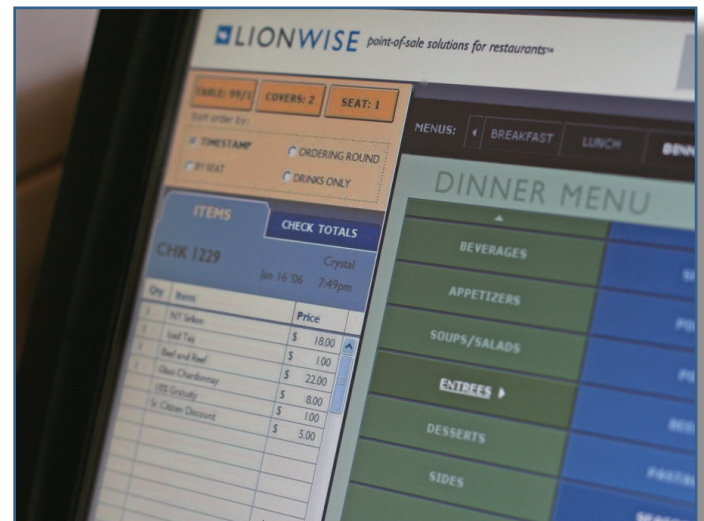# LIONWISE

point-of-sale solutions for restaurants™

Experience the Lionwise Difference

The LionWise restaurant system is a state of the art Point-of-Sale (POS) solution, designed by Restaurant owners who understand the challenging demands of the highly competitive hospitality market. LionWise is solely focused on table service restaurant businesses in order to help restaurateurs improve their operational efficiency.

Manage More Efficiently

LionWise recognizes that each restaurant differentiates itself not only in the quality and consistency of its food, but also in how well it serves its customers and is able to adapt to changes in customer demand. LionWise helps you manage your restaurant business more profitably with comprehensive reporting capabilities, providing up to the minute visibility into daily sales, open checks, employee performance, and menu item and inventory consumption. Because business reporting can be run from any POS station out on the floor, more time can be spent in front of customers and less time in the back office. Whether it is to see which menu items are selling the most or least, or reviewing which staff is clocked in, LionWise gives you the critical information you need in an instant.
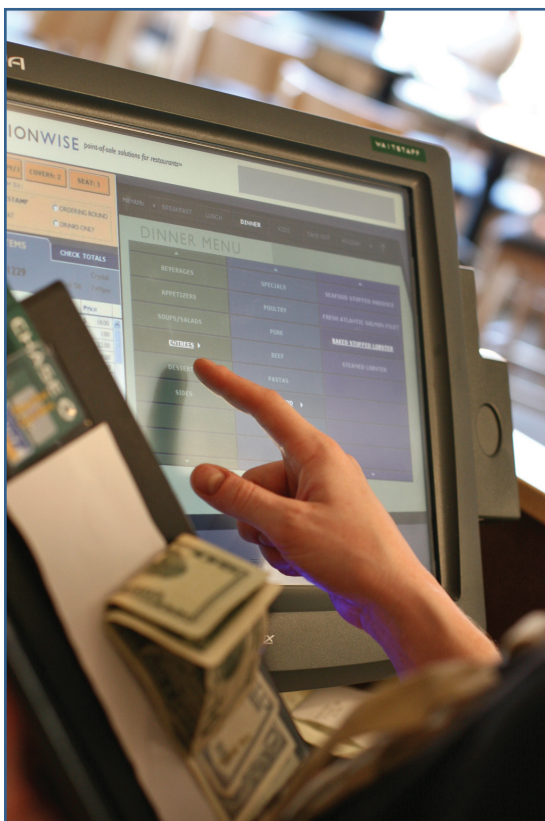
Easy to Use

The LionWise system provides an intuitive, easy to use interface for both management and the wait staff, allowing for all administrative functions such as pricing, specials and other menu changes to be performed at any POS station. Wait staff can easily recall all split checks in the LionWise graphical display and efficiently distribute items between checks or combine checks with a simple "highlight-and-tap" feature. As new staff members come on board, a real-time training mode allows for hands-on training in a simulated environment without affecting the live business reporting.

Service Excellence

LionWise provides comprehensive services, starting with the site evaluation phase and sizing of an appropriate system for each customer. Through the implementation process, LionWise works with the management team to ensure all aspects of the system are installed according to specification, followed by the establishment of the desired business procedures and configuration settings. Once installed, staff training is conducted to ensure there are no questions left unanswered. After the system is live, on-site support can be provided as needed, as well as remote diagnostic support which ensures issues can be resolved quickly and cost effectively.

Key Benefits

- Spend more time in front of customers, with reporting from any POS station on the floor
- Respond quickly to new and changing industry standards with one system that scales and adapts to evolving requirements
- Perform administrative functions on the fly from any station
- Track menu item sales and wait staff performance in real-time
- Flexibly accommodate customer order changes effortlessly
- Manage more profitably and more efficiently
- Remote (Internet) access to all reporting and administrative functions

Company Overview

LionWise provides high quality, leading edge point-of-sale (POS) solutions to the table service restaurant industry. The company's philosophy is to provide highly flexible and scaleable POS and back-office reporting solutions that can meet the needs of single, multi-site, and multi-purpose restaurant establishments. LionWise has a heritage of providing market leading technologies and technology services to the small and mid-sized business community, with a focus on helping restaurants increase their profitability while maintaining superior customer service. The LionWise organization is comprised of a management team with extensive restaurant ownership and management experience, in addition to technology and on-site implementation services expertise, making LionWise a team that understands your business and how to help you grow your business profitably.

The LionWise POS solutions are sold and supported through dedicated teams of regionally located, restaurant experienced staff members that are able to provide timely, high quality local services to restaurants throughout the U.S. LionWise and its business and technical staff members provide a complete one-stop shopping source of products, capabilities and services to ensure your success. Services include:

- Site evaluation and configuration planning
- Network infrastructure installation
- Hardware selection and installation
- On-site training
- Software installation and configuration
- Credit card processing and host selection and configuration
- On-site support services (including emergency support options)

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