

OUR GUARANTEE:

Thank you for choosing Tks Kake Kingdom to help you celebrate the special occasion. We will provide a decorated dessert in a timely manner as specified in the invoice. We appreciate your business and we are honored that you have chosen us for your special celebration. We guarantee that the flavors, size, and general design elements will be met as outlined. If you are not satisfied with our product(s) please let us know at the time you receive your order. Once your order is accepted, refunds will not be considered.

CARE & HANDLING:

We are not responsible for any damages that may be done to the cake after pick-up or after setup is complete. The client is responsible for providing an appropriate environment for the cake(s). Cakes are heavy and require proper care, and optimal room temperature of 75 degrees or below. The same goes for all other items .

If you or your representative elects to pick up and set up the cake, you assume all liability and responsibility for the condition of the cake once it leaves our possession

All Cakes should be placed on a fridge away from heat.

RESPONSE TO COVID:

**** Face mask is required when picking up your item
**** If you'd like no contact delivery please state in an email

****All orders should be placed 2 weeks in advance
**** Payments are required for all orders . Once a payment has been made proof of payment will need to be sent via. Email or text.

Payment Methods:

Zelle: 929-340-0637

Apple Pay: 929-340-0637

E-commerce (website) if you have paid through website no confirmation is needed , a confirmation of your order will be sent via email .

PAYMENT:

The initial deposit reserves your event date . When we take your event order, We begin the process of declining other orders as we get closer and closer to your event date.

RETURN:

***** Any cancellations must be made 72 hours in advance in writing and will result in a Store Credit ONLY.