition Meeting	2/20/2024	Re-entry Community Partners and CDC	Collaborate with re-entry community partners to provide information about WIOA
Bienville Parish School Board (BPSB) Training Provider Meeting	2/22/2024	BPSB and CDC	Provide information about work-based learning programs and recruit WIOA applicants
Vivian Town Hall Meeting	2/22/2024	City of Vivian government leaders, community partners, and CDC	Collaborate with government and community partners to provide information about WIOA
Shreve. Electrical JATC and Monroe Electrical JATC Meeting	2/23/2024	Shreveport Electrical JATC, Monroe Electrical JATC, LWDA 83, and CDC	Share best practices and examples of WIOA work-based learning programs
Ultra Molds, LLC Employer Meeting	2/26/2024	Ultra Molds and CDC	Provide information about WIOA work-based learning programs
Board & Bottle Café Employer Meeting	2/26/2024	Board & Bottle and CDC	Provide information about WIOA work-based learning programs
Bossier Parish Police Jury (BPPJ) Employer Meeting	2/28/2024	BPPJ and CDC	Provide information about WIOA work-based learning programs
Envoltz Employer Meeting	2/28/2024	Envoltz and CDC	Provide information about WIOA work-based learning programs
Expedia Cruises Employer Meeting	2/28/2024	Expedia and CDC	Provide information about WIOA work-based learning programs
CommCare Management Corporation Employer Meeting	2/28/2024	CommCare and CDC	Provide information about WIOA work-based learning programs
CVS Pharmacy Employer Meeting	2/28/2024	CVS and CDC	Provide information about WIOA work-based learning programs
ASG Group Insurance Agency Follow-up Employer Meeting	3/5/2024	ASG and CDC	Discuss WIOA OJT contract and participant training plan
Bienville Parish School Board (BPSB) Administrator Meeting	3/6/2024	BPSB and CDC	Provide information about WIOA work-based learning programs and recruit WIOA

BUSINESS SERVICES REPORT CONTINUED

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Oak Alley Farms Employer Meeting	3/7/2024	Oak Alley Farms and CDC	Provide information about WIOA work-based learning programs
Natchitoches Economic Development Alliance (NEDA) Meeting	3/13/2024	NEDA, NRMC, City of Natchitoches, Community Leaders, and CDC	Participate in NEDA roundtable discussion regarding manufacturing practices
Open Doors Louisiana Inc. Employer Meeting	3/14/2024	Open Doors and CDC	Provide information about WIOA work-based learning programs
Ultra Molds, LLC Follow-up Employer Meeting	3/20/2024	Ultra Molds and CDC	Provide detailed information about WIOA OJT program
Region 7 Leadership Team Meeting	3/22/2024	Region 7 Education Partners, NLEP, and CDC	Discuss education/workforce training needs with education partners
Louisiana Cat Employer Meeting	3/25/2024	Louisiana Cat and CDC	Provide information about WIOA work-based learning programs
Metro Aviation Employer Meeting	3/25/2024	Metro Aviation and CDC	Provide information about WIOA work-based learning programs
Gordon Inc. Follow-up Employer Meeting	3/25/2024	Gordon and CDC	Provide detailed information about WIOA OJT program
Fibrebond Follow-up Employer Meeting	3/25/2024	Fibrebond and CDC	Provide detailed information about WIOA OJT program
NW LA Healthcare Industry Sector Partnership Meeting	3/27/2024	Region 7 Healthcare Employers, LWC, LWDA 71, and CDC	Discuss healthcare sector opportunities and workforce training needs
The Service Companies Employer Meeting	3/28/2024	The Service Companies and CDC	Provide information about WIOA work-based learning programs
LCTCS Workforce Training Alliance (WTA) Meeting	3/28/2024	WTA and CDC	Discuss education/workforce training needs with post-secondary education partners

ACTIVE CONTRACTS

PARISH	COMPANY	TOTAL FUNDS ALLOCATED	TOTAL FUNDS DISPERSED	JOB TITLE	OJT POSITION
Bossier	ASG Group Insurance	\$4,472	\$0.00	Admin. Assistant	1

OJT CONTRACT PROSPECTS

PARISH	COMPANY	TOTAL FUNDS ALLOCATED	TOTAL FUNDS DISPERSED	JOB TITLE	OJT POSITION
Lincoln	Ultra Molds, LLC	In Process	N/A	Production Worker	TBA
Lincoln	Board & Bottle Café	In Process	N/A	Chef	TBA
Natchitoches	Open Doors Louisiana	In Process	N/A	Property Manager	TBA
Sabine	Boise Cascade	In Process	N/A	Production Assoc.	TBA

YOUTH BUSINESS SERVICES REPORT



Natalie O'Rourke
WIOA Youth
Business Services Rep.

- Bienville
- Bossier
- Claiborne
- Lincoln
- Webster



Caleb Stacey
WIOA Youth
Business Services Rep.

- Caddo
- DeSoto
- Natchitoches
- Red River
- Sabine

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Innovation Enterprise Center	1/11/2024	Lincoln	LWDA 70	Training/Partnership
T.L. James	1/11/2024	Lincoln	LWDA 70	Training/Partnership
Frosty Factory	1/11/2024	Lincoln	LWDA 70	Training/Partnership
Ruston Mainstreet	1/11/2024	Lincoln	LWDA 70	Training/Partnership
Claiborne Medical Center	1/22/2024	Claiborne	LWDA 70	Employer Outreach
Center for Economic Research	1/30/2024	Lincoln	LWDA 70	WIOA Meeting/Partnership
Circle of Caring Meeting	1/30/2024	Caddo	CoC	Increase communal outreach
Leading Career Pathways	2/1/2024	Bossier	BPCC	Workshop
Discussion w/ NLTC Rep	2/1/2024	Bossier	NLTC	Potential WEX applicants
BPCC - Leading Career Pathways	2/1/2024	Bossier	LWDA 70	Training/Partnership
BPCC - Leading Career Pathways	2/1/2024	Bossier	LWDA 70	Training/Partnership
Lisbon Community Center	2/6/2024	Claiborne	LWDA 70	WIOA Meeting/Partnership
Homer City Hall	2/6/2024	Claiborne	LWDA 70	WIOA Meeting/Partnership
Origin Bank	2/8/2024	Lincoln	LWDA 70	Training/Partnership
Louisiana Center For the Blind	2/8/2024	Lincoln	LWDA 70	Training/Partnership
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	Mansfield Travel	Introduce WIOA to business
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	DeSoto Library	Introduce WIOA to business
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	DCFS	Introduce WIOA to business
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	Mansfield City Hall	Introduce WIOA to business
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	US Postal Service	Introduce WIOA to business
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	CoC	Introduce WIOA to business
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	NLTC	Introduce WIOA to business
DeSoto Youth Investmnt Promotion	2/8/2024	DeSoto	Logansport Library	Introduce WIOA to business
Black History Concert	2/9/2024	Caddo	AMIKIDS	Introduce WIOA to business
Meeting w/ Northwood Admnastration	2/14/2024	Caddo	Northwood HS	Introduce WIOA to business
Tech Pointe 1	2/15/2024	Lincoln	LWDA 70	WIOA Meeting/Partnership
Youth Investment Ecent Promotion	2/16/2024	DeSoto	We Care	Introduce WIOA to business

