

Russ G. Colbert, Jr. Customer Success Manager – Zoom Video Communications, <u>russ.colbert@zoom.us</u>, (276) 243-1876 Zoom Phone, (512) 695-6106 mobile. Russ joined Zoom in May 2020 as Customer Success Manager (CSM). Prior to joining the company, Russ held positions as Public Sector CSM at Cisco Systems, Global Government and Education Market Director at Polycom, Education Market Manager at VTEL Corporation and Education Specialist at PiercePhelps, Inc. Additionally, Russ served active-duty with the United States Navy as a Surface Warfare Officer. Highlight duty stations include NATO, Naples, Italy, USS Theodore Roosevelt (CVN-71) where he qualified as Officer of the Deck Underway (OOD-U) and Fleet Combat Training Center Atlantic as Video training and Videoconferencing Officer. He managed and operated the Chief of Naval Education and Training Electronic Schoolhouse Network (CESN) secure conferencing network. Holding a B.S. degree from Auburn University, a M.S. degree from Old Dominion University and US Navy Training Subspecialty from Naval Post Graduate School, Russ serves actively with the Federal Government Distance Learning Association (FGDLA).