

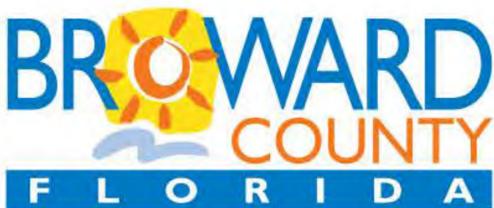
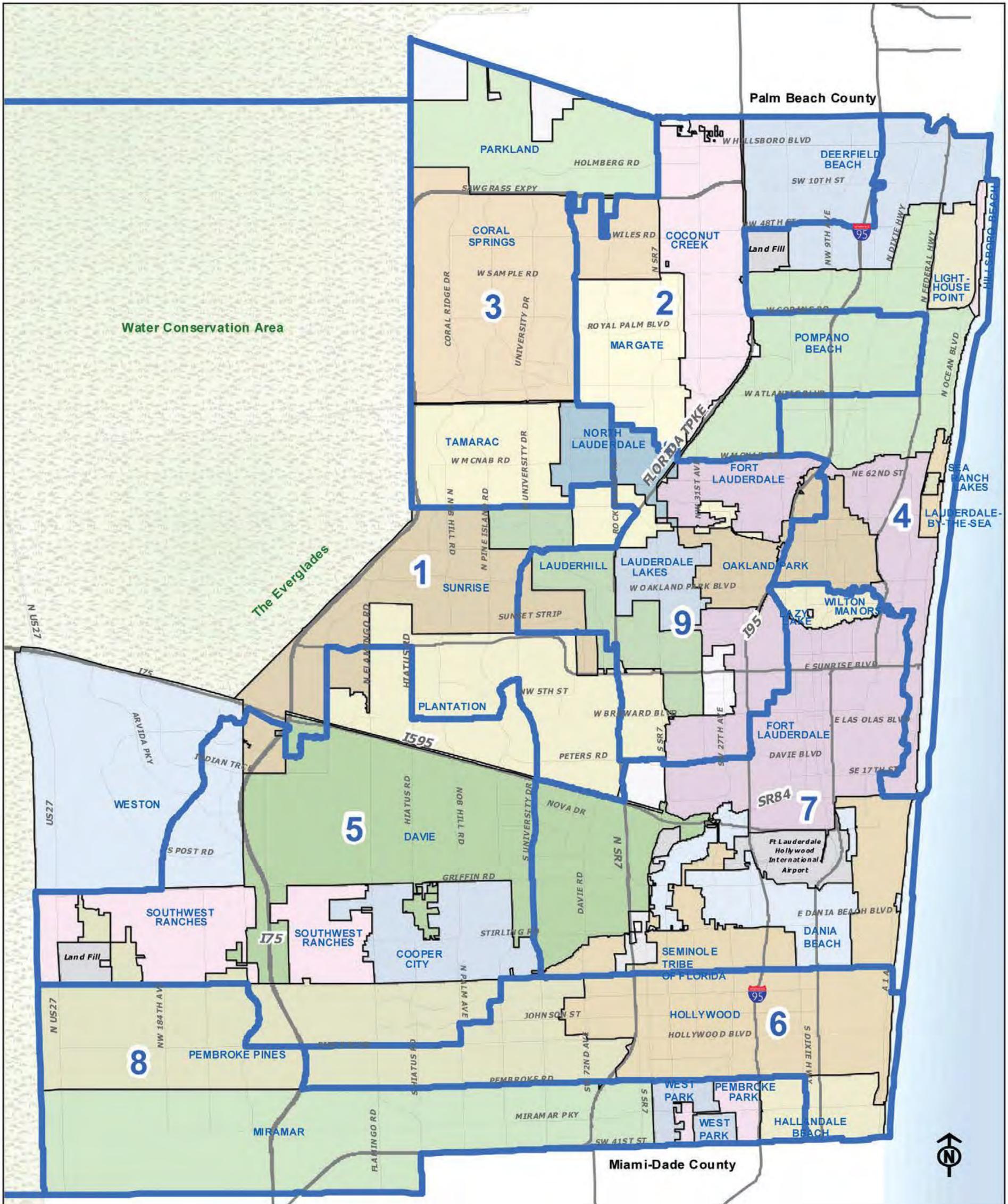
@YOUR SERVICE

RESIDENT GUIDE | 2021



BROWARD.ORG

Broward County Commission Districts



Broward County Governmental Center

115 S. Andrews Ave., Room 421

Fort Lauderdale, FL 33301

Office Hours: Monday through Friday, 8:30AM to 5PM

 **This special edition of @Your Service includes updated information about in-person services at County facilities as we remain under restrictions due to the COVID-19 pandemic.**

BROWARD COUNTY COMMISSION

Effective November 17, 2020



Mayor

District 5 - Steve Geller

Phone: 954-357-7005
sgeller@broward.org
Broward.org/Commission/District5



Vice Mayor

District 3 - Michael Udine

Phone: 954-357-7003
mudine@broward.org
Broward.org/Commission/District3

District 1

**Commissioner
Nan H. Rich**

Phone: 954-357-7001
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Broward.org/Commission/District1

Satellite Office:

Governmental Center West
1 N. University Dr., 4112B, Plantation, FL 33324



District 7

**Commissioner
Tim Ryan**

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Broward.org/Commission/District7



District 2

**Commissioner
Mark D. Bogen**

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Broward.org/Commission/District2



District 8

**Commissioner
Dr. Barbara Sharief**

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bsharief@broward.org
Broward.org/Commission/District8



District 4

**Commissioner
Lamar P. Fisher**

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lfisher@broward.org
Broward.org/Commission/District4



District 9

**Commissioner
Dale V.C. Holness**

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District 6

**Commissioner
Beam Furr**

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bfurr@broward.org
Broward.org/Commission/District6



Satellite Office:

Phone: 954-357-7790
Hollywood Library
2600 Hollywood Blvd., Room 180, Hollywood, FL 33020

View Commission Meetings

Via live webcasting at Broward.org

Comcast Cable – Channel 12 and 77

Advanced Communications – Channel 25 and 64

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MASK

**THEY ONLY WORK IF YOU USE THEM
PLEASE MASK UP!**



The Broward County Board of County Commissioners Envisions:

1. From our sawgrass to our seagrass, a home for everyone seeking a sense of community and an exceptional quality of life, and a destination for visitors from around the globe.
2. A model County, governed in an open and ethical manner, where innovative ideas are encouraged, and public and private sectors work collaboratively to achieve shared goals.
3. A vibrant economy with a diverse, skilled workforce, in a County offering unique advantages that attract all types of businesses to create equitable, countywide prosperity.
4. A sustainable system of world-class intermodal transportation, infrastructure, quality human services, public safety, accessible housing, recreation, arts and culture, complementing and balancing our natural resources and environment.

The Broward County Board of County Commissioners strives to create a community characterized by the following values:

- Ensuring economic opportunities for Broward's diverse population and businesses.
- Prominently marketing Broward County as a brand, while increasing public understanding of programs and services.
- Approaching human services collaboratively and compassionately, with special emphasis on the most vulnerable.
- Cooperatively delivering an efficient and accessible regional intermodal transportation network.
- Encouraging investments in renewable energy, sustainable practices and environmental protection.
- Cultivating community culture, arts, recreation and life-long learning.
- Offering sustainable, compatible, innovative housing options for all income-levels, including integrated, permanent supportive housing.
- Consistently delivering responsive, efficient, quality services to the public and internal customers.



Your Guide to Services of the Broward County Commission

This booklet provides residents, businesses and visitors to Broward County with comprehensive information on the services and programs provided by the Broward County Board of County Commissioners. For convenience, information about services provided by certain other local government officials and agencies is also included. Information is organized into four color coded sections:

Section 1 – Organization of Broward County Government

This section offers information on key areas of County Government, including the Board of County Commissioners, County Administrator, County Attorney and County Auditor.

Section 2 – County Commission Services

This section describes the services available to Broward County residents, businesses and visitors that are offered by the Board of County Commissioners through various departments, divisions and offices.

Section 3 – Services of Other Officials and Agencies

This section includes information on other important services that are not directly provided by the Board of County Commissioners, including Broward County's Constitutional Officers, Clerk of the Courts and the 17th Judicial Circuit Court.

Section 4 – Broward County Municipalities

This section provides contact information for the 31 communities comprising Broward County.

The Board of County Commissioners hopes this resource will increase your awareness of the many facets of County Government. Every resident is encouraged to become familiar with the services offered and avail themselves of those services as appropriate. For additional information about Broward County agencies and the service they provide, contact:

Broward County Governmental Center

115 S. Andrews Ave.
Fort Lauderdale, FL 33301

Broward County Call Center: **311 (954-831-4000)**

Board of County Commissioners: **954-357-7000**

Broward.org

An equal opportunity employer and provider of services.

This publication can be made available in large print or Braille by request.

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Broward County Government - Section 1

Broward County Commission

Commission Offices

Broward.org/Commission
[facebook.com/BrowardInfo](https://www.facebook.com/BrowardInfo)
twitter.com/BrowardInfo

Governmental Center
115 S. Andrews Ave., Room 421
Fort Lauderdale, FL 33301
954-357-7000

The Broward County Charter provides for a separation between the legislative and administrative functions of government. The County Commission is the legislative and policy-making branch. Nine Commissioners are elected by district in partisan elections. On the third Tuesday of each November, the Commission elects a Mayor and Vice Mayor for one-year terms. The Mayor is presiding officer and the County's official representative. The Commission appoints the County Administrator, County Attorney, County Auditor and numerous advisory and regulatory boards.

The County Commission meets in formal sessions on Tuesdays, as scheduled, at 10AM in Room 422 of the Broward County Governmental Center. Meetings are broadcast on local cable systems and webcast live on Broward.org and social media. A replay of the Commission meeting broadcast and webcast is shown each Friday following a Tuesday meeting, at 5:30PM. A video of the meeting can be viewed on demand by noon Wednesday at Broward.org/Commission/Meetings. Visit the same website for links to the Commission calendar, current and previous agendas, and the list of cable systems providing live and rebroadcast coverage.

Comcast Cable – Channel 12 - Coconut Creek, Cooper City, Dania Beach, Davie, Deerfield Beach, Fort Lauderdale, Lauderdale, Hallandale Beach, Hillsboro Beach, Lauderdale-By-The-Sea, Lauderdale Lakes, Lazy Lake, Lighthouse Point, Margate, North Lauderdale, Oakland Park, Parkland, Plantation, Pompano Beach, Sea Ranch Lakes, Southwest Ranches, Sunrise, Tamarac, Wilton Manors and central and northern Broward Municipal Services District areas

Comcast Cable – Channel 77 - Hollywood, portions of Miramar and Pembroke Pines, Pembroke Park and West Park

Advanced Communications – Channel 64 - Coral Springs and Channel 25 – portion of Weston

Atlantic Broadband – Channel 77 - Broward County TV – 24/7 programming

AT&T U-verse – Channel 99 - Broward County TV

The Commission also meets frequently in workshops. Advance notice of meetings is posted in government buildings and on Broward.org.

 **Due to COVID-19, members of the public are encouraged to view Commission Meetings virtually. Members of the community who wish to speak on an item can do so remotely. The remote participation option requires access to the internet, a working email address and a telephone. Speakers must register by 9:30AM on the day of the meeting. For details, visit RegisterToSpeak.Broward.org.**

County Administrator: Bertha Henry

Broward.org/Administrator

Governmental Center
115 S. Andrews Ave., Room 409
Fort Lauderdale, FL 33301
954-357-7362

The County Administrator is the chief executive officer of Broward County Government, and directs the functions of County Government under the auspices of the Board of County Commissioners.

County Attorney: Andrew J. Meyers

Broward.org/Legal

Governmental Center
115 S. Andrews Ave., Room 423
Fort Lauderdale, FL 33301
954-357-7600

The County Attorney and a staff of Assistant County Attorneys represent the County Commission, the County Administrator, Port Everglades, Fort Lauderdale-Hollywood International Airport, North Perry Airport and all other County agencies in legal matters. As legal advisers, attorneys represent the County in contract negotiations and in state and federal litigation. Attorneys serve as advocates for County interests before the State Legislature, Cabinet and Federal authorities.

County Auditor: Robert "Bob" Melton

Broward.org/Auditor

Governmental Center
115 S. Andrews Ave., Room 520
Fort Lauderdale, FL 33301
954-357-7590

The County Auditor is responsible for conducting financial, compliance, and performance audits, and providing County Commissioners with oral or written reports on the procedures, internal controls, and business and procurement practices of government. As advisor on County business matters, the County Auditor reviews all transactions submitted to County Commissioners for approval.

County Commission Services - Section 2

Accounting

Accounting Division

Broward.org/Accounting

Email: accounting@broward.org

Email: accountspayable@broward.org

Governmental Center

115 S. Andrews Ave., Room 203

Fort Lauderdale, FL 33301

954-357-7193

Open Monday through Friday, 8AM to 5PM

Accounts Payable is responsible for paying suppliers for goods and services that support the operational needs of the County. Payments are made through credit cards, checks or Electronic Funds Transfer (EFT) in order to meet the County's obligations to its business partners and to comply with statutory requirements. This division also prepares required federal tax filings and reimburses employees for travel and other business related reimbursements.

AIDS/HIV Support Services

See **Health Care**

Airports

Broward County Aviation Department

fl.net

The Aviation Department is a self-supporting department of the Broward County Board of County Commissioners. It does not rely on local tax dollars for operations and capital improvements. The airport is located in Greater Fort Lauderdale in the heart of Florida's Gold Coast. In 2019, the airport served 36.7M passengers with more than 380 departures a day and offered nonstop service to 84 U.S. cities and global connectivity to more than 66 international destinations in 33 countries. The Aviation Department also operates North Perry, a general aviation airport for private and charter aircraft operators.

 **Individuals visiting, traveling through or working in public areas of the airport's terminals and the Rental Car Center are required by law to wear an appropriate face covering or mask. This includes security checkpoints and onboard passenger aircraft. This law is subject to change. Enhanced sanitization efforts, with deep cleaning equipment and fogging systems, are in place, along with hand sanitizer units available throughout the airport.**

Administration

320 Terminal Dr., Suite 200, Fort Lauderdale, FL 33315

954-359-6100 (General Information)

954-359-6183 (FAX)

954-364-4043 (Hearing Impaired/TTY)

866-822-7910 (Noise Hotline)

Fort Lauderdale-Hollywood International Airport (FLL)

100 Terminal Drive, Fort Lauderdale, FL 33315

954-359-6100 (General Information)

954-359-2247 (Lost & Found)

954-359-1217 (Airport Badging Office)

[facebook.com/](https://www.facebook.com/FLL)

[FortLauderdaleHollywoodInternationalAirport](https://www.FortLauderdaleHollywoodInternationalAirport.com)

twitter.com/FLLFlyer

Email: ContactFLL@broward.org

North Perry Airport

101 SW 77 Way, Pembroke Pines, FL 33023

954-359-1016 (Main Office)

northperryairport.net

Email: HWO@broward.org

Air Quality

See **Environment**

Alcohol and Substance Use Disorder

Human Services Department,

Broward Addiction Recovery Center (BARC)

Broward.org/AddictionRecovery

Email: barc@broward.org

325 SW 28th St.

Fort Lauderdale, FL 33315

954-357-4880 (General Information)

954-357-6181 (Hearing Impaired/TTY)

954-357-4851 (Referrals and Appointments)

Open 7 days a week, 24 hours a day

Broward Addiction Recovery Center (BARC) offers a comprehensive range of services for persons over the age of 18 affected by substance use and/or co-occurring disorders. Treatment is provided for substance use disorder and co-occurring disorders such as depression, anxiety, trauma, and other mental health concerns which may contribute to an individual's substance dependence. Levels of care include:

- Substance Use Disorder Assessments
- Detoxification
- Residential
- Outpatient Services
- Medication Assisted Treatment

BARC services are offered on a sliding fee schedule for those individuals that qualify, along with accepting certain insurance policies.

Medication Assisted Treatment

BARC Intensive Outpatient Treatment

954-357-5080

County Commission Services - Section 2

Americans with Disabilities Act (ADA)

Professional Standards

Email: profstandards@broward.org

Governmental Center

115 S. Andrews Ave., Room 427

Fort Lauderdale, FL 33301

954-357-6500

954-357-6181 (Hearing Impaired/TTY)

Professional Standards coordinates Broward County's efforts to implement and comply with the American with Disabilities Act (ADA) including the investigation of any complaint alleging disability-based discrimination in County employment or lack of equal accessibility to County services, programs or facilities. Broward County has adopted grievance procedures providing for prompt and equitable resolution of complaints regarding discrimination or lack of accessibility.

Animals

Animal Care and Adoption Division

Broward.org/Animal

[facebook.com/broward.pets](https://www.facebook.com/broward.pets)

Email: animalcare@broward.org

General Information

954-359-1313

Broward County Adoption Center

2400 SW 42nd St.

Fort Lauderdale, FL 33312

The Animal Care and Adoption Division provides shelter and second chances for dogs and cats in need. A team of Animal Care specialists help protect public safety by enforcing the County's animal ordinances, picking up stray animals and rescuing animals in distress.

Through Animal Care, residents can adopt a pet, volunteer or foster. Residents may also look for their lost pet, or surrender their dog or cat. The Adoption Center is currently undergoing construction and is closed to general public access until further notice. Virtual and appointment-only services are available as follows:

- **Adoptions:** View adoptable pets at Broward.org/Animal/Adoptions. Complete a dog or cat adoption application and submit it to ACADAdoptions@broward.org. You will be contacted to make an appointment to view the dog or cat and finalize the adoption.

- **Pet License Tag:** Pet license tags can be purchased online at Broward.org/Animal/TagsandShots or obtained tag from local veterinary offices that sell the County tags. Pet license tags are required by law for all dogs and cats residing in the County.

- **Surrenders, Lost/Stray>Returns:** By appointment only, call 954-357-9758 or admissions@broward.org or call Field Services team for stray pet pick-up at 954-359-1313, Option 2.

- **Fostering:** Residents wishing to foster a pet, should complete a foster application online at Broward.org/Animal/ProgramServices and e-mail to foster@broward.org. Foster pet checkups are by appointment only and can be scheduled online or by calling 954-359-1315.

- **Volunteering:** For information about volunteer opportunities, email animalcarevolunteer@broward.org.

