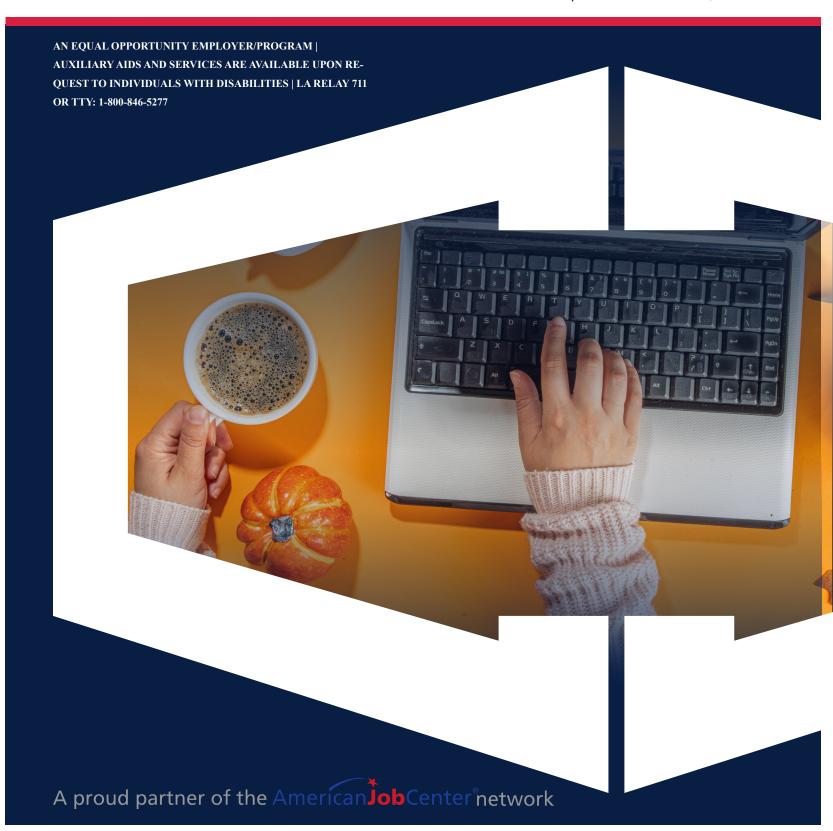


# **QUARTERLY REPORT**

July to September, 2025

Division of Workforce Development | Seventh Planning District Consortium

### **WORKFORCE DEVELOPMENT BOARD MEETING | OCTOBER 10, 2025**





### **Chief Elected Official**

The Honorable Tray Murray

Red River Parish Police Jury

Appointments to the Workforce Development Board (WDB) are made by the area's Chief Elected Official from nominations submitted by all ten parishes. Membership and composition of the Workforce Development Board are then submitted to the Governor of Louisiana for certification.



Matt Wheeler
Chairperson
Workforce
Development Board



Bruce Roberts
Vice-Chairperson
Workforce
Development Board



Jack "Bump" Skaggs
President & CEO
The Coordinating &
Development
Corporation



Candle Sattler
Director of Workforce
Development
The Coordinating &
Development
Corporation

### **Board Members (Private)**

Joel Byram, Brandon Hillman, Laura Lyles, Shirley Marcus, Steven Mayeux, Joe Pease, Bruce Roberts, Sarah Rollins, Amanda Simpson, Erica Smothers-Franklin, Kiran Tenali, Elizabeth Turnley, Wayne Watley, and Matt Wheeler.

### **Board Members (Public)**

Latasha Anderson, Julie Bass, Dean Baugh, Chad Bynog, Dennis Essom, Teresa Hefner, India Hunter, Matt LaFisca, Joni Nelson, David "Rocky" Rockett Jr., Renee Sears, Clifton Starks, and William Upchurch.

### **Upcoming Board Meeting Dates**

Friday, January 16, 2026 | Location: The Every Warrior Center

This Workforce Product is funded by The Seventh Planning District Consortium Workforce Development Board's Workforce Innovation and Opportunity Act (WIOA) programs which is federally supported 100% by the U.S. Department of Labor as part of an award totaling \$3,327,651 with 0% financed from non-governmental sources.

# LWDA 70 WDB ATTENDANCE

A proud partner of the americanjobcenter





THE CORDINATING & DEVELOPMENT CORPORATION

EQUAL OPPORTUNITY EMPLOYER/PROGRAM | AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES | TTY: 1-800-846-5277

BOARD MEMBERS		20			2025			300 0.0 0277
PRIVATE SECTOR	JAN	APRIL	JULY	ОСТ	JAN	APRIL	JULY	ОСТ
Kiran Tenali							P	
Eugene Fremaux II	Р	Α	Р	Р	Р			
Brandon Hillman	A	A	P	P	A	Р	Р	
Laura Lyles	P	P	P	P	P	P	P	
	A	P	P	P	A	P	A	
Shirley Marcus	P	P	A	A	P	A	A	
Steven Mayeux Joe Pease	r	r	P	A	A	P	P	
	P	Р	P	P	P			
Bruce Roberts	P	A	P		P	Р	P	
Sarah Rollins			P	A	P	A	A	
Amanda Simpson	P	P		A		P	P	
Erica Smothers-Franklin	A	P	P	A	P	Р	A	
Patricia Trim	P	A	Α	Α	A			
Wayne Watley	Р	P	Р	A	Р	Р	Р	
Matt Wheeler	Α	P	Р	Α	P	Р	Р	
Joel Byram						A	Р	
Elizabeth Turnley						Α	Р	
PUBLIC SECTOR	JAN	APRIL	JULY	ОСТ	JAN	APRIL	JULY	ОСТ
Latasha Anderson			Α	Α	Α	P	P	
Julie Bass	Α	Р	Р	Р	Р	Р	P	
Dean Baugh								
01 10					Р	Р	Р	
Chad Bynog	Р	Р	Р	Р	P P	P P	P P	
Teresa Hefner	P A	P P	P P	P P				
					Р	Р	Р	
Teresa Hefner	Α	Р	Р	Р	P P	P P	P A	
Teresa Hefner Matt LaFisca	Α	Р	Р	Р	P P	P P	P A A	
Teresa Hefner Matt LaFisca India Hunter	A P	P A	P A	P P	P P	P P A	P A A P	
Teresa Hefner  Matt LaFisca India Hunter Joni Nelson	A P A	P A P	P A P	P P P	P P P	P P A P	P A A P	
Teresa Hefner  Matt LaFisca India Hunter  Joni Nelson David "Rocky" Rockett	A P A A	P A P P	P A P A	P P A	P P A A	P P A P	P A A P P P	
Teresa Hefner  Matt LaFisca India Hunter Joni Nelson David "Rocky" Rockett Renee Sears	A P A A P	P A P P P	P A P	P P A P	P P A A P	P P A P P P	P A A P P P	
Teresa Hefner  Matt LaFisca India Hunter  Joni Nelson David "Rocky" Rockett  Renee Sears  Clifton Starks	A P A A P	P A P P P	P A P	P P A P	P P A A P	P P A P P P P	P A A P P P P	
Teresa Hefner  Matt LaFisca India Hunter Joni Nelson David "Rocky" Rockett Renee Sears Clifton Starks William Upchurch	A P A A P	P A P P P	P A P P	P P A P P P	P P A A P P A	P P A P P P P	P A A P P P P	

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P - Present

# **Workforce Development**Board Structure

### **Local Workforce Development Board**

### **Functions**

1. Develop local plan.

2. Carry out a regional labor market analysis.

3. Convening, brokering, and leveraging system stakeholders in the development of the local plan.

4. Employer engagement.

5. Career pathways development.

6. Promote proven and promising practices to lead efforts to promote proven and promising strategies and initiatives in the local workforce area.

7. Using technology to maximize the accessibility and effectiveness of the local workforce system.

8. Program oversight.

9. Negotiation of local performance accountability measures.

10. Selection of operators and providers.

11. Coordination with education providers.

12. Budget and administration.

13. Assess the accessibility for individuals with disabilities annually.

### **Membership (minimum of 23)**

## Private Members (minimum of 12)

- Business members represent small, medium, and large employers who reflect the local labor market.

- Business representation should provide employment opportunities in in-demand industry sectors or occupations that reflect the local labor market.

- Employers serving on the Board should be from those with employment opportunities in highgrowth sectors and should communicate the emerging workforce needs of employers in these high-growth in-demand sectors to the local Workforce Development Board.

# Public Members (minimum of 11)

- Workforce representatives, labor, and community based organizations (minimum of 5).

- Higher education and adult education (minimum of 2).

- Governmental, economic development, and community representatives (minimum of 4).



### **Local WIOA Region 7 Flow of Funding & Grant Awards**

#### **USDOL ETA**

- Congress appropriates 100% Adult, 100% Youth, and 100% Dislocated Worker WIOA Funds to USDOL ETA.
- \* 20% Federal Dislocated Worker funds are reserved for Secretary of Labor.

### **State Agencies**

- USDOL ETA distributes funding to state agencies who reserve a percentage of funds for statewide activities.
- \* 15% each of Adult, Dislocated Worker, and Youth funds are reserved for statewide activities.
- \* Additional 25% of Dislocated Worker funds are reserved for Rapid Response.

### Local Workforce Development Areas

- State Agencies distribute 85% of Adult and Youth funding and 60% of Dislocated Worker funding to Local Workforce Investment Areas.
- \* 10% of local area funds can be used for Administrative costs.
- \* 90% of local area funds has to be used for Program costs.

### **LWDA 70 Organizational Chart**

### Local Elected Officials Parish Presidents

 Local Elected Officials meet to appoint a Chief Local Elected Official (CLEO).

# Chief Local Elected Official Tray Murray

- Appoints members to WDB.
- Approves program budgets.
- Designates grant sub-recipient / fiscal agent.

## Grant Sub-Recipient / Fiscal Agent

The Coordinating & Development Corporation

- Administers the local workforce program.
- Pays bills approved by the local WDB.

# Workforce Dev. Board

- Provides oversight and performance evaluation for WIOA programs





### SEVENTH PLANNING DISTRICT CONSORTIUM WORKFORCE DEVELOPMENT BOARD MEETING AGENDA

Friday, October 10, 2025 at 11:30 a.m. | Every Warrior Center | 4000 Viking Drive, Suite A, Bossier City, LA 71111

CALL TO ORDER AND WELCOME	MATT WHEELER
	Chairperson, Workforce Development Board
Pledge of Allegiance to the Flag	
	Vice-Chairperson, Workforce Development Board
Invocation	Nicholas Olsen WIOA Program Manager, CDC
ROLL CALL OF MEMBERS AND INTRODUCTION OF GUESTS	
ROLL CREE OF MEMBERS AND INTRODUCTION OF GOESTS	Operations/Communications Manager, CDC
PUBLIC COMMENT	MATT WHEELER
MANAGER AND ADDROVALG	
MINUTES AND APPROVALS	26 7771 1
Acknowledgment of LWDB Member Reappointments	
Approval of Board Meeting Minutes from July 11, 2025	
Review and Approval of Revised CDC Policies and Procedures Manual	
Approval of Revised WIOA 2025–2026 Proposed Operating Budget	
REPORTS	
Financial Report	
	Director of Workforce Development, CDC
Program Manager's Report	Nicholas Olsen
WIOA Activities Report	Nicholas Olsen
WIOA Performance Report	
	WIOA Compliance Monitor, CDC
Business Service's Report	
Youth Business Service's Report	Natalie O'Rourke & Kisha Newsom Youth Business Services Representatives, CDC
Monitor's Report	
	Senior Program Monitor / EO Coordinator, CDC
One-Stop Operator Report	
OLD DUCINESS (IE ANV)	One-Stop Operations Manager
Update on LWDB 70 WIOA Board Composition & Certification	
NEW BUSINESS (IF ANY)	MATT WHEELER
ANNOUNCEMENTS	
Personal Financial Disclosure and Ethics	
ADJOURNMENT	MATT WHEELER

Next Workforce Development Board Meeting - Friday, January 16, 2026 Location: The Every Warrior Center, 4000 Viking Drive, Suite A, Bossier City, LA 71111



# SEVENTH PLANNING DISTRICT CONSORTIUM WORKFORCE DEVELOPMENT BOARD MEETING MINUTES

Friday, July 11, 2025 at 11:30 a.m. Every Warrior Center | Bossier City, LA

SUMMARY OF MINUTES.
DETAILED MINUTES WERE EMAILED TO BOARD MEMBERS.

#### I. Call to Order, Invocation, and Roll Call:

Mr. Matt Wheeler, Chairperson of the Seventh Planning District Consortium Workforce Development Board, called the quarterly meeting to order at 11:39 a.m.

Mr. Bruce Roberts said the Pledge of Allegiance to the Flag, Rev. Nicholas Olsen gave the invocation, and Mrs. Julie Moore called roll.

Members in Attendance: Latasha Anderson, Julie Bass, Dean Baugh, Chad Bynog, Joel Bryam, Brandon Hillman, India Hunter, Laura Lyles, Joni Nelson, Joe Pease, Bruce Roberts, David "Rocky" Rockett, Renee Sears, Amanda Simpson, Kiran Tenali, Clifton Starks, Elizabeth Turnley, Wayne Watley, Matt Wheeler, and William Upchurch.

Members Not in Attendance: Dennis Essom, Teresa Hefner, Matt LaFisca, Shirley Marcus, Steven Mayeux, Sarah Rollins, and Erica Smothers-Franklin.

Staff Attending: Mark Colwick, Chaquana Harper-Wells, Rachel Milner, Julie Moore, Kisha Newsom, Nicholas Olsen, Natalie O'Rourke, and Candle Sattler.

Other Guest Attending: Corine Ambler, Robin Berry, and Bruce Busada.

