

IQ Neo Member Account Inquiry App

IQ Neo is a digital banking App that allows members to securely access their M&C Credit Union account information using a smartphone (iPhone and Android).

The following services are now available on the IQ Neo App:

- View Regular Shares savings balances and recent transactions (-RG)
- View Holiday Club savings balances and recent transactions (-01)
- View Vacation Club savings balances and recent transactions (-02)
- View Share Certificate account information (CT-)
- View loan balance and payment history
- Email or call the M&C office directly from the App
- Access M&C's website directly from the App

Here's How to Enroll!

To enroll, Email MCMenloPark@aol.com with IQ Neo in the subject line, and include the following information:

1. Your name
2. Your M&C account number
3. Your cell phone number
4. Your Email address
5. Your preferred contact method for password reset: specify cell phone or Email

You will receive an Email from MCMenloPark@aol.com with your unique UserID and a temporary password. Please allow 1 week to process your enrollment.

Download IQ NEO from your phone's App store (iPhone Apple Store/Android Google Play Store), and sign in!

Your account information will be refreshed at least weekly on the IQ NEO App. The date your information was last refreshed is visible on the App.

A user manual is available and can be printed from the forms page on www.MCMenloPark.com. Please Email MCMenloPark@aol.com with any questions.