 In accordance with CDC guidelines, all visitors with an appointment to the Adoption Center will be required to wear a face mask and practice social distancing.

Arts

Cultural Division

Broward.org/Arts

twitter.com/BrowardArts

[facebook.com/BrowardArts](https://www.facebook.com/BrowardArts)

[instagram.com/BrowardArts](https://www.instagram.com/BrowardArts)

Email: culturaldiv@broward.org

Main Library

100 S. Andrews Ave., 6th Floor

Fort Lauderdale, FL 33301-1829

954-357-7457 (General Information)

The mission of the Cultural Division is to (1) enhance the community's cultural environment through development of the arts in Broward County; (2) act as a liaison between the County and other governmental agencies on cultural matters; (3) act as a liaison with art and culture groups; (4) make recommendations for legislation to the Broward County Board of County Commissioners; (5) promote a diverse and inclusive cultural environment in the community; and (6) commission and purchase works of high quality public art for County facilities.

Services provided by the Cultural Division include public information; grants to not-for-profit cultural

County Commission Services - Section 2

organizations and artists; Public Art & Design Program for County facilities; marketing of cultural events; distributing a monthly e-newsletter, providing arts education and community engagement programs, leading arts advocacy initiatives; and workshops for cultural organizations, arts leaders, and individual artists.

Broward.org/Arts provides the public with easily accessible information and services, including:

- Online virtual tours of more than 200 works in the Public Art & Design Program
- Information on division grant programs, including application access for artists and arts organizations
- Online workshops, trainings and other educational opportunities
- Calls to artists for public art initiatives
- County-funded arts events on **ArtsCalendar.com**

The Cultural Division also manages **ArtsCalendar.com** which offers a multidisciplinary database of South Florida arts and cultural events and opportunities, as well as articles by local writers.

Auto Tags

See **Motor Vehicle, Mobile Home, Parking Permit and Vessel Registration**

Boards, Authorities and Agencies

Intergovernmental Affairs/Boards Section (IABS)

Broward.org/Intergovernmental

Email: boards@broward.org

Main Library

100 S. Andrews Ave., 8th Floor

Fort Lauderdale, FL 33301

954-357-7575

The Broward County Board of County Commissioners encourages public participation in County government by appointing individuals to serve on advisory boards, community agencies, authorities, and task forces (boards). Broward County Commissioners are also appointed to serve as members on some of these boards.

More than 1,000 Broward citizens serve on boards ranging from the Advisory Board for Individuals with Disabilities to the Water Resources Task Force. IABS administers the appointment process by generating agenda items and updates stakeholders on new policies and procedures to operate boards.

For a list of board vacancies, visit **Broward.org/Intergovernmental** and select Board Vacancies. If you find one on which you want to serve, complete the application found on that page.

Boat Registration

See **Motor Vehicle, Mobile Home, Parking Permit and Vessel Registration**

Broward Municipal Services District

Planning and Development Management

Broward.org/MunicipalServicesDistrict

twitter.com/askbmsd

facebook.com/BrowardMunicipalServicesDistrict

Email: askbmsd@broward.org

Governmental Center

115 S. Andrews Ave., Room 329K

Fort Lauderdale, FL 33301

954-357-7794

The Broward County Municipal Services District (formerly known as Unincorporated Broward) is comprised of seven neighborhoods located primarily in the central Broward County area, that are not included within any municipality. Broward County provides municipal-type services to these areas, including garbage collection, neighborhood parks and recreation programs, building and zoning enforcement activities and lot clearing. Taxpayers residing in Broward Municipal Services District areas are charged for these municipal-type services on their tax bills. For garbage collection, see **Solid Waste Collection & Disposal and Recycling**.

Building Permits

See **Permits and Licenses**

Bus Service

See **Transportation**

Call Center

See **Information**

Broward County Call Center

311 or 954-831-4000

TTY for the hearing impaired

954-831-3940

Broward.org/CallCenter

County Commission Services - Section 2

Children's Services

**Human Services Department,
Community Partnerships Division
Children's Services Administration Section
Broward.org/HumanServices
Broward.org/Children
Email: communitypartnerships@broward.org**
Governmental Center Annex
115 S. Andrews Ave., Room A360
Fort Lauderdale, FL 33301
954-357-6202

Children's Services Administration Section is responsible for the administration of federal, state and County funds awarded to public and private nonprofit organizations and dedicated to improve the quality of life for Broward County children and families. This section also works in collaboration with other major children's service funders in Broward County to strategically plan and develop comprehensive, unduplicated services within a System of Care that empower children, adolescents and their families.

Types of contracted services:

- Supportive Employment
- Behavioral Health
- Special Needs
- Mental Health Counseling and Case Management
- Independent Living
- Substance Use
- Child Care
- Respite Care Services
- Advocacy Services

Civil Rights

See **Human Rights**

Code Enforcement

See **Permits and Licenses**

Community Development

See **Housing**

Cone of Silence Violations

See **Purchasing**

Consumer Protection

See **Permits and Licenses**

Convention Center

Broward County Convention Center
ftlauderdalecc.com
[facebook.com/gflcc](https://www.facebook.com/gflcc)
[instagram.com/gflcc](https://www.instagram.com/gflcc)
twitter.com/gflcc
[linkedin.com/company/gftlcc/](https://www.linkedin.com/company/gftlcc/)
1950 Eisenhower Blvd.
Fort Lauderdale, FL 33316
954-765-5900

The Greater Fort Lauderdale/Broward County Convention Center, located just south of 17th Street at the northern end of Port Everglades, is owned by Broward County. The Convention Center is the site for conventions, trade shows, consumer shows and various special events.

A \$1 billion expansion is underway. Phase one opens October 2021 with 350,000 sq.ft. of contiguous exhibit space. Full completion is projected for 2024. This sensational venue will be even bigger and better with a total of 1.2 million sq.ft. of meeting space, including a new 65,000 sq.ft. waterfront ballroom, a new expansive waterfront plaza, new dining concepts, enhanced water taxi access and an upscale headquarters hotel.

Coroner

See **Medical Examiner**

Disabilities

See **Americans with Disabilities Act**

Discrimination

See **Equal Opportunity**

Economic Development

**Office of Economic and Small Business
Development**
Broward.org/EconDev
twitter.com/BCOESBD
[facebook.com/BrowardCountyOESBD](https://www.facebook.com/BrowardCountyOESBD)
YouTube Channel: Broward County OESBD
Email: econdevinfo@broward.org
Governmental Center Annex
115 S. Andrews Ave., Room A680
Fort Lauderdale, FL 33301
954-357-6400

The mission of this office is to enhance Broward County's economy and contribute to an improved

County Commission Services - Section 2

quality of life for all residents. Areas of focus include value-added job creation, business expansion and retention, small business growth, business development, international trade development, export readiness and entrepreneurial training and development. Services are delivered by the agency and through partnerships with state, local and private sector organizations. The office promotes equal access to Broward County procurement opportunities for small business enterprises in local and federal small business programs, and helps position small businesses and aspiring entrepreneurs to take advantage of opportunities, and grow their businesses beyond Broward.

Elderly

Elderly and Veterans Services Division

Broward.org/ElderlyandVeterans

Email: elderlyandveterans@broward.org

954-357-6622

Broward County's Official Centralized Elder Helpline and Intake is:

Agging and Disability Resource Center (ADRC)

adrcbroward.org

5300 Hiatus Road

Sunrise, FL 33351

954-745-9779

The Elderly and Veterans Services Division, utilizing a holistic service delivery approach, empowers elders, veterans of all ages and their families/caregivers to improve their quality of life through supports that promote self-sufficiency and aging in place.

 **Public protective measures will be taken for in-home visits.**

Customer Relations and Senior Services

Provides assistance, intake, information and referrals to elder veterans and their families/caregivers.

Community Care for the Elderly

Provides a service continuum to functionally impaired adults 60 years of age and older, who are at risk of premature nursing home placement.

Behavioral Health Section

Provides assistance to adults 60 years of age and older, who have psychiatric disabilities and/or substance abuse disorders.

Veterans Services Section (See Veterans)

Emergencies

Regional Emergency Services & Communications

The Office of Regional Emergency Services and Communications manages Broward County's mission critical public safety communications infrastructure, the regional consolidated E-911 program and maintains readiness of the Broward Emergency Operations Center (EOC).

 **We help make Broward safer, stronger and more resilient, no matter the threat.**

Emergency Management

Broward.org/BrowardEMD

[facebook.com/BrowardEMD](https://www.facebook.com/BrowardEMD)

twitter.com/ReadyBroward

Emergency Operations Center (EOC)

201 NW 84th Ave., Plantation, FL 33324

954-831-3900 General Information

This division provides 24x7 monitoring of potential large-scale emergencies for Broward County. For 'no-notice' events that expand beyond the capabilities of local jurisdictions, the division will stand up the Broward County Emergency Operations Center (EOC) to provide support, coordination and leadership, and enable the affected municipality to quickly and effectively stabilize the event and return to normal operations. Additional duties include administration and coordination of the County's emergency management programs, including development of response plans, implementation of emergency operations and preparation through training and education.

Communications and Technology Division

twitter.com/911Broward

Email: CommunicationsTechnology@broward.org

Governmental Center

115 S. Andrews Ave., Room 325

Fort Lauderdale, FL 33301

954-357-8570

This division works to support positive emergency incident outcomes for 911 callers and provides mission critical public safety communications for law enforcement and fire/emergency medical agencies of the County by overseeing the County's Regional Consolidated Dispatch program and the engineering, implementation and strategic direction of the County public safety communications infrastructure. Responsibilities include ensuring that mission critical public safety applications, E-911 phone systems, Public Safety and local government Radio Communications and Mobile Broadband Systems best meet the requirements of Broward County's first responders.

County Commission Services - Section 2

Employment

Human Resources Division

Broward.org/Careers

Broward.org/HumanResources

Broward.org/Benefits

twitter.com/BrowardCareers

linkedin.com/company/Broward-County-Government

facebook.com/BrowardCountyCareers

Email: careers@broward.org

Governmental Center

115 S. Andrews Ave., Room 508

Fort Lauderdale, FL 33301

954-357-6001 (General Information)

954-357-JOBS (24-Hour Job Information Hotline)

954-357-5790 (TDD)

Staffing Services

Email: staffing@broward.org

115 S. Andrews Ave., Room 508

Fort Lauderdale, FL 33301

954-357-6444 (Monday - Friday, 8:30AM to 5PM)

Broward County employs more than 6,000 people in a variety of careers in approximately 60 agencies.

Environment

Environmental Protection and Growth Management Department

Broward.org/EnvironmentandGrowth

Email: EPGMDCitizenInquires@broward.org

Governmental Center

115 S. Andrews Ave., Room 329A-B

Fort Lauderdale, FL 33301

General Information	954-357-6612
24-Hour Hotline: Environmental Complaints and Emergency Response	311 or 954-831-4000

The mission of the department is to safeguard lives, natural resources and property of residents and visitors by providing for natural resource planning, management and protection, planning for appropriate land use patterns and housing mix, establishing an incident command system and emergency operations plans, enforcing environmental, development and construction regulations and providing for consumer protection. The department has 7 divisions:

- Animal Care and Adoption (see **Animals**)
- Environmental & Consumer Protection
- Housing Finance and Community Development (see **Housing**)

- Environmental Planning and Community Resilience
- Planning and Development Management
- Environmental Engineering & Permitting
- Building Code Services (See **Permits and Licenses**)

Environmental and Consumer Protection

Broward.org/Consumer

Email: ECP@broward.org

consumer@broward.org

childcarelicensing@broward.org

facebook.com/browardcountyenvironment

twitter.com/BrowardECPD

Governmental Center West

1 N. University Dr., Suite 203

Plantation, FL 33324

General Information	954-519-1260
Consumer Protection	954-765-1700
Child Care Licensing and Enforcement	954-357-4800

The Environmental and Consumer Protection Division is the advocate for the public providing information on child care licensing, environmental issues, auto repair, hazardous materials, movers, taxicabs, illegal towing, vehicles for hire and medical transport services.

Regulating Broward County businesses to:

- Ensure a fair, safe and competitive marketplace.
- Protect the environment and our water source.
- Sustain and improve the quality of child care.

Environmental Licensing and Compliance

Verification – protects the environment by regulating businesses with hazardous materials and/or storage tanks, through licensing, inspection and compliance verification programs. Additionally, provides environmental protection of the Broward County Biscayne aquifer, regulates businesses that store, handle, use or generate hazardous materials and/or waste within the wellfield protection areas of Broward County's supply wells.

Consumer Protection – issues licenses and permits for several industries in Broward County. County regulations ensure a fair, safe and competitive marketplace, establishes your rights and responsibilities when conducting business with them and also outlines how to become a licensee.

County Commission Services - Section 2

Child Care Licensing and Enforcement – regulates, enforces and improves the quality of child care in Broward County. Responsible for the state-mandated licensing and monitoring of all child care facilities and family child care homes in Broward County, including the inspection of school readiness facilities and investigation of all child care licensing complaints. Providers are monitored for compliance with health and safety standards. Also registers religious and non-public schools offering child care service.

Enforcement Administration – empowered by various County ordinances and state statutes to address regulatory violations of the various codes and to compel compliance. Resolves violations, tracks and takes action to collect penalties, negotiate settlement agreements and restitution, and handles matters that require quasi-judicial administrative or judicial hearings.

Environmental Engineering and Permitting
Broward.org/Environment
[facebook.com/BrowardCountyEnvironment](https://www.facebook.com/BrowardCountyEnvironment)
[youtube.com/BrowardEnvironment](https://www.youtube.com/BrowardEnvironment)
Email: EPGMDCitizenInquires@broward.org

Governmental Center West
 1 N. University Drive, Mailbox 201
 Plantation, FL 33324

General Information	954-519-1483
Air Permitting/Compliance Section	954-519-1483
Air Quality Index (Recording)	954-519-1280
Ambient Air Monitoring Section	954-519-1476
Aquatic and Wetland Resources	954-519-1454
Asbestos	954-519-0340
Cooling Towers	954-519-1490
Dewatering	954-519-1237
Domestic Wastewater	954-519-1234
Environmental Assessment and Remediation	954-519-1478
Environmental Complaints	954-519-1499
FEMA Flood Maps	954-519-1206

Non Domestic Wastewater	954-519-1490
National Pollutant Discharge Elimination System	954-519-1490
Outreach, Planning and Mobile Source Section	954-519-1483
Solid Waste Management	954-519-1443
Surface Water Management	954-519-0318
Tree Removal	954-519-1224
Waste Transporters	954-519-1245

The Environmental Engineering and Permitting Division protects public health, safety, and welfare by administering and enforcing rules, policies and ordinances affecting air, water, aquatic, wetland and tree resources of Broward County and restoration of the environment.

Environmental Planning and Community Resilience

Broward.org/NaturalResources
twitter.com/BrowardEnv
[facebook.com/BrowardCountyEnvironment](https://www.facebook.com/BrowardCountyEnvironment)
Email: EPGMDCitizenInquires@broward.org

Governmental Center
 115 S. Andrews Ave., Room 329-H
 Fort Lauderdale, FL 33301

General Information	954-519-1270
Beach Erosion	954-519-0316
Energy and Climate	954-519-1295
Environmental Monitoring	954-519-1240
Land Stewardship	954-519-1297
Marine Resources	954-519-1207
NatureScape Broward	954-519-0317
Property Assessed Clean Energy (PACE)	954-519-1297
Water Conservation	954-519-1222
Water Policy	954-519-0356

County Commission Services - Section 2

The Environmental Planning and Community Resilience Division supports community resilience efforts, and works to protect, restore, and enhance the quality, abundance and diversity of the County's natural resources through coordinated management efforts, including research, planning, monitoring, project implementation, and outreach activities.

Energy and Sustainability Program – coordinates implementation of Broward County's Climate Change Action Plan, coordinates county-wide sustainability initiatives, organizes greenhouse gas reduction efforts and tracking, supports climate-related land use policy development and comprehensive planning and provides oversight of the Property Assess Clean Energy Program.

Environmental Monitoring Program – designs and conducts scientific surveys and investigations; supports agency efforts in resource protection and environmental compliance; serves as a County-wide environmental laboratory resource; and provides technical and scientific support for other governmental and private sector entities. The lab is National Environmental Laboratory Accreditation (Certified (NELAC) which ensures that the highest standards of environmental sample analyses are met.

Land Stewardship Section – administers the land stewardship program designed to provide funding support for the ecological restoration, capital improvement and compliance monitoring of natural lands in Broward County.

Beach and Marine Resources Section – administers programs which provide for beach erosion evaluation and prevention, artificial reef development and monitoring, coral reef management, endangered and threatened sea turtle conservation, marine habitat damage evaluation and restoration and manatee protection.

Water Resource Policy and Planning Section – participates in policy development to optimize the beneficial uses of Broward County's water resources through review and oversight of regional planning efforts and assessments; and administers the Water Matters, Conservation Pays, NatureScape Broward and NatureScape Irrigation Service Programs focused on county-wide water conservation and water quality protection efforts.

Planning and Development Management

Broward.org/Planning
Broward.org/BrowardNext
Email: PDMDinfo@broward.org

Governmental Center West
1 University Dr., Box 102A
Plantation, FL 33324

General Information	954-357-6634
Code Compliance and Code Enforcement	311
Development & Environmental Review	954-357-6666
Zoning	954-357-9785

The Planning and Development Management Division promotes effective and efficient uses of urban and environmental resources through local and regional planning. This division prepares and maintains the state-mandated Comprehensive Plan; implements the Broward County Land Development Code; manages the concurrency/impact fees program; provides demographic research and population forecasting model services; serves as the Local Planning Agency; provides geographic information system (GIS) services; provides zoning and code enforcement services for the Broward Municipal Services District areas; and supports the Central County Community Advisory Board.

Equal Opportunity

Professional Standards

Email: profstandards@broward.org
Broward.org/ProfessionalStandards

Governmental Center
115 S. Andrews Ave., Room 426/427
Fort Lauderdale, FL 33301

954-357-6500 (Main)

954-357-6181 (Hearing Impaired/TTY)

This section investigates complaints of alleged discrimination filed by employees or applicants to Broward County on the basis of race, color, religion, sex, national origin, age, disability and retaliation, sexual orientation, marital status, gender identity or expression and political affiliation. In addition, it is responsible for monitoring the County's affirmative action and equal employment opportunity efforts. Discrimination issues from the general public are handled by the Human Rights Section. Internal discrimination complaints from Broward County applicants and employees are handled by Professional Standards.