YOUTH BUSINESS SERVICES REPORT

CONTINUED

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Health Hut	2/20/2024	Lincoln	LWDA 70	WIOA Meeting/Partnership
Bienville Schools	2/22/2024	Bienville	LWDA 70	WIOA Meeting/Partnership
Gibbsland Library	2/22/2024	Bienville	LWDA 70	WIOA Meeting/Partnership
Red River Revel	2/22/2024	All	LWDA 70	Employer Outreach
JA Mentor and Student Luncheon	2/22/2024	Caddo	Junior Achievement	Counseled/equiped students
Choudrant Town Hall	2/23/2024	Lincoln	LWDA 70	WIOA Meeting/Partnership
Downsville Community Charter School	2/23/2024	Lincoln	LWDA 70	WIOA Meeting/Partnership
Dubach Town Hall	2/23/2024	Lincoln	LWDA 70	WIOA Meeting/Partnership
Board & Bottle	2/26/2024	Lincoln	LWDA 70	Employer Outreach
Bossier Parish Schools	2/27/2024	Bossier	LWDA 70	Outreach/Recruitment
Rolling Hills Ministry	2/27/2024	All	LWDA 70	Outreach/Recruitment
Northwest Louisiana Veteran's Career Fair	2/27/2024	Bossier	Bossier Community	Assisting partner
Youth Investment Promotion in Sabine	2/28/2024	Sabine	US Postal Service	Advertised the Youth Event
Youth Investment Promotion in Sabine	2/28/2024	Sabine	St. Ann Catholic	Advertised the Youth Event
Youth Investment Promotion in Sabine	2/28/2024	Sabine	St. John the Baptist	Advertised the Youth Event
Youth Investment Promotion in Sabine	2/28/2024	Sabine	First Baptist Church	Advertised the Youth Event
Youth Investment Promotion in Sabine	2/28/2024	Sabine	First United	Advertised the Youth Event
Youth Investment Promotion in Sabine	2/28/2024	Sabine	Toledo Library	Advertised the Youth Event
Youth Investment Promotion in Sabine	2/28/2024	Sabine	Ebarb Highschool	Advertised the Youth Event
Bienville Schools	3/6/2024	Bienville	LWDA 70	WIOA Meeting/Partnership
Minden City Hall	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Alice's Soul Cooking	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Neta's Bar-B-Q	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Family Dollar	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Christy's Hair Care	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Smoking J's BBQ	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Seeds Women's Center	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Webster Parish Police Jury	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Minden Medical Center	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Broken Bean	3/6/2024	Webster	LWDA 70	Partnership/Outreach
Meeting w/ Oak Alley Farms	3/7/2024	Caddo	Oak Alley Farms	Discuss WIOA
Meeting w/ DKEA Rep	3/8/2024	Caddo	DEKA Rep	Discuss WEX
NEDA Meeting	3/13/2024	Natchitoches	NEDA	Employer Partnership
Presentation w/ JAG Students	3/13/2024	Natchitoches	JAG	Talk to JAG Students

YOUTH BUSINESS SERVICES REPORT

CONTINUED

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Natchitoches Youth Investment Advertising	3/13/2024	Natchitoches	Natchitoches CoC	Promote WIOA Youth
Natchitoches Youth Investment Advertising	3/13/2024	Natchitoches	Wash N' Dry	Promote WIOA Youth
Natchitoches Youth Investment Advertising	3/13/2024	Natchitoches	Raising Canes	Promote WIOA Youth
Natchitoches Youth Investment Advertising	3/13/2024	Natchitoches	Alliance Comp.	Promote WIOA Youth
Lincoln Parish Library	3/13/2024	Lincoln	LWDA 70	Partnership/Outreach
Edie Robinson Museum - Grambling	3/14/2024	Lincoln	LWDA 70	Partnership/Outreach
Lincoln Parish Sheriffs Office	3/14/2024	Lincoln	LWDA 70	Partnership/Outreach
Rock Island Physical Therapy	3/18/2024	Lincoln	LWDA 70	WIOA Meeting/Partnership
Green Clinic	3/18/2024	Lincoln	LWDA 70	Partnership/Outreach
Northern Louisiana Technical College	3/21/2024	Webster	LWDA 70	Outreach/Recruitment
Caddo Career & Technology Center College	3/22/2024	Caddo	CCTC	Introduce WIOA
BPSTIL Spring 2024 Career Fair	3/25/2024	Bossier	BPSTIL	Network WIOA
BPSTIL Spring 2024 Career Fair	3/25/2024	Bossier	Metro Aviation	Network WIOA
BPSTIL Spring 2024 Career Fair	3/25/2024	Bossier	NLTCC	Network WIOA
BPSTIL Spring 2024 Career Fair	3/25/2024	Bossier	BPCC	Network WIOA
BPSTIL Spring 2024 Career Fair	3/25/2024	Bossier	JATC	Network WIOA
NLTCC Junior/Senior Job Fair	3/27/2024	Caddo	NLTCC	Attend Job Fair
NLTCC Junior/Senior Job Fair	3/27/2024	Caddo	ANECA	Attend Job Fair

PROGRAM MONITOR REPORT



WIOA Senior Program Monitor
Craig Sheppert



WIOA Compliance Monitor
Rachel Milner

WIOA Adult Participants Attending LPN Program at NLTCC Minden

In January, after we returned from the Christmas holidays, I looked back at the occupational skills training our WIOA participants enrolled in for the previous year. I identified twenty-four (24) Adult participants who had enrolled in the Licensed Practical Nurse degree program at the Louisiana Technical College in Minden. Since that's a good number of participants, I decided that Rachel and I should take a closer look at this program activity.

We decided to approach our monitoring in two (2) phases: first, get a picture of where the twenty-four (24) participants were at in completing their training through a review of their HiRE entries and second, a monitoring visit to the campus in Minden to conduct interviews with some of the active participants. Here's a summary of results for the two phases:

Phase One

Based on our HiRE reviews, conducted during late January and early February, seven (7) participants had received their LPN degree and obtained a Louisiana Practical Nurse License. Three (3) of these participants were employed in LPN jobs paying \$23.00 and \$25.00 an hour.

Three (3) participants had dropped from training – they did not complete a LPN degree.

That gave us fourteen (14) participants still attending LPN classes for the Spring 2024 semester.