#### **Acknowledgement of LWDB Member Appointments:**

Chairperson Wheeler let the Board know that their Chief Elected Official had accepted the nominations for Ms. India Hunter, representing the Louisiana National Guard Youth Challenge Program in Webster Parish and Ms. Kiran Tenali, representing Global Seamless Tube & Pipes in DeSoto Parish. Chairperson Wheeler asked if anyone had any questions, and no one did.

### <u>Approval of Minutes from the April 11, 2025, Workforce</u> <u>Development Board Meeting:</u>

Chairperson Wheeler stated that the minutes were sent out to the Board before the meeting for their review. Chairperson Wheeler asked if anyone had any questions about the minutes, and no one did. Mr. Clifton Starks made a motion to accept the April 11, 2025, Workforce Development Board Meeting Minutes, with a second by Mr. Dean Baugh. With no further discussion, the minutes were approved unanimously.

### <u>Approval of Renewal Option 1 – Employer of Record Contract (6/1/25 – 5/31/26):</u>

Chairperson Wheeler asked Mrs. Sattler to give a short explanation for the renewal of the Employer of Record Contract. Mrs. Sattler explained that their employer of record contract was currently with Jean Simpson, and they did not have any problems working with them and recommended the Board to approve renewing the contract. Mrs. Sattler stated that the Board would need to retroactively approve the renewal because it ended on 5/31/25 and the Board had not met since. Ms. O'Rourke stated that she worked with Jean Simpson weekly and thought they were very easy to work with and wouldn't mind working with them for another year. Chairperson Wheeler stated that he was glad they were partnering with a local company and keeping funds in their community. Ms. Laura Lyles made a motion to retroactively approve the Renewal Option 1 – Employer of Record Contract for 6/1/25 – 5/31/26. Mr. Clifton Starks seconded the motion and with no further discussion the motion was approved unanimously.

### <u>Approval of Renewal Option 1 – One-Stop Operator Contract</u> (10/1/25 – 9/30/26):

Chairperson Wheeler asked Mrs. Sattler to give a short explanation for the renewal of the One-Stop Operator Contract. Mrs. Sattler explained that they would not have another Board meeting until after the One-Stop Operator Contract ended in September, so she recommended the Board to approve the renewal of the contract for 10/1/25-9/30/26. Mrs. Sattler stated that Ms. Robin Berry was their One-Stop Operator and felt Ms. Berry had done a great job. Ms. O'Rourke stated that Ms. Berry was also a great person to work with and helped them out a lot. Mr. Clifton Starks motioned to approve the renewal option 1 of the One-Stop Operator Contract 10/1/25 - 9/30/26, with a second by Mr. Dean Baugh. With no further discussion the motion was approved unanimously.

### **Review and Approval of LWDA 70 Policies:**

Chairperson Wheeler asked Mrs. Sattler to give a short explanation for the review and approval of the LWDA 70 Policies. Mrs. Sattler stated that she had emailed the Board a copy of the Youth Incentive Policy with all changes highlighted. Mrs. Sattler explained that there were no significant changes, they made small changes to help the verbiage be more cohesive. Mr. Clifton Starks made a motion to approve the LWDA 70 Youth Incentive Policy as presented, with a second by Ms. Laura Lyles. With no further discussion the motion was approved unanimously.

#### **Adjournment:**

There being no further business, Chairperson Wheeler adjourned the meeting at 12:50 p.m.

#### **Certification:**

I, Julie Moore, Operations & Communications Manager, do hereby certify that the above and foregoing are the Minutes of the Seventh Planning District Consortium Workforce Development Board dated July 11, 2025. A quorum of members was present.

### DIVISION OF WORKFORCE DEVELOPMENT REVISED PROPOSED OPERATING BUDGET PY 2025/2026

Budget

### Revenue

# Expenditures

PY24/FY25	\$1,854,201
PY25/FY26	\$3,327,651
TOTAL	\$5,181,852
Personn	el
Salaries	\$1,428,988
Fringe	\$640,248
TOTAL	\$2,069,236
Operatin	ıg
One-Stop Operator	\$98,000
Office Rent & Maint.	\$198,337
Equipment	\$18,014
Insurance	\$74,999
Office Supplies	\$154,523
<b>Printing, Postage, Phone</b>	\$59,176
Travel	\$43,445
<b>Professional Fees</b>	\$193,123
Professional Dev.	\$84,985
Miscellaneous	\$5,850
TOTAL	\$930,452
Training	<b>S</b>
Classroom Training	\$1,534,631
Work Based Training	\$400,072
Youth Incentives	\$104,341
Support Services	\$143,120
TOTAL	\$2,182,164
GRAND TOTAL	\$5,181,852

## DIVISION OF WORKFORCE DEVELOPMENT 2025 – 2026 BUDGET CURRENT AS OF AUGUST 31, 2025

### Revenue

### **Expenditures**

	Budget	To Date	Balance
PY23/FY24	1,854,201	457,384	1,396,817
PY24/FY25	3,327,651	0	3,327,651
TOTAL	5,181,852	457,384	4,724,468
	Personne	el	
Salaries	1,428,988	220,499	1,208,489
Fringe	640,248	95,474	544,774
TOTAL	2,069,236	315,973	1,753,263
	Operatin	g	
One-Stop Operator	98,000	15,265	82,736
Office Rent & Maint.	198,337	32,490	165,847
Equipment	18,014	2,485	15,529
Insurance	74,999	9,436	65,563
Office Supplies	154,523	70,433	84,090
<b>Printing, Postage, Phone</b>	59,176	8,173	51,003
Travel	43,445	3,783	39,662
<b>Professional Fees</b>	193,123	10,138	182,985
Professional Dev.	84,985	4,492	80,493
Miscellaneous	5,850	853	4,997
TOTAL	930,452	157,545	772,907
	Training		
Classroom Training	1,534,631	37,711	1,496,920
Work Based Training	400,072	31,376	368,696
Youth Incentives	104,341	3,980	100,361
Support Services	143,120	8,352	134,768
TOTAL	2,182,164	81,419	2,100,745
GRAND TOTAL	5,181,852	554,937	4,626,915

## DIVISION OF WORKFORCE DEVELOPMENT AS OF AUGUST 31, 2025

ADULT				
TRAINING	BUDGET	TO DATE	BALANCE	
Classroom Training	\$829,064	\$23,450	\$805,614	
On the Job Training/Apprenticeship	\$125,000	\$0	\$125,000	
Incumbent Worker	\$0	\$0	\$0	
Support Services	\$52,000	\$4,666	\$47,334	
Total	\$1,006,064	\$28,116	\$977,948	

DISLOCATED WORKER				
TRAINING	BUDGET	TO DATE	BALANCE	
Classroom Training	\$191,144	\$14,904	\$176,240	
On the Job Training/Apprenticeship	\$50,000	\$0	\$50,000	
Incumbent Worker	\$0	\$0	\$0	
Support Services	\$10,000	\$901	\$9,100	
Total	\$251,144	\$15,804	\$235,340	

YOUTH				
TRAINING	BUDGET	TO DATE	BALANCE	
Classroom Training	\$514,423	-\$643	\$515,066	
Work Experience	\$225,072	\$31,376	\$193,696	
Youth Incentives	\$104,341	\$3,980	\$100,361	
Support Services	\$81,120	\$2,786	\$78,334	
Total	\$924,956	\$37,499	\$887,457	



### TRAINING PROVIDER FUNDING SUMMARY - PY 25/26

TRAINING PROVIDER	TOTAL ENROLLMENTS	AVERAGE ENROLLMENTS
Bossier Parish Community College	\$61,810.84	\$12,362.17
Bossier Parish Community College (Non-ITA)	\$13,166.00	\$13,166.00
Bossier Parish Community College (Non-ITA)	\$16,165.12	\$16,165.12
COASTAL COLLEGE TRUCK DRIVING - ALEX	\$29,975.00	\$5,995.00
COASTAL COLLEGE TRUCK DRIVING - MONROE	\$29,975.00	\$5,995.00
DIESEL DRIVING ACADEMY, INC SHREVEPORT	\$6,900.00	\$6,900.00
Louisiana Delta Community College	\$12,160.00	\$12,160.00
Louisiana Delta Community College - Monroe (Non-ITA)	\$12,066.00	\$12,066.00
Monroe Electrical JATC	\$3,202.53	\$3,202.53
Northwest LA Technical Community College - Minden (Non-ITA)	\$54,367.67	\$13,591.92
Northwest Louisiana Technical College	\$12,767.61	\$12,767.61
Northwestern State University of LA Natchitoches	\$43,028.40	\$43,028.40
Shreveport Area Electrical JATC	\$9,900.00	\$4,950.00
Southern University at Shreveport	\$10,650.00	\$10,650.00
TOTAL	\$316,134.17	\$10,537.81



### TRAINING PROVIDERS & PROGRAMS - PY 25/26

TRAINING PROVIDER & PROGRAM	ADULT	D.W.	YOUTH
Bossier Parish Community College (Non-ITA)			
Program Name: Business Administration			1
Program Name: Computer Information Systems			1
Program Name: Occupational Therapy Assistant	1		
Bossier Parish Community College			
Program Name: AAS Practical Nursing	2		
Program Name: Commercial Vehicle Operations (CVO)	1		
Program Name: Diagnostic Medical Sonography, AAS	1		
Program Name: Electrician Technology - Technical Diploma		1	
Program Name: Electrician Technology		1	
Program Name: Medical Assistant - Associate	1		
COASTAL COLLEGE TRUCK DRIVING - ALEXANDRIA			
Program Name: Truck Driver Training Class A		3	2
COASTAL COLLEGE TRUCK DRIVING - MONROE			
Program Name: Truck Driver Training Class A	3		1
DIESEL DRIVING ACADEMY, INC SHREVEPORT			
Program Name: Basic Tractor - Trailer Driver Training		1	
Louisiana Delta Community College - Monroe (Non-ITA)			
Program Name: Welding	1		
Louisiana Delta Community College			
Program Name: Business Office Administration	1		
Monroe Electrical JATC			
Program Name: Electrician			1
Northwest LA Technical Community College - Minden (Non-ITA)			
Program Name: Practical Nursing (TD)			1
Program Name: Practical Nursing	2	1	
Northwest Louisiana Technical College			
Program Name: Ind. Instrumentation & Electrical Technician		1	
Program Name: Practical Nursing	1		
Northwestern State University of LA Natchitoches	-		
Program Name: Psychology	1		
Shreveport Area Electrical JATC			
Program Name: Electrician	1		1
Southern University at Shreveport	•		
Program Name: Polysomnographic Technology	1		
TOTALS	17	Q	Q

TOTALS 17 8 8

# Christopher McGraw

Success Story: Driving To Independence



Christopher McGraw came to the WIOA program seeking a way to pursue his dream of becoming a professional truck driver. With funding from Coastal Truck Driving School unavailable, he turned to the WIOA program for support. Assisted by Youth Program Specialist Shannon Veuleman at the Sabine Parish American Job Center, Christopher received tuition coverage for his CDL training, a \$75 weekly stipend for meeting classroom requirements, soft skills training through Conover, and job search assistance.

Through WIOA, Christopher successfully earned his Class-A CDL and secured employment with Jordan Carriers as an over-the-road truck driver. The program not only helped him launch a career but also provided financial stability. Christopher reflected, "This opportunity changed my life. I don't have to worry about bills not being paid, not worried about my electricity being shut off, or having to ask people for money. I can take care of myself and my family."

He encourages others considering career advancement to take the leap: "If you are interested in pursuing a career, don't wait, don't second guess, just go for it. If you're not sure what to do or how you will afford schooling, this program is a great way to start. If you don't have the means to better yourself, WIOA can help." Christopher's story highlights the power of determination, guidance, and support in creating life-changing opportunities.



SHANNON VEULEMAN Youth Program Specialist



WIOA Program Manager Nicholas Olsen

Over the past quarter, our focus has centered on strengthening the systems and people that make our WIOA programs effective. As always, our goal remains clear—to ensure our processes not only meet compliance standards, but more importantly, create meaningful opportunities for participants and the staff who support them.

### **Program Operations**

Operationally, we've made progress in refining enrollment accuracy, case note quality, and performance reporting. One recurring challenge has been the timing of follow-up contacts. We discovered that many case managers were documenting "no employment" early in the quarter, even though individuals gained employment later in that same quarter. To address this, we reinforced the expectation that case managers continue follow-up through the end of each quarter, if employment hasn't been recorded.

Additionally, we've improved modification documentation and ITA cost tracking. Each adjustment helps reduce fiscal discrepancies and strengthens the integrity of our reporting process. While these are technical improvements, they serve a larger purpose—ensuring every dollar is used efficiently and every record reflects the real progress of the people we serve.

### **Staff Development and Culture**

Much of my focus this quarter has been on staff development and organizational culture. Our team of twenty-seven workforce professionals covers ten parishes, in seven offices, and we continue to work to ensure that distance doesn't dilute alignment or purpose.

We've continued developing a culture based on humility, open and honest communication, and personal mastery.

While our grant boundaries limit formal counseling, we've emphasized that every interaction is developmental—that helping someone discover their purpose is just as vital as helping them secure employment.



### **Looking Ahead**

We'll continue building strong partnerships to ensure participants and partners have access to deeper opportunities.

In support of this effort, we have met three times with the Louisiana Department of Education (LDOE) to explore opportunities for strengthening Work-Based Learning, with particular focus on expanding access in rural areas. In addition to LDOE, we continue to engage with our Regional Perkins ecosystem, identifying areas of common ground and beginning to lay the foundation for deeper collaboration. While structured development is still needed to translate these conversations into concrete outcomes, the growing momentum and shared commitment across these partnerships are encouraging. We also look forward to continued engagement with the Louisiana State Board of Elementary and Secondary Education (BESE) as these efforts evolve.