County Commission Services - Section 2

Family Services

Family Success Administration Division

Administrative Offices

Broward.org/FamilySuccess

Email: familysuccess@broward.org

Edgar P. Mills Multi Purpose Center

900 NW 31 Ave., Suite 3000

Fort Lauderdale, FL 33311

954-357-6367

800-955-8770 (Hearing Impaired/TTY)

The Family Success Administration Division provides one-stop entry to comprehensive human services in partnership with community-based providers in Broward County, assisting individuals and families to achieve and maintain health, safety and economic stability. The division strives to assist those at risk of losing their homes due to foreclosure or eviction, unable to pay for food, utilities, in need of job training and employability skills and budgeting skills. Family Success Centers provide:

- Integrated intake, assessment and case management
- Information and referrals
- Financial coaching

Family Success Center (North)

Annie L. Weaver Health Care Center

2011 NW 3rd Ave.

Pompano Beach, FL 33060

954-357-5340

Family Success Center (Central)

Edgar P. Mills Multi Purpose Center

900 NW 31st Ave., Suite 3000

Fort Lauderdale, FL 33311

954-357-5001

800-955-8770 (Hearing Impaired/TTY)

Family Success Center (Northwest)

10077 NW 29th St.

Coral Springs, FL 33065

954-357-5000

800-955-8770 (Hearing Impaired/TTY)

Family Success Center (South)

4733 SW 18th St.

West Park, FL 33023

954-357-5650

800-955-8770 (Hearing Impaired/TTY)

Community Action Agency

Community Services Block Grant

Low Income Housing Energy

Assistance Program

Edgar P. Mills Multi Purpose Center

900 NW 31st Ave., Suite 3100

Fort Lauderdale, FL 33311

954-357-5025

The Community Services Block Grant funded Self-Sufficiency Case Management Program provides employment, tuition and education assistance through the Community Services Block Grant and energy assistance through the Low Income Home Energy Assistance Program.

Housing Options Programs

Edgar P. Mills Multi Purpose Center

900 NW 31st Ave., Suite 1000

Fort Lauderdale, FL 33311

954-357-5099

Families or individuals who are Broward County residents and are experiencing homelessness or at risk of becoming homeless may receive the following services through comprehensive care planning.

- Temporary Rental Subsidies
- Intensive Case Management
- Placement and Referral Services
- Family Reunification

Financial Capability Program

Edgar P. Mills Multi Purpose Center

900 NW 31st Ave., Suite 3000

Fort Lauderdale, FL 33311

954-357-6367

This program integrates financial capability into existing services by providing a financial coaching at each of the centers. Coaches work one-on-one with residents to:

- Develop individualized financial goals
- Understand secure banking options
- Design a financial plan to build options
- Foster good financial management practices
- Establish or improve credit
- Develop a sustainable budget
- Build financial confidence

County Commission Services - Section 2

Film and Entertainment

Greater Fort Lauderdale Convention & Visitors Bureau

sunny.org/film

Email: film@broward.org

101 NE 3rd Ave., Suite 100

Fort Lauderdale, FL 33301

954-767-2467

The Greater Fort Lauderdale Convention & Visitors Bureau provides professional assistance to production companies who are interested in, or have chosen, Greater Fort Lauderdale/Broward County for a project.

Garbage Disposal

See **Solid Waste Collection & Disposal**

Health Care Services

Human Services Department, Community Partnerships Division

Health Care Services Section

Broward.org/HumanServices

Broward.org/HealthCare

[facebook.com/GetCareBroward](https://www.facebook.com/GetCareBroward)

twitter.com/GetCareBroward

Emails: communitypartnerships@broward.org

ryanwhiteparta@broward.org

Governmental Center Annex

115 S. Andrews Ave., A330

Fort Lauderdale, FL 33301

954-357-5390

954-357-9797 (Ryan White Part A)

Health Care Services Section is responsible for the administration of funds awarded to public and private nonprofit organizations and dedicated to providing high quality, consumer friendly, and cost-effective services to individuals with health care, behavioral health, mental health and special needs care in Broward County.

Types of contracted services:

- Primary Health Care Services
- Maternal Health Services
- Special Population Services
- Environmental Health/Communicable Disease Control Services (Health Department)
- Crisis Stabilization Services
- Mobile Crisis Mental Health Services
- Community Mental Health Services
- Prescription Discount Care Program, offered through National Association of Counties (NACo) which provides discounts over the retail price of prescriptions at participating pharmacies

Ryan White Part A Program receives federal funds from the U.S. Department of Health and Human Services, Health Resources and Services Administration and HIV/AIDS Bureau. The purpose of the funding is to provide a comprehensive system of HIV primary medical care, support services and medications for low-income people living with HIV who are uninsured and underserved. This section is responsible for the administration of funds awarded to public and private nonprofit organizations to provide services to eligible individuals. This section also works collaboratively with other funders and service providers to support a comprehensive system of care in Broward County.

Types of Ryan White contracted services:

- Outpatient Ambulatory Health Services
- Oral Health Services
- Case Management Services (Medical and Non-Medical)
- AIDS Pharmacy Assistance
- Mental Health Services
- Outpatient Substance Abuse Services
- Medical Nutritional Services
- Legal Services
- Food Bank/Voucher Services
- Medical Transportation
- Health Insurance Premium & Cost Sharing (HICP)

Health Insurance Portability and Accountability Act (HIPAA)

Professional Standards

Email: profstandards@broward.org

Governmental Center

115 S. Andrews Ave., Room 427

Fort Lauderdale, FL 33301

954-357-6500

This office provides guidance and technical assistance in the identification, implementation and maintenance of the County's privacy policies and procedures, in addition to oversight of the Health Insurance Portability and Accountability Act (HIPAA) compliance training.

History

Broward County Historic Preservation Board

Broward.org/History

Email: hpb@broward.org

Governmental Center

115 South Andrews, Room 329K

Fort Lauderdale, FL 33301

954-357-6634

County Commission Services - Section 2

The Broward County Historic Preservation Board designates or recommends for designation historic landmarks and districts, and then reviews applications to alter, add on to, demolish or move a landmark or properties within a historic district. The U.S. Department of the Interior and the Florida Department of State's Division of Historical Resources designated Broward County's Historic Preservation program as a Certified Local Government (CLG).

HIV/AIDS Support Services

See **Health Care Services**

Homeless Services

**Human Services Department,
Community Partnerships Division
Homeless Initiative Partnership Section**

Broward.org/HumanServices

Broward.org/Homeless

Broward.org/EndHomelessness

twitter.com/BrowardHIP

Email: homelessinitiativepartnership@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A370

Fort Lauderdale, FL 33301

954-357-6101

954-563-HELP (4357) (Homeless Helpline)

Homeless Initiative Partnership Section oversees the planning and coordination of services for individuals experiencing homelessness in Broward County. To maintain a countywide continuum of care, this section is also the collaborative applicant for federal and state funds.

Types of contracted services:

- Prevention
- Outreach
- Emergency shelter
- Transitional housing
- Permanent and affordable housing

Types of contracted supportive services:

- Case management
- Mental health
- Health and substance abuse services
- Life skills training
- Employment training
- Housing placement

Homeless Initiative Partnership Section serves as the coordinator for the Homeless Continuum of Care Advisory Board, which serves in an advisory capacity to the Broward County Board of County Commissioners.

They make recommendations to the Commission for the establishment and implementation of joint local homeless assistance services between the Homeless Initiative Partnership Section programs, municipalities and private entities within Broward County.

The Broward County **Call Center (954-563-HELP)** is responsible for the Homeless Helpline and serves as an access point to the Homeless Continuum of Care in Broward County.

Housing

Housing Finance & Community Redevelopment

Broward.org/Housing

Email: EPGMDCitizenInquires@broward.org

110 NE Third St., Suite 300

Fort Lauderdale, FL 33301

Information	954-357-4900
Housing Finance Authority	954-357-4900

The Housing Finance and Community Redevelopment Division provides a variety of affordable housing options for home owners, potential buyers and housing developers. Assistance may be available for purchase assistance and/or for rehabilitation of single family homes for eligible households. In addition, gap financing may be available for developers. Homes must be located in Broward County. The division also administers contracts with cities and developers for implementation of various housing and community development programs funded by the federal government, state of Florida and/or Broward County.

Federally Funded Housing Authorities in Broward County	
Broward County Housing Authority	954-739-1114
Dania Beach Housing Authority	954-920-9662
Deerfield Beach Housing Authority	954-428-0678
Fort Lauderdale Housing Authority	954-689-7189
Hollywood Housing Authority	954-989-4691
Pompano Beach Housing Authority	954-785-7200

County Commission Services - Section 2

Human Rights

Professional Standards

Broward.org/HumanRights

Email: humanrights@broward.org

Governmental Center

115 S. Andrews Ave., Room 427

Fort Lauderdale, FL 33301

954-357-7800 (Complaints and Investigations)

954-357-6181 (Hearing Impaired/TTY)

Professional Standards and Human Rights section protects the rights of all residents of Broward County, ensuring their ability to live, work, and enjoy equal access in an environment free of unlawful discrimination. Human Rights section investigates external complaints of alleged discrimination in employment, housing, and public accommodations filed by members of the public, free of charge. Any member of the public who believes he or she has been discriminated against on the basis of race, color, religion, sex, national origin, age, disability and retaliation, sexual orientation, familial status (housing only), marital status, and political affiliation (pregnancy, and gender identity/expression may file a complaint. Discrimination complaints from Broward County applicants and employees are handled by Professional Standards section.

Have a Tax Question?

Broward's Records, Taxes and Treasury Division

- Collects residential and commercial property taxes, local business taxes, and other taxes
- Makes copies of recorded documents available to members of the public for viewing, purchasing and certifying
- Registers and titles vehicles, mobile homes and vessels, and issues disabled parking permits
- Issues hunting and fishing licenses
- Provides passport application services

For questions, call 3-1-1 or

954-831-4000 or visit

Broward.org/RecordsTaxesTreasury

Human Services

See also **Alcohol and Substance Abuse Services, Community Partnerships, Elderly, Family Services and Veterans**

Human Services Department

Broward.org/HumanServices

Email: humanservices@broward.org

Governmental Center

115 S. Andrews Ave., Suite 303

Fort Lauderdale, FL 33301

954-357-6385

954-468-3592 (Fax)

The department's administrative office oversees both direct service and contracted programs that provide housing assistance, homeless prevention, community stability, health and substance use disorder treatment, all of which support the social safety network. The department also collaborates with other funders, community providers and hospital districts to promote overall community health and well being.

Operation and Administrative Services Section

Governmental Center

115 S. Andrews Ave., Suite 318

Fort Lauderdale, FL 33301

954-357-6385

954-357-5680 (Fax)

The Operation and Administrative Services Section provides support that enables the divisions to focus on delivery of services, including:

- Broward Addiction Recovery Center (BARC)
- Childcare Licensing and Enforcement
- Community Partnerships Division
- Crisis Intervention Support Division
- Elderly and Veterans Services Division
- Equity and Community Investment
- Family Success Administration Division
- Sexual Assault Treatment

Evaluation and Planning Section

954-357-6385

This section conducts human services planning, research, and evaluation; engages community partners in developing human services funding proposals; reviews and evaluates the Human Services Department's services; coordinates the Department's emergency response and planning activities; and provides centralized contract document management for the Human Services Department.

County Commission Services - Section 2

Crisis Intervention & Support Division

Broward.org/CrisisIntervention

624 NW 15th Way
Fort Lauderdale, FL 33311
954-357-6748

Crisis Intervention and Support Division (CISD) consolidates the direct service operations of the Nancy J. Cotterman Center and the Justice Services Section. CISD oversees the operations to ensure a continuum of crisis and intervention services to youth, adults and families and the delivery of services to victims of sexual assault and child abuse, as well as effective programs such as Juvenile Civil Citation, Adult Civil Citation, and Juvenile Predisposition Services.

Nancy J. Cotterman Center

Broward.org/NancyJCottermanCenter

400 NE 4th St.
Fort Lauderdale, FL 33301

General Information	954-357-5775
Direct Service Non-Emergencies	954-357-5778
24-Hour Help Line	954-761-7273
Hearing Impaired/TTY	954-357-5418
Fax	954-357-5779

This child advocacy and sexual violence treatment center provides a safe, non-threatening environment for victims of sexual assault, human trafficking and/or child abuse and their non-offending family members to receive assessment and intervention services. Services include forensic medical examinations, advocacy, crisis intervention, accompaniment, 24-hour helpline, psychological evaluations, therapy and forensic interviews. This is Broward County's only Certified Rape Crisis Center and Accredited Children's Advocacy Center.

Justice Services

Broward.org/JusticeServices

Email: JusticeServices@Broward.org

624 NW 15th Way
Fort Lauderdale, FL 33311
Monday-Friday, 8AM to 5PM
954-357-6748

Justice Services is responsible for planning, coordinating, administering and evaluating comprehensive, community-based, alternative programs to reduce the county's over-reliance on expensive, ineffective arrest and incarceration of youth and adult offenders. Services include:

- Juvenile Civil Citation
- Juvenile Predisposition
- Adult Civil Citation

Equity and Community Investment Section

Email: EquityandCommunityInvestment@

broward.org

954-357-7851

This section works to augment and advance Human Services Division's Dismantling Racism Initiative and centralize and expand the department's community investment efforts. This section seeks to normalize, operationalize, and institutionalize the Dismantling Racism Initiative's multilayered efforts and instill across all Human Services divisions. Additionally, they collaborate with agencies and community partners to align and coordinate racial equity efforts across the County. The section embeds equity in internal and external funding opportunities and in partnership development as it centralizes and coordinates community investment commitments and activities across divisions and the community. These include Human Services division's granting functions, external grant application activities, nonprofit capacity building and technical assistance, community engagement and the department's University Student Practicum Program.

Broward Careers

Connect with us on Social Media

Job opportunities, networking events, and more!

Facebook: *BrowardCountyCareers*

Twitter: *@BrowardCareers*

LinkedIn: *Broward-county-government*

County Commission Services - Section 2

Information

311 Broward

Broward.org/CallCenter

mybroward.broward.org

Email: customerservice@broward.org

311 or 954-831-4000 (General Information)

800-833-BRWD (2793)

954-831-3940 (Hearing Impaired/TTY)

954-563-HELP (4357) (Homeless Helpline)

The Call Center is a multilingual one-stop center for information and assistance with County government services. Customer service representatives assist residents and visitors with information to ensure easy access to County government. The Call Center is open from 8:30AM to 5PM. Monday through Friday. Under emergency conditions, the Call Center is open 24 hours a day, seven days a week.

Residents and businesses can easily report and track service requests to the County using the free MyBroward app, offered on both Android and iOS devices, or accessing the system online through ***MyBroward.Broward.org***. Residents can report issues like potholes, malfunctioning traffic lights and smoking vehicles or request services like mosquito spraying. As soon as the request is sent, the user will be notified that the request has been received and they'll be able to track its progress.

 ***The Call Center is also responsible for the COVID-19 Hotline and Business Complaint line, open Monday through Friday 8AM to 6PM, and Saturday and Sunday 8AM to 12PM. Residents can also report a COVID-19 business violation 24 hours a day, seven days a week at MyBroward.Broward.org.***

Office of Public Communications

Broward.org/PublicInfo

twitter.com/BrowardCounty

twitter.com/ReadyBroward

youtube.com/BrowardCountyGov

facebook.com/BrowardCountyGovernment

Email: publicinfo@broward.org

Governmental Center

115 S. Andrews Ave., Room 506

Fort Lauderdale, FL 33301

954-357-6990

The Office of Public Communications manages communications between Broward County government and residents to raise awareness of County programs and services and their value to the community. This office manages the Broward County

website, ***Broward.org***; distributes news releases and a variety of publications containing news about County events and activities; is responsible for public safety information in an emergency; provides webcast and broadcast services for County government meetings; plans and implements countywide marketing, communications and outreach efforts; serves as a liaison to the media; and manages employee communications.

Intergovernmental Affairs

Intergovernmental Affairs

Broward.org/Intergovernmental

twitter.com/BrowardsII

Email: Intergovernmental@broward.org

Main Library

100 S. Andrews Ave., 8th Floor

Fort Lauderdale, FL 33301

954-357-7575

Intergovernmental Affairs is responsible for developing and coordinating the federal and state legislative programs; fostering relations with municipalities and other government agencies to ensure positive intergovernmental communications; advocating for Broward County's positions on a variety of federal, state and local issues; and managing contract lobbyists.

Libraries

Libraries Division

Broward.org/Library

twitter.com/BrowardLibrary

youtube.com/BrowardCountyLibrary

facebook.com/browardcountylibrary

instagram/BrowardLibrary

Email: Lib-CustomerSvc@broward.org

100 S. Andrews Ave.

Fort Lauderdale, FL 33301

954-357-7444 (Main Number)

954-357-7175 (Volunteers)

Broward County Libraries provide free library service to residents of Broward County through the system's 38 listed physical branch locations and their website. Visit the libraries website for information about resources, programs and how to obtain a Broward County Library eCard.