We also reviewed the twenty-four (24) participants' semester Individual Training Accounts and the invoices received from LTC Minden requesting WIOA funds for tuition payments. As required by the WIOA regulations, several participants were eligible to receive a Pell Grant with WIOA funds used as a supplement to pay semester expenses not covered by their Pell Grant. At the time of our HiRE review, we had provided the school with \$54,423 in tuition payments.

Our review also looked at the supportive services being provided to the participants with WIOA funds. The majority of the participants are Lincoln Parish residents with the round-trip commuting distance from their residences to the school around 80 miles. To help with this, fourteen (14) participants were receiving mileage reimbursements as a supportive service. Since the majority of the participants were determined to be low income individuals for program eligibility purposes, I'm sure this travel assistance has helped a lot.

We also checked to see if Credentials and Measurable Skill Gains were being entered in HiRE for the participants since both are WIOA performance measures. We found no deficiencies here.

PROGRAM MONITOR REPORT

CONTINUED

We issued a monitoring report with the results of our HiRE review on February 12. It was our opinion that comprehensive case management was being provided by the participants' Career Specialists – Zena Hansel in Ruston, Kayelee Cruse in Minden, and Kimberly Keane at our Bossier office. As I like to say, good case management contributes to good program outcomes.

Phase Two

We visited the Louisiana Technical College campus in Minden on March 27. A meeting was held with staff members Sherri McLemore and Renee Sears to discuss admission requirements for the LPN degree program, the contents of the course curriculum, and confirmation of WIOA participants attending classes for the Spring semester. We were informed that an additional participant had dropped from training. During the monitoring visit, Rachel conducted a group interview session with eleven (11) WIOA participants. The participants were provided copies of an interview form they were asked to complete after which they could ask Rachel questions concerning the WIOA program. Two (2) participants informed Rachel of problems they had related to the use of Pell Grant funds for semester expenses. Following the group interview session, we met with two (2) staff members from the school's finance office to discuss ways to improve coordination in the preparation of participant Individual Training Accounts and the school's semester invoices for WIOA participants.

Youth Participant Work Readiness Preparation and the Conover System

Last year, we began offering our Youth participants work readiness preparation through the Conover Work Readiness System. Conover is a private company with access to their website providing work readiness preparation related to eight (8) soft skills areas. If you want to take a look at the website, just Google Conover Work Readiness Program and it should take you to a link. It's impressive.

Using HiRE, I identified twenty-six (26) Youth participants with a 414/Work Readiness activity code designating Conover as the provider. Through my discussion with our Youth Specialist Cedric Thomas, exploring the Conover website, and reviewing participant HiRE entries, I found that a participant can receive a \$50.00 incentive payment if they spend at least four (4) clock hours viewing videos from the website that leads to them receiving a Conover Credential – a Credential in one or more of the soft skills areas. I found that, so far, eight (8) Youth participants had received incentive payments ranging from \$50 to \$200. The incentive payments were supported by user activity reports recording clock hours spent viewing online videos, Conover Credentials received by each participant, and approved Incentive Request Forms.

As time goes on, more of the twenty-six (26) Youth participants will eventually receive Conover Credentials and receive incentive payments with new Youth participants also having access to the Conover Work Readiness System.

ONE-STOP OPERATOR REPORT



**One-Stop Operator
Robin Berry**

Report Summary: One-Stop Operator's Key Activities and Prospective Plans

In the preceding quarter, our actions as the One-Stop Operator were deliberately aligned with the core objectives that are essential for the efficient functioning of our programs. These goals cover a wide array of endeavors aimed at enhancing community involvement and propelling workforce advancement. The key objectives include:

Ongoing Outreach and Event Management:

We have maintained our dedication to expanding our outreach and managing events that unite our valued partners. Strengthening these alliances remains critical for the sustained excellence of our One-Stop services.

Involvement of WIOA Personnel:

We have shown unwavering dedication to engaging our Workforce Innovation and Opportunity Act (WIOA) personnel in outreach activities, particularly targeting the youth and dislocated workers. This active involvement is vital to ensuring our services reach those in greatest need.

Strengthening Community Partnerships:

Enhancing relationships with community partners continues to be a priority. Through collaboration, we can provide more comprehensive support to our communities.

Stakeholder Engagement Across the Workforce Development Chain:

Our strategy includes engaging stakeholders at all levels in the American Job Center programs, ensuring our services are seamlessly integrated into the broader workforce development landscape.

Summary of Outreach Activities:

Our strategy's cornerstone has been our active participation in various outreach activities, which has been instrumental in fostering connections and promoting our services. Highlighted events include:

- Collaborative meetings and summits across Natchitoches, Baton Rouge, and beyond.
- Engagements with Goodwill Industries, Project Ayuda, Job Corps, and Junior Achievement, among others.
- Steering committee involvements and partnerships aimed at enhancing workforce development and community services.

Better Together Social- Goodwill Industries	JAG Specialist meeting at Natchitoches
NWLA Career and Resource Fair Steering Committee Meetings	Community Partner Meeting LWDA 70
Natchitoches Work Summit Steering Committee Meetings	Collaboration with Project Ayuda; Onboarding
2nd Annual Louisiana CTE Summit Baton Rouge	Job Corp Community Partner Meeting
NWLA Re-Entry Coalition Meeting	Junior Achievement Outreach Meeting
Junior Achievement Mentor Luncheon	Community Investments WIOA Youth- Outreach
ANECA Financial Education Class	Workforce Council Meeting of 2024 Job Corps
NWLA Career Resource Fair	Understanding WIOA Support Conference at LCTCS
Manufacturing Practices and Workforce Pipelines	Bossier Parish Library Resource Fair Steering Meeting
NLTCC Junior/Senior Day in Shreveport, Minden, & Mansfield	BPSTIL Spring 2024 Career Fair
Northwest Louisiana Legal Services Summit	The Recovery Hub Partnership with START Corp.

ONE-STOP OPERATOR REPORT

CONTINUED

Objectives for the Next Quarter:

Memorandum of Understanding (MOU) Objectives:

- To issue quarterly invoices for contract-related expenses.
- To ensure that Center partners adhere strictly to WIOA regulations, state and local policies, and the MOU.

Collaboration and Compliance:

We aim to continue our cooperative efforts with partners while ensuring strict compliance with the Workforce Development Board, a critical component for the continued success of our programs.

Accurate Workforce Development Service Delivery:

Our goal is to guarantee the delivery of workforce development services in line with all relevant laws, statutes, regulations, guidance, and policies.

Enhancing Community Engagement:

We plan to host community events and training seminars, such as the ANECA Federal Credit Union Financial Literacy class, to increase visitor engagement at the American Job Center and actively promote our workforce programs within our communities.

These activities and goals highlight our ongoing commitment to providing comprehensive workforce development services and strengthening partnerships for the mutual benefit of our community.