### **Closing Reflection**

In closing, I often remind our team that work should be an extension of who we are—thus the need for mastery, so we can be true persons. This past quarter reflected steady movement toward that vision.

We're refining systems, strengthening people, and building an ecosystem where both participants and our professionals can grow through meaningful work.





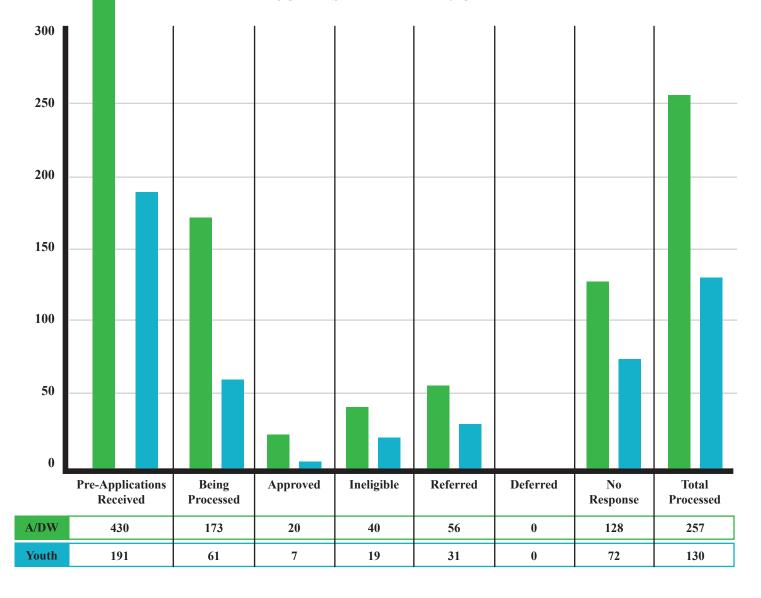


Central Eligibility Coordinator Stephanie Shea



Youth Eligibility Coordinator Billie Hummel

### **JULY - SEPTEMBER 2025**





WIOA Assistant Program Manager Chaquana Harper-Wells

### **QUARTERLY HIGHLIGHTS**

July through September 2025 marks the first quarter of the new program year. There was a range of activities completed this quarter to support WIOA operations, staff development, and program compliance. Program Specialists and WIOA APM completed Adult, Dislocated Worker, and Youth case managers' desk reviews in July. The desk reviews were completed for the period of April through June/2025 and included individual desk review discussions held with each case manager. This one-on-one approach continues to be a valuable tool for the case manager's professional development and program compliance.

Staff were in attendance for the 60-minute webinar powered by LWC in collaboration with the American Institutes for Research (AIR). This webinar was "Leveraging Pre-Apprenticeship and Registered Apprenticeship to Meet Employer and Job-seeker Needs". Case managers received a resource to use from the webinar to include searching online to verify that providers are registered apprentices on the website *apprenticeshipla.com*.

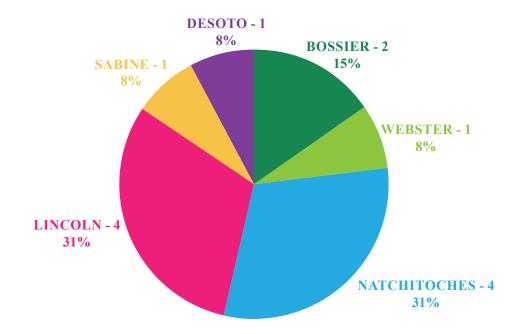
There was a meeting held with Coastal representatives where we learned more about their enrollment process, employer connections, referral incentive program, and training financing options for applicants that do not qualify for WIOA. WIOA management and Program Specialist met with Missy Grimmet, WDA Administrator Training & Technical Assistance Unit Office of Workforce Development. The meeting was to review and make recommendations to a draft of IEP Technical Assistance Guide (TAG) that the Technical Assistance Unit is working on for the state as a tool for case management.

This quarter a joint meeting was held with special guests: Susie Schowen, Secretary, LA Workforce Commission; Dr. Kim Hunter Reed, Commissioner, LA Board of Regents; and Dr. Lisa Vosper, Senior Associate Commissioner, Workforce Education Collaboration & Engagement, LA Board of Regents. This was a roundtable discussion to include the Secretary of LA Workforce Commission providing her three goals of (1) driving economic growth through business solutions, (2) increasing labor force, and (3) education/career alignment.

Overall, this quarter's work emphasized compliance monitoring, staff guidance, youth and adult/dislocated worker program support, and collaboration with local and state partners. These efforts continue to strengthen program effectiveness and participant outcomes.

# ADULT AND DISLOCATED WORKER REPORT

#### **NEW A/DW ENROLLMENTS PY 25/26**



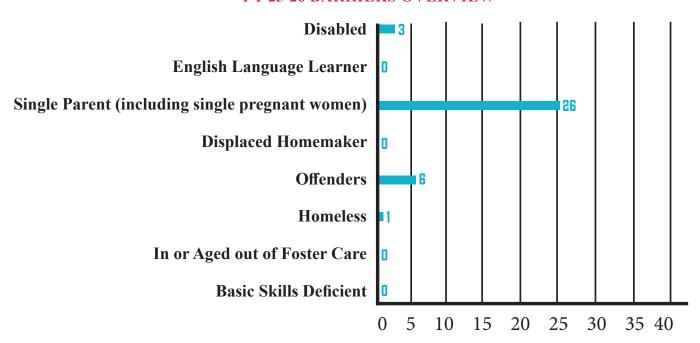
Q1 NEW A/DW TOTAL ENROLLMENTS

(13)

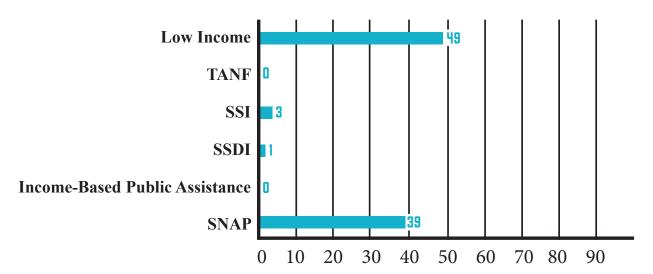
TOTAL ACTIVE A/DW PARTICIPANTS

(72)

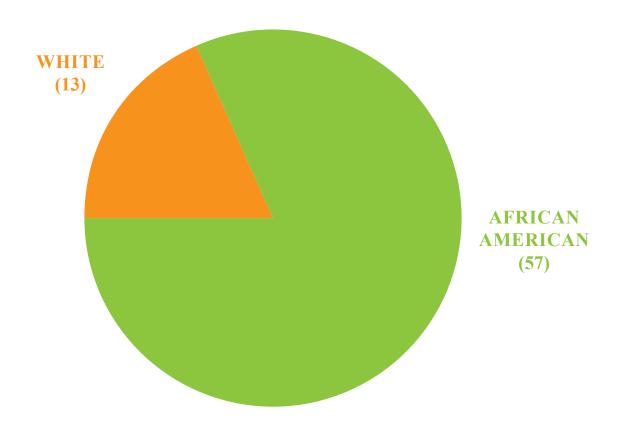
#### PY 25-26 BARRIERS OVERVIEW



### PY 25-26 A/DW RECEIVING PUBLIC ASSISTANCE



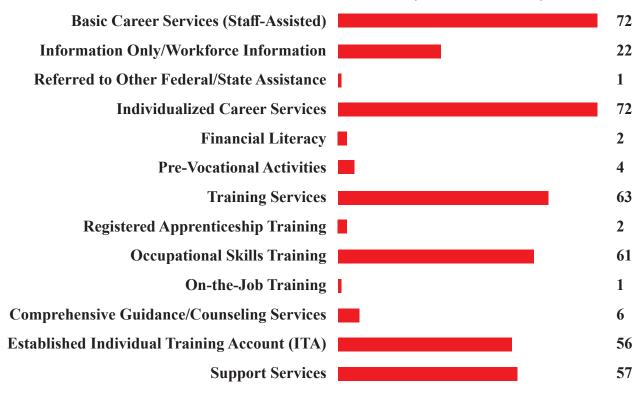
### A/DW ETHNICITY & RACE PY 25-26



PY25-26 A/DW GENDER		
Female	38	
Male	34	
Did not self-identify	0	

LABOR FORCE STATUS		
Employed	31	
Unemployed	41	

### **ACTIVITES AND OUTCOMES (SERVICE TYPE)**





#### YOUTH COMMUNITY OUTREACH AND EVENTS



Eleora Floyd

Youth Program Specialist (Bossier/Balance of Caddo/DeSoto)

Phone: (318) 540-6985

Email: wioayouthnorth@cdconline.org

08/20/25 - Bossier Parish Community College - WIOA Awareness

09/17/25 - Northwest Louisiana Technical Community College Mansfield - WIOA Awareness



**Evis Everhart** 

Youth Program Specialist (Lincoln/Bienville/Webster/Claiborne)

Phone: (318) 584-0161

Email: wioayouthlincoln@cdconline.org

07/18/25 - North Louisiana Youth Summit for Foster Care

08/20/25 - Northwest Louisiana Technical Community College Minden - WIOA Awareness



**Shannon Veuleman** 

Youth Program Specialist (Sabine/Natchitoches/Red River)

Phone: (318) 532-1733

Email: wioayouthsouth@cdconline.org

07/23/25 - Career Compass - Zoom Meeting

08/05/25 - Natchitoches Probation and Parole

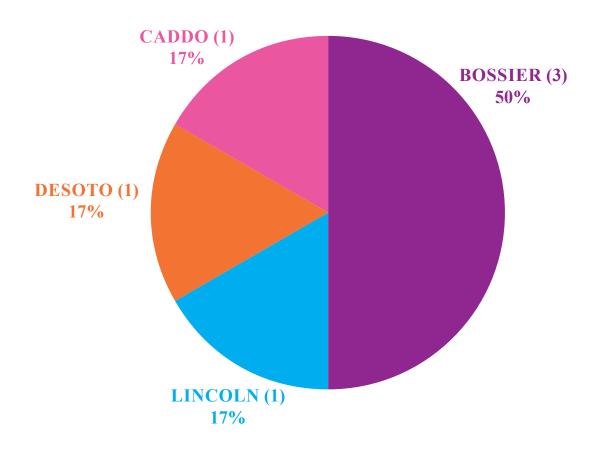
08/12/25 - Natchitoches Coalition - Presentation

08/20/25 - Bossier Parish Community College - WIOA Awareness

09/17/25 - Bossier Parish Community College - WIOA Awareness



### **NEW YOUTH ENROLLMENTS PY 25-26**



Q1 NEW YOUTH TOTAL ENROLLMENTS
(6)

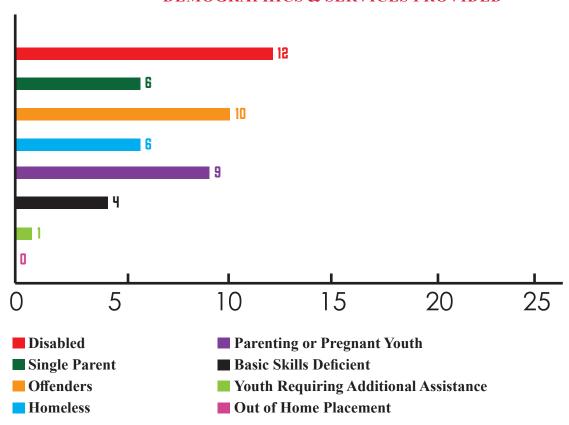
TOTAL ACTIVE YOUTH PARTICIPANTS	
(38)	

IN-SCHOOL/OUT-OF-SCHOOL YOUTH PARTICIPANTS		
In-School Youth 9		
Out-of-School Youth 29		

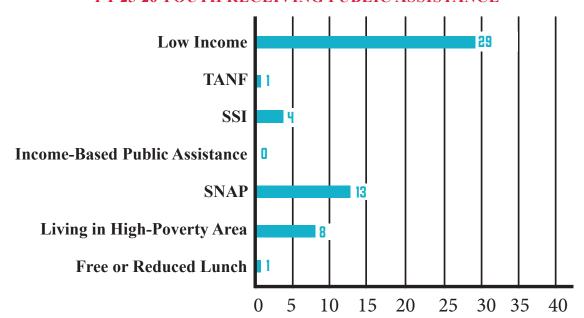
**22** 



### **DEMOGRAPHICS & SERVICES PROVIDED**



### PY 25-26 YOUTH RECEIVING PUBLIC ASSISTANCE



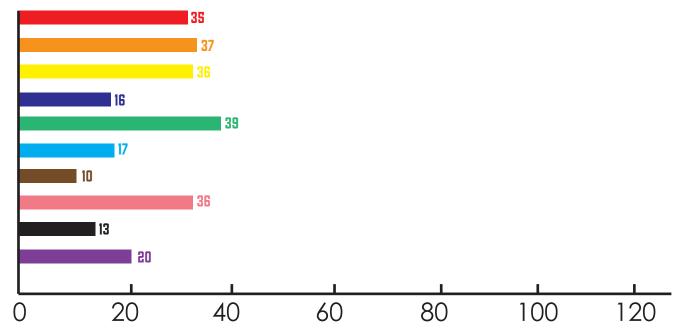


YOUTH ETHNICITY & RACE PY25-26	
Hispanic or Latino	1
American Indian / Alaskan Native	1
Asian	1
African American / Black	28
Hawaiian Native / Other Pacific Islander	0
White	9
Other	0

PY25-26 YOUTH GENDER	
Female	14
Male	23
Did not self-identify 1	

LABOR FORCE STATUS		
Employed	14	
Unemployed	24	

#### **ACTIVITES AND OUTCOMES**



- **Basic Career Services (Staff-Assisted)**
- Individualized Career Services
- Pre-Vocational Activites
- Work Experience
- Labor Market & Employment Info
- **Training Services**
- **■** Secondary Education
- **■** Postsecondary Transition & Prep.
- Individual Training Account (ITA)
- **Support Services**

