

WAIVER OF LIABILITY

Windy Hill on the Campus Senior Center cannot assume liability as agents for venues, restaurants, hotels and other accommodations and cannot be held responsible for lack of performance by proprietors or their staff. Windy Hill reserves the right to make changes to itineraries and prices.

SPECIAL NEEDS

Windy Hill will make every reasonable effort to accommodate all persons with special needs. Many of the trips do require walking and may require stairs. Please ensure you are physically fit to navigate the walking and some steps before signing up to attend. Staff/Drivers/Other Passengers will not be available to aid with transport around the venue or on and off of the bus. You are required to have a caregiver if you are unable to negotiate stairs or struggle with walking or bathroom use.

Smoking/Vaping is prohibited at all times, unless a designated area is made available by the event venue.

GRATUITIES

Gratuities and tips are ALWAYS included in the cost of each bus trip. These tips are given to the drivers and service personnel at restaurants. It is not required to give additional tips to service staff; however, if you are feeling generous, please tip extra as you prefer.

Windy Hill on the Campus
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Follow us on Social Media:
[Facebook.com/windyhillotc](https://www.facebook.com/windyhillotc)
[Instagram.com/windyhillotc](https://www.instagram.com/windyhillotc)

Office Hours:
Monday - Friday
8:30 am - 2:30 pm



Windy Hill Senior Center Bus Trip Policies



Windy Hill on the Campus
Where life, learning &
generations connect



Welcome

Windy Hill on the Campus is a 501(c)(3) nonprofit senior center located in Spring Grove, York County, Pennsylvania. We are a drop-in community center for active, independent older adults within the Spring Grove, Hanover and York County areas.

Windy Hill membership is free and open to local community members aged 60+, and their spouses, who are interested in becoming more involved in their community.

Mission: To create a diverse and supportive community dedicated to lifelong learning, social interaction, and the well-being of its members.

HOW TO SIGN UP

Registration envelopes are located on the table in the office. Please fill out the information required, place payment into the envelope and slide it into the receptacle marked for trips. If you have any questions, please contact the program director at 717-225-0733 ext. 102 or see the receptionist.

PAYMENTS

We accept cash, check, or money order for payment. Please note, there is a \$25.00 service charge for all returned checks. A 50% deposit must be paid at time of registration to reserve your seat.

The balance of the trip must be paid in full 20 days prior to the departure date, unless otherwise noted. Deposits will be forfeited by those with unpaid balances at the 20-day prior mark, and reservation will no longer be held. Reservations made less than 20 days prior to the trip will need to be paid in full and will be non-refundable.

ELIGIBILITY

Trips are open to members & the general public; however, **no one under the age of 18 will be permitted on any Windy Hill trip unless specifically noted.** Windy Hill reserves the right to decline acceptance of any person on their trips.

PROOF OF CITIZENSHIP/PHOTO ID/ VACCINATION CARD

Some Windy Hill bus trips may require proper photo ID, valid passport, and/or proof of vaccination. Windy Hill is not responsible for anyone who does not have proper legal identification upon arrival of the destination.

Those without legal identification will not be able to participate in the trip activities.

COVID SAFETY PRECAUTIONS

Windy Hill expects all guests to adhere to safety precautions required by the venues we visit. This includes: masking, social distancing and any other safety measures prescribed by the trip destination or bus company.

CENTER CANCELLATIONS/CHANGES

Full refund will be given if Windy Hill has to cancel a trip due to extenuating circumstances. In all cases, every effort will be made to reschedule the trip. Itinerary/Date changes may occur that are beyond the control of Windy Hill. Passengers will be notified if there is a change in the date.

Windy Hill reserves the right to cancel a trip if not enough seats are sold by 20 days prior to departure. Some exceptions may apply. If it is necessary to cancel, refunds will be issued by mail within 10 days.

GUEST CANCELLATIONS

In order to receive a full refund, cancellations must be made 20 days or more, prior to the departure date. Windy Hill will be enforcing this cancellation policy, due to the strict policies set forth by the attractions, and bus companies. Exception will be made for a medical emergency with a doctor's note. You are encouraged to find a replacement for your reservation if you find it necessary to cancel.

DAY-OF INFORMATION

On-time arrival is required of all passengers. The bus will leave from the side dock at the posted time. Map of where to park & where to load the bus is located on the back of this brochure. It is suggested to arrive 15 minutes early.

Most trips will have bathroom stops built in during travel to and from destinations. There is a bathroom on the bus for use if needed unless otherwise noted.

Each passenger is required to supply us with an emergency contact who is not attending the trip.