NW LA HEALTHCARE SECTOR PARTNERSHIP MEETING (MARCH 27, 2024)

ATTENDEES

Healthcare:

- Ochsner LSU Health: Casey Travis
- Willis Knighton Health: Jake Harrell, Julie Zenter, Bonnie Dubin, Jessica Brock
- Minden Medical Center: Megan Colvin
- Brentwood Hospital: Aleta Elie

Partners:

- Shreveport Chamber of Commerce: Tim Magner
- Bossier Chamber of Commerce: Lisa Johnson, Jessica Hemingway
- Bossier Parish Community College: Don Howard, Cecilia Frett
- La Delta Community College – Ruston Campus: Patience Talley
- NW LA LTCC – Minden Campus: Dr. Jayda Spillers; Renee Sears, Sheri McLemore
- LWDB 83: Terri Mitchell
- LWDB 71: Bridgette Clark, Nicole Shelby
- LWDB 70: Candle Sattler, Nicholas Olsen, Mark Colwick
- LWC: Candi Slate, Katrina Branson, Jacques Lasseigne

• Tim Magner, Greater Shreveport Chamber of Commerce President, made a Presentation on Promotional Possibilities for the Healthcare Sector in NW Louisiana, as well as what resources are presently available. He passed out Chamber Booklets, Brochures, etc. and mentioned that some of these items are available digitally. They are presently putting together a “Destination Website” that should be operational later this year. He asked Healthcare Officials:

- What Questions are most frequently asked by Doctors/Medical Staff that you are recruiting?
- What Materials are most frequently requested?
- What Services are in most demand?
- Ochsner LSU Health Representative stated she will have to get with staff members to obtain their feedback and then get back with us on that.

• Lisa Johnson, Bossier Chamber of Commerce President/CEO, also mentioned:

- Utilize the Chamber in your Recruitment Efforts (after you “sell” the prospect on your Healthcare Entity, ask the Chamber to take them around the area so they can “sell” them on this area).
- Check out the “Be Bossier” web link. That site gets the most traction when they have stories with children in it.
- There is Legislation now that would compel the Nursing Boards to accept reciprocity agreements with other states. Stay in contact with your State Legislatures.
- Skill Bridge: dealing with the military (at Barksdale Air Force Base – BAFB); military apprenticeships, OJT, Internships.
- Watch out for a Constitutional Convention this year: maybe May time-frame. Could look at Fiscal Matters, Dedicated Funding in Louisiana Budget, etc.

• Terri Mitchell, Louisiana Workforce Board Area 83 (Northeast Louisiana) Executive Director, made a Presentation on their NE LA Healthcare Sector Alliance: What a successful healthcare sector partnership can look like.

- Healthcare Partners drive the agenda.
- It will take work.
- The commitment of their Healthcare Representatives is the reason for their success.
- What keeps you up at night
- NE LA Healthcare Alliance represents 40 diverse Healthcare Organizations in NE Louisiana: Hospitals, Long-Term Care Facilities, Skilled Nursing Facilities, Home Health Organizations & more.
- Their Purpose:

- Jointly create an Agenda that supports the Stability & Growth of the Healthcare Industry
- Commit to Coordinated Action & Implementation of Shared, High Priority Areas by public & private sector partners.
- Create a Forum for consistent, high quality connections, networking, Information & idea sharing.

- They devised a “Branding Logo”
- 11 Parishes in their Healthcare Alliance
- Expanded working network & networking opportunities, both with healthcare and community partners and peer-to-peer networking. Before their partnership, they were working in silos. Now they are talking to each other, strategizing and planning together.
- They do not have a Formal Chair – by design
- They Operate by Committee: Education & Training, Policy & Regulation, Post-Acute Care Resources. They had a Covid Committee, but that no longer needed. Other committees formed as needed.
- Partnership/Alliance began in 2016. They had 5 “Champions” (CEOs of various Healthcare Entities); all 5 have moved on to other areas/positions, as well as their 2 Chamber Presidents, so other people stepped up to the plate.
- Terri Mitchell’s organization applied & received 3 different grants, totaling over \$ 400,000. These funds were utilized to support adjunct faculty to teach nursing clinicals at regional healthcare facilities.
- Instrumental in the development & installation of 2 new in-demand occupational training programs identified by their Healthcare Alliance as critical for the region: Medical Assistants and Behavioral Technicians.
- Legislative Lunches: Select 3 or 4 Topics to present to State Legislators
 1. Power of the State Nursing Boards. Accountability & Efficiency Study
 2. Medicare Advantage Plans – causes lots of problems for medical providers.
 3. Medicaid Advantage Plans
 4. Mental Health
- Hosted a 2022 Legislative Luncheon for NE LA Legislative Delegation. This luncheon led to significant policy/regulatory support and new legislation related to healthcare issues such as temporary licensure for LPN graduates and Medicare credentialing.
- Legislative Luncheons: State Legislators do NOT sit at a separate or head table; they sit among Healthcare Officials at their tables.
- Two or Three “Sponsors” pay for these Legislative Luncheons.
- They stay away from Proprietary Issues.
- Their NE LA Healthcare Alliance hosted a Nursing Symposium to address the need to up-skill incumbent nurses. Fifty nurses were in attendance. The Alliance intends to continue and grow this endeavor and include CEs next year.
- They celebrate every win.

GET ONLINE. GET LEARNING. GET CERTIFIED!

TECH READY

LOUISIANA

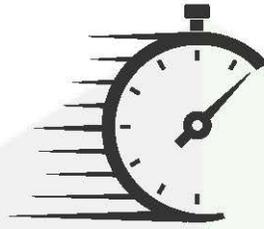


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Rapid Response

Rapid Response is an early intervention strategy offered at no cost to businesses affected by major layoffs or closures. The goal of Rapid Response is to prevent layoffs or transition workers into new employment as quickly as possible. Our team will mobilize on your behalf to help you navigate the transition, take advantage of workforce resources, and manage employee expectations.

Benefits to Employers

- Contributes to higher morale due to reduced stress
- Lower unemployment insurance costs as workers are reemployed more quickly when help is provided before the layoff
- Results in lower absenteeism among workers
- Better public relations for an employer
- Decreased likelihood of work interruptions

Transition Assistance



Pre-Layoff Planning: A Rapid Response Coordinator will meet with you to gather information about your workforce and your needs during the transition.



Worker Meetings: Customized on-site sessions to provide impacted workers with information on how to connect with Career Centers across the state to gain access to employment and training opportunities.



Workshops: Topics offered include Resume Writing, Interviewing Skills, Networking, Budget Management, and Job Search for the Mature Worker.

For more
information:

Steve Posey

Rapid Response Coordinator
sposey@lwc.la.gov 318-344-3309

LOUISIANA WORKFORCE COMMISSION



Recruiting

HiRE

This dynamic online tool can help employers recruit qualified applicants for their workforce needs. By creating a recruitment account in HiRE you can post jobs, search resumes, read labor market information and access many other tools.