PY 25/26 WIOA YOUTH PROGRAM PROJECTED VS. ACTUAL SPENDING TABLE					
PARISH	PARTICIPANTS	CLASSROOM TRAINING (ITA)	WORK EXPERIENCE	YOUTH INCENTIVES	SUPPORT SERVICES
Bossier/	29	29 Projected: \$252,300	17 Projected: \$107,100	Projected: \$52,169	Projected: \$40,558
Caddo		2 Actual: \$1,960	0 Actual: \$9,457.72	Actual: \$1,125	Actual: \$886
Desoto/	5	5 Projected: \$43,500	3 Projected: \$18,900	Projected: \$7,740	Projected: \$6,017
Red River		1 Actual: \$5,995	0 Actual: \$4,658.06	Actual: \$855	Actual: \$238
Lincoln/	10	10 Projected: \$87,000	6 Projected: \$37,800	Projected: \$17,802	Projected: \$13,840
Bienville		2 Actual: \$6,575	2 Actual: \$14,259.78	Actual: \$1,150	Actual: \$1,410
Natchitoches	8	8 Projected: \$69,600 0 Actual: \$0	5 Projected: \$31,500 1 Actual: \$905.52	Projected: \$14,573 Actual: \$0	Projected: \$11,330 Actual: \$125
Sabine	2	2 Projected: \$17,000 0 Actual: \$0	1 Projected: \$6,300 1 Actual: \$2,095	Projected: \$1,673 Actual: \$250	Projected: \$1,301 Actual: \$0
Webster/	6	6 Projected: \$52,200	3 Projected: \$18,900	Projected: \$10,382	Projected: \$8,071
Claiborne		0 Actual: \$0	0 Actual: \$0	Actual: \$0	Actual: \$0

### **Key Considerations:**

- 1. Total Participants: 60 projected participants across all parishes.
- 2. Average ITA Cost: \$8,700 per ITA.
- 3. Average Work Experience Cost: \$6,300 per placement.
- 4. Youth Incentives: Based on performance and completion of milestones, averaging \$1,250 per participant.
- 5. Support Services: Essential support (e.g., transportation, childcare), averaging \$1,000 per participant.
- 6. Overall Budget: The projected budget across all parishes is \$924,956.

### **Projected Spending by Service Area:**

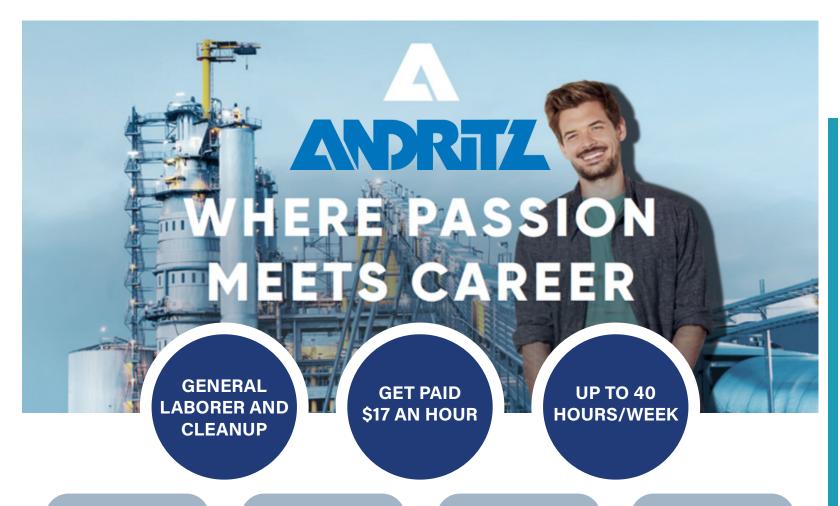
Classroom Training (ITA): \$514,423

Work Experience: \$225,072 Youth Incentives: \$104,341 Support Services: \$81,120

### **Actual Spending as of September 8, 2025:**

Classroom Training (ITA): \$14,533.64 Work Experience Allocated: \$21,317.80

Work Experience: \$31,379.08 Youth Incentives: \$3,380 Support Services: \$2,662.56



Paid Work Experience (WEX) is a program designed for Young Adults, 18-24 years old who are:

- Looking for work in their field of interest
- Graduated or in Adult Education
- Interested in a paid work experience
- Needs assistance with college or training

Because the program is also funded by the Workforce Innovation and Opportunity Act (WIOA), the program may also provide:

- Transportation Assistance
- Assistance with Childcare
- Driver's Education Training

Job Requires the ability to:

- Clean inside and outside the shop.
- Prep and paint walls, walkways, railings, etc.
- Lift up to 50 pounds individually.
- Perform general maintenance tasks.
- Perform any other tasks as required by supervision.

If you are interested in WEX, your next step will be to see if you qualify for WIOA by filling out the Pre-Screening Application.



IF YOU HAVE ANY QUESTIONS YOU MAY EMAIL OR CALL NATALIE O'ROURKE AT YBSRNORTH@CDCONLINE.ORG | (318) 517-7557



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AN EQUAL OPPORTUNITY EMPLOYER/PROGRAM | AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES | LA RELAY 711 OR TTY: 1-800-846-5277

This flyer is funded by The Seventh Planning District Consortium Workforce Development Board's Workforce Innovation and Opportunity Act (WIOA) programs which is federally supported 100% by the U.S. Department of Labor as part of an award totaling \$3,335,014 with 0% financed from non-governmental sources.

# Success Story:

### Jasmine Lester

Exploring New
Opportunities Through WEX



Jasmine Lester came to WIOA as an out-of-school, parenting youth participant, seeking a chance to expand her career options. With an associate's degree but limited employment opportunities in her field, she enrolled in WIOA with the goal of pursuing phlebotomy. However, her Work Experience (WEX) placement with Caddo Juvenile Courts opened doors she had never considered before.

During her placement, Jasmine built strong relationships with mentors and quickly demonstrated her initiative, work ethic, and adaptability. Her supervisor, Sarah Hood, spoke highly of Jasmine's character and expressed the hope of hiring her full-time after the WEX concludes. Even if a permanent position isn't available, Jasmine has gained the full endorsement and recommendation of her employer for any future opportunities.

Inspired by her experience, Jasmine is now exploring certification as a court reporter or pursuing credentials in paralegal/legal secretary work. Combined with her hands-on experience at the courts, she is positioned for increased employability and long-term career success.

Rachel Milner, WIOA Compliance Monitor, shared that Jasmine's story highlights the impact of collaboration between Case Managers and Business Service Representatives. It demonstrates how WEX placements can open doors to new career paths and empower participants to pursue opportunities they may not have otherwise imagined.



Rachel Milner WIOA Compliance Monitor



WIOA Compliance Monitor Rachel Milner

### **PY25 Q1 WIOA PERFORMANCE OUTCOMES**

#### **Reporting Timing Cohorts**

Participants: Individuals served between 07/01/25 and 09/30/25
Exiters: Served Individuals who exited between 04/01/25 and 06/30/25
Employment Rate Q2 After Exit: Rate of employment for exiters between 07/01/24 and 09/30/24
Employment Rate Q4 After Exit: Rate of employment for exiters between 01/01/24 and 03/31/24
Median Earnings Q2 After Exit: Median earnings by exiters between 07/01/25 and 09/30/24
Credential Attainment Rate: Rate of credentials attained by exiters between 01/01/24 and 03/31/24
Measurable Skill Gains: Rate of measurable skill gains between 07/01/25 and 09/30/25

Did Not Meet Required 90% of Goal Meets between 90 - 100% of Goal Meets or Exceeds 100% of Goal

ADULT		
WIOA INDICATORS	PY25 Q1	
Participants	47	
Exiters	20	
Employment Rate Q2 After Exit	Actual: 68.75% Goal: 73.5%	Num. (11) Den. (16)
Employment Rate Q4 After Exit	Actual: 93.75% Goal: 72%	Num. (15) Den. (16)
Median Earnings Q2 After Exit	Actual: \$8,197.00 Goal: \$7,300.00	
Credential Attainment	Actual: 80% Goal: 68.5%	Num. (12) Den. (15)
Measurable Skill Gains	Actual: 45.45% Goal: 81.5%	Num. (15) Den. (33)

DISLOCATED WORKER		
WIOA INDICATORS	PY25 Q1	
Participants	27	
Exiters	5	
Employment Rate Q2 After Exit	Actual: 90% Goal: 72%	Num. (9) Den. (10)
Employment Rate Q4 After Exit	Actual: 100% Goal: 73.5%	Num. (7) Den. (7)
Median Earnings Q2 After Exit	Actual: \$11,645.00 Goal: \$8,800.00	
Credential Attainment	Actual: 100% Goal: 83.5%	Num. (5) Den. (5)
Measurable Skill Gains	Actual: 46.15% Goal: 76.2%	Num. (6) Den. (13)

YOUTH		
WIOA INDICATORS	PY25 Q1	
Participants	38	
Exiters	7	
Employment Rate Q2 After Exit	Actual: 66.20% Goal: 65.20%	Num. (12) Den. (15)
Employment Rate Q4 After Exit	Actual: 100% Goal: 65.20%	Num. (7) Den. (7)
Median Earnings Q2 After Exit	Actual: \$8,286.00 Goal: \$4,850.00	
Credential Attainment	Actual: 42.86% Goal: 56.00%	Num. (3) Den. (7)
Measurable Skill Gains	Actual: 33.33% Goal: 53%	Num. (5) Den. (15)

### HIRE DATA PY 25/26

SUMMARY	TOTAL
INDIVIDUAL AND TOTAL SERVIC	ES
Individuals that Registered	3,460
Individuals that Logged In	3,441
Distinct Individuals Receiving Services	2,279
Services Provided to Individuals	15,367

LABOR EXCHANGE SERVICES		
Individuals Virtual Recruiters Created	332	
Resumes Added	599	
Internal Job Orders Created	93	
Internal Job Referrals	700	
External Job Referrals Created	5,279	

EMPLOYER SERVICES				
Services Provided Employers	360			

WAGNER PEYSER PROGRAMS (WP) INFORMATION					
WP - Completed Applications 1,060					
WP - Participants	271				
WP - Exited Cases	221				

WORKFORCE INNOVATION & OPPORTUNITY ACT (WIOA) PROGRAM INFORMATION					
WIOA - Completed WIOA Applications	25				
WIOA - Closed Never Enrolled Applications	6				
WIOA - Participants	20				
WIOA - Exited	33				
TAA - Total Applications	0				
TAA - Total Participants Created	0				
TAA - Exits Created	0				

### SNAPSHOT OF LWDA 70 REGIONAL LABOR MARKET AREA AS OF SEPTEMBER 29, 2025

Jobs Openings	Median	<b>Openings with Wage</b>	Candidates Available	<b>Candidates Per Job</b>
6,006	\$46,500	873	8,411	1.40

### OCCUPATIONS BY ADVERTISED SALARY TABLE

Rank	Occupation	Median Annual Salary
1	Pharmacists	\$138,944
2	Occupational Therapist	\$101,753
3	Physical Therapists	\$101,192
4	Speech-Language Pathologist	\$95,424
5	Medical & Health Services Managers	\$94,250
6	Computer Systems Engineers/Architechs	\$88,528
7	Registered Nurse	\$70,200
8	Education Administrators, Postsecondary	\$70,000
9	Accountants & Auditors	\$67,500
10	Bus & Truck Mechanics & Diesel Engine Specialists	\$65,520

This section shows the occupations with the highest advertised median (annual) wages based on job openings advertised online in 7thRegional Labor Market Area, Shreveport, LA on September 29, 2025.

### EMPLOYERS BY NUMBER OF JOB OPENINGS TABLE

Rank	Employer Name	Job Openings
1	Willis-Knighton Health System	338
2	CHRISTUS Health	240
3	Caddo Parish Public Schools	158
4	Anderson Merchandisers	93
5	McDonald's Corporation	88
6	Burger King Corporation	84
7	Louisiana State University Health Sciences Center Shreveport	82
8	Louisiana Department of State Civil Service	77
9	Whataburger Restaurants, LLC	65
10	KPMG, LLP	61

This section shows the employers with the highest number of job openings advertised online in 7th Regional Labor Market Area, Shreveport, LA on September 29, 2025.

### INDUSTRIES BY ADVERTISED JOBS TABLE

Rank	Industry	Job Openings
1	Health Care and Social Assistance	1,397
2	Retail Trade	733
3	Accommodation & Food Services	524
4	Professional, Scientific, & Technical Services	399
5	Educational Services	342
6	Manufacturing	241
7	Admin. & Support & Waste Man. & Remediation Serv.	219
8	Wholesale Trade	152
9	Arts, Entertainment, & Recreation	128
10	Unclassified	1,182

This section shows the industries with the highest job openings advertised online in 7th Regional Labor Market Area, Shreveport, LA on September 29, 2025.

### **EMPLOYMENT WAGE STATISTICS**

	Number of Employees	Average Hourly Wage	Average Weekly Wage	Average Annual Wage
LWDA 70	222,728	\$26.63	\$1,065	\$55,380
Louisiana	1,922,012	\$30.68	\$1,227	\$63,804

### LABOR FORCE, EMPLOYMENT, AND UNEMPLOYMENT DATA

	Civilian Labor Force	Employed	Unemployed	Unemployment Rate
LWDA 70	237,101	226,378	10,723	4.5%
Louisiana	2,069,249	1,979,835	89,414	4.3%

# LINCOLN PARISH CAREER EXPO

OCTOBER 21, 2025 10:00AM TO 2:00PM

LINCOLN PARISH LIBRARY 910 N. TRENTON ST., RUSTON, LA 71457

FREE professional headshots by:



Dozens of employers hiring ON-SITE!