 ***Libraries also offer walk-up/drive-up curbside service. All locations follow precautionary measures designed to ensure the safety and health of customers and staff.***

County Commission Services - Section 2

African American Research Library & Cultural Center

2650 Sistrunk Blvd.
Fort Lauderdale, FL 33311
954-357-6282

Beach Branch

3250 NE 2nd St.
Pompano Beach, FL 33062
954-357-7830

Broward County Library

751 SW 121st Ave.
Davie, FL 33325
954-357-5437

Carver Ranches Branch

4735 SW 18th St.
West Park, FL 33023
954-357-6245

Century Plaza/Leon Slatin Branch

1856A W. Hillsboro Blvd.
Deerfield Beach, FL 33442
954-357-7740

Dania Beach Paul DeMaio Branch

1 Park Avenue East
Dania Beach, FL 33004
954-357-7073

Davie/Cooper City Branch

4600 SW 82nd Ave.
Davie, FL 33328
954-357-6399

Deerfield Beach Percy White Branch

837 E. Hillsboro Blvd.
Deerfield Beach, FL 33441
954-357-7680

Fort Lauderdale Branch

1300 E. Sunrise Blvd.
Fort Lauderdale, FL 33304
954-357-7890

Foster Park Community Center Micro-Library

609 NW 6th Ave.
Hallandale Beach, FL 33009
954-455-0310

Galt Ocean Mile Reading Center

3403 Galt Ocean Dr.
Fort Lauderdale, FL 33308
954-357-7840

Hallandale Beach Branch

300 S. Federal Highway
Hallandale Beach, FL 33009
954-357-6380

Hollywood Beach Bernice P. Oster Branch Reading Center

1301 S. Ocean Dr.
Hollywood, FL 33019
954-357-4798

Hollywood Branch

2600 Hollywood Blvd.
Hollywood, FL 33020
954-357-7760

Imperial Point Branch

5985 N. Federal Highway
Fort Lauderdale, FL 33308
954-357-6530

Jan Moran Collier City Learning Library

2800 NW 9th Court
Pompano Beach, FL 33069
954-357-7670

Lauderdale Lakes Branch/Educational and Cultural Center

3580 W. Oakland Park Blvd.
Lauderdale Lakes, FL 33311
954-357-8650

Lauderhill Central Park Library

3810 NW 11th Place
Lauderhill, FL 33311
954-357-7833

Lauderhill Towne Centre Library

6399 W. Oakland Park Blvd.
Lauderhill, FL 33313
954-357-6406

Main Library (Includes Library for the Blind and Physically Handicapped)

100 S. Andrews Ave.
Fort Lauderdale, FL 33301
954-357-7444

Margate Catharine Young Branch

5810 Park Dr.
Margate, FL 33063
954-357-7500

Miramar Branch Library & Education Center

2050 Civic Center Place
Miramar, FL 33025
954-357-8090

North Lauderdale Saraniero Branch

6901 Kimberly Blvd.
North Lauderdale, FL 33068
954-357-6660

North Regional/Broward College Library

1100 Coconut Creek Blvd.
Coconut Creek, FL 33066
954-201-2600

Northwest Branch

1580 NW 3rd Ave.
Pompano Beach, FL 33060
954-357-6599

Northwest Regional Library

3151 N. University Dr.
Coral Springs, FL 33065
954-357-7990

**Nova Southeastern University
Alvin Sherman Library, Research and
Information Technology Center**

A joint-use facility between the Broward County
Board of County Commissioners and Nova
Southeastern University
3100 Ray Ferraro Jr. Blvd.
Fort Lauderdale, FL 33314
954-262-5477

**Pembroke Pines/Walter C. Young
Resource Center**

955 NW 129th Ave.
Pembroke Pines, FL 33028
954-357-6750

**Pompano Beach Library
and Cultural Center**

50 W. Atlantic Blvd.
Pompano Beach, FL 33060
954-357-7595

Riverland Branch

2710 W. Davie Blvd.
Fort Lauderdale, FL 33312
954-357-7455

South Regional/Broward College Library

7300 Pines Blvd.
Pembroke Pines, FL 33024
954-201-8825

Southwest Regional Library

16835 Sheridan St.
Pembroke Pines, FL 33331
954-357-6580

Stirling Road Branch

3151 Stirling Rd.
Hollywood, FL 33312
954-357-7550

Sunrise Dan Pearl Branch

10500 W. Oakland Park Blvd.
Sunrise, FL 33351
954-357-7440

Tamarac Branch

8701 W. Commercial Blvd.
Tamarac, FL 33351
954-765-1500

Tyrone Bryant Branch

2230 NW 21st Ave.
Fort Lauderdale, FL 33311
954-357-8210

West Regional Library

8601 W. Broward Blvd.
Plantation, FL 33324
954-765-1560

Weston Branch

4205 Bonaventure Blvd.
Weston, FL 33332
954-357-5420

Libraries Frequently Called Numbers

Access Services	954-357-5757 TTY 357-7528	Dial-A-Story	954-357-7777
Administration	954-357-7397	Florida Center for the Book	954-357-7386
Adult Literacy	954-357-6230	Friends of the Broward County Library	954-357-7771
Bienes Museum of the Modern Book	954-357-7363	Hearing Impaired/TTY - Main Library	954-357-7528
Books-by-Mail	954-357-5757	Renewal Line	954-357-7368
Broward County Library Cybrary	954-357-7485 954-357-8596	Talking Books	954-357-5757

Licenses

See **Permits and Licenses**

Living Wage

Professional Standards/Human Rights Section

Broward.org/HumanRights

Email: humanrights@broward.org

Governmental Center

115 S. Andrews Ave., Room 427

Fort Lauderdale, FL 33301

954-357-6500

Broward County's Living Wage Ordinance requires companies with large service contracts with Broward County to pay a minimum hourly wage plus benefits to their employees. Complaints about a covered company that is not paying employees as mandated should be filed with the Professional Standards and Human Rights Section.

Medical Examiner

Office of Medical Examiner and Trauma Services

Broward.org/MedicalExaminer

Email: Med_Exam_Trauma@broward.org

5301 SW 31st Ave.

Fort Lauderdale, FL 33312

954-357-5200

The Broward County Office of the Medical Examiner and Trauma Services brings expert and independent medical evaluation to the investigation of deaths that are of concern to public health, safety and community welfare. The office investigates cases of persons who die within its District 17 jurisdictional boundaries from criminal violence, by accident, by suicide, suddenly when in apparent good health, when not recently treated by a physician, while incarcerated or in any suspicious or unusual manner. The office also approves the cremation of persons who die within the County or transported to the County for the purpose of cremation after death in another state or country.

Mobility Advancement Program

Mobility Advancement Program (MAP)

Administration

Broward.org/PennyForTransportation

twitter.com/MAPBroward

YouTube Channel: [MAPBroward](https://www.youtube.com/channel/UC...)

Email: pennyfortransportation@broward.org

Governmental Center

115 S. Andrews Ave., Room 406

Fort Lauderdale, FL 33301

954-357-9501

This is a support services agency for the Independent Transportation Surtax Oversight Board Appointing Authority and "One Stop Shop" for information about the 30-Year Mobility Advancement Program, including but not limited to active, planned and completed projects, public engagement efforts, transit program, innovations and mobility planning efforts, financial data and more.

The Mobility Advancement Program brings transparency and accountability to the one percent, 30-Year Transportation Surtax Program funded by the Penny For Transportation which was approved by Broward voters in 2018. The Mobility Advancement Program projects will improve public transit, create more multi-modal options, manage traffic, enhance safety and bring more innovative mobility technologies to the area - all while offering economic development and benefits to residents and local businesses.

Mosquito Control

Highway and Bridge Maintenance Division

Broward.org/Streets

Broward.org/Mosquito

1201 W. Airport Road

Pembroke Pines, FL 33023

954-765-4062

Mosquito Spray Requests

MyBroward.Broward.org

311 or 954-765-4062

In order to ensure public health and safety, the Mosquito Control Section operates a countywide mosquito control program including routine inspections, scheduled aerial and ground spraying and responding to resident service requests for localized mosquito control treatment.

Got Mosquitos?

**Call 3-1-1 to Request Spraying
or visit**

Broward.org/Mosquito

AVOID THE “THREE Cs”



CLOSED SPACES

WITH POOR VENTILATION



CROWDED PLACES

WITH MANY PEOPLE NEARBY



CLOSE-CONTACT SETTINGS

SUCH AS CLOSE-RANGE CONVERSATIONS

Report Violations Anonymously:
MyBroward.Broward.org or Call 311

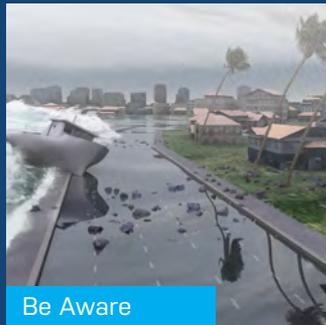


Broward.org/Coronavirus

EMERGENCY PREPAREDNESS DURING THE COVID-19 PANDEMIC

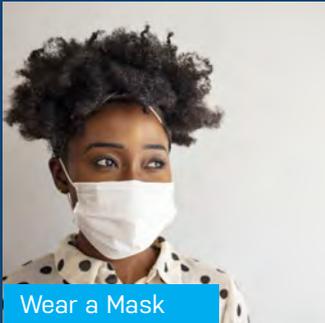


Get Ready



Be Aware

If you go to a shelter:



Wear a Mask



Social Distance

For more information go to
[Broward.org/Hurricane](https://www.broward.org/Hurricane)



Resilient
Be Ready. Stay Safe.



County Commission Services - Section 2

Motor Vehicle, Mobile Home, Parking Permit and Vessel Registration

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: autotags@broward.org

1800 NW 66th Ave., Suite 100

Plantation, FL 33313

954-765-4697 (Customer Information)

954-797-8733

The Records, Taxes and Treasury Division serves as an agent of the Department of Highway Safety and Motor Vehicles for the purpose of issuing state motor vehicle license plates and parking placards, and processes applications for titles on automobiles, trucks, mobile homes and vessels.

Under state law, if you own a motor vehicle, you must renew your tag (vehicle registration) each year by midnight of your birthday. When you renew your tag, you must present proof of Florida insurance, which includes personal injury protection (PIP) insurance and at least \$10,000 in property damage liability (PDL) insurance. You must also supply the driver's license number of the vehicle owner and co-owner, if applicable.

If you own a mobile home, you must renew your registration each year by December 31. Most company-owned vehicles must renew vehicle registration by June 30.

New residents may apply for their auto tag or mobile home registration and a Florida title at one of the County's auto tag agencies listed below. States have different requirements; come fully prepared with all documents showing proof of ownership. Vehicle identification number and odometer reading must be recorded on a special form that the division provides.

Vehicle titles when issued are maintained electronically unless a paper title is requested by the owner to be printed. Be prepared to submit proof of required Florida insurance, the driver's license number(s) of all vehicle owners and vehicle color.

How to register and renew your vehicle, mobile home, parking permit or vessel:

1. To renew online at no additional cost, visit Broward.org/RecordsTaxesTreasury.
2. To register in person or by mail, send documents and payment to:

Broward County Records, Taxes and Treasury Division

1800 NW 66th Ave., Suite 100

Plantation, FL 33313

Monday - Friday, 8:30AM to 5PM

 **Maximum of 14 customers allowed at one time. Auto tag dropbox is located inside the reception area.**

3. You may also register or renew your vehicle through an authorized private agency. These agencies are privately-owned businesses acting as agents for Broward County. These locations charge an additional fee for their services. Hours of operation are Monday through Friday from 9AM to 5PM and Saturday hours if noted below.

Private Tag Agencies (additional fees apply)

Broward Express Auto Tag Agency

Maplewood Plaza

1160 N. University Dr.

Coral Springs, FL 33071

954-753-9990, Saturday, 9AM to 2PM

Deerfield Auto Tag Agency, Inc.

Shoppes of Hillsboro

2265-A W. Hillsboro Blvd.

Deerfield Beach, FL 33442

954-596-2110, Saturday, 9AM to 2PM

First Broward Auto Tag Agency

1113 N. Federal Hwy.

Fort Lauderdale, FL 33304

954-462-8228, Saturday, 9AM to 2PM

Lauderhill Tag Agency

Lauderhill Mall

1299-A NW 40th Ave.

Lauderhill, FL 33313

954-797-0600

Pembroke Pines Tag Agency

Flamingo Pines Plaza

294 S. Flamingo Rd.

Pembroke Pines, FL 33026

954-443-5005

South Broward Tag Agency of Hollywood

Park Sheridan West Shopping Center

3387 Sheridan St.

Hollywood, FL 33021

954-889-0261, Saturday, 9AM to 2PM

South Broward Tag Agency of Weston

Town Center Shoppes

16660 Saddle Club Rd.

Weston, FL 33326

954-745-8445, Saturday, 9AM to 2PM

County Commission Services - Section 2

Paratransit Services

See Transportation

Parks

Parks and Recreation Division

Broward.org/Parks

twitter.com/BrowardParks

facebook.com/BrowardCountyParks

youtube.com/BrowardCountyParks

Email: parksmarketing@broward.org

950 NW 38th St.

Oakland Park, FL 33309

954-357-8100 (General Information)

954-537-2844 (Hearing Impaired/TTY)

954-357-SWIM (SWIM Central)

Parks and Recreation Division offers a variety of indoor and outdoor recreational facilities and programs for all ages, interests and abilities. Exact locations, facility information and fee schedules may be obtained at any of the parks or administrative offices. Publications are available on the website or electronically and include monthly newsletters and press releases. Subscribe at parksmarketing@broward.org.

 *Some parks are designated as COVID-19 test collection and vaccination sites, and other parks may still be closed or have limited amenities due to COVID-19. Contact the parks before visiting and remember to follow CDC guidelines for social distancing and wear facial coverings.*

Extension Education Section

3245 College Ave.

Davie, FL 33314

954-756-8519

Cooperative Extension is a nationwide educational network that provides research-based education in the areas of Commercial and Urban Horticulture, Family and Consumer Services and 4-H (Head, Heart, Hands, Health) Youth Development. The Commercial Horticulture program serves the green industry of the County (landscapers, nurseries, tree services, pest control operators and golf courses, etc.); the Urban Horticulture Program serves residents, condo and homeowners' associations; the Family and Consumer Services Program serves Supplemental Nutrition Assistance Program-eligible Florida residents; and the 4-H Youth Development Program serves youth, families, adult volunteers and other youth development agencies.

Special Populations Section

Parks and Recreation Division

Broward.org/Parks and select **SPECIAL POPULATIONS**

950 NW 38th St.

Oakland Park, FL 33309

954-357-8170

954-537-2844 (Hearing Impaired/TTY)

Special Populations Section plans, develops, implements and evaluates a variety of year-round recreation and leisure programs, special events and services to meet the interests and needs of children, teens, adults and seniors with disabilities. Programs are designed to develop, enhance, and/or maintain leisure skills, motor skills, socialization and overall well-being as well as to promote fun and enjoyment.

Natural Area Sites

twitter.com/BrowardNature

Crystal Lake Sand Pine Scrub

3299 NE 3rd Ave.

Pompano Beach, FL 33064

954-357-5100

Deerfield Highlands Nature Preserve

701 NE 41st St.

Deerfield Beach, FL 33064

954-357-8109

Helene Klein Pineland Preserve

4701 W. Hillsboro Blvd.

Coconut Creek, FL 33073

954-357-8109

Herman and Dorothy Shooster Nature Preserve

740 SW 64th Ter.

Margate, FL 33068

954-357-8109

Highlands Scrub Natural Area

4050 N. Dixie Hwy.

Pompano Beach, FL 33064

954-357-8109

Hillsboro Pineland Natural Area

5591 NW 74th Place

Coconut Creek, FL 33073

954-357-8109

Military Trail Natural Area

4600 NW 9th Ave., N. Military Trail

Deerfield Beach, FL 33064

954-357-8109

County Commission Services - Section 2

Pine Island Ridge Natural Area

3900 SW 100th Ave.

Davie, FL 33328

954-357-5130

Saw Palmetto Natural Area

4856 NW 71st Place

Coconut Creek, FL 33073

954-357-8109

Snake Warrior's Island Natural Area

3601 SW 62nd Ave.

Miramar, FL 33023

954-357-8776

Tall Cypress Natural Area

3700 Turtle Run Blvd.

Coral Springs, FL 33065

954-357-8109

West Creek Pineland Natural Area

4800 W. Hillsboro Blvd.

Coconut Creek, FL 33073

954-357-8109

Woodmont Natural Area

7250 NW 80th Ave.

Tamarac, FL 33321

954-357-8109

Neighborhood Parks and Recreation Centers (Staffed)

Boulevard Gardens Community Center

313 NW 28th Terrace

Fort Lauderdale, FL 33311

954-357-6867

Franklin Park

2501 Franklin Dr.

Fort Lauderdale, FL 33311

954-357-7080

Lafayette Hart Park

2851 NW 8th Rd.

Fort Lauderdale, FL 33311

954-357-7970

Rev. Samuel Delevoe Memorial Park

2520 NW 6th St.

Fort Lauderdale, FL 33311

954-357-8801

Roosevelt Gardens Park

2841 NW 11th St.

Fort Lauderdale, FL 33311

954-357-8700

Sunview Park

1500 SW 42nd Ave.

Fort Lauderdale, FL 33317

954-357-6520

Regional Parks

Anne Kolb Nature Center

751 Sheridan St.

Hollywood, FL 33019

954-357-5161

Boaters Park

Accessible only by boat

26° 4' 5.45" N 80° 10' 17.76" W; north side of Dania

Cutoff Canal, west of Anglers Ave.