Job Fairs

LWC staff can plan and execute job fairs for your business. From single to multi-employer fairs, there is staff available to host in-person or virtual events to attract qualified job seekers.



Training

On the Job Training (OJT)

On-the-job training offers employers a cost-effective way to allow qualified individuals to acquire skills through hands-on experience. Employers within high demand occupations can be reimbursed up to 50% of a new hire's wages for six months.

Incumbent Worker Training Program (IWTP)/ Small Business Employee Training (SBET)

IWTP and SBET programs help employers grow their business while employees grow their skill set. This program is designed to benefit business and industry by assisting in the skill development of existing employees, thereby increasing employee productivity and company growth.



Incentives

Work Opportunity Tax Credit (WOTC)

WOTC is a federal tax credit available to employers for hiring individuals from certain target groups with barriers to employment. This incentivizes workplace diversity and facilitates access to good jobs for American workers.

Fidelity Bonding

The Fidelity Bonding Program can provide the employer with a bonded insurance guarantee for hiring hard to place job seekers as new employees. It only takes a few minutes to certify an applicant, and LWC can issue bonds on-site.

Scan the QR Code and get started
recruiting with HiRE today!

RAPID RESPONSE SERVICES

EMPLOYMENT ENGAGEMENT ACTIVITY FOR REGION 7 January - March 2024

Company Name	Industry	Parish
Caddo Career & Technology Center	611110 - Elementary and Secondary Schools	Caddo Parish
Check Into Cash - Shreveport	522291 - Consumer Lending	Caddo Parish
CINTAS @ Bossier City	812332 - Industrial Launderers	Bossier Parish
TRA-DOR Management Inc.	54199 - All Other Professional & Technical Svc.	Caddo Parish
Adecco @ Shreveport	561310 - Employment Placement Agencies	Caddo Parish
Grambling State University	611310 - Colleges and Universities	Lincoln Parish
Halliburton Bossier City	213112 - Support Activities, Oil/Gas Operations	Bossier Parish
Hampton Inn - Bossier City	721110 - Hotels (Except Casino Hotels) and Motels	Bossier Parish
Citi Trends North Market		Caddo Parish
Sally's Beauty Supply Shop		Caddo Parish
SPORTRAN	485119 - Other Urban Transit Systems	Caddo Parish
TACO BELL - Regional Office	722513 - Limited-Service Restaurants	Caddo Parish
TACO BELL - Regional Office	722513 - Limited-Service Restaurants	Caddo Parish
U-Haul on Barksdale Blvd.	532120 - Truck, Trailer, and RV Rental and Leasing	Bossier Parish
Wise Insurance Agency	524210 - Insurance Agencies and Brokerages	Webster Parish
Harvey of Bossier City, Inc.	441110 - New Car Dealers	Bossier Parish
The Service Companies - Full Service System	561720 - Janitorial Services	Bossier Parish
H&R Block	813910 - Business Associations	Caddo Parish
CHECKERS	722513 - Limited-Service Restaurants	Caddo Parish
Express Employment Professionals	561320 - Temporary Help Services	Caddo Parish
O'Reilly Auto Parts		Caddo Parish
We Care Ministries Outreach Program	621610 - Home Health Care Services	Natchitoches
Dxp Enterprises, Inc.	999 - Unclassified	Caddo Parish
McDonalds - Bossier City	722513 - Limited-Service Restaurants	Bossier Parish
Defiance Energy Services, LLC	324191 - All Other Petroleum and Coal Products	Caddo Parish
Ternium USA Inc.	331513 - Steel Foundries (Except Investment)	Caddo Parish
Goodwill Industries	624190 - Other Individual and Family Services	Bossier Parish
City of Bossier City	221320 - Sewage Treatment Facilities	Bossier Parish
Goodwill Industries Of North Louisiana		Caddo Parish
Zachry Industrial In.	236210 - Industrial Building Construction	DeSoto Parish
Jackson Hewitt Tax Svc.	541213 - Tax Preparation Services	Bossier Parish
Sweet Frog Bossier City	445 - Food and Beverage Stores	Bossier Parish
Smoothie King #2650 - Bossier City	722513 - Limited-Service Restaurants	Bossier Parish
Benteler Steel/Tube Manufacturing Corp.	331210 - Purchased Iron and Steel Pipe and Tube	Caddo Parish
B.L. Harbert International	236220 - Commercial Building Construction	Jefferson County
JoAnn Fabric & Crafts		Summit County
Altice USA	334220 - Broadcast & Wireless Communication Equip.	Nassau County
SUMMIT TECHNICAL SOLUTIONS, LLC	541330 - Engineering Services	Caddo Parish

RAPID RESPONSE SERVICES

CONTINUED

Company Name	Industry	Parish
Family dollars		Caddo Parish
Morris & Dickson	424210 - Druggists' Goods Merchant Wholesalers	Caddo Parish
Suds Up Car Wash of Bossier City, LLC	811198 - All Other Automotive Repair/Maintenance	Bossier Parish
Matheson Tri-Gas	325120 - Industrial Gas Manufacturing	Somerset County
Cinemark		Caddo Parish
Wal-Mart - Bossier City	532112 - Passenger Car Leasing	Bossier Parish
American Screening Corp, LLC		Caddo Parish
LOUISIANA BEHAVIORAL HEALTH, LLC	622310 - Other Hospitals	Caddo Parish
Regional Homes of Bossier City	53 - Real Estate and Rental and Leasing	Bossier Parish
RQ Construction, LLC	23 - Construction	San Diego County
Western Pneumatics Inc.		Lincoln Parish
Five Below Bossier	44 - Retail Trade	Bossier Parish

REGION 7 LAYOFF REPORT PY 23/24

Company	Notice File	Event Start Date	Actual Layoff Date	Total Layoff	Total Employed	Industry
Time Out Sports Bar 9064 Mansfield Rd., Shreveport, LA	No	2/27/2024	3/1/2024	2	2	Drinking places, alcoholic beverages
ABM Industries 1541 Kings Hwy., Shreveport, LA	Yes	3/7/2024	5/2/2024	179	179	Food service contractors
Aramark – Christus 1453 E. Bert Kouns, Shreveport, LA	Yes	9/6/2023	10/31/2023	61	61	Food service contractors
Ardagh Glass 4241 LA-563, Simsboro, LA	Yes	6/22/2023		247	247	Flat glass manufacturing
Bossier Parish Youth Shelter 4815 Shed Rd., Bossier City, LA	No	11/13/2023	11/30/2023	18	18	Elementary and secondary schools
Custom Printed Products 4924 Hazel Jones Rd., Bossier City, LA	Yes	9/5/2023	10/6/2023	50	56	Piece goods merchant wholesalers
Kingston Market 5604 LA-3, Benton, LA	No	3/21/2023	4/15/2023	10	10	Supermarkets and other grocery stores
Nike Factory Store 201 Boardwalk Blvd., Bossier City, LA	No	5/11/2023		15	15	Shoe stores
Red River Brew Pub and Grill 310 Mansfield St, Bossier City, LA	No	9/20/2023	9/24/2023	15	15	Drinking places, alcoholic beverages
Teijin Automotive Technologies 26755 Highway 371, Sarepta, LA	Yes	9/13/2023	9/20/2023	79	230	All other plastics product manufacturing
Tuesday Morning Statewide 4800 Line Ave., Shreveport, LA	No	5/3/2023	6/9/2023	12	12	Other direct selling establishments
Twisted Root Burger - Shreveport 8690 Line Ave., Shreveport, LA	No	10/16/2023	10/15/2023	16	16	Full-Service restaurants
Yellow Trucking Company (Statewide) 1333 North Market St., Shreveport, LA	No	8/3/2023		26	26	General freight trucking, long-distance LTL
Total:				730	887	