**Door Prizes!** 

**BRING YOUR RESUME** 

Dress for success - interviews on the spot!

If you have any questions please contact us at: (318) 517-7557













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This flyer is funded by The Seventh Planning District Consortium Workforce Development Board's Workforce Innovation and Opportunity Act (WIOA) programs which is federally supported 100% by the U.S. Department of Labor as part of an award totaling \$3,327,651 with 0% financed from non-governmental sources.

**Employers Register Here** 





WIOA BSR Mark Colwick

Over the past quarter, the Business Services Team dedicated considerable time to securing WIOA-eligible JATC registered apprentices for both the Shreveport Area and Monroe Area Electrical JATC programs. Although we narrowly missed a few enrollment opportunities for the WIOA OJT program, we successfully placed two apprentices from Shreveport JATC and one apprentice from Monroe JATC into WIOA. We are now providing financial support for their classroom training and covering supportive service expenses. Special thanks are extended to WIOA Board Member Bubba Upchurch and former WIOA Board Member Brent Moreland for their assistance in fostering connections with the Monroe Area JATC. We look forward to expanding future WIOA-eligible apprentice opportunities with Monroe JATC, particularly for Lincoln Parish, while continuing to strengthen our strong partnership with Shreveport JATC.

In addition, the Business Services Team participated in several joint employer meetings to promote both the Youth Work Experience (WEX) and OJT programs. Our strategy is to build on the success of WEX by transitioning these opportunities into OJT placements, ultimately advancing WIOA's mission of supporting long-term, sustainable employment.

Finally, collaboration is ongoing with Northwest Louisiana Technical and Community College (NLTCC) regarding a potential OJT placement for a current WIOA participant who is also enrolled in the LPN program at NLTCC. We are currently in discussions with Bienville Medical Center and remain optimistic about establishing a successful OJT placement. Appreciation is extended to WIOA Board Member Renee Sears for her support in this endeavor.

OJT CONTRACT PROSPECTS					
PARISH	COMPANY	TOTAL FUNDS ALLOCATED	TOTAL FUNDS DISPERSED	JOB TITLE	OJT POSITION
Bienville	Bienville Medical Center	In Process	N/A	Patient Care Tech.	ТВА

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Five Star Breaktime Solutions Employer Meeting	7/7/2025	Five Star and CDC	Provide information about WIOA work-based learning programs
Lincoln Parish Career Expo Planning Committee Meeting	7/9-9/17/2025	Ruston-Lincoln C.O.C, and CDC	Collaborate with community partners to plan job & resource fair
Delta Pathology Group, LLC Employer Meeting	7/10/2025	Delta Pathology and CDC	Provide information about WIOA work-based learning programs
Global Seamless Tube and Pipes Inc. Follow-up Employer Meeting	7/14/2025	Global Seamless and CDC	Provide detailed information about WIOA OJT & WEX programs
City of Mansfield Employer Meeting	7/15/2025	City of Mansfield and CDC	Provide information about WIOA work-based learning programs
Employment Preparedness & Workforce Readiness (EMPWR) LA	7/16/2025	EMPWR BPPC, NLEP, and CDC	Provide detailed information about WIOA OJT & WEX programs to recruit applicants
NLTCC Heavy Equipment Operator Program Training Provider	7/16/2025	NLTCC and CDC	Obtain assistance to promote WIOA/NLTCC participant for WEX/OJT placement
Shreveport Green (ShreveCORE) Employer Meeting	7/21/2025	ShreveCore and CDC	Provide information about WIOA work-based learning programs
Pioneer Comfort Systems Follow-up Employer Meeting	7/23/2025	Pioneer and CDC	Promote participant to employer for WIOA WEX and OJT opportunity
Bad Boy Country Employer Meeting	7/24/2025	Bad Boy and CDC	Provide information about WIOA work-based learning programs
Boise Cascade Company Follow-up Employer Meeting	7/31/2025	Boise Cascade and CDC	Promote participant to employer for WIOA OJT opportunity
Eternal Peace Funeral Home Employer Meeting	8/1/2025	Eternal Peace and CDC	Provide information about WIOA work-based learning programs
Thermo-Technics Air Conditioning, Heating, and Refrigeration, Inc.	8/4/2025	Thermo-Technics and CDC	Provide detailed information about WIOA OJT & WEX programs
Employment Preparedness & Workforce Readiness (EMPWR) LA	8/5/2025	EMPWR BPPC, NLEP, and CDC	Provide detailed information about WIOA OJT & WEX programs to recruit applicants
MTP Drivetrain Services LLC Employer Meeting	8/7/2025	MTP and CDC	Provide information about WIOA work-based learning programs
Earthmovers Construction Employer Meeting	8/12/2025	Earthmovers and CDC	Provide information about WIOA work-based learning programs
Synergy International Healthcare Services Employer Meeting	8/13/2025	Synergy and CDC	Provide information about WIOA work-based learning programs
EMS Electric LLC Employer Meeting	8/14/2025	EMS and CDC	Provide information about WIOA work-based learning programs
Information System Auditing and Control Association (ISACA)	8/21/2025	ISACA and CDC	Collaborate with training provider partner to discuss education/workforce training needs
(NAWDP) Business Services Academy Conference	8/25-28/2025	Workforce Dev. Professionals and CDC	Attend workforce development conference to learn latest strategies, trends, & best practices
Louisiana CAT (Caterpillar) Employer Meeting	9/4/2025	Louisiana CAT and CDC	Provide information about WIOA work-based learning programs
River Bend Rotary Club of Shreveport Meeting	9/9/2025	River Bend Rotary and CDC	Network and provide information about WIOA work-based learning programs
American Rose Society/Rose Center Employer Meeting	9/10/2025	American Rose Center and CDC	Provide information about WIOA work-based learning programs
Robinson Express LLC Employer Meeting	9/11/2025	Robinson Express and CDC	Provide information about WIOA work-based learning programs
Jura Health Employer Meeting	9/15/2025	Jura Health and CDC	Provide information about WIOA work-based learning programs
Building & Trades Association Meeting	9/16/2025	<b>Building &amp; Trades Employers and CDC</b>	Network and provide information about WIOA work-based learning programs
Region 7 Perkins Quarterly Leadership Meeting	9/18/2025	Region 7 Education Partners and CDC	Discuss education/workforce training needs with education partners
Frymaster LLC Follow-up Employer Meeting	9/19/2025	Frymaster and CDC	Provide detailed information about WIOA OJT & WEX programs
Trust Technology Consultants, LLC Follow-up Employer Meeting	9/19/2025	Trust Technology and CDC	Provide detailed information about WIOA OJT & WEX programs
The Lovewell Center Employer Meeting	9/23/2025	The Lovewell Center and CDC	Provide information about WIOA work-based learning programs
Southern Air Heating, Cooling, Plumbing & Electrical Employer	9/25/2025	Southern Air and CDC	Provide information about WIOA work-based learning programs
Barksdale Federal Credit Union (BFCU) Employer Meeting	9/30/2025	BFCU and CDC	Provide information about WIOA work-based learning programs

# YOUTH BUSINESS SERVICES REPORT



Natalie O'Rourke WIOA Youth Business Services Rep.

- Bienville
- Bossier
- Claiborne
- Lincoln
- Webster



Kisha Newsom WIOA Youth Business Services Rep.

- Caddo
- DeSoto
- Natchitoches
- Red River
- Sabine

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Restoration Dubach	7/1/25	Lincoln	LWDA 70	Partnership/WEX
Dollar General - Dubach	7/1/25	Lincoln	LWDA 70	Outreach/WEX
Dubach Town Hall	7/1/25	Lincoln	LWDA 70	Outreach/WEX
Moran Trucking	7/1/25	Natchitoches	LWDA 70	Employer Outreach
Ross Lynn/Creative Exchange	7/2/25	Lincoln	LWDA 70	WEX Meeting/Planning
Natchitoches Parish School Board	7/2/25	Natchitoches	LWDA 70	Outreach/Partnership
Healthcare Partnership Summer Camp	7/2/25	Bossier	LWDA 70	Outreach/Partnership
Caddo Parish Commission	7/3/25	Caddo	LWDA 70	Employer Outreach
Goodwill Industries	7/7/25	Caddo	LWDA 70	Employer Outreach
Board & Bottle	7/9/25	Lincoln	LWDA 70	Partnership/WEX
Lincoln Parish Library	7/9/25	Lincoln	LWDA 70	Outreach/WEX
Rhodes Realty, LLC	7/9/25	Caddo	LWDA 70	Employer Outreach
Faith & Fostering/NLTCC Partnership	7/9/25	Caddo	LWDA 70	Recruitment/Partnership
Mainstreet Ruston	7/10/25	Lincoln	LWDA 70/Ruston	Partnership
City of Ruston	7/10/25	Lincoln	LWDA 70	Partnership/Outreach
Creative Exchange	7/10/25	Lincoln	LWDA 70	WEX Interview
Delta Patholgy Resources	7/10/25	Caddo	LWDA 70	Employer Outreach
Healthcare Partnership Summer Camp	7/14/25	Bossier	LWDA 70	Outreach/Partnership
Town of Many	7/14/25	Sabine	LWDA 70	Employer Outreach
Delta Community College	7/15/25	Lincoln	LWDA 70	Partnership/Outreach
City of Mansfield Meeting with Mayor	7/15/25	DeSoto	LWDA 70	Employer Outreach
Lincoln Parish Museum	7/16/25	Lincoln	LWDA 70	Outreach/WEX
Goodwill Industries	7/17/25	Caddo	LWDA 70	Employer Outreach
Youth Summit @ Lincoln Parish Library	7/18/25	Lincoln	LWDA 70/DCFS	Partnership/Outreach
McCoy Consulting/City of Natchitoches	7/18/25	Natchitoches	LWDA 70	Partnership
Lincoln Parish Library	7/23/25	Lincoln	LWDA 70	Partnership/Outreach
Pioneer Comfort Systems	7/23/25	Caddo	LWDA 70	Employer Outreach
Career Compass	7/23/25	Natchitoches	LWDA 70	Partnership
Ruston Parks & Recreation	7/25/25	Lincoln	LWDA 70	Partnership/WEX/Outreach
City of Mansfield Council Meeting	7/28/25	DeSoto	LWDA 70	Employer Outreach

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Ruston Rotary	7/30/25	Lincoln	LWDA 70	Partnership
YWCA Job Readiness	7/30/25	Caddo	LWDA 70	Outreach/Partnership
Brewteaful	7/31/25	Bossier	LWDA 70	WEX Meeting
PJ's Cofee	7/31/25	Bossier	LWDA 70	Outreach/WEX
Lincoln Health Hub - Ribbon Cutting	8/1/25	Lincoln	LWDA 70	Partnership
NAWDP - Business Service Academy	8/23-28/25	All	LWDA 70/NAWDP	Training
Ruston Rotary	8/6/25	Lincoln	LWDA 70	Partnership
Mainstreet Ruston	8/7/25	Lincoln	LWDA 70/Ruston	Partnership
Fine Line Art Supply	8/7/25	Lincoln	LWDA 70	Partnership/WEX
The Enterprise Center - LA Tech	8/7/25	Lincoln	LWDA 70	Partnership
Ruston Roadmap Meeting	8/11/25	Lincoln	LWDA 70/Ruston	Partnership/WEX/Outreach
ISACA	8/12/25	Bossier	LWDA 70	Partnership/WEX/Outreach
Ruston Roadmap Meeting	8/12/25	Lincoln	LWDA 70/Ruston	Partnership/WEX/Outreach
Ruston Roadmap Presentation	8/13/25	Lincoln	LWDA 70/Ruston	Partnership/WEX/Outreach
Healthcare Partnership Summer Camp	8/13/25	Bossier	LWDA 70	Outreach/Partnership
DART	8/14/25	Lincoln	LWDA 70	Partnership/WEX/Outreach
Good Hope Veterinarian Clinic	8/14/25	Natchitoches	LWDA 70	Employer Outreach
Good Hope Veterinarian Clinic	8/14/25	Natchitoches	LWDA 70	Employer Outreach
PJ's Coffee	8/15/25	Bossier	LWDA 70	Employer Outreach
Goodwill Industries	8/15/25	Caddo	LWDA 70	Employer Outreach
Ruston Police Department	8/18/25	Lincoln	LWDA 70	Partnership/WEX/Outreach
B&B HVAC	8/18/25	Caddo	LWDA 70	Employer Outreach
NWLA Reentry Coalition Meeting	8/19/25	Caddo	LWDA 70	Outreach/Partnership
Ruston Rotary	8/20/25	Lincoln	LWDA 70	Partnership
Women's Resource Center	8/20/25	Natchitoches	LWDA 70	Employer Outreach
Wilcoxen Air	8/20/25	Caddo	LWDA 70	Employer Outreach
Louisiana Tech Research Institute	8/21/25	Bossier	LWDA 70	Partnership/WEX/Outreach
NAWDP Business Services Academy	8/24-28/25	Denver, CO	LWDA 70	Training
Northwood High School	9/2/25	Caddo	LWDA 70	Outreach
Delta Community College	9/3/25	Lincoln	LWDA 70	Partnership/WEX/Outreach
Ruston Rotary	9/3/25	Lincoln	LWDA 70	Partnership
BPCC Sabine Valley - Request for WEX	9/3/25	Sabine	LWDA 70	Employer Outreach
LA Catepillar	9/4/25	Bossier	LWDA 70	WEX Meeting
Mainstreet Ruston	9/4/25	Lincoln	LWDA 70/Ruston	Partnership
Ayers Semi-Annual Career Fair	9/4/25	Caddo	LWDA 70	Outreach/Recruitment
Storer Services	9/4/25	Caddo	LWDA 70	Employer Outreach
Affordable Air	9/5/25	Caddo	LWDA 70	Employer Outreach
Sabine Parish Chamber of Commerce	9/8/25	Sabine	LWDA 70	Partnership

