



Salesforce Community Cloud Optimization

“As an Education Coordinator, we needed a user friendly & reliable community solution to display class and program enrollment details, as well as, to allow instructors to contact our support staff. Thanks to the Rayburn Ideas Optimization, we had a **33% increase in instructor self-sufficiency.**”

stated **Jonathan Greiner**, Education Coordinator, American Pets Alive

The Rayburn Ideas’ expert team consulted with the American Pets Alive Users on which features would optimize their community site, configuration of reports and dashboards that expose previous class successes to potential students. The American Pets Alive Data Model was analyzed and optimized.

The above testimony was taken from a satisfied Upwork Client