

35+ features including:

Calling Features

- ✓ Unlimited calling in U.S., Canada, Mexico and Puerto Rico
- ✓ Low international rates
- ✓ 911 service
- ✓ FREE number transfer
- ✓ One FREE toll-free number (includes 500 minutes of inbound calls per month)
- ✓ Main line company number
- ✓ One direct dial number per user

Call Management Features

- ✓ Virtual receptionist w/multi-level
 - Business modes for open and closed hours
 - Dial by name
 - Route callers
 - Custom messages
- Music on hold, Transfer music, Ring groups, Intercom, Call park, Call blocking, Extension dialing, Extension monitoring, Voicemail, Call transfer, Call log, Call forwarding, Conference bridge per user, Forward calls during device outages, Virtual fax per user, Analog fax option, Virtual extensions, 7-digit dialing, Voicemail audio email attachments, Multi-device ring - desktop/mobile

Advanced Features

- ✓ Desktop App
- ✓ Call Recording
- ✓ Enhanced Call Blocking
- ✓ Overhead Paging
- ✓ Voicemail Transcription

Mobility Features

- ✓ Smart phone app: 2-phones-in-1
- ✓ Extension dialing from desktop/mobile apps
- ✓ Call transfer from apps
- ✓ Caller ID (Company or DID)
- ✓ Voicemail
- ✓ SMS Messaging (Mobile app)
- ✓ Call Flip



Selected by the readers of PCMag as the #1 VoIP Provider 7 years running.

Business Choice: VoIP Services 2020

Ooma Office vs. Key Competitors: Overall Satisfaction



FAQs

What do I need?

All you need is a high-speed Internet connection (cable or fiber optic) and a regular phone.

Can I transfer my phone number?²

In most areas you can port your existing phone number to Ooma. Best of all, porting is free! You must maintain the current phone service until the porting process is completed, usually 1-2 weeks.

Do you support 911 calls?³

Yes. Ooma collects your address when you activate online and uses this information for emergency response.

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Ooma Office Pro

The most reliable, easiest to use, simplest to install business phone service.

At \$24.95 monthly per user, Ooma Office Pro is a smart choice for service-based businesses with advanced needs.



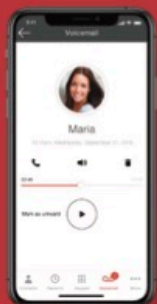
**THE SMART PHONE
FOR YOUR BUSINESS.™**

The most reliable, easiest to use, simplest to install business phone service.

Call Recording. Enhanced Call Blocking. Call Automation. Mobility. The features go on and on. All of this for \$24.95 monthly per user.



Whether you have 2, 20, or 200 employees, the system easily expands.



Ooma Office Mobile App

Use your business number anywhere. Get extension dialing, text, flip calls, and more all from the app. Just login with your Ooma Office credentials.



Automate incoming calls

Our virtual receptionist can route and message callers so you never miss another business opportunity.



Work from anywhere

Whether you're using our desktop app, mobile app, or both, your office is anywhere you are. Our IP phones improve sound quality even on your home internet too.



Overhead paging

Broadcast messages to your business easily by integrating with 3rd party paging systems.



Call recording

Easily record all incoming and outgoing calls to improve customer service training, or record calls for legal requirements.



Enhanced call blocking

Reduce unwanted calls to stay more productive. Ooma screens and blocks known robocallers and gives you flexible options to create customized block lists.



Voicemail transcription

Convert audio to a transcribed message automatically to provide users another way to prioritize and increase their daily productivity.

How Ooma Office Pro stacks up to its competitors¹

Ooma	AT&T Business	Vonage Business Premium
\$24.95/ month/user	\$70.00+/ month/user	\$29.99/ month/user
Free Toll Free Number with 500 minutes a month	Toll Free Number for add'l \$14.00/ month	Toll Free Number for add'l \$39.99/ month
No long term or annual contracts	1 year contract	Month-to-month available
Low International Rates	Available International Calling	Available International Calling
24/7 Support	Mon-Fri 8am-6pm	24/7 Support

Save an average of 50% over competing business phone services

3-Year Cost of Ownership (3 lines, 5 extensions)



¹Service offerings and pricing described are as of November 1, 2019. Pricing and features are subject to change. ²Transfer of your existing phone number not available in all locations. The number transfer process takes approximately 10 business days from the time you confirm your transfer request. If you would like to transfer your existing phone number to Ooma, do not disconnect your phone service until the number transfer has been confirmed. ³Ooma E911 service operates differently from non-Internet 911 service. See <http://www.ooma.com/911> for details. Some alarms, faxes and other devices may not be compatible. Additional terms apply, see <http://www.ooma.com/smb/termsandconditions>.



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Ooma Office

The best business phone system for the professional services industry.