Dania Beach, FL 33312

954-357-8811

Brian Piccolo Sports Park & Velodrome

9501 Sheridan St.

Cooper City, FL 33024

954-357-5150

954-357-5160

C.B. Smith Park

900 N. Flamingo Rd.

Pembroke Pines, FL 33028

954-357-5170

Central Broward Park & Broward County Stadium

3700 NW 11th Place

Lauderhill, FL 33311

954-357-5400

Deerfield Island Park

Accessible only by boat

1720 Deerfield Island Park

Deerfield Beach, FL 33441

954-357-5100 (Quiet Waters Park)

Easterlin Park

1000 NW 38th St.

Oakland Park, FL 33309

954-357-5190

Everglades Holiday Park

21940 Griffin Rd.

Fort Lauderdale, FL 33332

954-434-8101

Fern Forest Nature Center

201 Lyons Rd. South

Coconut Creek, FL 33063

954-357-5198

Hollywood North Beach Park

3601 N. Ocean Dr.

Hollywood, FL 33019

954-357-5161

Long Key Natural Area & Nature Center

3501 SW 130th Ave.

Davie, FL 33330

954-357-8797

County Commission Services - Section 2

Markham Park & Target Range

16001 W. State Rd. 84
Sunrise, FL 33326
954-357-8868

Plantation Heritage Park

1100 S. Fig Tree Lane
Plantation, FL 33317
954-357-5135

Quiet Waters Park

twitter.com/quietwaterspark
401 S. Powerline Rd.
Deerfield Beach, FL 33442
954-357-5100

Secret Woods Nature Center

2701 W. State Rd. 84
Dania Beach, FL 33312
954-357-8884

Tradewinds Park & Stables

3600 W. Sample Rd.
Coconut Creek, FL 33073
954-357-8870

Tree Tops Park

3900 SW 100th Ave.
Davie, FL 33328
954-357-5130

T.Y. (Topeekeegee Yugnee) Park

twitter.com/typarkbroward
3300 N. Park Rd.
Hollywood, FL 33021
954-357-8811

Vista View Park

4001 SW 142nd Ave.
Davie, FL 33330
954-357-8898

West Lake Park

1200 Sheridan St.
Hollywood, FL 33019
954-357-5161

Specialty Parks

Carpenter House/Marine Environmental Education Center

4414 Surf Rd.
Hollywood, FL 33019
954-357-5161

Dillard Green Space

2699 W. Sunrise Blvd.
Fort Lauderdale, FL 33311
954-357-8700

Green Park

4400 N. Ocean Dr.
Hollywood, FL 33019
954-357-5161

Hawksbill Park

5200 N. Ocean Dr.
Hollywood, FL 33019
954-357-5161

Kemp's Ridley Park

5918 N. Ocean Dr.
Hollywood, FL 33019
954-357-5161

Leatherback Park

4398 N. Ocean Dr.
Hollywood, FL 33019
954-357-5161

Lewis-Chisom Park

2620 NW 8th St.
Fort Lauderdale, FL 33311
954-357-8700

Loggerhead Park

4008 N. Ocean Dr.
Hollywood, FL 33019
954-357-5161

Sewell Lock

3501 State Rd. 84
Davie, FL 33312
954-357-889

South Fork Canoe Launch

4490 S. State Rd. 7
Davie, FL 33312
954-357-8811

Washburn Park

1955 SW 50th Ave.
Fort Lauderdale, FL 33317
954-357-6520

For Apple and Android
Download the
I Spy a Manatee
Mobile App Today

- Submit sightings and photos
- View boat speed zones and county waterways

Broward.org/Manatees

County Commission Services - Section 2

Passports

Records, Taxes and Treasury Division

Governmental Center
115 S. Andrews Ave., Room 114
Fort Lauderdale, FL 33301

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

954-831-4000

 *In-person passport services are currently not available due to COVID-19.*

Open Monday through Friday, 8:30AM to 2:45PM. Applicants who arrive just prior to closing and who are not prepared will be asked to return the next business day. You may also schedule an appointment online at <https://kiosk.us2.qless.com/kiosk/app/home/7000000001>.

Passport applications are processed at the Governmental Center. This area processes first-time applications for children (age 15 years or younger) and adults (over 15 years of age), in addition to passport renewal applications and passport change applications. This area does not issue the passports. Form DS-11 "Application for Passport" is available in the office. Each applicant must furnish the following:

- proof of U.S. Citizenship (such as a birth certificate)
- proof of identity (such as a driver's license)
- two identical photographs 2 -by- 2 inches in size
- two checks or money orders (cash not accepted as payment for Department of State Passport Fees). One check/money order made payable to the Department of State and one check/money order made payable to the Broward County Board of County Commissioners (cash will be accepted for County processing fees only)
- completed unsigned application; you must sign the passport application in front of the passport agent

The procedure for obtaining a passport requires approximately 4-6 weeks. Applicants can pay an additional \$60 expedite charge for special handling to the Department of State, which reduces processing time by two to three weeks. Additional express mailing charges may apply depending on the type of express mail service you select. If you are traveling within the next 14 days, you must make an appointment with the Miami Passport Agency by calling Miami-Dade County at **877-481-2778**.

Permits and Licenses

The new online ePermits system creates a seamless, one-stop permitting solution for Broward County businesses and residents that allows permitting customers to easily navigate online between municipality and County permitting systems without in-person visits. To apply for a permit, go to Broward.org/epermits.

Aquatic and Wetland Resources

Environmental Engineering & Permitting Division

Broward.org/EnvironmentandGrowth

Email: EPGMDCitizenInquires@broward.org

Governmental Center West
1 N. University Dr., Mailbox 201
Plantation, FL 33324

954-519-1483

This agency ensures that development activity throughout the County does not significantly impact aquatic and wetland resources; performs licensing, inspection and enforcement activities; assists with plan reviews; and evaluates the extent and quality of existing aquatic and wetland systems.

Auto Body/Paint Shop Regulation

Environmental & Consumer Protection Division

Broward.org/Consumer

Email: EPGMDCitizenInquires@broward.org

Governmental Center West
1 N. University Dr., Box 302
Plantation, FL 33324

954-765-1700

Auto body/paint shops must be licensed and meet certain minimum equipment requirements. Technicians who work in the shops must pass certain tests to receive certification.

Auto Repair Shop Regulation

Environmental & Consumer Protection Division

Broward.org/Consumer

Email: EPGMDCitizenInquires@broward.org

Governmental Center West
1 N. University Dr., Box 302
Plantation, FL 33324

954-765-1700

Auto repair shops must be licensed and meet certain minimum equipment standards. Technicians who work in these shops must pass certain tests to receive certification.

County Commission Services - Section 2

Building Permits

General Permitting Information, Inspections or Permit Status

Building Code Services

Broward.org/Building

Email: Building@broward.org

2307 W. Broward Blvd., Suite 300

Fort Lauderdale, FL 33312

954-765-4000 (Option #1)

Broward County Building Code Services Division's Building Permitting office has permitting jurisdiction for properties in Unincorporated areas of Broward County and requires property owners or their licensed contractors to obtain a permit for new construction or for certain alterations of an existing residential or commercial building. This ensures that the work will be performed in conformance with the Florida Building Code and all applicable ordinances, building codes, laws, rules, resolutions and regulations in effect in Broward County, Florida.

This division performs inspections to verify that the work is done in accordance with these laws, thus protecting the health, safety and welfare of the public, and helping the business or home owner to avoid enforcement penalties for non-compliant work, which may be hazardous or dangerous.

Also administers and enforces Minimum Housing/Unsafe Structure regulations and such other County ordinances relating to permitting that affect land, property structures and the environment.

Consumer Affairs/Protection

Environmental & Consumer Protection Division

Broward.org/Consumer

Email: EPGMDCitizenInquires@broward.org

Governmental Center West

1 N. University Dr., Box 302

Plantation, FL 33324

954-765-1700

This division investigates and mediates consumer complaints (i.e., landlord and tenant, car sales, home repair, car servicing, kosher food, and retail complaints) and prepares cases for presentation before the Consumer Protection Board in order to stop unfair and deceptive trade practices. The program also includes consumer educational programs and the preparation and distribution of newsletters and pamphlets.

Contractor Licensing & Enforcement and Central Examining Boards

Building Code Services

Broward.org/Building

Email: BCSDCL@Broward.org

2307 W. Broward Blvd., Suite 300

Fort Lauderdale, FL 33312

954-765-4000 (Option #2)

Building construction and certain types of building repairs or remodeling must be performed by a contractor licensed by Broward County or the State of Florida. This agency issues Certificates of Competency to more than 10,000 tradespeople who contract with individuals for construction projects throughout Broward County and regulates all trades and occupations associated with the installation, repair, alteration, design or modification of electrical, plumbing, liquefied petroleum gas, mechanical systems; building construction industry; and engineered construction, as mandated by the Florida Statutes and Chapter 9 of the Broward County Code of Ordinances.

Contractor and Tree Trimmer Complaints

Building Code Services

Broward.org/Building

Email: BCSDCL@broward.org

2307 W. Broward Blvd., Suite 300

Fort Lauderdale, FL 33312

954-765-4000 (Option #2)

The Broward County Contractor Licensing & Enforcement Section issues Construction Industry and Tree Trimmer licenses; it also regulates those licensees, including residential building contractors, remodelers, roofers and specialty contractors. Authority is limited to initiating administrative disciplinary action against the license of a Broward County contractor who has violated a law, an ordinance and/or the Florida Building Code.

MyBroward.Broward.org

- Create an Account
- Submit service requests online
- Track status of your request
- Search knowledge base

County Commission Services - Section 2

Fire and Out-Of-Business Sale Permits

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A100

Fort Lauderdale, FL 33301

311 or **954-831-4000**

8:30AM to 5PM

Any individual or business wishing to conduct or advertise a "Fire Sale," "Going Out of Business Sale," or any liquidation sale (any sale that would have the public believe that, upon disposal of all stock of goods on hand, the business would be discontinued) is required by the State of Florida (F.S. 559.20) to apply for and purchase a "Going Out of Business Permit." Applications are available at the address listed above or online at Broward.org/RecordsTaxesTreasury.

Included with the application should be a copy of the proposed advertising, the current County local business tax receipt, the city local business tax receipt and a copy of the current inventory listing goods to be sold. The application fee is \$50, payable by cash, cashier's check or money order.

Prior to the issuance of the permit, all tangible personal property and real estate taxes (if applicable) must be paid. The permit is valid for not more than 60 consecutive days from issue date, including Sundays and any legal holidays, and is not renewable.

Home Solicitation Sales Permits

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

Governmental Center

115 S. Andrews Ave., Room A100

Fort Lauderdale, FL 33301

311 or **954-831-4000**

Anyone intending to solicit the sale, lease or rental of consumer goods or services at a place other than the seller's fixed location business establishment, as defined in F.S. 501.021(2), must apply for a Broward County Home Solicitation Sales Permit.

Hunting and Fishing Licenses

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A100

Fort Lauderdale, FL 33301

954-357-6200

8:30AM to 5PM (for new licenses 8:30AM to 4:30PM)

This division, working in conjunction with the Florida Fish and Wildlife Conservation Commission, is responsible for the sale of saltwater fishing and freshwater fishing licenses, and hunting licenses. Licenses are valid for one year from date of issue.

- Any member of the United States Armed Forces stationed in Florida is considered a resident for the purpose of licensing fees. Spouses and dependent children residing in the household would also receive resident rate licenses.
- If you are a Florida resident 65 years of age or older, you do not need a hunting or fishing license; however, you must be able to furnish proof of age and residency if requested to do so by law enforcement officials.
- Residents who are 100 percent disabled may present authorized disability statements, signed by a Florida physician, to the Records, Taxes and Treasury Division. Upon approval by the Florida Fish and Wildlife Conservation Commission, an exemption card will be issued and mailed to the applicant. It is renewable in five years.

A freshwater fishing license is required for fishing in the state's freshwater areas. There is also an option to purchase a Five-Year License, Resident Lifetime License, or a combined Lifetime Freshwater Fishing and Hunting License. You do not need a freshwater fishing license if:

- You are a child under the age of 16 years.
- You are a Florida resident and a member of the United States Armed Forces not stationed in this state while on leave for 30 days or less (upon submission of orders).
- You are a resident fishing for non-commercial purposes in the County of your residence with live or natural bait, using poles or hand lines that are not equipped with a reel or other line retrieval mechanisms (e.g. cane pole).

County Commission Services - Section 2

A saltwater fishing license is required for:

- Fishing from leisure craft (each person must have a license with them).
- Fishing from a sandbar or other land mass that is accessible by boat or by swimming through water deeper than three feet.
- Anyone diving who takes, attempts to take, or possesses any marine fish.
- All nonresidents fishing in saltwater (excluding fishing from a licensed pier).
- Anyone who operates any vessel wherein a fee is paid either directly or indirectly for the purpose of taking, attempting to take, or possessing any marine fish for non-commercial purposes.

You do not need a saltwater fishing license if you are under 16 years of age, or if you are fishing from a for-hire vessel guide, charter or party boat that has a valid vessel license.

A separate license is required for each vessel or individual. An additional fishing stamp is required to catch snook or crawfish.

Hunting licenses are annual permits effective one year from date of issuance. A combination license, the Florida Resident's Sportsman's License, is also offered. It includes resident hunting, resident freshwater fishing, archery, muzzle loading, and state waterfowl, turkey and management stamp. This license satisfies all state requirements for recreational hunting and freshwater fishing for Florida residents.

Licenses may be purchased at the Records, Taxes and Treasury Division office, and at sporting goods stores and bait and tackle shops.

For additional information, visit Broward.org/RecordsTaxesTreasury and select "Frequently Asked Questions."

For more information about regulations, newsletters and licensing requirements, visit the Florida Fish & Wildlife Conservation Commission at myfwc.com. For added convenience, licenses may be purchased 24 hours a day by telephone, using a major credit card:

Fishing Licenses: 888-347-4356

Hunting Licenses: 888-486-5356

Local Business Tax Receipts

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A100

Fort Lauderdale, FL 33301

311 or 954-831-4000

8:30AM to 5PM (for new receipts 8:30AM to 4:30PM)

A local business tax receipt is issued by this division for engaging in or managing any business, profession or occupation in Broward County. Anyone providing merchandise or services to the public, even through a one-person company or home-based business, must obtain a County local business tax receipt. If a business performs several functions, it may be necessary to acquire more than one local business tax receipt. New businesses must obtain their local business tax receipt prior to engaging in their enterprise. All businesses must maintain a current receipt.

Businesses located within the limits of a municipality are required to have a city local business tax receipt AND a Broward County local business tax receipt. If the business is within the Broward Municipal Services District, a Certificate of Use from County Zoning must be obtained before a local business tax receipt will be issued.

It is the responsibility of the person or business to ensure that all local, state and federal laws and regulations have been complied with, in regards to the particular business. Certain business categories will be required to submit proof of active permits and certifications from State or County agencies before a local business tax receipt will be issued.

- An application must be submitted in person to obtain the County business tax receipt. Applications may be obtained from the Records, Taxes and Treasury Division or downloaded from Broward.org/RecordsTaxesTreasury.
- If the business name used in the business does not include the full first name and last name of the business owner, the business name would be considered a fictitious name, and must be registered with the Florida Secretary of State's Office. For more information, visit sunbiz.org.

County Commission Services - Section 2

- Business tax receipts are renewed annually, beginning July 1 through September 30. The receipt is valid from October 1 through September 30 of the following year. New receipts are issued at any time during the year, and are prorated from April 1, at which time half-year fees apply.
- Fees vary based on the nature of the business or occupation and variables such as number of employees, equipment, seating capacity and the date the business opened.
- Failure to renew a local business tax receipt will subject the owner to delinquent fees.

It is the business owner's responsibility to report to the Records, Taxes and Treasury Division any change of address, name change, ownership transfer or business closure. If you need to make changes to an existing license you must contact or come into the Records, Taxes and Treasury Division. A 10 percent transfer fee applies to all changes except a change of mailing address.

Moving Companies

Environmental & Consumer Protection Division

Broward.org/Consumer

Email: consumer@broward.org

Governmental Center West

1 N. University Dr.

Plantation, FL 33324

954-765-1700

Movers of household goods which provide services in Broward, Palm Beach or Miami-Dade Counties must be licensed by the county in which their main office is located. Moving companies are required to adhere to certain business practices defined under the local moving laws, including specific disclosures to customers. They also must carry minimum insurance and respond to claims of damage to household goods.

Solid Waste

Environmental Engineering & Permitting Division

Broward.org/Environment

Email: EPGMDCitizenInquires@broward.org

Governmental Center West

1 N. University Dr., Mailbox 201

Plantation, FL 33324

954-519-1483

Administers and enforces the county, state and federal environmental standards that govern the

storage, processing and disposal of solid waste; conducts routine compliance inspections of solid waste facilities.

Residents, property owners, and condominium and homeowner association board members who live within a 4-mile radius of a Solid Waste Facility can register to receive Solid Waste Notifications. Visit **Broward.org/SolidWasteNotifications**

Taxicab/Limousine/Vehicle for Hire Regulation

Environmental & Consumer Protection Division

Broward.org/Consumer

Email: consumer@broward.org

Governmental Center West

1 N. University Dr.

Plantation, FL 33324

954-765-1700

Taxi, limo and van licensing and regulation are administered by Broward County. Taxicab rates are \$2.50 for the first 1/6 mile; 40 cents for each additional 1/6 mile, and 40 cents for each 1-minute of waiting time. There is a \$10 minimum fare for trips that begin at Broward's Fort Lauderdale-Hollywood International Airport or Broward's Port Everglades. For rides that begin at the airport, there is also a \$3 surcharge.

Tree Preservation

Environmental Engineering & Permitting Division

Broward.org/Environment

Email: EPGMDCitizenInquires@broward.org

Governmental Center West

1 N. University Dr., Mailbox 201

Plantation, FL 33324

954-519-1483

Administers tree preservation and abuse regulations through licensing and enforcement, and prepares Environmental Impact Reports as required by the Land Development Code to identify conservation measures and/or provide appropriate mitigation should proposed development negatively impact specified environmental resources.

County Commission Services - Section 2

Water and Environmental Licensing

Environmental Engineering & Permitting Division

Broward.org/Environment

Email: EPGMDCitizenInquires@broward.org

Governmental Center West

1 N. University Drive, Mailbox 201

Plantation, FL 33324

954-519-1483

This agency protects Broward County's water resources through the licensing of point and non-point source discharges and subsequent monitoring of compliance with Broward County Code and license requirements.

Port Everglades

Port Everglades Administration

Porteverglades.net

twitter.com/PortEverglades

facebook.com/port.everglades

Email: porteverglades@broward.org

1850 Eller Dr.

Fort Lauderdale, FL 33316

954-523-3404

Port Everglades is a self-supporting Enterprise Fund of Broward County that serves as a gateway to the world, offering full-service facilities to accommodate a wide variety of maritime activities including cargo connections and exotic cruises. Renowned as one of the world's leading cruise ports, the 2,190-acre deepwater seaport is also one of Florida's top container ports, South Florida's primary energy hub and a favorite liberty port for U.S. Navy, U.S. Coast Guard and NATO fleets.

Port Everglades Frequently Called Numbers

Accounts Receivable	954-468-0124
Accounts Payable	954-468-0132 & 0133
Billing - Finance Main Line	954-468-3510
Business Administration	954-468-3502 & 0200
Business Development	954-468-0170
Business Permits/Franchises	954-468-0112
Cargo Marketing	954-468-0170
Corporate & Community Relations	954-468-3527

County Attorney's Office	954-468-3530
Cruise Marketing	954-468-0176
Environmental Programs	954-468-0164
Finance	954-468-0136
Foreign-Trade Zone	954-468-0214
Gantry Cranes	954-468-0201
Harbormaster	954-468-0212
Human Resources	954-468-3539
Risk Management	954-468-3531
Information Technology	954-468-0100
Leasing/Property Management	954-468-3518
Operations	954-468-0221
Procurement	954-468-0117
Port Director's Office	954-468-0137
Port Security Administration	954-468-3717
Broward Sheriff's Office	954-765-4511
Public Works	954-468-3178

Property

See **Records, County and Taxes**

Purchasing

Purchasing Division

Broward.org/Purchasing

Email: purchasinginformation@broward.org

Governmental Center

115 S. Andrews Ave., Room 212

Fort Lauderdale, FL 33301

954-357-6066

The Purchasing Division is responsible for the procurement of commodities, services, construction and professional services and disposition of surplus goods. In order to do business with Broward County, firms must be registered with the Purchasing Division. Access to vendor registration, general information, posted quotes and bids and various ordinances governing the procurement process is available online at **Broward.org/Purchasing**.