# YOUTH BUSINESS SERVICES REPORT CONTINUED

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Ruston Rotary	9/10/25	Lincoln	LWDA 70	Partnership
<b>Education &amp; Training Committee Meeting</b>	9/10/25	Bossier	LWDA 70	Partnership
The Enterprise Center - LA Tech	9/11/25	Lincoln	LWDA 70	Partnership
LA Tech - School of Education	9/11/25	Lincoln	LWDA 70	Partnership/WEX/Outreach
Jim Taylor Ford	9/15/25	Lincoln	LWDA 70	WEX Meeting
Delta Community College	9/16/25	Lincoln	LWDA 70	Partnership/WEX/Outreach
NWLA Reentry Coalition Meeting	9/16/25	Caddo	LWDA 70	Outreach/Partnership
NLTCC - Request for WEX Opportunity	9/16/25	DeSoto	LWDA 70	Employer Outreach
Ruston Rotary	9/17/25	Lincoln	LWDA 70	Partnership
Ruston Animal Clinic	9/17/25	Lincoln	LWDA 70	Outreach/WEX
Tool City Sales	9/17/25	Lincoln	LWDA 70	Outreach/WEX
Dollar General - Ruston	9/17/25	Lincoln	LWDA 70	Outreach/WEX
NEDA Quarter 3 Meeting	9/17/25	Natchitoches	LWDA 70	Partnership
Region 7 Perkins Leadership Meeting	9/18/25	Bossier	LWDA 70	Partnership
Andritz	9/19/25	Lincoln	LWDA 70	WEX Meeting
Reaper Boats	9/19/25	Lincoln	LWDA 70	Outreach/WEX
Albritton	9/19/25	Lincoln	LWDA 70	Outreach/WEX
City of Ruston	9/19/25	Lincoln	LWDA 70	WEX Meeting
Trust Technologies	9/19/25	Caddo	LWDA 70	Employer Outreach
Frymaster	9/19/25	Caddo	LWDA 70	Employer Outreach
Repair Pros	9/19/25	Caddo	LWDA 70	Employer Outreach
Broom Auto	9/22/25	Lincoln	LWDA 70	Outreach/WEX
Rolling Hills	9/22/25	Lincoln	LWDA 70	Outreach/WEX
USA Travel Plaza	9/22/25	Lincoln	LWDA 70	Outreach/WEX
Century Next Bank	9/22/25	Lincoln	LWDA 70	Partnership
North Caddo High School	9/22/25	Caddo	LWDA 70	Outreach/Recruitment
Andritz	9/23/25	Lincoln	LWDA 70	WEX Meeting
Dollar General - Choudrant	9/23/25	Lincoln	LWDA 70	Outreach/WEX
Subway - Choudrant	9/23/25	Lincoln	LWDA 70	Outreach/WEX
Family Dollar - Choudrant	9/23/25	Lincoln	LWDA 70	Outreach/WEX
Choudrant Mini Mart	9/23/25	Lincoln	LWDA 70	Outreach/WEX
Soul Food Kitchen	9/23/25	Lincoln	LWDA 70	Outreach/WEX
Faerie Sledge - Grand Bayou Resort	9/23/25	Red River	LWDA 70	Partnership
Dollar Genral - Ruston	9/24/25	Lincoln	LWDA 70	Outreach/WEX
City Of Ruston Public Works	9/24/25	Lincoln	LWDA 70	Outreach/WEX
Ruston Parks and Recreation	9/24/25	Lincoln	LWDA 70	Outreach/WEX
Green Clinic	9/24/25	Lincoln	LWDA 70	Outreach/WEX
Northern Louisiana Medical Center	9/24/25	Lincoln	LWDA 70	Outreach/WEX
Health Unit	9/24/25	Lincoln	LWDA 70	Outreach/WEX

# YOUTH BUSINESS SERVICES REPORT CONTINUED

PARTNERSHIP/BUSINESS OUTREACH MEETINGS	EVENT DATE	PARISH	ORGANIZATIONS INVOLVED	PROJECTS DELIVERABLES
Louisiana Methodist Childrens Home	9/24/25	Lincoln	LWDA 70	Outreach/WEX
Gilcrease Family Eye Care	9/25/25	Lincoln	LWDA 70	Outreach/WEX
Gibson's Grocer	9/25/25	Lincoln	LWDA 70	Outreach/WEX
Common Goods	9/25/25	Lincoln	LWDA 70	Outreach/WEX
Dollar General - Dubach	9/26/25	Lincoln	LWDA 70	Outreach/WEX
True Care Dental	9/26/25	Lincoln	LWDA 70	Outreach/WEX
Family Dollar - Simsboro	9/26/25	Lincoln	LWDA 70	Outreach/WEX
Texaco - Simsboro	9/26/25	Lincoln	LWDA 70	Outreach/WEX
Spring Market	9/26/25	Lincoln	LWDA 70	Outreach/WEX
Exxon - Grambling	9/26/25	Lincoln	LWDA 70	Outreach/WEX
DeSoto PPJ Office of Community Services	9/26/25	DeSoto	LWDA 70	Employer Outreach

ACTIVE WEX CONTRACTS						
PARTICIPANT	PARISH	EMPLOYER	PARTICIPANTS JOB TITLE	TERM:	HOURLY WAGE	HOURS/ WEEK
Emesha Williams	Sabine	Sabine Parish Tourism	Office Admin.	1/22/25 - 7/8/25	\$12.50	28
Jasmine Laster	Bal of Caddo	Caddo Parish Juvenile	Office Admin.	1/27/25 - 7/11/25	\$20.91	28
Jalon Williams	Bal of Caddo	ThermaPros HVAC	Service/Installation	3/10/25 - 7/7/25	\$22.50	39
Faith Miller	DeSoto	Town of Stonewall	Admin Assistant	4/21/25 - 7/18/25	\$15.00	39
<b>Destiny Whitaker</b>	Red River	Grand Bayou Resort	Admin Assistant	5/19/25 - 11/19/25	\$10.00	12
Daryl Pickines	Bossier	Town of Haughton	PW Tech I	7/1/25 - 7/8/25	\$14.00	40
Lauren Harris	Natchitoches	Rhodes Realty, LLC	Realty Assistant	8/4/25 - 9/17/25	\$16.00	19.5
Emesha Williams	Sabine	CDC	Program Supp.Asst.	8/4/25 - 12/4/25	\$13.00	24
Matison Swint	Bienville	The Health Hut	Medical Technician	3/17/25 - 9/17/25	\$11.00	20
Dorothy May	Lincoln	City of Arcadia	Admin. Assistant	4/1/25 - 9/1/25	\$11.00	28
Jonathan Owens	Lincoln	Andritz	General Laborer	4/29/25 - 8/8/25	\$17.00	40
Dorothy May	Lincoln	Buie Photography	Studio Assistant	8/4/25 - 10/3/25	\$12.00	14
Dorothy May	Lincoln	Ross Lynn Foundation	Arts Liason	8/4/25 - 10/3/25	\$12.00	15

POTENTIAL/FUTURE WEX CONTRACTS					
PARTICIPANT	PARISH EMPLOYER PARTICIPANT JOB TITLE				
Matthew Davis	Lincoln	Jim Taylor Ford	Automotive Tech.		
Dorothy May	Lincoln	Buie Photography	Studio Assistant		
Dorothy May	Lincoln	Ross Lynn Foundation	Arts Liason		



WIOA Senior Program Monitor Craig Sheppert



WIOA Compliance Monitor
Rachel Milner

#### **International Paper Employees and Region 7 American Job Center Services**

As most of you know, in April of this year, International Paper's containerboard mill located in Campti, Natchitoches closed resulting in the loss of over 400 good paying manufacturing jobs. This plant had been in existence for 50 years and was a major employer and economic driver, not only for Natchitoches Parish, but for surrounding parishes.

After an announcement was made of the plant's impending closure, Steve Posey, the Rapid Response Coordinator for our region, did an outstanding job in arranging a number of meetings through which employees at the plant could obtain information on the reemployment services available at the American Job Centers in our region. Many International Paper employees sought assistance in finding other employment while, as of the end of September, seventeen enrolled in our Dislocated Woker program for occupational skills training to pursue employment in new careers.

Of these seventeen former International Paper employees enrolled in our Dislocated Worker program, fifteen received Individual Training Accounts to attend the Class A CDL program at Coastal Truck Driving School's campus in Alexandria. Two, received ITAs to enroll in Electrical Technician degree programs at LSU Shreveport and Bossier Parish Community College.

Of the fifteen attending Coastal Truck Driving School, to date, fourteen successfully completed training and obtained a Class A Commercial Driver's License. As of the end of September, four of these had obtained training related employment that was verified by our case mangers Daniel Veuleman and Yolanda Brinson. Two were "self-employed", with one starting his own trucking business while an additional seven former International Paper employees who received a CDL appear to have also obtained employment which our case managers are in the process of verifying. The two former International Paper employees who enrolled in Electrical Technician degree programs are still active in their training.

Again, I want to give considerable credit to Steve Posey, the Rapid Response Coordinator for our region for all the work he put in to help International Paper employees become aware of the services available at our American Job Centers. Also, our WIOA case mangers Daniel Veuleman and Yolanda Brinson for their work in enrolling the participants in our Dislocated Worker program and offering supportive services and job search assistance when needed.

However, it's not over – by the end of this calendar year, we anticipate additional International Paper employees to enroll in our Dislocated Worker program for occupational skills training.

#### JOB FAIRS, RECRUITING EVENTS, AND OTHER UPDATES

#### **Goodwill Job Fair**

Goodwill hosted a job fair on July 23th from 10:00am to 1:00pm. The Job Fair was located at the Goodwill on 800W. 70th St., in Shreveport, LA. Employers that were present was BPCC, Frymaster, Pizza Hut, Caddo Parish School Board, Sabre Industries, The Service Companies, Goodwill of NLA, and more!

#### **Live Casino & Hotel Security Job Fair**

Live Casino hosted a job fair on July 24th from 11:00am to 1:00pm. They were conducting interviews on site and looking to hire new security workers. The Job Fair was located at the Live Casino in Bossier City.

#### **EMPWR LA**

BPCC partnered with 16 employers in manufacturing and was offering full scholarships to eligible participants. They held their open house on August 5th and the BPCC theater in Bossier City, LA from 5:30 to 7:30pm. Everyone who showed up was garanteed interviews.

#### **Dress for Success**

Dress for Success Beyond the Suite 360 hosted a 12-week career development experience. They offered Job Placement Assistance, Professional Skills Training, One-on-One Career Coaching, Resume and Interview Support, Networking and Personal Branding, and Confidence. They are located at 1520 N. Hearne Ave., Shreveport, LA.

#### **Brookshire Grocery Arena Hosting Job Fair**

The Brookshires Grocery Arena hosted a job fair on Wednesday, August 13th, in Bossier City, LA from 10:00am to 1:00pm and 4:00pm to 6:00pm. They were hiring within several departments for part-time positions including: Guest experience representatives, bartenders, barbacks, cooks, security guards, catering attendants, operations staff, and more!

#### **Recruiting Jailers**

The Shreveport police department hosted a jailer job fair on August 22nd from 9:00am to 5:00pm in Shreveport, LA. They were seeking qualified candidates to join their team as jailers. People who attended met with the members of the department, learned about the hiring process, and explored what it meant to serve in such a vital role.



One-Stop Operator Robin Berry

#### Overview

The first quarter of Program Year 2025 (July through September) reflected continued growth in foot traffic, strengthened partnerships, and ongoing collaboration across both workforce areas. This quarter emphasized community outreach, reentry support, employer engagement, and the enhancement of services at affiliate centers.

#### **Key Activities and Events**

- National Association of Workforce Development Professionals (NAWDP) Membership: Continued professional engagement to strengthen knowledge in workforce best practices.
- ShreveCore / Shreveport Green Partnership Meeting: Focused on potential green industry workforce initiatives.
- NWLA Re-entry Coalition Meeting (Monthly): Supported coordination of services and reentry pathways for justice-involved individuals.
- CADA Outreach Job Readiness Class (Monthly): Provided job readiness and workforce navigation sessions for participants.
- LWDA 70 & 71 Community Partner Meeting: Facilitated collaboration among all WIOA MOU partners to improve service delivery and referral processes.
- *Uprising Job Readiness Class (Semi-Monthly)*: Conducted soft skills and employment readiness training sessions with Uprising Recovery participants.
- Site Visits to Affiliate Centers: Conducted in-person visits to ensure compliance, assess operations, and support staff development.
- Sabine Chamber Radio Show & Many Site Visit: Promoted workforce programs and employer services to the Sabine Parish community.
- Region 7 Perkins Meeting / Ruston Site Visit / Delta Community College Meeting: Continued to strengthen alignment between postsecondary education and workforce needs.
- Louisiana Delta Community College Chancellor Welcome Reception: Attended the event welcoming Chancellor Justin Hoggard to reinforce workforce-education partnerships.
- The Reentry Simulation: Participated to gain insight into the real-world challenges faced by returning citizens.
- Lincoln Parish Career Expo Steering Committee: Collaborated in planning efforts for the upcoming regional career event.
- *Highland Center Outreach*: Continued community engagement to connect job seekers with workforce and partner programs.
- LWDA 70 & 71 OSO Meeting: Conducted internal review and discussed operational objectives for the upcoming quarter.
- Secretary Susan"Susie" Schowen Visit Bossier American Job Center: Hosted LWC Secretary during her visit to Northwest Louisiana.
- Community Renewal International Circle of Caring Meeting: Strengthened community partnerships and holistic support networks for participants.