WORKFORCE EVENTS AND AREA UPDATES

JOB FAIRS, RECRUITING EVENTS, AND OTHER UPDATES

Natchitoches Parish Technical and Career Center College and Career Fair

The Natchitoches Parish Technical and Career Center College and Career Fair was held January 17, 2024, from 8:15am to 10:00am located in the school gym.

Region 8 Community Resource Fair

Louisiana Delta, LWC, and American Job Center hosted a Resource Fair on February 7, 2024 from 10:00am to 2:00pm located at Louisiana Delta Community College.

WIOA Youth Program - Community Investments

The Coordinating & Development Corporation hosted a community investment event on February 20, 2024 from 11:00am to 2:00pm at the DeSoto Parish Library. The event was focused on helping youth (ages 14-24) learn about the WIOA Youth Program and explore how they could get involved.

Community Forum - Workforce Resources

The Coordinating & Development Corporation staff attended an event on February 22, 2024 from 6:30-7:30pm at the Vivian Community Center. The event was for people to learn about federal and state resources for workforce training, On-the-Job Training, Work Experience, CDL, LPN, I.T., Welding, and more.

Northwest Louisiana Career and Job Fair

Bossier Chamber of Commerce hosted a job fair from February 27-28, 2024 from 10:00am to 2:00pm at the Bossier Civic Center. The two day event began with Job Readiness: A prelude to Career Success on day one and a full job fair on day two. Preferences were given to Military Veterans and Spouses.

WIOA Youth Program - Community Investments

The Coordinating & Development Corporation hosted a community investment event on March 5, 2024 from 11:00am to 2:00pm at the Sabine Parish Library. The event was focused on helping youth (ages 14-24) learn about the WIOA Youth Program and explore how they could get involved.

Spring 2024 Career Fair

Grambling State University hosted a Career Fair on March 14, 2024 at the Federick C. Hobdy Assembly Center. This event exposed students to opportunities with employer panels.

WIOA Youth Program - Community Investments

The Coordinating & Development Corporation hosted a community investment event on March 19, 2024 from 11:00am to 2:00pm at the Natchitoches Parish Library. The event was focused on helping youth (ages 14-24) learn about the WIOA Youth Program and explore how they could get involved.

Junior/Senior Day

Northwest Louisiana Technical Community College hosted an open house event on March 20, 2024 from 9:00am to 12:00pm at 943 Oxford Rd., in Mansfield. The event was for learning about admissions, financial aid and scholarships, dual enrollment, and exploring technical programs.

WIOA Youth Program - Community Investments

The Coordinating & Development Corporation hosted a community investment event on March 19, 2024 from 11:00am to 2:00pm at the Natchitoches Parish Library. The event was focused on helping youth (ages 14-24) learn about the WIOA Youth Program and explore how they could get involved.

Caddo Career & Technology Center's College and Career Fair

Caddo Career & Technology Center's College and Career Fair was held on March 22, 2024. This fair gives students an opportunity to meet and greet with major employers and schools in our area to discuss career and educational possibilities.

The BPSTIL Spring 2024 Career Fair

scheduled for Monday and Tuesday, March 25th & 26th, and was held on the campus of BPSTIL located at 1020 Innovation Drive in Bossier City. They hosted two sessions each day so that all of their students would have an opportunity to participate. The first session ran from 8:30 a.m. to 10:00 a.m. The second session ran from 11:45 a.m. to 1:15 p.m.

Junior/Senior Day

Northwest Louisiana Technical Community College hosted an open house event on March 27, 2024 from 9:00am to 12:00pm at 2010 N. Market St., in Shreveport. The event was for learning about admissions, financial aid and scholarships, dual enrollment, and exploring technical programs.

The Service Companies Hiring Event

The Coordinating & Development Corporation, City of Shreveport, The Service Companies, LWC, HiRE, and American Job Centers hosted a Hiring Event on March 28, 2024 from 9:00am to 12:00pm at the Bossier American Job Center. Over a dozen positions were available to apply to including hotel housekeepers and public area cleaners.

PRESS RELEASE

LOUISIANA CONTINUES TO SHOW EMPLOYMENT GAINS

BATON ROUGE, LA – Data released by the Louisiana Workforce Commission shows that Louisiana’s not seasonally adjusted total non-farm employment for February 2024 is 1,951,400, an increase of 10,300 jobs from the revised January 2024 estimate of 1,941,100 jobs. Compared to February 2023, not seasonally adjusted non-farm employment increased by 2,900 jobs. This shows 35 consecutive months with an over-the-year gain.

Louisiana’s not seasonally adjusted total private employment for February 2024 is 1,631,800, an increase of 9,300 jobs from the January 2024 revised estimate of 1,622,500 jobs. Compared to February 2023, not seasonally adjusted private sector employment increased by 1,600 jobs. This shows over-the-month employment gains in 26 of the last 37 months and 35 consecutive months with an over-the-year gain.

Louisiana’s not seasonally adjusted unemployment rate for February 2024 is 4.4 percent. The rate shows an increase of 0.1 percentage points from the revised January 2024 rate of 4.3 percent and an increase of 0.9 percentage points from February 2023.

Since January 2024, the number of not seasonally adjusted employed individuals has increased by 2,534 to 1,970,539 in February 2024. Compared to February 2023, the number of not seasonally adjusted employed individuals decreased by 23,112.

Since January 2024, the number of not seasonally adjusted unemployed individuals has increased by 1,475 to 90,772 in February 2024. Compared to February 2023, the number of not seasonally adjusted unemployed individuals increased by 18,628.

INITIAL UNEMPLOYMENT INSURANCE CLAIMS DROP FOR WEEK ENDING MARCH 30

BATON ROUGE, LA – The initial unemployment insurance claims for the week ending March 30, 2024, dropped to 1,352 from the week ending March 23, 2024, a total of 1,512. For a comparison, during the week ending April 1, 2023, 1,663 initial claims were filed.

The four-week moving average of initial claims decreased to 1,505 from the previous week’s average of 1,554.