County Commission Services - Section 2

Cone of Silence Violations Professional Standards

Email: profstandards@broward.org

Governmental Center Annex
115 S. Andrews Ave., Room 426/427
Fort Lauderdale, FL 33301

954-357-6500 (Complaints and Investigations)

954-357-6181 (Hearing Impaired/TTY)

Professional Standards and Human Rights Section investigates complaints filed by individuals who believe that a potential vendor to Broward County or a representative of such vendor has violated the requirements of Broward County's Cone of Silence Ordinance.

Records, County

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: records@broward.org

Governmental Center
115 S. Andrews Ave., Room 114
Fort Lauderdale, FL 33301
311 or 954-831-4000

Recording Section

This section files and indexes various types of documents, such as deeds, mortgages, notices of commencement, liens, declarations of condominium, declarations of domiciles, final judgments, military discharges, death certificates, probate documents, Satisfaction of mortgage, court papers, plats, maps, etc., in the Official Records of Broward County. Documents recorded in the Official Records must meet statutory requirements, as set forth in the Florida Statutes. Recording fees and payment of any taxes due are required when recording your document(s) in the Official Records. You may come in person or mail your document with the recording fees and taxes along with a self-addressed stamped envelope, for the return of your document.

Search Section

Governmental Center
115 S. Andrews Ave., Room 114
Fort Lauderdale, FL 33301
311 or 954-831-4000

Images of recorded documents can be viewed and copied free of charge directly from the website. You may also come in person at the above address to view the images stored in the database or earlier

images stored digitally. Copy fees and certified fees are charged when provided by the Search and Copy section. To view the images stored in the Official Records database online go to **Broward.org/Records**. Online images are available from 1978 through present day and earlier images are available on other media type located in the Search and Copy section through 1915.

Document Control and Minutes Section

Email: documentcontrol@broward.org

Governmental Center
115 S. Andrews Ave., Room 336U
Fort Lauderdale, FL 33301

954-357-7297

This section serves as archivist to the Broward County Board of County Commissioners. Staff maintains public records by preserving documents such as ordinances, resolutions, agendas, action agendas, minutes and backup documents of County Commission meetings and public hearings. These documents can be viewed on film, and copies can be purchased and certified. Agendas, action agendas and minutes can also be viewed online at **Broward.org/RecordsTaxesTreasury**.

Recycling

(See also **Solid Waste Collection & Disposal**)

Solid Waste and Recycling Services Recycling and Contract Administration Division

Broward.org/WasteAndRecycling
facebook.com/BrowardCountyRecycling
twitter.com/browardrecycles

Email: recycle&recover@broward.org

Governmental Center West
1 N. University Dr., Suite 400
Plantation, FL 33324

954-765-4999 (General Information)

This agency manages the Government and Parks Recycling program providing collection services, outreach and education and customer service to more than 100 County facilities including libraries, parks and courthouses. This also includes management of a contract with a private company collecting recyclable materials for sorting, processing and sale.

County Commission Services - Section 2

Risk Management

Risk Management Division
Broward.org/RiskManagement
Email: riskmain@broward.org

Governmental Center
115 S. Andrews Ave., Room 210 & 218
Fort Lauderdale, FL 33301

Risk Management Division is responsible for administering the County's self-insurance program for workers' compensation, general liability, automobile liability and property damage claims. The division purchases insurance policies to protect the property and financial assets of Broward County, including Broward County Aviation Department and Port Everglades. The division's Safety and Occupational Health Section provides employees a safe working environment by providing loss prevention, loss mitigation expertise and safety trainings.

Frequently Called Numbers	
Administration	954-357-7029
Accounting	954-357-7229
Information Technology	954-357-7238
Insurance Risk & Contracts	954-357-6097
Liability	954-357-7215
Safety and Occupational Health	954-357-7200
Workers' Compensation	954-357-7228

Roads

(See also **Traffic Signals and Signage**)

Highway and Bridge Maintenance Division
Broward.org/Streets
Email: HBMDCitizenInquiries@broward.org

1600 NW 30th Ave.
Pompano Beach, FL 33069
954-357-6040
954-357-6043 (FAX)

The Highway and Bridge Maintenance Division consists of 106 administrative, engineering and skilled trade personnel, all of whom are committed to serve the residents of Broward County with excellence by maintaining and improving County roadways and their components. Projects include: improvements to sidewalks and ramps; milling, paving, and patching of roadways; stormwater management through installation and maintenance of drainage structures; installation and maintenance of guardrails and handrails.

The Highway and Bridge Maintenance Division also maintains 85 fixed bridges throughout the County, four pedestrian bridges, and three bascule bridges located in downtown Fort Lauderdale.

Sexual Assault

See **Human Services**

Small Business

See **Economic Development**

Solid Waste Collection & Disposal

(See also **Recycling**)

Solid Waste and Recycling Services
Broward.org/WasteAndRecycling
Email: recycle&recover@broward.org

Governmental Center West
1 N. University Dr., Suite 400
Plantation, FL 33324

954-765-4999 (General Information)

Broward County Solid Waste and Recycling Services manages solid waste collections in the Broward Municipal Services District (BMSD); operates the Broward County Landfill; provides administration of the Government and Parks Recycling program; coordination of the Keep Broward Beautiful program, including Adopt-A-Street for the BMSD and participating cities; manages service contracts for collection, recycling and disposal for the BMSD; and administration of waste disposal contracts used by multiple Broward municipalities.

Broward Municipal Services District (BMSD)

Broward County is responsible for providing residential solid waste and recycling collection services to the single-family homes and solid waste collections to businesses in the Broward Municipal Services District (Unincorporated Areas). For customer service issues, including service problems, recycling bin requests and program information, call 954-765-4999.

Broward County Landfill

Located on Sheridan Street, just east of US 27. Accepts unprocessed materials from the public including construction materials, bulky waste and yard waste. Does not accept household garbage. Customers should refer to the website or contact the landfill to determine eligibility and fees.

Bulk Trash and Yard Waste

The County provides disposal options for bulk trash and yard waste for residents of the Broward Municipal Services District and participating cities.

County Commission Services - Section 2

Electronics Recycling

This program provides residents of the Broward Municipal Services District and participating cities with free drop-off locations for the safe recycling of old electronics, such as televisions and computers. Collected items are processed and recycled through a local contractor. Additional items that are accepted include answering machines, computer cables, cell phones, chargers, computers (including laptops), copiers, DVD and VCR players, fax machines, flash and hard drives, keyboards/mice, monitors, pagers, print cartridges, printers, radios, rechargeable batteries, routers, satellite/cable boxes, scanners, speakers/stereos, telephones, televisions and wires.

Government and Parks Recycling Program

This program provides recycling collection services to more than 100 County facilities and parks. Services include the provision of internal recycling bins; external recycling dumpster or cart; special event recycling for County parks; frequent recycling and solid waste audits; and program and education on recycling best practices.

Household Hazardous Waste

The County allows residents of the Broward Municipal Services District and participating cities to drop off paint, used motor oil, pesticides, flares, propane tanks, compact fluorescent lamps and other household hazardous waste items. Additional accepted materials include computers, keyboards, monitors, TVs and other electronic materials as part of the County's Electronics Recycling Program at no charge. Business-generated materials and medical waste are not accepted. Drop-off sites are open Saturdays from 8AM to 4PM with periodic remote events held throughout Broward County for participating cities.

Keep Broward Beautiful

Email: litterprevention@broward.org

This is a volunteer-based, County operated program with a mission to empower individuals to take greater responsibility for enhancing their communities by keeping their neighborhoods litter-free, one street at a time. Affiliate services include the popular Adopt-A-Street and Litter Prevention programs which are offered to the Broward Municipal Services District and participating cities.

Residential Drop-off Centers / Permanent Locations (Saturdays, 8AM to 4PM)

- 2780 N. Powerline Rd., Pompano Beach
- 5490 Reese Rd., Davie
- 5601 W. Hallandale Beach Blvd., West Park

Substance Abuse

See [Alcohol and Substance Abuse](#)

Swimming Lessons

See [Water Safety Education](#)

Taxes

(See also [Property Appraiser](#))

Delinquent Property Taxes

[Records, Taxes and Treasury Division](#)

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A100

Fort Lauderdale, FL 33301

311 or 954-831-4000

Monday - Friday, 8:30AM to 5PM

A late tax notice will be mailed by April 30 to each taxpayer whose current tax payment has not been received. The notice will include a description of the property and advise the owner that if property taxes are not paid, a tax certificate will be sold for these taxes, and the property itself may be sold at a future date. On or about May 1, the listing of unpaid taxes is published in the newspaper, once a week for three weeks. The listing notifies residents that there will be a sale of tax certificates on all real property with delinquent taxes pursuant to state statute. The amount due on each parcel will include interest at the rate of 18 percent per year from the date of delinquency to the date of sale, the cost of advertising and the expense of the sale.

The redemption of delinquent taxes must be made by certified funds, such as a cashier's check or wire transfer. Payment must be received by the last working day of the month. The amounts due are subject to change. Prior to payment, call the delinquent real estate tax office at the number above. You can visit online at Broward.org/RecordsTaxesTreasury to review many of the "Frequently Asked Questions" pertaining to Delinquent Real Estate Taxes and to pay online using a credit card.

County Commission Services - Section 2

Real Estate Property Taxes

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A100

Fort Lauderdale, FL 33301

311 or 954-831-4000

Monday - Friday, 8:30AM to 5PM

Ad valorem taxes (based on property value) and non-ad valorem taxes (special assessments) are collected on an annual basis beginning on November 1 for the tax year January through December of the current year. The Office of the Property Appraiser establishes the value of the property, and the Board of County Commissioners, together with the taxing bodies, set the millage rate.

Using these values and allowing for any exemptions, the tax roll is prepared by the Property Appraiser and then certified by the Records, Taxes and Treasury Division, which prints and mails the tax notice to the owner's address as it appears on the certified tax roll. Address changes must be directed to the Property Appraiser's Office.

It is the responsibility of each taxpayer to see that he or she receives a tax bill and that his or her taxes are paid. Tax bills are mailed out by November 1 of each year and are due by March 31 with the following discounts for early payment:

- 4 percent – if paid in November
- 3 percent – if paid in December
- 2 percent – if paid in January
- 1 percent – if paid in February

Taxes become delinquent April 1 of each year, at which time a 3 percent interest penalty must be added to the bill.

Property owners without mortgages, or who do not make use of an escrow arrangement, may pay their taxes in one of several ways:

Credit Card/Debit Card: Pay online at Broward.org/RecordsTaxesTreasury using a Visa, MasterCard, American Express or Discover credit card, or a debit/check card with a Visa or MasterCard logo. There is an additional fee for paying with a credit or debit card. The fee schedule is listed online.

Electronic Check: Pay online through any U.S. bank at Broward.org/RecordsTaxesTreasury. Your payment will be automatically deducted from your bank account. There is no fee for this service. If you use an online bank check from your bank, there will be a delay in processing your payment.

Mail: Use the envelope enclosed with the tax bill, or mail your payment to Broward County Tax Collector, P.O. Box 849375, Hollywood, FL 33084-9375.

Be sure to include the payment coupon to avoid delays in processing. Checks must be drawn on a U.S. bank, in U.S. dollars. Should your check not clear for any reason, your payment will be canceled and you will be charged a return check fee. Post dated checks will not be held.

In Person: Pay in person at any Wells Fargo Bank branch in Broward County. Please visit Broward.org/RecordsTaxesTreasury to locate the branch nearest you or call **311** or **954-831-4000**. You must have a payment coupon with you to pay. Payments are only accepted at this location from November 1 through March 31.

Pay in person at the Governmental Center, 115 S. Andrews Avenue, Room A100, Fort Lauderdale, FL 33301. The hours of operation are Monday through Friday from 8:30AM to 5PM.

Installments: You may pay next year's taxes in quarterly installments. To pay in installments, you must first file an application with the Records, Taxes and Treasury Division before May 1. The first installment payment would be due by June 30. To download an application, visit Broward.org/RecordsTaxesTreasury or call **311** or **954-831-4000** and one will be mailed. There is no fee for making quarterly installment payments and discounts are offered.

Partial Payments: Pay your current taxes in up to five payments. Each of the first four payments must be at least \$100 and must include a \$10 processing fee. The fifth payment must be paid in full, must also include a \$10 processing fee and must be made by March 31 to avoid delinquency. There will be no discount. No partial payments can be made after March 31. There will not be any monthly billing for any balances owed.

County Commission Services - Section 2

Tangible Property Tax

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: revenue@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A100

Fort Lauderdale, FL 33301

Monday - Friday, 8:30AM to 5PM

311 or 954-831-4000

Tangible personal property tax is an ad valorem assessment against the furniture, fixtures and equipment located in businesses and rental property. It also applies to mobile homes not taxed as real property (if the mobile home does not have a current registration decal properly affixed), and to structural additions to mobile homes.

Assessments are as of January 1 of the current calendar year, and due November 1 or after the roll is certified to the tax collector by the property appraiser. Taxes become delinquent April 1 of the next year, at which time 1.5 percent interest per month is added. Within 45 days after delinquency, the property is advertised in a local newspaper, and advertising costs are added to the amount of the unpaid tax.

Tax warrants are issued June 1 on all unpaid tangible personal property taxes. Within 30 days, the tax collector applies to the circuit court for an order directing levy and seizure of the property for the amount of unpaid taxes and costs. Although the tax collector is responsible for collecting tangible personal property tax, changes to that tax roll (e.g. name, address, location and assessed value) are processed through the property appraiser.

Tourist Development Tax

Records, Taxes and Treasury Division

Broward.org/RecordsTaxesTreasury

Email: touristax@broward.org

Governmental Center Annex

115 S. Andrews Ave., Room A110

Fort Lauderdale, FL 33301

954-357-8455

Residential accommodations rented for a period of six months or less are subject to the Tourist Development Tax. Broward County's Tourist Development Tax is 6 percent of the total rental charges. It should be collected from the tenant and remitted to the Broward County Tax Collector Tourist Development Tax Section. Tourist Development Tax is not due on residential real

estate property rentals if a bona fide written lease for longer than six months has been signed prior to the commencement of the rental.

Tourism

Greater Fort Lauderdale Convention & Visitors Bureau

Sunny.org

facebook.com/visitlauderdale

instagram.com/visitlauderdale

twitter.com/visitlauderdale

youtube.com/visitlauderdale

linkedin.com/company/gflcvb

Email: gflcvb@broward.org

101 NE 3rd Ave., Suite 100

Fort Lauderdale, FL 33301

954-765-4466

The Greater Fort Lauderdale Convention & Visitors Bureau (GFLCVB) markets Greater Fort Lauderdale's community of 31 municipalities to a global audience of leisure and business travelers and books conventions into the Greater Fort Lauderdale/Broward County Convention Center and area hotels. The GFLCVB produces marketing and brand campaigns to keep the destination top-of-mind with travelers. As the concierge to the community, vacation planners, maps and event guides are available free by calling 800-22-SUNNY or ordering online at sunny.org.

The GFLCVB and the Broward County Convention Center are funded by the County's 6 percent tax on hotel/motel rooms.

Traffic Signals and Signage

(See also [Roads](#))

Traffic Engineering Division

Broward.org/Traffic

Email: traffic@broward.org

2300 W. Commercial Blvd.

Fort Lauderdale, FL 33309

954-847-2600

954-847-2606 (Hearing Impaired/TTY)

The Traffic Engineering Division maintains the operation of most traffic signals and school speed zone flashers throughout Broward County. The division also installs and maintains traffic control signs and pavement markings on all County and most city roads and streets throughout Broward County, and maintains approximately 1,500 streetlights, mostly on County roads. The division also studies traffic conditions and signal timing and manages the school safety program.

County Commission Services - Section 2

Transportation

(See also **Airports, Mobility Advancement Program, Port Everglades**)

Transportation Department

Governmental Center West
1 N. University Dr.
Plantation, FL 33324
954-357-8300

Transit Division

Broward.org/BCT

facebook.com/BrowardCountyTransit

twitter.com/BrowardTransit

youtube.com/BrowardCountyTransit

Customer Service/Rider Information Center

Email: cservice@broward.org

954-357-8400

954-357-8302 (Hearing Impaired/TTY)

Open Monday - Friday, 7AM to 7:45PM
Saturday, Sunday and Holidays, 8:30AM to 4:45PM

Broward County Transit (BCT) provides Fixed Route, Express Bus, Community Shuttle and Paratransit – door-to-door – services in Broward County, and links to Miami-Dade and Palm Beach Counties transit systems and Tri-Rail. The agency's goal is to provide clean, safe, efficient and cost-effective public transportation for residents and visitors. BCT also provides transportation and evacuation services during declared emergencies such as hurricanes and cold weather.

Routes and Service

 **Due to COVID-19, BCT is temporarily operating on a modified schedule. Please check the website at Broward.org/BCT or call Customer Service at 954-357-8400 for trip-planning assistance and updates on future service changes during the pandemic.**

Fixed-route bus service provides connections to Broward County's multimodal transportation network and system-wide connections from BCT's four transfer terminals – Broward Central Terminal, Northeast Transit Center, West Regional and Lauderhill Mall. Bus service runs Monday through Saturday starting at 4:40AM and ending at 12:40AM. Service on Sunday starts at 6:45AM and ends at 10:15PM.

I-95 and I-595 Express Bus Service

The I-95 and I-595 Express Bus Service operates only on weekdays. I-95 service starts at 5AM and I-595 service starts at 5:30AM. There is no Express Bus Service on holidays. Park-and-Ride lots are free and Wi-Fi is available.

I-95 Express

Route 106 departs from the Miramar Regional Park to Miami Civic Center/Health District and Culmer Metrorail Station. **Route 108** departs from the North Perry Airport to Miami Civic Center/Health District and Culmer Metrorail Station. **Route 109** departs from CB Smith Park in Pembroke Pines and Ansin Sports Complex Park-and-Ride in Miramar to Downtown Miami/Brickell.