FOOT TRAFFIC COMPARISON: JULY – SEPTEMBER 2024 VS. 2025					
LOCATION	2024 FOOT TRAFFIC	2025 FOOT TRAFFIC			
Natchitoches	1,014	1,292			
Webster/Claiborne	190	142			
Sabine	48	23			
Lincoln	458	309			
DeSoto	73	61			
Bossier	458	455			

#### **Foot Traffic Analysis**

The data shows a consistent or improved level of engagement across most centers:

- Natchitoches reported a substantial increase from 1,014 in 2024 to 1,292 in 2025, marking the highest regional growth.
- Bossier maintained consistent numbers (458 in 2024 vs. 455 in 2025), demonstrating stability in regional service demand.
- Desoto saw a slight decline (73 to 61) along with Lincoln Parish (458-309). Sabine and Webster/Claiborne experienced moderate decreases, which will guide future outreach focus. The One-Stop Operator will review outreach strategies, staffing/schedule impacts, and partner event coverage, and pursue targeted employer events and community outreach to reverse the trend.

Overall, total regional engagement remains strong, indicating continued visibility and trust in the One-Stop system.

#### Summary

The first quarter of PY 2025 reflects a strong start, characterized by community engagement, interagency collaboration, and steady participant activity. The One-Stop Operator team will continue to focus on expanding outreach in lower-performing areas, strengthening employer connections, and leveraging technology to streamline service delivery. LWDA 70 and 71 remain committed to advancing workforce opportunities and building a unified system that supports both job seekers and employers.

**PURPOSE & OBJECTIVE:** Engagement with Healthcare Sector Stakeholders in Northwest Louisiana to learn about their Healthcare Challenges, Opportunities & Concerns and to form a Healthcare Alliance/Partnership to collaborate & strategize on shared priorities & collective action to strengthen the Healthcare Sector in Northwest Louisiana.

The Northwest Louisiana Healthcare Sector Partnership serves as a strong example of workforce partners bringing together key stakeholders to address sector-specific needs. The Kick-Off Meeting for this partnership occurred on September 21, 2023, hosted by CHRISTUS Shreveport-Bossier Health System and attended by over 35 individuals, including five CEOs of healthcare facilities. This event highlighted the collective effort of employers, workforce partners, educational institutions, and economic development organizations to strategize and make coordinated investments.

Key Healthcare and workforce partners involved in convening and supporting this initiative include:

- CHRISTUS Shreveport-Bossier Health
- Natchitoches Regional Medical Center
- Brentwood Hospital
- Willis Knighton Health Systems
- LSU Health Shreveport
- Local Workforce Development Boards 70 and 71
- North Louisiana Economic Partnership
- Northwest Louisiana Technical & Community College
- DeSoto Regional Health System
- Claiborne Memorial Medical Center
- Minden Medical Center
- · Ochsner LSU Health
- Barksdale Air Force Base
- Louisiana Workforce Commission
- Bossier Parish Community College
- Southern University of Shreveport

These partners ensure strategic coordination and actionable solutions that address workforce shortages, recruitment and retention challenges, and connections with educational institutions.

#### **Structure and Committees**

The partnership has established three employer-led committees that meet quarterly:

- Education & Training Committee
- Recruitment & Retention Committee
- Policy & Regulation Committee

Each committee addresses core challenges such as personnel shortages, burnout, soft skills development, and branding Northwest Louisiana as a healthcare destination.

#### **Public-Private Partnerships**

The region benefits from strong alignment with organizations that promote sector growth:

- Greater Shreveport and Bossier Chamber of Commerce support healthcare sector promotion and career awareness.
- The North Louisiana Economic Partnership provides economic insights and regional coordination.
- Educational partners (BPCC, NLTCC, SUSLA) align training programs with employer demand.

#### **LWC Industry Sector Coordinator**

Jacques Lasseigne, LWC's Industry Sector Coordinator, serves as a neutral convener and facilitator for the healthcare partnership, ensuring coordination among LWDBs 70 and 71, employers, and educational institutions. His role includes:

- Facilitating quarterly meetings and committee sessions.
- Supporting sector-driven initiatives such as the Med Quest Summer Healthcare Camp.
- Engaging chambers, educators, and employers to align resources for maximum impact.

#### **Annual Initiative: Med Quest Summer Healthcare Camp**

A major success of the partnership has been the Med Quest Summer Healthcare Camp, now established as an annual event to inspire interest in healthcare careers among middle school students.

#### Highlights:

- Two week-long camps at Bossier Parish Community College in July 2025.
- Daily themes: Lung & Breathing, Heart & Cardiac, Brain & Mental Health, Bones & Nutrition, Blood & Tissue.
- Sponsored by local healthcare partners.
- Cost-effective at \$75 per student with 20 students per week, ensuring accessibility across Region 7.

The partnership will also track annual camp outcomes, including student interest, follow-up activities, and eventual enrollment in healthcare-related education or training programs, to measure long-term impact on the workforce pipeline.

The Northwest Louisiana Healthcare Sector Partnership demonstrates a robust, collaborative approach to tackling healthcare workforce challenges. Its employer-led committees, strong public-private partnerships, and the annual Med Quest Summer Healthcare Camp position the region to strengthen its healthcare workforce and promote long-term economic growth.

#### 1. Executive Summary

This quarter focused on committee-level work around recruitment, retention, and education. Key themes included:

- Ongoing challenges with healthcare workforce shortages, particularly in nursing and dental hygiene.
- Increasing demand for virtual medical coding programs.
- Broadening partnerships with higher education institutions.
- Strong engagement with AHEC programs, which are building long-term pipelines into healthcare careers.

#### 2. Partnership Engagement

- Recruitment & Retention Committee Meeting: September 19, 2025 (via Zoom)
- Education & Training Committee Meeting: September 10, 2025 (in person/virtual)
- Attendance: Over 20 stakeholders across employers, training providers, and workforce partners participated in committee meetings this quarter.

#### 3. Committee Updates

#### Education & Training Committee (Sept. 10, 2025)

- AHEC programs remain a strong long-term strategy for building healthcare pipelines.
  - o Claiborne Memorial Medical Center has hosted AHEC students for 25+ years, with alumni returning as employees.
  - o Willis Knighton Health hosted 30 students this year; demand is exceeding capacity.
  - o Minden Medical Center continues to host AHEC students but has seen mixed results depending on departmental buy-in.
- Students range from 9th grade through high school seniors; some progress into medical school.
- Employers recognize AHEC as a valuable tool for early exposure to healthcare careers.

#### Recruitment & Retention Committee (Sept. 19, 2025)

- Pathways/Roadmaps: Need for clear career pathways in healthcare fields.
- Labor Market Data: Danna Spires shared LightCast data; members noted the lack of wage comparisons between North and South Louisiana, especially affecting dental hygienist recruitment.
- Medical Coding: Louisiana Delta Community College's virtual medical coding program has grown since COVID; students prefer flexibility. Sheri McLemore noted strong demand for virtual instruction and dual enrollment options in high schools.
- Nursing Shortages: High demand persists; schools face instructor caps limiting enrollment despite heavy advertising.
- Recruitment Efforts:
  - o BPCC has a full-time coordinator working with high schools to highlight healthcare careers beyond nursing and medicine. Interest exists in informational panels showcasing career diversity.
  - o LPN cohort expansion planned (35 slots for 2026).
- Specialty Workforce Needs:
  - o Pathologists remain difficult to recruit.
  - o Dental hygiene training limited to four accredited Louisiana schools (ULM, SUSLA, LSUA, LSUHSC in New Orleans). Many trained hygienists relocate south for higher wages.

#### 4. Initiatives & Programs

- AHEC Pipeline Programs: Continued participation across regional hospitals. Claiborne, Minden, and Willis Knighton are adapting their models to student demand.
- Virtual Training Expansion: Growing student enrollment in virtual medical coding programs shows promise as a recruitment strategy.
- Upcoming Camp Expansion: Planning continues for the 2026 Med Quest Summer Healthcare Camp.

#### 5. Challenges & Barriers

- Persistent shortages in nursing and dental hygienists due to wage disparities and instructor capacity limits.
- Recruiting specialty professionals (pathologists) remains difficult.
- Some employer departments show reluctance to fully support AHEC student placements.

#### 6. Next Quarter Priorities

- Develop draft "career pathway roadmaps" in priority fields (nursing, coding, dental hygiene).
- Explore wage comparison data between North and South Louisiana to inform employer strategies.
- Pilot an informational healthcare career panel with BPCC and partners.
- Begin planning for 2026 Med Quest Summer Healthcare Camp recruitment.

#### BUSINESS ENGAGEMENT ACTIVITY FOR REGION 7 July - September 2025

Businesses					
318 AUTO, LLC	<b>Energy Drilling Company</b>	McDonald Industries, Inc.			
Advance Auto Services	Envirovac	Ollie's			
Advance Cash America	Evers Son Inc.	Price Gregory International			
Advantage Resourcing	Frosty Factory of America	Ralph & Kacoo's			
Airgas Mid-South	Golden Chick	Red River Bank			
Akston Biotech	Gumbo to Geaux	Roseburg Industries			
Arby's	Heights Financial	Saint Gobain Containers			
At Home-Retail	Hoagland's Landscape	Southern Fleet Service			
Barksdale Wholesale	Hogan Hardwoods & Moulding	Supreme Machine			
Benteler Steel	Human Learning Systems	Tractor Supply			
Big River Forest Products-Coushatta	<b>Hunt Forrest Product's</b>	Troutman Industries			
Cactus Wellhead	JC Penny's	Tyke Industries			
Chasing Aces	John McGee Trucking	U-Haul Warehouse and Rental			
Cintas Bossier	Johns Manville	University Development Corp.			
Clement Industries	Kirkland's	WeStaff			
Community Bridges	Kohl's	Weyerhaeuser			
Cotton Bowl	Kroger Bossier City	WillSource Staffing			
Crazy Hot Deals	Logan's Roadhouse	WPI South, LLC			

### **REGION 7 LAYOFF REPORT**

Company	Notice File	Event Start Date	Actual Layoff Date	Total Layoff	Total Employed	Industry
General Dynamics 6310 E. Texas St., Bossier City, LA	Yes	3/10/2025	4/30/2025	149	149	Custom computer programming services
International Paper 4537 LA-480, Campti, LA	Yes	2/13/2025	4/15/2025	481	481	Paper, except newsprint, mills
			Total:	630	630	



RAPID RESPONSE SUCCESS STORY

International Paper

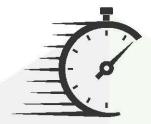
# **Derrick Davis**

**Former Displaced Worker** 

After the closure of the International Paper mill in Campti, Louisiana, Derrick Davis turned to LWC's Rapid Response services for support. Through job fairs, resume consultations, and assistance with WIOA training applications, he was able to quickly transition into a new career. With guidance from staff at the Natchitoches American Job Center and the help of Rapid Response Coordinator Steve

Posey, Derrick enrolled in Coastal Driving School for CDL training. Today, he is proud to be employed with Jordan Carriers and expressed deep gratitude for the team support that helped him navigate this challenging transition.

Through Rapid Response support, nearly twenty displaced International Paper workers have enrolled in WIOA training programs—highlighting LWC's commitment to helping individuals recover from job loss and preparing a skilled, job-ready workforce.



# **Rapid Response**

Rapid Response is an early intervention strategy offered at no cost to businesses affected by major layoffs or closures. The goal of Rapid Response is to prevent layoffs or transition workers into new employment as quickly as possible. Our team will mobilize on your behalf to help you navigate the transition, take advantage of workforce resources, and manage employee expectations.

# **Benefits to Employers**

- · Contributes to higher morale due to reduced stress
- Lower unemployment insurance costs as workers are reemployed more quickly when help is provided before the layoff
- Results in lower absenteeism among workers
- Better public relations for an employer
- Decreased likelihood of work interruptions

### **Transition Assistance**



**Pre-Layoff Planning:** A Rapid Response Coordinator will meet with you to gather information about your workforce and your needs during the transition.



**Worker Meetings:** Customized on-site sessions to provide impacted workers with information on how to connect with Career Centers across the state to gain access to employment and training opportunities.



**Workshops:** Topics offered include Resume Writing, Interviewing Skills, Networking, Budget Management, and Job Search for the Mature Worker.

For more information:

# **Steve Posey**

Rapid Response Coordinator sposey@lwc.la.gov 318-344-3309





# Recruiting

### HiRE

This dynamic online tool can help employers recruit qualified applicants for their workforce needs. By creating a recruitment account in HiRE you can post jobs, search resumes, read labor market information and access many other tools.

# **Job Fairs**

LWC staff can plan and execute job fairs for your business. From single to multi-employer fairs, there is staff available to host in-person or virtual events to attract qualified job seekers.



# **Training**

# On the Job Training (OJT)

On-the-Job training offers employers a cost-effective way to allow qualified individuals to acquire skills through hands-on experience. Employers within high demand occupations can be reimbursed up to 50% of a new hire's wages for six months.

# Incumbent Worker Training Program (IWTP)/ Small Business Employee Training (SBET)

IWTP and SBET programs help employers grow their business while employees grow their skill set. This program is designed to benefit business and industry by assisting in the skill development of existing employees, thereby increasing employee productivity and company growth.



# **Incentives**

# **Work Opportunity Tax Credit (WOTC)**

WOTC is a federal tax credit available to employers for hiring individuals from certain target groups with barriers to employment. This incentivizes workplace diversity and facilitates access to good jobs for American workers.

# **Fidelity Bonding**

The Fidelity Bonding Program can provide the employer with a bonded insurance guarantee for hiring hard to place job seekers as new employees. It only takes a few minutes to certify an applicant, and LWC can issue bonds on-site.

Scan the QR Code and get started recruiting with HiRE today!