The unemployment insurance continued claims for the week ending March 30, 2024, decreased to 10,922 from the week ending March 23, 2024, a total of 11,056. The continued claims were below the comparable figure of 11,182 for the week ending April 1, 2023.

The four-week moving average of continued claims decreased to 11,071 from the previous week’s average of 11,153.

The Louisiana Workforce Commission (LWC) has countless tools, both in person and Online, to help claimants file and process their claims. This is in addition to the resources found at the agency’s 62 local offices statewide, opportunities discovered at job fairs, training programs, apprenticeship opportunities, and numerous other LWC services.

WORKFORCE TRAINING PROGRAMS

Adult and Dislocated Worker Program

CDC provides classroom training services for adults, youth, and dislocated workers through the American Job Centers located in each parish of our ten-parish area. Customers use an Individual Training Account (ITA) to determine the type training and which training provider best fits their needs. WIOA funds pay for all the costs associated with their training, including tuition, books, supplies, and uniforms.

Youth Program

The intent of the WIOA Youth Program is to coordinate and facilitate services for disadvantaged youth ages 14-24 to help them maximize their potential through education, leadership training, and work experience while also providing mentoring and follow-up services. We are currently focusing on our Youth Work Experience Program and serving youth who have dropped out of high school and that are unemployed. WIOA provides resources for these youth to complete the HiSET Program and obtain entry level employment.

On-the-Job Training Program

Region's 7's LWDA's utilize On-the-Job Training (OJT) program as the methods of service delivery to local businesses. The OJT Program addresses the needs of businesses for short-term experiential training. The Region 7 LWDA's also offer customized training tailored to specific industry requirements. Business Service Representatives are in contact with local businesses and is very familiar with the services offered through Region 7's LWDA's. The Business Representative is an excellent source of referral for WIOA clients for the OJT or customized training components. The region utilizes Workkeys and other interest and aptitude assessments as the common assessment instruments for WIOA clients. The region has attempted to make the assessment process as customer-friendly as possible by offering the assessment every day as needed. This allows the client to fit the process to their schedule thus making for an efficient and streamlined assessment. It assists an employee who may not possess the skills needed for a job with a chance to learn a new job while earning an income. It also allows an employer a chance to train an employee with less expense to the employer.

Work Experience Program

Work experience is intensive services under WIOA. Work experience is a planned, structured learning experience that takes place on a work site for a limited period of time. Internships and other work experience may be paid or unpaid. Work experience may be within the private for-profit sector, the non-profit sector, or the public sector. The work experience program is a win-win for businesses and entry-level job seekers. Businesses interview and select pre-qualified candidates for entry-level jobs, and CDC's Work Experience program cover their wages, employment taxes, and worker's compensation for their first three months of employment (30 to 40 hours per week). Work Experience is provided based on the availability of funding.

Customized Training

Businesses with groups of employees who need certifications or specialized training for a specific skill set can turn to CDC for customized training through local educational partners. We understand in-demand skills, which helps us connect businesses with colleges or education providers who are qualified to teach the skills needed. For businesses that qualify, LWDB 70 contributes up to 50% of training costs for existing employees or new hires.

OTHER WORKFORCE TRAINING PROGRAMS



Region 7 and Shreveport Area Electrical JATC Apprenticeship Program:

In 2015, both Local Workforce Development Areas in Region 7 began discussions with staff from Shreveport's JATC Electrical Apprenticeship Program (IBEW Local 194) on how WIOA funds might be used to help pay the training expenses of new apprentices. After several meetings, a coordination plan was developed that was successfully implemented. A WIOA eligibility pre-screening form was developed by LWDA 70 and LWDA 71 and was made available to applicants accepted for the Electrical Apprenticeship program. Completed pre-screening forms were forwarded to the administrative offices of LWDA 70 and 71. Through this process, new apprentices were identified as being eligible for WIOA adult and dislocated worker training services. WIOA funds have been used to purchase standard tool kits, textbooks, personal protective equipment, and workbooks for these apprentices. WIOA funds will also be used to reimburse the new apprentices for the purchase of work boots needed for when they complete the classroom component of their training and begin their jobs as apprentice electricians. Through the work of staff from LWDA 70, LWDA 71, and the Shreveport Area Electrical JATC, WIOA participants are being prepared to enter careers as electricians, a demand occupation in Region 7 offering an average income of \$42,000 a year.

Legacy Workforce Development Program:

The BDJ Center's Legacy Workforce Development Program offers a Work Readiness Course, Industrial Readiness Training Course, and a HiSET Education Course. We are an affiliate of SNAP Employment & Training, a federally funded grant program designed to provide program participants "opportunities to gain skills, training, work, or experience that will increase their ability to obtain regular employment and meet state or local workforce needs." This program eliminates the program's age restriction, meaning we can serve all SNAP-eligible Natchitoches residents ages 17 and above.

Incumbent Worker Training Program (IWTP):

The Incumbent Worker Training Program (IWTP) is a partnership between the Louisiana Workforce Commission (LWC), business and industry, and training providers. It is designed to benefit business and industry by assisting in the skill development of existing employees and thereby increasing employee productivity and growth within the company. These improvements are expected to result in the creation of new jobs, the retention of jobs that otherwise may have been eliminated, and an increase in wages for trained workers. The program is funded by unemployment insurance tax contributions.

Veterans' Services:

Veteran services provide employment assistance and training opportunities to Veterans and other eligible individuals, mainly job assistance, job and training referral and job placement. Our AJCs have Veteran Representatives waiting to assist you.



ANNUAL PERSONAL FINANCIAL DISCLOSURE



General Information:

You are required to file a Tier 2.1 Personal Financial Disclosure Statement if you are a member (or designee) of a board or commission that has the authority to expend, disburse, or invest \$10,000 or more of funds in a fiscal year, members of the State Civil Service Commission and the Louisiana Stadium and Exposition District Board of Commissioners, and the executive director or person holding the equivalent position of each state and statewide retirement system.

Board or Commission shall mean:

- A board or commission (and like entity) created by law or executive order that is made a part of the executive branch, or that is placed in an executive branch department or in the office to the governor or lieutenant governor by law or executive order.
- A board, commission (and like entity) created by the constitution, by law, by a political subdivision, or jointly by two or more political subdivisions as a governing authority of a political subdivision within the state or local government.

Board or Commission shall not mean:

- The governing authority of a parish.
- Any board or commission that governs a political subdivision created by a single parish governing authority of a parish with a population of 200,000 or less, or any sub-district of such a political subdivision.
- The governing authority of a municipality.
- Any board or commission that governs a political subdivision created by a single municipal governing authority of a municipality with a population of 25,000 or less, or any sub-district of such a political subdivision.
- A board of directors of a private nonprofit corporation that is not created by law.