Whether you run an advertising agency, a business consultancy, or an architecture firm, you need to be responsive and accessible to your clients – when you are in the office, visiting a site, or working at a photo shoot. You need a sophisticated, yet simple and affordable phone system that helps you manage calls quickly and easily, so you'll never miss an opportunity or a voicemail again.

Ooma Office, the #1 rated business phone service, provides the best value for the professional services industry.



✓ **24 x 7 Virtual Receptionist directs calls, provides helpful information.**

When you are meeting with clients or it's after business hours, Ooma's **virtual receptionist** greets callers and provides information that answers common questions. Callers can easily be routed to the right department or staff member in multiple locations. You can build menu options such as: Press 1 for business hours, Press 2 for the directory, Press 3 to connect to the receptionist. The system is flexible to fit your needs.

✓ **Never miss a business call when in or out of your office.**

Consultants and service professionals frequently travel between client offices and their own. With Ooma's **mobile app**, you can receive or return calls on your smart phone using your business number without using your personal number. If you need to leave your office while continuing a conversation, Ooma's **call flip** feature instantly switches the active call from your desktop phone to your smart phone without missing a beat.

✓ **Free toll-free and local numbers**

Eliminate long distance charges on calls between office or clinic locations and provide a free 800 number for your back office and billing department.

Eptek Engineering Solutions

“It was straightforward. Customer service was readily available to answer one question we had with setting up a conference line. We were up and running the same day with 20+ phones.”

– Matt

Eptek Engineering Solutions

Iron Horse Online

“I switched from Verizon. Ooma is easier to deal with and gives me the features they had in their buggy and slow business voice application. I saved money, too!”

– Tony

Iron Horse Online

KITE Architects

“It was very simple to set up. In fact, within an hour of opening the box we were all using Ooma. The key benefits we quickly realized were time savings, which have translated into cost savings.”

– Christine Malecki West

CEO and Principal, KITE Architects

Ooma Office



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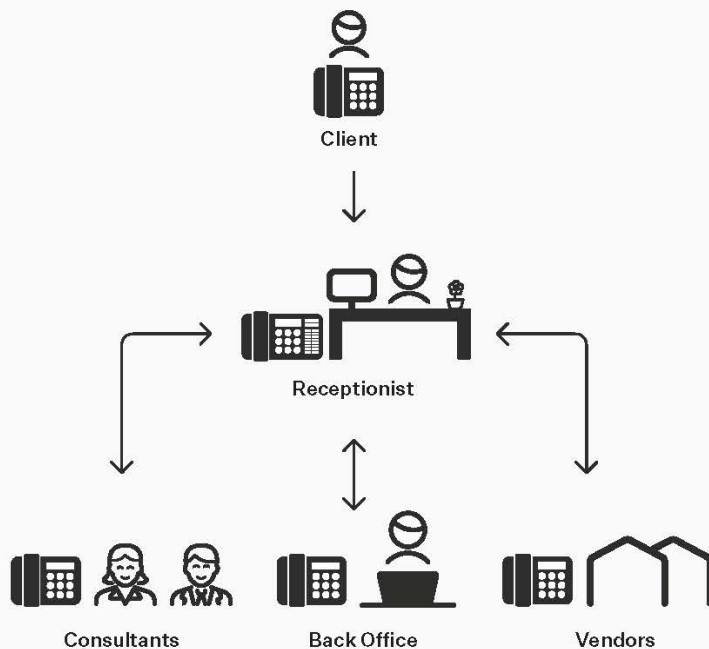
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Ooma Office



Ooma enables professional services organizations to serve their clients better.

When clients or vendors call to schedule appointments or coordinate details on a project, it takes just seconds to park or transfer a call to the right staff members. Joining a conference call on the Ooma bridge is easy and the audio quality is crystal clear. You deliver a smooth and efficient experience, which builds loyalty and referrals.

With Ooma Office, you get all the business phone features that are perfect for meeting the daily balancing act of managing your clients and your consultancy. You get clear, flexible, reliable communications that save money at one or multiple offices.

35 advanced features at a low monthly rate of \$19.95 per user. All-inclusive pricing. No nickel and diming or surprise add-ons or setup fees. We are so confident you'll love the quality and value of Ooma Office, there are no contracts!

Key features include:

- Auto attendant/virtual receptionist
- Advanced call routing
- Call forwarding
- Call logs
- Call park
- Call recording
- Conferencing
- Dial by extension
- Dial by name
- Do not disturb
- Enhanced 911 service
- Faxing
- Intercom one-to-one
- Music on hold
- On-phone presence monitoring (BLF)
- Paging groups
- Personal automated attendant
- Ring (hunt) groups
- Time-based call routing
- Toll-free numbers
- Voicemail to email messaging

Unlike other providers, Ooma pre-provisions each phone so when you receive them, all you need to do is plug them in, log in, and you are up and running.