I-595 Express

Route 110 departs from the BB&T Center in Sunrise, and Fort Lauderdale Airport Tri-Rail station to Downtown Miami/Brickell Avenue. **Route 114** departs from the BB&T Center in Sunrise, and Davie Park-and-Ride to Miami Civic Center.

US 1 Breeze, University Breeze, and Broward Breeze

 **Due to COVID-19, US 1 Breeze Route 101, University Breeze Route 102, and Broward Breeze Route 122 have been temporarily suspended. For updates on future service changes during the pandemic, check the website or call customer service.**

Community Shuttle

Community Shuttle is a partnership between BCT and 18 cities across Broward County and connects with BCT's fixed-route bus service. The cities include Coconut Creek, Coral Springs, Dania Beach, Davie, Deerfield Beach, Fort Lauderdale, Hallandale Beach, Hillsboro Beach, Lauderdale-By-The-Sea, Lauderdale Lakes, Lauderhill, Lighthouse Point, Margate, Miramar, Pembroke Pines, Pompano Beach, Tamarac and West Park. For more information, visit **Broward.org/BCT/pages/communityshuttles**.

County Commission Services - Section 2

Fares

 **Due to COVID-19, BCT Fare collections have been temporarily suspended on all bus services, including Paratransit/TOPS. For updates on the restoration of fares during the pandemic check the website or call customer service. Below is the normal fare structure when fares are restored.**

One Ride : Acceptable on all fixed routes and is valid for one ride only.

\$2 - Regular

\$1 - Reduced Senior (65+), Youth (under 18), Medicare/Disabled (Proof of age, disability, or Medicare card and photo ID required)

One Ride Premium Express: Acceptable on all fixed, I-95 and I-595 routes and is valid for one ride only.

\$2.65 - Regular

\$1.30 - Reduced Senior (65+), Youth (under 18), Medicare/Disabled (Proof of age, disability, or Medicare card and photo ID required)

All Day Bus Pass: Unlimited rides on all fixed routes and is valid for one day only. This pass can only be purchased on the bus.

\$5 - Regular

\$4 - Senior/Youth/Medicare/Disabled (Proof of age, disability, or Medicare card and photo ID required)

3-Day Bus Pass - Unlimited rides on all fixed routes and valid for 3 consecutive days. Starts the first day the card is used.

\$12 - Regular

7-Day Bus Pass - Unlimited rides on all fixed routes and valid for seven consecutive days. Starts the first day the card is used.

\$20 - Regular

10-Ride Bus Pass - Acceptable on all fixed routes and expires after the tenth ride.

\$20 - Regular

10-Ride Premium Express Bus Pass - Acceptable on all fixed, I-95 and I-595 routes and expires after the tenth ride.

\$26.50 - Regular

31-Day Bus Pass - Unlimited rides for 31 consecutive days. Starts the first day the card is used.

\$70 - Regular

\$40 - Reduced Senior/Youth/Medicare/Disabled (Proof of age, disability, or Medicare card and photo ID required)

31-Day Premium Express Bus Pass - Unlimited rides on all BCT bus routes for 31 consecutive days. Starts the first day the card is used.

\$95 - Regular

Trash Disposal

(See **Solid Waste Collection & Disposal and Recycling**)

Value Adjustment Board

Broward.org/VAB

Email: vab@broward.org

Governmental Center

115 S. Andrews Ave., Room 120

Fort Lauderdale, FL 33301

954-357-7205 or 954-357-5367

The Value Adjustment Board (VAB) serves as the decision-making authority when there is disagreement between the taxpayer and Property Appraiser concerning property exemptions, classifications and valuations. Petition filing and scheduled quasi-judicial hearings are handled by the VAB in settling disputes regarding exemptions, classifications and value assessments. Authority for the Board is vested through Florida Statutes, Chapter 194.015.

Veterans

Elderly and Veterans Services Division

Broward.org/Veterans

Email: elderlyandveterans@broward.org

2995 N. Dixie Hwy.

Oakland Park, FL 33334

954-357-6622

The Veterans Service Section provides assistance, including claims assistance, to honorably discharged veterans, their surviving spouses, dependents and dependent survivors regardless of age or other status. Services are provided at no charge and are focused on attainment and/or maintenance of self-sufficiency.

Wage Recovery

Professional Standards

Broward.org/ProfessionalStandards

Email: profstandards@broward.org

Governmental Center

115 S. Andrews Ave., Room 427

Fort Lauderdale, FL 33301

954-357-6500

Wage Recovery Ordinance provides a way for employees of any organization in the County (except for those exempted by the ordinance, including the federal government, the state of Florida and Indian Tribes) to file a complaint for non-payment of earned wages or underpayment of the wage rate applicable for the work performed. Claims not resolved through a conciliation process are presented to a hearing officer who determines whether the employer has violated the ordinance and may award the employee the wages owed, liquidated damages and reasonable attorney's fees and costs, if applicable.

County Commission Services - Section 2

Waste Disposal

See **Solid Waste Collection & Disposal**

Water

See **Environment**

Water Safety Education

SWIM Central

T.Y. (Topeekeegee Yugnee) Park
3300 N. Park Rd.
Hollywood, FL 33021

Broward.org/Parks

Email: SwimCentral@broward.org

Monday - Friday, 8AM to 4:30PM

954-357-7946 (SWIM) SWIM Central

954-537-2844 (Hearing Impaired/TTY)

SWIM Central is a partnership between the Broward County Commission, the School Board of Broward County, Children's Services Council of Broward County and Water Smart Broward. The goal of SWIM Central is to work with public and private agencies to teach water safety to children countywide. It also provides a referral service to aquatics facilities that offer low-income parents reduced rates for swimming instruction, and maintains a database of all swimming programs and facilities in Broward County. Additional funding is received through the S.W.I.M.S. (Safe Water Instruction Means Safety) Foundation.

Water / Wastewater

Water and Wastewater (Sewer) Customer Services

Broward.org/WaterServices

Email: water@broward.org

954-831-3250 (General Information, Bill Payment, Final/New Services)

Utility Services

Broward County Water and Wastewater Services customers may pay their bills or set up new service at one of the customer service offices listed below. Payments can also be made at any AMSCOT location, or online with a credit card or e-check. Customers may also use the automated phone payment option to pay their bills by check or credit card. Residents who are not customers of Broward County water and wastewater services should contact their city utility department.

Main Customer Service Office

2555 W. Copans Rd.
Pompano Beach, FL 33069
954-831-3250
Monday - Friday, 8AM to 5PM

Central Area Office

3701 N. State Rd. 7
Lauderdale Lakes, FL 33319
954-831-3250
Monday - Friday, 8AM to 4:30PM

Water Treatment

Water and Wastewater Operations Division

2555 W. Copans Rd.
Pompano Beach, FL 33069
954-831-0810 (General Information)
954- 831-0850 (Emergency Dispatch)

The Water and Wastewater Operations Division operates and maintains two water treatment plants, two regional water wellfields and the North Regional Wastewater Treatment Facility. The Division manages the wastewater collection and potable water distribution systems for the Broward Municipal Services District area residents as well as for residents of Deerfield Beach, Pompano Beach, Lauderdale Lakes, Lauderhill, North Lauderdale, Lighthouse Point, Oakland Park, Fort Lauderdale, Dania Beach, Hollywood, Miramar, West Park, Pembroke Park, Pembroke Pines, Hillsboro Beach, Plantation and Tamarac.

Canal and Stormwater Management

Maintenance and Stormwater Management

Water Management Division / Canal

Broward.org/WaterServices

2555 W. Copans Rd.
Pompano Beach, FL 33069
954-831-0751

The Water Management Division operates and maintains key waterways in four Broward County water control districts. Municipal areas within the County water control district boundaries consist of Coconut Creek, northeast Margate, western Deerfield Beach, western Pompano Beach and northwestern Fort Lauderdale. The Water Management Division provides necessary services to control area water levels, maintain free flowing waterways, recharge the surficial aquifer and promote area drainage when needed. Waterways outside the four County water control districts are controlled and maintained by individual city governments or independent drainage districts.

MY BROWARD

MOBILE APP



Connect with Your County

Broward Q&A 24 Hours a Day

Welcome to MYBroward, an online service request site and app that allows residents and businesses to get assistance in exciting ways.

Residents can:

- Search Knowledge Base for information/answers to questions
- Submit a service request by uploading pictures and documents
 - Check the status of a previous request
 - Request to receive updates by email or text

Get connected:

MyBroward.Broward.org



Services of Other Officials and Agencies - Section 3

Supervisor of Elections

Joe Scott

Browardsoe.org

Email: elections@browardsoe.org

Governmental Center

115 S. Andrews Ave., Room 102

Fort Lauderdale, FL 33301

954-357-7050



The Office of the Supervisor of Elections prepares for all County and Municipal elections and maintains current voter registration records. Residents may register to vote at either of the offices listed below, 8:30AM to 5PM, Monday through Friday, excluding major holidays. You may also register at all drivers' license offices, public libraries, at a variety of social service agencies and through the mail. To register to vote, an individual must be a U.S. citizen, at least 18 years of age and a legal resident of Florida and Broward County. If you are 16 years old, you may pre-register and receive your card in the mail after your 18th birthday. Anyone declared mentally incompetent who has not had his/her competency restored and anyone convicted of a felony who has not had his/her civil rights restored, is not eligible to vote. Registration books close 29 days before an election. Registrations filed after the books close will not be processed until after the election.

Supervisor of Elections Offices

Fort Lauderdale	Lauderhill
Governmental Center 115 S. Andrews Ave., Room 102 Fort Lauderdale, FL 33301	Lauderhill Mall 1501 NW 40th Ave. Lauderhill, FL 33313
Monday - Friday 8:30AM to 5PM	Monday - Friday 8:30AM to 5PM
954-357-7050	954-712-1903

**You Served Your Country.
Let us serve you!**

BROWARD COUNTY FLORIDA

Veterans Services

Free Assistance to Veterans and Their Families
to Access The Benefits They Deserve

Contact Us Today!

954-357-6622 • www.broward.org/veterans

Services of Other Officials and Agencies - Section 3

Broward Sheriff's Office (BSO)

Broward Sheriff Gregory Tony

Sheriff.org

2601 W. Broward Blvd.
Fort Lauderdale, FL 33312

9-1-1 (Emergency Only)

954-764-HELP (4357) (Non-Emergency)

954-765-4321 (General Information)



With 5,500 employees, including more than 2,600 sworn deputy sheriffs, the Broward Sheriff's Office (BSO) is a full-service public safety agency providing full-time law enforcement, detention, community control and fire rescue services to Broward County residents and visitors. BSO protects 13 Broward cities and Broward Municipal Services District areas with law enforcement services, in addition to the Broward County Courthouse, the Fort Lauderdale-Hollywood International Airport, Port Everglades and areas of the Everglades and the County's waterways.

BSO's Child Protective Investigations Section investigates allegations of abuse and neglect of Broward County's children for Florida's Department of Children and Families. BSO's Department of Detention and Community Control administers the County's four jails and its offender programs such as Pre-Trial Release, Drug Court, In-Custody Treatment, County Probation and Day Reporting. The division provides E911 and non-emergency intake, dispatch and Teletype services for 29 law enforcement and fire rescue agencies. The division functions 24/7, 365 days a year and is comprised of 40 supervisors and more than 400 specially-trained public safety telecommunicators. The division's E911 operators provide Emergency Medical Dispatch services as a first responder for all medical calls for service. All call takers are specially trained to relay important medical instructions in life-threatening situations. The Regional Communications Division operates three Public Safety Answering Points, located in Coconut Creek, Sunrise and Pembroke Pines, processing over 3.5 million calls yearly.

Department of Fire Rescue and Emergency Services

Sheriff.org/FR

2601 W. Broward Blvd.
Fort Lauderdale, FL 33312

9-1-1 (Emergency Only)

954-831-8200 (General Information)

954-831-8265 (FAX)



BSO's Department of Fire Rescue originated in October 2003 when all operational and administrative responsibilities were transferred from the Broward County Board of County Commissioners to the Broward Sheriff's Office.

With more than 600 professional and highly trained operations, support and administrative personnel, the department provides fire suppression, fire protection, emergency medical services and educational programs for most Broward Municipal Services District areas of Broward County and to the municipalities of Weston, Southwest Ranches, Pembroke Park, West Park through contract agreements. Additionally, the department serves Fort Lauderdale-Hollywood International Airport and Port Everglades.

Twelve stations for fire suppression and Advanced Life Support medical rescue operate in various locations in the County, 10 as engine companies and three as aerial companies. There is also an Air Rescue station located at the Fort Lauderdale Executive Airport. Fire Rescue administers the Hazardous Materials, Air Rescue, Aircraft Rescue Firefighting and the Technical Rescue teams, each addressing unique and frequently complex and dangerous situations. These teams operate countrywide.

Services of Other Officials and Agencies - Section 3

Inspector General

John W. Scott
Browardig.org
twitter.com/browardig
Email: InspectorGeneral@broward.org
Governmental Center West
1 N. University Drive, Suite 111
Plantation, FL 33324
954-357-7873



The Broward Office of the Inspector General (OIG) was established by Section 12.01 of the Charter of Broward County, which was amended by the voters of Broward County. The Charter authorizes the OIG to investigate misconduct, including fraud, corruption, and abuse and gross mismanagement.

The OIG's authority extends over all elected and appointed County officials and employees, all elected and appointed officials and employees of the 31 municipalities located in the County, and all entities and persons who provide goods and services to the County and the municipalities. The mission of the OIG is to act as a watchdog for the residents of Broward County to promote and ensure integrity, accountability and competence in all levels of the governing process. In addition to oversight of County and municipal programs and procedures, the OIG is responsible for investigating violations of the ethics codes that govern the conduct of County and municipal officials, employees and providers.

Planning Council

Barbara B. Boy
Executive Director
Andrew S. Maurodis, Esquire



Broward.org/PlanningCouncil
Governmental Center
115 S. Andrews Ave., Room 307
Fort Lauderdale, FL 33301
954-357-6695

This Council deals with the comprehensive and continuing urban planning process for Broward County and its municipalities. It prepares and monitors the Broward County Land Use Plan and the Trafficways Plan, processes amendments to these plans and certifies local government land use plans.

Broward County Home Damage Assessment App

Scan with your Camera to Download Now!



-  Quickly describe **home damage**
-  Take up to **four pictures**
-  All reported information is sent to the Broward County **Emergency Operations Center**



Services of Other Officials and Agencies - Section 3

Property Appraiser

Marty Kiar

bcpa.net

Email: *martykiar@bcpa.net*

Governmental Center

115 S. Andrews Ave., Room 111

Fort Lauderdale, FL 33301

954-357-6830

Monday - Friday, 8AM to 5PM

Closed on most weekends and legal holidays.



Frequently Called Numbers

Agricultural Properties	954-357-6822	Mobile Homes	954-357-6900
Commercial Property Values	954-357-6835	Non-Profit Exemptions	954-357-6830
Commercial Vacant Land Values	954-357-6923	Report Homestead Fraud	954-357-6900
Community Outreach	954-357-5579	Residential Property Values	954-357-6831
Condo/Co-op/Time-Share Values	954-357-6832	Tangible/Commercial Personal Property	954-357-6836
Exemptions and General Information	954-357-6830		

The Broward County Property Appraiser, an elected Constitutional Officer, is responsible for annually appraising every parcel of real property and all commercial tangible personal property in Broward County at fair market value. The Property Appraiser is also in charge of granting Homestead Exemptions to eligible taxpayers who own and permanently reside in a Broward County home as of January 1. Other available exemptions include: widow/widower, senior citizens on qualified fixed incomes, disability, veteran's disability, legally blind, total and permanent disability, qualified historic properties, "granny flats," as well as exemptions for schools, churches, government property and charitable organizations. Exemption applications may be completed in the Property Appraiser's office, online at bcpa.net, or at a scheduled community outreach event (please see the Outreach Calendar on the website).

Applicants for Homestead must provide proof of legal residency (Florida driver's license/identification card and Broward voter registration card or recorded Declaration of Domicile). Non-U.S. citizens residing in Broward County must also provide proof of permanent residency or asylum/refugee status in order to qualify for Homestead. Homestead renewals are automatic so long as the ownership and use of the property have not changed. Individuals who commit fraud by improperly obtaining a Homestead Exemption may be subject to paying up to 10 years of back taxes plus penalties and interest.

The Property Appraiser advises the taxing authorities, such as the Broward County Commission, School Board, cities, hospital districts and others, of the taxable value of property in their area. The taxing authorities use this information about property values to set their annual millage (property tax) rates. The Property Appraiser does not set or collect taxes. For questions about tax payments, email Broward's Records, Taxes and Treasury Division at revenue@broward.org.

This office also regularly conducts outreach activities at city halls, public events, condominiums, homeowner association meetings, businesses and other gatherings. Individuals can also research properties and values, and view interactive aerial photographs at bcpa.net.

Services of Other Officials and Agencies - Section 3

Public Defender

Gordon Weekes

Browarddefender.org

Broward County Courthouse, North Wing

201 SE 6th St., Room 3872

Fort Lauderdale, FL 33301

954-831-8650 (Main Number)

954-831-8690 (Misdemeanor & Traffic Division)



The Public Defender's Office is responsible for representing persons charged in criminal cases who cannot afford to hire a private attorney for legal counsel. According to Florida law, the services of the Public Defender's Office are limited to persons who are found indigent by the Clerk of the Courts. A person seeking the assignment of the public defender must fill out an application with the Clerk of the Courts. The cost of the application is \$50. The affidavit questions the person's ability to afford private legal counsel. If the Clerk determines the person's finances meet the criteria for appointment, a public defender is assigned to the case. The Public Defender's Office handles capital and non-capital felony cases, as well as misdemeanor cases, juvenile cases and involuntary commitment cases.

State Attorney

Harold F. Pryor

Office of the State Attorney, 17th Judicial Circuit

browardsao.com

Broward County Judicial Complex

201 SE 6th St.

Fort Lauderdale, FL 33301

954-831-6955



The Office of the State Attorney enforces the Laws of the State of Florida through prosecution of individuals accused of committing criminal offenses in Broward County. The State Attorney also defends, on behalf of the State of Florida, all suits, applications, civil or criminal in which the State of Florida is a party. In addition, the State Attorney serves as Legal Advisor to the Broward County Grand Jury.