You are required to file a financial disclosure statement on or before **May 15** of each year, you hold office, AND by **May 15** of the year following the termination of the holding of such office. You are only required to complete schedules that are applicable to your personal financial status. If additional copies of the schedules are needed, copies are available at www.ethics.la.gov.

If you hold another office that requires you to file a financial disclosure statement, you are only required to file one financial disclosure statement. The financial disclosure statement shall be filed under the highest tier. Tier levels (highest to lowest): Tier 1, Tier 2, Tier 2.1, Tier 3. You may not request an extension to file your personal financial disclosure statement. If your holding of office ends in January, you may file your “final” personal financial disclosure statement for the days served in January, if the disclosure statement is filed on or before May 15 of the year in which your service ends. By filing this “final” personal financial disclosure statement, you are not required to file the year following the termination of the holding of such office.

Louisiana Board of Ethics:

Post Office Box: 4368 Baton Rouge, Louisiana 70821
For additional information, call our office at (225) 219-5600 or visit our website <http://www.ethics.la.gov/>, and view the *Disclosure-Frequently Asked Questions* section or the information sheets provided under *General Information – Publications*.

Acceptable methods for filing a personal financial disclosure statement:

Fax: (225) 381-7271

Mail: Board of Ethics, Post Office Box 4368, Baton Rouge, Louisiana 70821

Commercial or Hand-delivery: 617 North Third Street, LaSalle Building, Suite 1036, Baton Rouge, LA 70802

Upload via agency website: www.ethics.la.gov (PDF file format only)

Electronic Filing: Instructions for electronic filing are on the agency website: <http://www.ethics.la.gov/>

To print a copy of The Personal Financial Disclosure Form go to: <http://ethics.la.gov/Pub/FinDiscl/F417f.pdf>

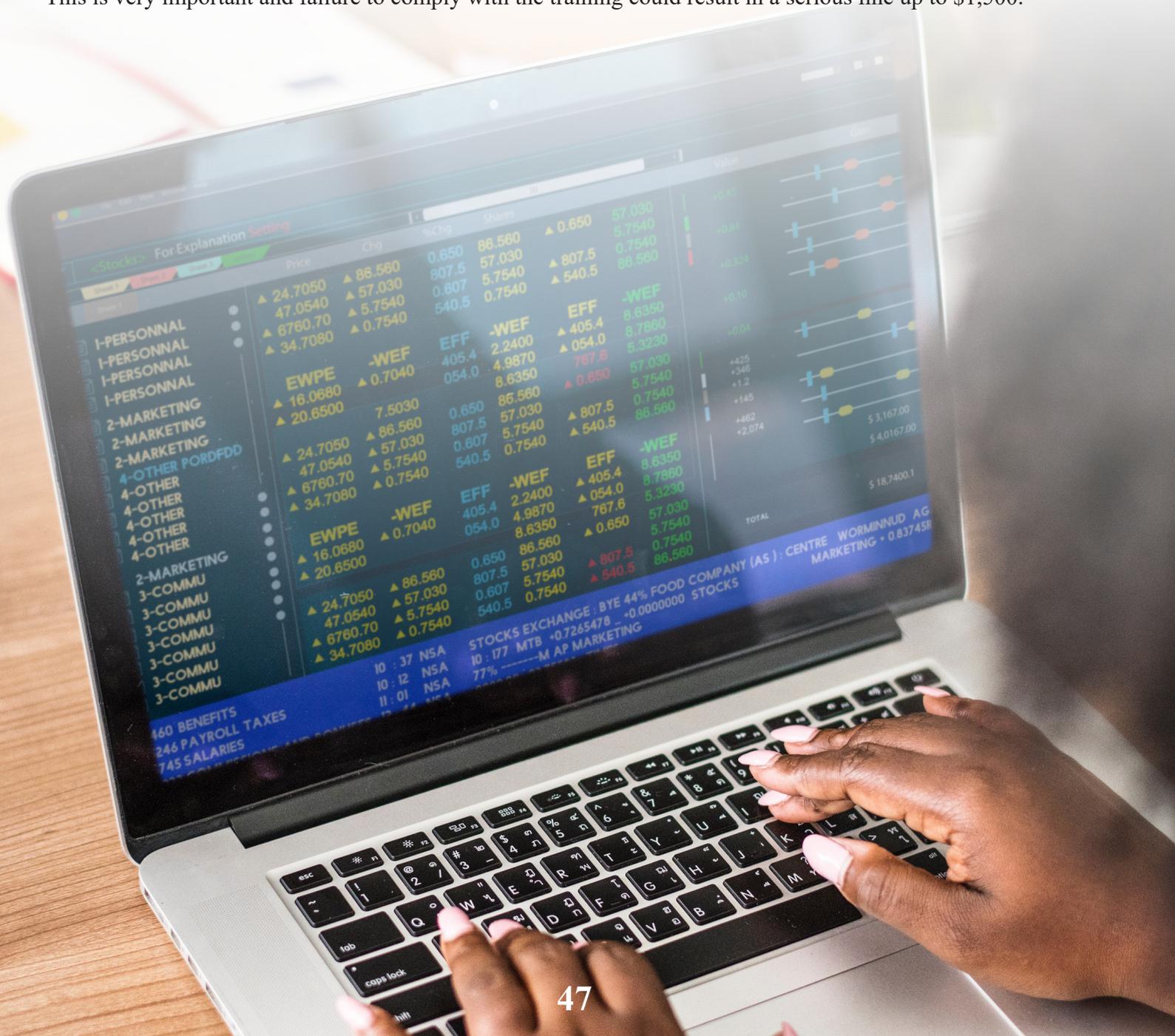
END OF YEAR - ETHICS TRAINING

Beginning January 1, 2012, anyone deemed a “public servant” will be required, on an annual basis, to receive an hour of education and training on the ethics codes. Local Workforce Development Board members are public servants.

As a Workforce Development Board Member, you are required by law to take the ethics training on-line by December 31, 2024.

Ethics training seminars have been established online. For those needing to complete ethics code training, you can go to: laethics.net/EthicsTraining/login.aspx, and watch three 20-minute sessions on Louisiana ethics laws.

This is very important and failure to comply with the training could result in a serious fine up to \$1,500.



WIOA STAFF



Terri Remedies
Program Specialist
1984



Sue Butler
W. D. Assistant II
1994



Linette Culpepper
Program Specialist
2018



Craig Sheppert
Senior Program
Monitor
2018



Mark Colwick
Business Services
Representative
2021



Natalie O'Rourke
Youth Business
Services Rep.
2021



Rachel Milner
Compliance Monitor
2021



Daniel Veuleman
Career Specialist
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Zena Hansel
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Youth Program
Specialist
2024



Blake Krause
Youth Program
Specialist
2024



Anika Collins
Youth Program
Specialist
2024



A FORCE THAT WORKS

For education, employers, employees, economic development, private and public sectors, and our community!

American Job Centers

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