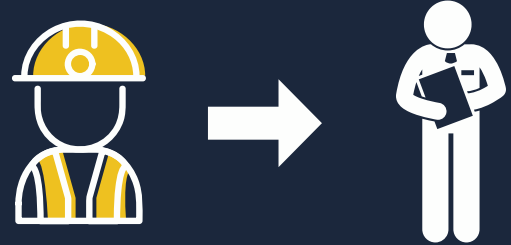


5 Stages of Incident Management

01

NOTIFY/REPORT

Management is notified that an incident occurred.



Management reviews the incident and determines if an investigation is required.



02

INITIAL REVIEW

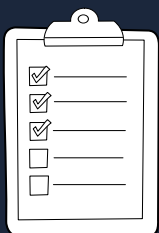
Investigation team gathers all relevant data related to incident: training, witnesses, documentation, timeline.



03

INVESTIGATION

Team determines the proper corrective action needed to successfully eliminate future incidents.



04

ACTION

The appropriate authority reviews the proposed process. If approved, the incident review will be closed but actions should be monitored for success.

05

FINAL REVIEW