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Services of Other Officials and Agencies - COURTS - Section 3

Courts, General Information

Broward County's 17th Judicial Circuit is one of 20 judicial circuits in Florida. In 1972, Article V of the State Constitution was amended by vote of the people to restructure the state trial courts into a two-tier system. County Court handles civil cases under \$30,000, traffic cases and misdemeanors. Circuit Court handles felonies, family matters, juvenile cases, probate and mental health and all civil cases over \$30,000, or not under the jurisdiction of the County Court.

Honorable Jack Tuter, Chief Judge

Courthouse Information: 954-831-7740 - 17th.flcourts.org

Location Name	Location Address	Services Offered	Hours of Operation
Broward County Central Courthouse	201 S.E. 6th Street Fort Lauderdale, FL 33301	All court services are offered at the Broward County Courthouse	Monday thru Friday 8:30AM to 3:30PM Except Court Holidays
North Regional Courthouse	1600 W. Hillsboro Blvd Deerfield Beach, FL 33442	Traffic and Misdemeanor Services County Civil Services One Stop Services: Passport Applications Passport Photos Marriage Applications Marriage Ceremony Circuit Civil and Probate Filings	Monday thru Friday 8:00AM to 3:30PM Except Court Holidays
South Regional Courthouse	3550 Hollywood Blvd Hollywood, FL 33021	Traffic and Misdemeanor Services County Civil Services One Stop Services: Passport Applications Passport Photos Marriage Applications Marriage Ceremony Circuit Civil and Probate Filings	Monday thru Friday 8:00AM to 3:30PM Except Court Holidays
West Regional Courthouse	100 N. Pine Island Rd Plantation, FL 33324	Traffic and Misdemeanor Services County Civil Services One Stop Services: Passport Applications Passport Photos Marriage Applications Marriage Ceremony Circuit Civil and Probate Filings	Monday thru Friday 8:00AM to 3:30PM Except Court Holidays

Services of Other Officials and Agencies - COURTS - Section 3

Courts, Office of the Trial Court Administrator

Trial Court Administrator Kathleen R. Pugh, Esq.

Broward County Courthouse
201 SE 6th St.
Fort Lauderdale, FL 33301
954-831-7740

The Office of the Court Administrator supports the Seventeenth Circuit and its 90 judges, 11 magistrates and 2 hearing officers by managing the administrative functions of the court including: human resources, purchasing, facilities management, budget and finance, information technology and video operations, research and statistical analysis, public information and emergency management. The office also oversees and supervises the operation of these court programs:

Court Interpreters Program

Broward County Courthouse
201 SE 6th St.
Fort Lauderdale, FL 33301
954-831-7290

The Court Interpreter's Office provides in-house Spanish and French/Creole interpreting services to defendants and witnesses in court proceedings at all four courthouse locations. Interpreting services are available for the following case types: circuit and county criminal, juvenile delinquency and dependency, paternity, domestic violence injunctions, mental health and incapacity proceedings, and any other matters in which the court determines an interpreter is necessary. Other languages, including sign language, are available upon request through contract interpreters.

Court Mediation & Arbitration Programs (CMAP)

Broward County Courthouse, West Wing
201 SE 6th St., Room 19150
Fort Lauderdale, FL 33301
954-831-6076

CMAP administers alternative dispute resolution programs from the Central Courthouse location, including Small Claims and County Mediation, Family Mediation, Dependency Mediation, Circuit Civil Mediation, Non-Binding Arbitration, the Broward Community Justice Alternatives Program and Teen Court.

Small Claim and County Court Mediation **954-831-6308**

This CMAP program provides mediation services as an effective alternative to a court trial. Civil cases such as landlord/tenant, eviction, breach of contract, employment, consumer disputes, and similar issues can be court-ordered to mediation. Mediators who are scheduled to work with these cases hold a Florida Supreme Court Certification as a County Court Mediator.

Family Mediation **954-831-6325**

This CMAP program provides mediation as an opportunity to minimize the effects of divorce on families. Full-service mediation (including financial issues) is offered by court order prior to a divorce being finalized or for issues that arise after the divorce has been granted. To use this program, a case must be filed. Mediation scheduled through this program is subject to participant income limitations as specified by the legislature for state subsidized mediation. Fees are based on income. Mediators are certified as Family Court Mediators by the Florida Supreme Court.

Dependency Mediation **954-831-6325**

This CMAP program handles cases filed in Juvenile Dependency Court with an Order to Mediation signed by a judge, including those with charges of alleged abuse, abandonment, neglect, or termination of parental rights. Multiple agencies are generally involved in these mediation sessions in an effort to place children in the healthiest and safest environment. Mediators are certified as Dependency Mediators by the Florida Supreme Court.

Circuit Civil Mediation **954-831-6078**

This CMAP program coordinates cases referred to private mediation by Circuit and Family Court Judges. Attorneys or Pro Se litigants may participate in this program if they seek a randomly selected mediator from the rotation list maintained by the program. Statistics for private mediation sessions reported by the mediator are compiled monthly.

Non-Binding Arbitration **954-831-6313**

This CMAP program evaluates applications for court arbitrators and maintains an updated listing of court-approved arbitrators. Program administrators maintain statistics for arbitration orders.



Services of Other Officials and Agencies - COURTS - Section 3

Broward Community Justice Alternatives 954-831-6004

Referrals may be from the State Attorney's Office when a charge has been filed, or in lieu of a charge being filed. Criminal cases such as harassment, battery, assault, as well as misdemeanors and violations of city ordinances, worthless checks, sales tax diversion and offenses deemed appropriate by the State Attorney's Office can be referred to this program. The program accepts self-referrals when no charges have been filed in such cases as neighborhood disputes, senior citizen issues, and other community problems and citizen disputes. All parties of a self-referral must agree to attempt to resolve their issues through mediation. In each case a certified county mediator will be assigned to assist the parties in resolving the issues. There is a charge of \$50 for a session for walk-ins.

Teen Court 954-831-7600

Teen Court is a diversionary program that offers an alternative to formal court proceedings for juveniles. Cases are referred by the State Attorney's Office and local law enforcement agencies. Teen Court addresses such charges as petit theft, misdemeanor drug possession, and trespassing. At Teen Court sentencing hearings, trained school volunteers perform all courtroom roles, including those of bailiff, clerk and jurors. The presiding judge is either a member of the judiciary, a volunteer attorney, or one of the trained Teen Court professional staff. The jurors render a sentencing decision that can include counseling, essays, restitution, and jury duty assignments. Community service is a required sanction for most juveniles participating in the Teen Court Program. The defendant's compliance with these sanctions is tracked by a Teen Court case manager. If defendants do not comply with the rules and regulations of Teen Court, the case is returned to the State Attorney's Office for a filing decision. The Court intakes and hearings are held at the satellite courthouses or other applicable agency.

Case Management Services Unit

Broward County Courthouse
201 SE 6th St.
Fort Lauderdale, FL 33301
954-831-8532

Case Managers are assigned to the family, mental health, domestic violence, dependency and

delinquency courts to monitor the time and events involved in the movement of a case from the point of initiation to disposition by following mechanisms such as early screening, creation of event deadline and continuous oversight and measurement of progress. Information is provided to judges regarding case delay. Case managers also provide information to judges regarding community resources and monitor compliance with court-ordered services.

Court Reporting Services

201 SE 6th St.
Fort Lauderdale, FL 33301
954-831-6260

Court Reporting Services records and provides official transcripts for county criminal, juvenile and some felony courts.

General Magistrates

Eleven General Magistrates provide auxiliary judicial functions in the areas of divorce, support enforcement, dependency and mental health, which relieves the workload of the Civil Division. The General Magistrates handle cases involving temporary relief, contempt of court, support enforcement, involuntary commitment, judgment of in-competency, guardianship, and modification of prior rulings.

State Attorney's Office - Victim Advocate Unit

201 SE 6th St.
Fort Lauderdale, FL 33301
954-765 4133

Victim Advocate/Domestic Violence Specialists supervised by the State Attorney's Office provide case management services to individuals and families impacted by domestic violence. Information regarding the legal process, family violence and safety planning are offered to victims regardless of whether there is a criminal case with the State of Florida. Referral services may include shelter, economic assistance, translation and counseling. Regular contact is maintained with the victims to assure safety and to address their needs before they are faced with crisis situations. Court orientation and accompaniment to court proceedings are provided in addition to crisis and supportive counseling.

Services of Other Officials and Agencies - COURTS - Section 3

Courts, Clerk of the Courts

Clerk of the Courts, **Brenda D. Forman**

BrowardClerk.org

Broward County Central Courthouse

201 SE 6th St., Room 18150

Fort Lauderdale, FL 33301

954-831-6565

Telephone agents are available to assist you or direct your call between 8AM and 4:20PM, Monday thru Friday, excluding courthouse holidays.

- For Traffic, Misdemeanor and Felony case information, select option 1
- For Child Support, Divorce, Family or Circuit Civil case information (over \$15,000), select option 2

The Clerk of the Courts of Broward County is a Constitutional Officer who is elected every four years. The Clerk's duties are to maintain court records, attend trials and hearings, if required, provide intake services for domestic violence cases, and collect revenue for the Court System. The Clerk administers jury services and audits the records of guardians.

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Services of Other Officials and Agencies - COURTS - Section 3

Division	Address	Judicial Complex Location	Floor Room #	Hours and Courthouse Holidays
Administration 954-831-5848	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	18th Floor, Room: 18150	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Appeals 954-831-5751	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	4th Floor, Room: 04140	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Archives Central 954-831-6565, option 1	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex East Tower	3rd Floor, Room: 03340	Tuesday and Thursday 8AM to 3:30PM excluding Courthouse Holidays
Child Support Depository 954-831-7309	Central Courthouse, 540 SE 3rd Avenue, Ft Lauderdale, FL 33301	Judicial Complex Midrise Building	2nd Floor, Room: 02450	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Circuit Civil and Family 954-831-6565, option 2	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	4th Floor, Room: 04130	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
County Civil 954-831-5622	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	3rd Floor, Room: 03170	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Domestic Violence 954-831-5570	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	2nd Floor, Room: 02140	Monday – Friday 8:30AM to 7PM (All filings stop at 5PM) excluding Courthouse Holidays
Felony 954-831-6565, option 1	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex East Tower	1st Floor, Room: 01360	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Finance 954-831-6244	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	18th Floor, Room: 18120	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Human Resources 954-831-7234	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	18th Floor, Room: 18140	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays

Services of Other Officials and Agencies - COURTS - Section 3

Division	Address	Judicial Complex Location	Floor Room #	Hours and Courthouse Holidays
Jury Administration 954-831-6091	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex East Tower	3rd Floor, Room: 03320	Monday – Friday 7:30AM to 4:30PM excluding Courthouse Holidays
Juvenile 954-831-6492	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	5th Floor, Room: 05180	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Marriage 954-831-7283	Central Courthouse, 540 SE 3rd Avenue, Ft Lauderdale, FL 33301	Judicial Complex Midrise Building	2nd Floor, Room: 2460	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Mental Health 954-831-5648	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	3rd Floor, Room: 03160	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Parking and Code Enforcement 954-831-5804	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	1st Floor, Room: 01140	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Passports 954-831-2343	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	1st Floor, Room: 01160	Monday – Friday 7:30AM to 4:30PM excluding Courthouse Holidays
Probate and Guardianship 954-831-7154	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	3rd Floor, Room: 03150	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Purchasing 954-831-6399	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex East Tower	2nd Floor, Room: 265	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Technology 954-831-5588	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	18th Floor, Room: 018130	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays
Traffic and Misdemeanor 954-831-6565, option 1	Central Courthouse, 201 SE 6th St., Ft Lauderdale, FL 33301	Judicial Complex West Tower	1st Floor, Room: 01130	Monday – Friday 8AM to 3:30PM excluding Courthouse Holidays

Broward County Municipalities - Section 4

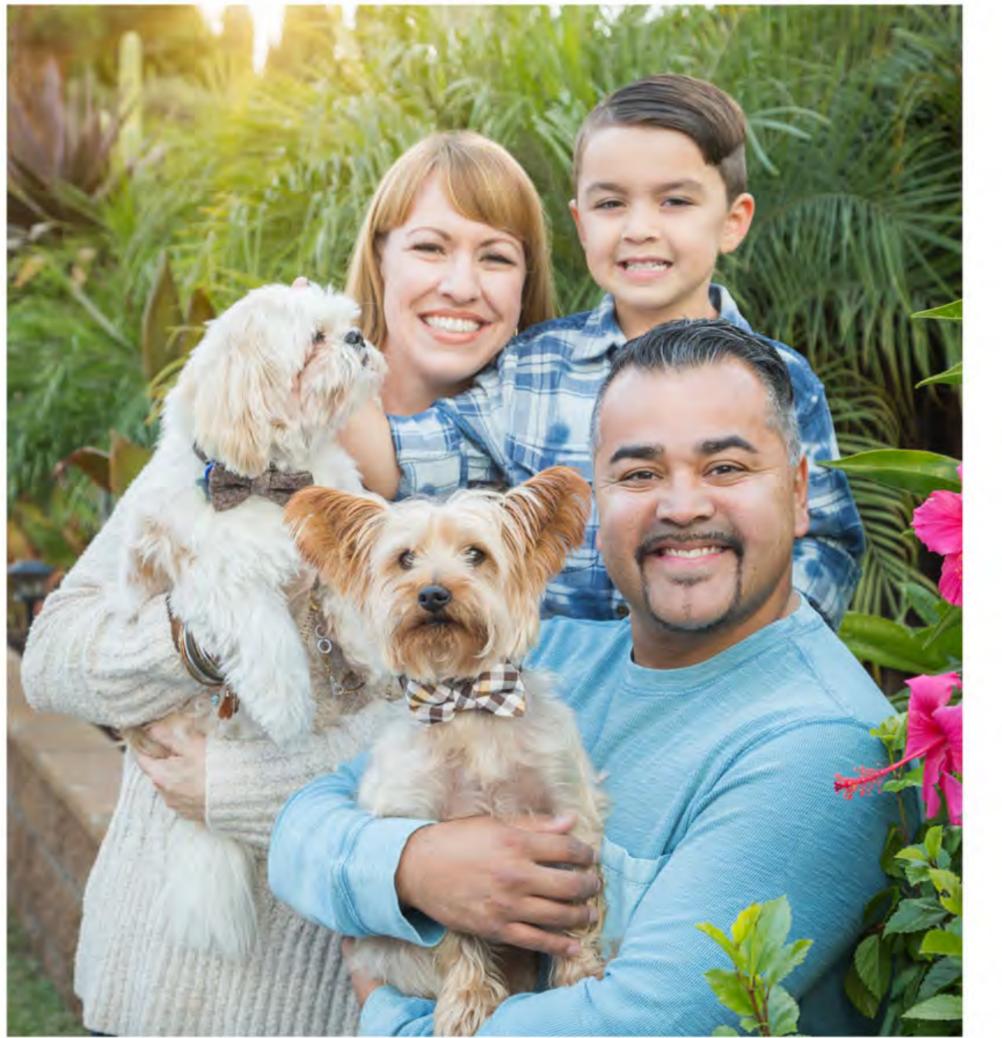
Municipalities

Residents should contact their municipality directly for information on services provided by the municipality.

CITIES	WEBSITE	POPULATION*	CITY HALL PHONE
Coconut Creek	coconutcreek.net.....	60,490.....	954-973-6770
Cooper City	coopercityfl.org.....	35,556.....	954-434-4300
Coral Springs	coralsprings.org.....	133,765.....	954-344-1001
Dania Beach	ci.dania-beach.fl.us.....	32,008.....	954-924-6800
Davie	davie-fl.gov.....	106,310.....	954-797-1000
Deerfield Beach.....	deerfield-beach.com.....	81,070.....	954-480-4200
Fort Lauderdale.....	fortlauderdale.gov.....	182,434.....	954-828-5000
Hallandale Beach.....	hallandalebeach.org.....	39,656.....	954-457-1489
Hillsboro Beach.....	townofhillsborobeach.com.....	1,752.....	954-427-4011
Hollywood	hollywoodfl.org.....	154,802.....	954-967-4357
Lauderdale-By-The-Sea	lauderdalebythesea-fl.gov.....	6,626.....	954-640-4200
Lauderdale Lakes	lauderdalelakes.org.....	35,606.....	954-535-2700
Lauderhill.....	lauderhill-fl.gov.....	71,863.....	954-739-0100
Lazy Lake	28.....	954-614-9058
Lighthouse Point	lighthousepoint.com.....	11,195.....	954-943-6500
Margate	margatefl.com.....	58,023.....	954-972-6454
Miramar	miramarfl.gov.....	141,196.....	954-602-3000
North Lauderdale.....	nlauderdale.org.....	44,020.....	954-722-0900
Oakland Park	oaklandparkfl.org.....	44,699.....	954-630-4200
Parkland	cityofparkland.org.....	31,454.....	954-753-5040
Pembroke Park.....	townofpembrokepark.com.....	6,677.....	954-966-4600
Pembroke Pines	ppines.com.....	173,591.....	954-450-1060
Plantation	plantation.org.....	94,605.....	954-797-2200
Pompano Beach.....	pompanobeachfl.gov.....	112,122.....	954-786-4600
Sea Ranch Lakes.....	searanchlakesfl.org.....	574.....	954-943-8862
Southwest Ranches.....	southwestranches.org.....	7,921.....	954-434-0008
Sunrise.....	sunrisefl.gov.....	95,153.....	954-741-2580
Tamarac	tamarac.org.....	66,712.....	954-597-3500
Weston	westonfl.org.....	71,164.....	954-385-2000
West Park	cityofwestpark.org.....	15,012.....	954-989-2688
Wilton Manors	wiltonmanors.com.....	12,630.....	954-390-2100
Unincorporated.....	Broward.org/MunicipalServicesDistrict.....	16,148.....	311
Broward Municipal Services District			

Total Broward Population.....1,952,778

*Data source: United States Census Bureau, 2019.





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MyBroward.Broward.org

Broward County Commission
Office of Public Communications
Governmental Center - Room 506
115 S. Andrews Ave.
Fort Lauderdale, FL 33301
954-357-6990
publicinfo@broward.org

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