

# Staying overnight at the Stollery

## Learn how beds are assigned upon hospital admission



Stollery Children's Hospital Patient Flow

### Patient Safety

Throughout the Stollery, our staff and physicians safely care for children in multi-patient rooms.

The Stollery has a limited number of individual patient rooms throughout the hospital. Patients are assigned to these rooms based on what is in the best interest of all children at the hospital.

Staff and physicians at the Stollery Children's Hospital are committed to providing the safest care for all the children in our care.

We value patient and family centred care and are dedicated to an environment that reduces harm.

### Staying with your Child

Family members are essential members of their child's care team. You are encouraged to be with your child at any time.

- One adult may sleep overnight in your child's room.
- Parents are asked not to sleep in their child's bed.
- Parents are responsible for siblings that are visiting. Brothers and sisters cannot stay overnight.
- Bathrooms in patient rooms may be used by the caregiver staying overnight with the child. No other family members or visitors may use it. They must leave the unit to use the public washrooms.
- Please ask family and friends not to visit if they are sick.

These guidelines are in place for everyone's safety and infection control.

If you have any questions, please speak to the charge nurse.

### Infection Prevention & Control

At the Stollery, all staff, patients, families and visitors are responsible to follow Infection Prevention & Control guidelines for every patient, regardless of their isolation status.

- Every patient's space needs to be respected, regardless of the child's isolation status.
- A minimum distance of 2 meters is required between patient beds in shared rooms to protect from the spread of infection.

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- Many patients requiring isolation can safely share a room with another patient, including a non-isolated patient.

The most important way to stop the spread of infections is by cleaning your hands by washing or using sanitizer. It is ok to ask your care provider if he/she has cleaned their hands.

### Frequently Asked Questions

Can I request or pay extra for a private room?

No. Patients are assigned to rooms based on the availability of the most appropriate place for their care.

I am concerned about my child's immunity. Why aren't we in a private room?

Individual rooms are assigned to patients that may be at a higher risk of spreading their infection to others or for reasons determined by their healthcare team. If your child is not placed in an individual room, it has been determined by the health care team that it is safe to share a room.

Last time we had our own room. Why can't we have one this time?

Each admission to the Stollery is different. Our team carefully determines the appropriate bed for each child based on their medical condition at the time of admission.

Why are we on a different unit than last time?

We place children on the most appropriate unit at the time they are admitted. If the beds are full on a unit, your child will be placed on the next most appropriate unit.

Is it safe for my child to be sharing a room with a child who is on isolation precautions?

Yes, by following good hand hygiene and infection control practices, we can keep all patients in the Stollery safe from the spread of infection.

### Discuss any concerns with your care team

If you have questions or concerns, we want to hear from you.

We encourage you to speak with any member of your care team, charge nurse or manager to resolve any issues. You can also contact the Patient Relations Department at [www.ahs.ca/patientfeedback.asp](http://www.ahs.ca/patientfeedback.asp) or:

Telephone: 1-855-550-2500  
Fax: 1-877-871-4340  
Email: [Patient.feedback@ahs.ca](mailto:Patient.feedback@ahs.ca)  
Mail: Patient Relations Department  
Suite 300, North Tower  
10030 107 Street NW Edmonton, AB T5J 3E4