# INITIAL UNEMPLOYMENT INSURANCE CLAIMS DROP FOR THE WEEK ENDING SEPTEMBER 27

BATON ROUGE, LA – The initial unemployment insurance claims for the week ending September 27, 2025, dropped to 1,427 from the week ending September 20, 2025, totaling 1,485. For a comparison, during the week ending September 28, 2024, 1,664 initial claims were filed.

The four-week moving average of initial claims decreased to 1,464 from the previous week's average of 1,548.

The unemployment insurance continued weeks claimed for the week ending September 27, 2025, decreased to 8,436 from the week ending September 20, 2025, totaling 8,589. The continued weeks claimed were below the comparable figure of 11,913 for the week ending September 28, 2024.

The four-week moving average of continued weeks decreased to 8,795 from the previous week's average of 9,063.

#### NOT SEASONALLY ADJUSTED EMPLOYMENT INCREASES, UI RATES DECLINE

BATON ROUGE, LA – Louisiana's not seasonally adjusted total nonfarm employment for August 2025 is 1,995,300, an increase of 8,800 jobs from the revised July 2025 estimate of 1,986,500 jobs. Compared to August 2024, not seasonally adjusted total nonfarm employment increased by 14,100 jobs. This shows over-the-year employment gains for 53 consecutive months.

Louisiana's not seasonally adjusted total private employment for August 2025 is 1,680,600, an increase of 3,900 jobs from the revised July 2025 estimate of 1,676,700 jobs. Compared to August 2024, not seasonally adjusted total private employment increased by 14,000 jobs. This shows over-the-year employment gains for 53 consecutive months.

Louisiana's not seasonally adjusted unemployment rate for August 2025 is 4.3 percent. This shows a decrease of 0.4 percentage points from the revised July 2025 rate of 4.7 percent, and a decrease of 0.5 percentage points from the August 2024 figure of 4.8 percent.

Since July 2025, the number of not seasonally adjusted employed individuals has decreased by 8,808 to 1,979,835 in August 2025. Compared to August 2024, the number of not seasonally adjusted employed individuals decreased by 4,641.

Since July 2025, the number of not seasonally adjusted unemployed individuals has decreased by 7,918 to 89,414 in August 2025. Compared to August 2024, the number of not seasonally adjusted unemployed individuals has decreased by 9,934.



# Adult and Dislocated Worker Program

CDC provides classroom training services for adults, youth, and dislocated workers through the American Job Centers located in each parish of our ten-parish area. Customers use an Individual Training Account (ITA) to determine the type training and which training provider best fits their needs. WIOA funds pay for all the costs associated with their training, including tuition, books, supplies, and uniforms.

Youth Program

The intent of the WIOA Youth Program is to coordinate and facilitate services for disadvantaged youth ages 14-24 to help them maximize their potential through education, leadership training, and work experience while also providing mentoring and follow-up services. We are currently focusing on our Youth Work Experience Program and serving youth who have dropped out of high school and that are unemployed. WIOA provides resources for these youth to complete the HiSET Program and obtain entry level employment.

**On-the-Job Training Program** 

Region's 7's LWDAs utilize On-the-Job Training (OJT) program as the methods of service delivery to local businesses. The OJT Program addresses the needs of businesses for short-term experiential training. The Region 7 LWDAs also offer customized training tailored to specific industry requirements. Business Service Representatives are in contact with local businesses and is very familiar with the services offered through Region 7's LWDAs. The Business Representative is an excellent source of referral for WIOA clients for the OJT or customized training components. The region utilizes Workkeys and other interest and aptitude assessments as the common assessment instruments for WIOA clients. The region has attempted to make the assessment process as customer-friendly as possible by offering the assessment every day as needed. This allows the client to fit the process to their schedule thus making for an efficient and streamlined assessment. It assists an employee who may not possess the skills needed for a job with a chance to learn a new job while earning an income. It also allows an employer a chance to train an employee with less expense to the employer.

## **Work Experience Program**

Work experience is intensive services under WIOA. Work experience is a planned, structured learning experience that takes place on a work site for a limited period of time. Internships and other work experience may be paid or unpaid. Work experience may be within the private for-profit sector, the non-profit sector, or the public sector. The work experience program is a win-win for businesses and entry-level job seekers. Businesses interview and select pre-qualified candidates for entry-level jobs, and CDC's Work Experience program cover their wages, employment taxes, and worker's compensation for their first three months of employment (30 to 40 hours per week). Work Experience is provided based on the availability of funding.

## **Customized Training**

Businesses with groups of employees who need certifications or specialized training for a specific skill set can turn to CDC for customized training through local educational partners. We understand in-demand skills, which helps us connect businesses with colleges or education providers who are qualified to teach the skills needed. For businesses that qualify, LWDB 70 contributes up to 50% of training costs for existing employees or new hires.

# OTHER WORKFORCE TRAINING PROGRAMS



# Region 7 and Shreveport Area Electrical JATC Apprenticeship Program:

In 2015, both Local Workforce Development Areas in Region 7 began discussions with staff from Shreveport's JATC Electrical Apprenticeship Program (IBEW Local 194) on how WIOA funds might be used to help pay the training expenses of new apprentices. After several meetings, a coordination plan was developed that was successfully implemented. A WIOA eligibility pre-screening form was developed by LWDA 70 and LWDA 71 and was made available to applicants accepted for the Electrical Apprenticeship program. Completed pre-screening forms were forwarded to the administrative offices of LWDA 70 and 71. Through this process, new apprentices were identified as being eligible for WIOA adult and dislocated worker training services. WIOA funds have been used to purchase standard tool kits, textbooks, personal protective equipment, and workbooks for these apprentices. WIOA funds will also be used to reimburse the new apprentices for the purchase of work boots needed for when they complete the classroom component of their training and begin their jobs as apprentice electricians. Through the work of staff from LWDA 70, LWDA 71, and the Shreveport Area Electrical JATC, WIOA participants are being prepared to enter careers as electricians, a demand occupation in Region 7 offering an average income of \$42,000 a year.

# **Legacy Workforce Development Program:**

The BDJ Center's Legacy Workforce Development Program offers a Work Readiness Course, Industrial Readiness Training Course, and a HiSET Education Course. We are an affiliate of SNAP Employment & Training, a federally funded grant program designed to provide program participants "opportunities to gain skills, training, work, or experience that will increase their ability to obtain regular employment and meet state or local workforce needs." This program eliminates the program's age restriction, meaning we can serve all SNAP-eligible Natchitoches residents ages 17 and above.

## **Incumbent Worker Training Program (IWTP):**

The Incumbent Worker Training Program (IWTP) is a partnership between the Louisiana Workforce Commission (LWC), business and industry, and training providers. It is designed to benefit business and industry by assisting in the skill development of existing employees and thereby increasing employee productivity and growth within the company. These improvements are expected to result in the creation of new jobs, the retention of jobs that otherwise may have been eliminated, and an increase in wages for trained workers. The program is funded by unemployment insurance tax contributions.

## **Veterans' Services:**

Veteran services provide employment assistance and training opportunities to Veterans and other eligible individuals, mainly job assistance, job and training referral and job placement. Our AJCs have Veteran Representatives waiting to assist you.

#### **General Information:**

You are required to file a Tier 2.1 Personal Financial Disclosure Statement if you are a member (or designee) of a board or commission that has the authority to expend, disburse, or invest \$10,000 or more of funds in a fiscal year, members of the State Civil Service Commission and the Louisiana Stadium and Exposition District Board of Commissioners, and the executive director or person holding the equivalent position of each state and statewide retirement system.

#### **Board or Commission shall mean:**

- A board or commission (and like entity) created by law or executive order that is made a part of the executive branch, or that is placed in an executive branch department or in the office to the governor or lieutenant governor by law or executive order.
- A board, commission (and like entity) created by the constitution, by law, by a political subdivision, or jointly by two or more political subdivisions as a governing authority of a political subdivision within the state or local government.

#### **Board or Commission shall not mean:**

- The governing authority of a parish.
- Any board or commission that governs a political subdivision created by a single parish governing authority of a parish with a population of 200,000 or less, or any sub-district of such a political subdivision.
- The governing authority of a municipality.
- Any board or commission that governs a political subdivision created by a single municipal governing authority of a municipality with a population of 25,000 or less, or any sub-district of such a political subdivision.
- A board of directors of a private nonprofit corporation that is not created by law.

You are required to file a financial disclosure statement on or before May 15 of each year, you hold office, AND by May 15 of the year following the termination of the holding of such office. You are only required to complete schedules that are applicable to your personal financial status. If additional copies of the schedules are needed, copies are available at www.ethics.la.gov.

If you hold another office that requires you to file a financial disclosure statement, you are only required to file one financial disclosure statement. The financial disclosure statement shall be filed under the highest tier. Tier levels (highest to lowest): Tier 1, Tier 2, Tier 2.1, Tier 3. You may not request an extension to file your personal financial disclosure statement. If your holding of office ends in January, you may file your "final" personal financial disclosure statement for the days served in January, if the disclosure statement is filed on or before May 15 of the year in which your service ends. By filing this "final" personal financial disclosure statement, you are not required to file the year following the termination of the holding of such office.

#### **Louisiana Board of Ethics:**

**Post Office Box:** 4368 Baton Rouge, Louisiana 70821 For additional information, call our office at (225) 219-5600 or visit our website http://www.ethics. la.gov/, and view the *Disclosure-Frequently Asked Questions* section or the information sheets provided under *General Information – Publications*.

Acceptable methods for filing a personal financial disclosure statement:

Fax: (225) 381-7271

Mail: Board of Ethics, Post Office Box 4368, Baton

Rouge, Louisiana 70821

Commercial or Hand-delivery: 617 North Third Street, LaSalle Building, Suite 1036, Baton Rouge, LA 70802

**Upload via agency website:** www.ethics.la.gov (PDF file format only)

**Electronic Filing:** Instructions for electronic filing are on the agency website: http://www.ethics.la.gov/

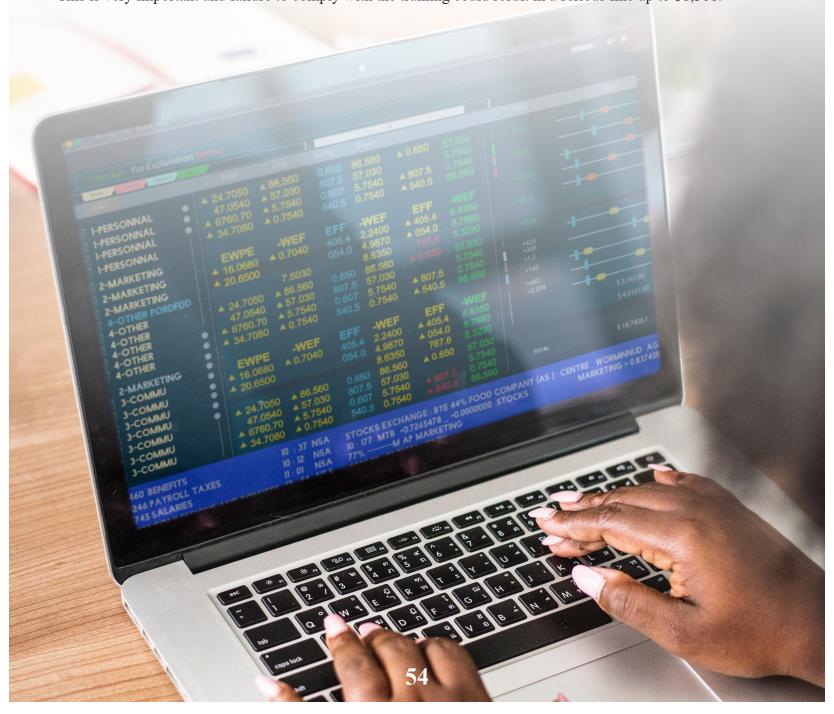
To print a copy of The Personal Financial Disclosure Form go to: http://ethics.la.gov/Pub/FinDiscl/F417f.pdf

Beginning January 1, 2012, anyone deemed a "public servant" will be required, on an annual basis, to receive an hour of education and training on the ethics codes. Local Workforce Development Board members are public servants.

As a Workforce Development Board Member, you are required by law to take the ethics training on-line by December 31, 2025.

Ethics training seminars have been established online. For those needing to complete ethics code training, you can go to: laethics.net/EthicsTraining/login.aspx, and watch three 20-minute sessions on Louisiana ethics laws.

This is very important and failure to comply with the training could result in a serious fine up to \$1,500.



# WIOA STAFF



**Terri Remedies** Program Specialist 1984



Sue Butler W. D. Assistant II 1994



Linette Culpepper Program Specialist 2018



Craig Sheppert Senior Program Monitor 2018



Mark Colwick Business Services Representative 2021



Natalie O'Rourke Youth Business Services Rep. 2021



Rachel Milner Compliance Monitor 2021



Daniel Veuleman Career Specialist 2022



Zena Hansel Career Specialist 2022



Billie Hummel Youth Eligibility Coordinator 2022



**LaQuinta Scott-Favors**Career Specialist
2022



Caterra Brooms
Career Specialist
2023



Yolanda Brinson Career Specialist 2023



**Kisha Newsom** Youth Business Services Rep. 2023



Amanda Anglin W.D. Assistant 2023



Kim Keane Career Specialist 2023



Shannon Veuleman Youth Program Specialist 2023



Eleora Floyd Youth Program Specialist 2024



Stephanie Mitchell Career Specialist 2024



Evis Everhart Youth Program Specialist 2024



Stephanie Shea Central Eligibility Coordinator 2025

## **American Job Centers**

**Career Specialists** 

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#### Lincoln/Bienville Parish

#### Caterra Brooms

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#### Stephanie Mitchell

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#### **Natchitoches Parish**

#### **LaQuinta Scott-Favors**

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#### Sabine Parish

#### **Daniel Veuleman**

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#### Kisha Newsome Youth Business Services Rep.

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#### **Billie Hummel**

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