

# 2022 CHW EMPLOYER FORUM



**The 2022 CHW  
Employer Forum is  
brought to you by  
the DFW-CHW  
Association in  
collaboration with:**



**2022 CHW  
EMPLOYER  
FORUM**



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There is still time to  
register for remaining  
sessions!



**THURSDAY, APRIL 28TH**

Session 2: Professional Support and Development

**THURSDAY, MAY 12TH**

Session 3: Outcome Effectiveness of CHWs

**THURSDAY, MAY 26TH**

Session 4: Sustainability

You will receive a copy of the presentations to your email by Friday.

CHWs will also receive a non-certified CE certificate.

# 2022 CHW EMPLOYER FORUM



*Thank you for  
joining us!*



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Subscribe to our website!



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Questions about membership?  
[membership@tapchw.org](mailto:membership@tapchw.org)

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# Session 2: Professional Support and Development

Roxana Lopez, CCHW, CCHWI  
Kim White, CCHW I  
Ashley Torres, CCHW  
Karla Alvarado, CCHW  
David Hernandez, CCHW  
Monica Garcia, LMSW, CHWI

# Introductions and Years of Experience



**Roxana Lopez**

Lead Specialist

12+years in CHW field, 5  
years CHWI



**Kim White**

Membership Coordination

15 + years CHWI , 18 years  
Spanish and English instructor



**Ashley Torres**

Navigator/CHW

1 year CHW  
Bachelors of Science in Public Health



**David Hernandez**

Certified CHW

1 year CHW  
Bachelors in Biology from  
Texas Tech University



**Karla Alvarado**

CHW Manger

10 + years CHW



**Monica Garcia**

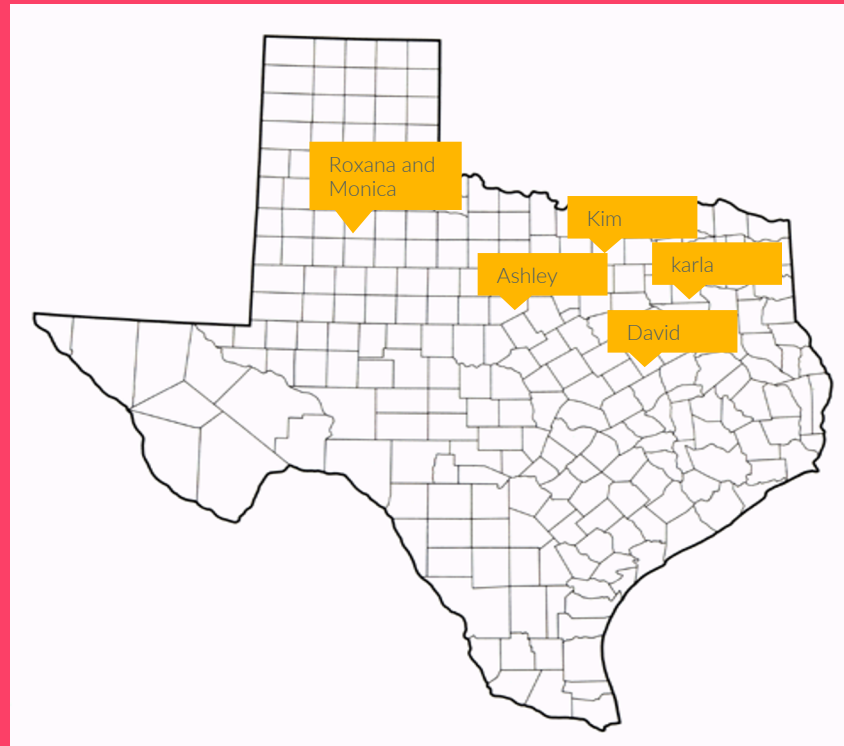
LMSW, CHWI

13+ years in CHW field  
Masters in Social Work  
Texas Tech University





## Regions we serve and our Network





# Roadmap To CHW Certification

12

Getting Started.

1

On the right path!

3

Almost there!

5

2

Which way to go?

4

Don't stop the gas yet!

6

Do the Happy Dance!  
You are a CHW!



# Hiring Process



# Different Roles

14

Navigation

Outreach

N

O

E

C

Education

Community



# The Scope of Practice



## Do's

- Assess SDoh
- Chronic Disease Education
- Coordination of resources and referrals
- Translation
- Patient follow ups
- Resource management
- Informal medication reconciliation / education
- Navigation of health care system / Resources
- Scheduling administration
- Participate in a multi-disciplinary team / interprofessional collaborative practice team



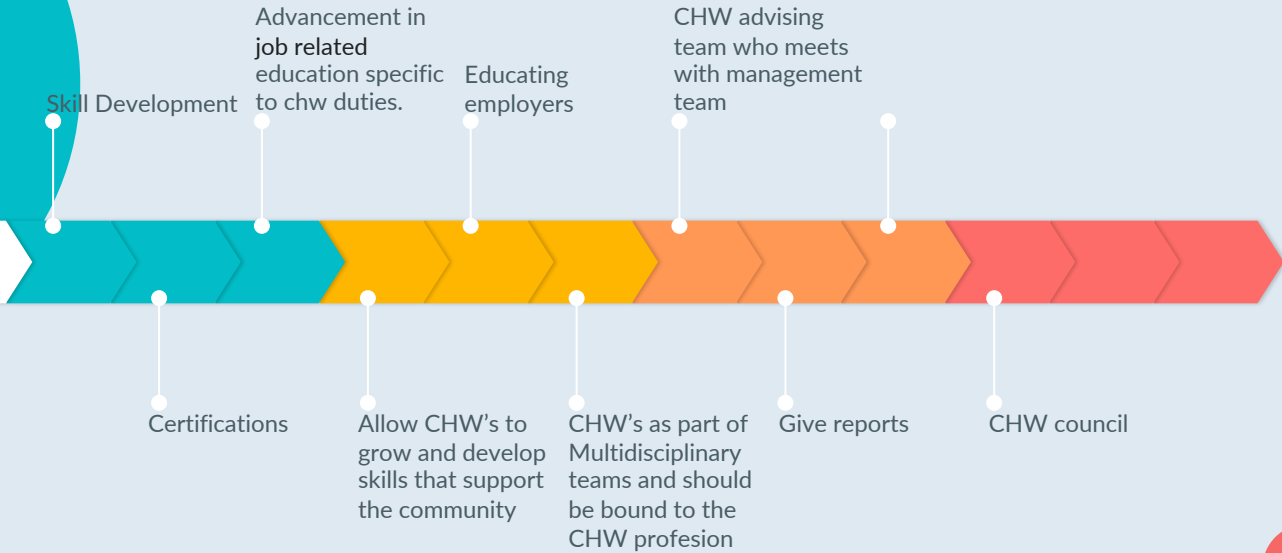
# The Scope of Practice

## Don'ts

- Office Assistant
- Formal Counseling : Medication / Behavior health
- Covid Screeners
- Employee coverage ( outside of CHW)
- Not a catch all



# Advancing the Cause



# How to support your employees

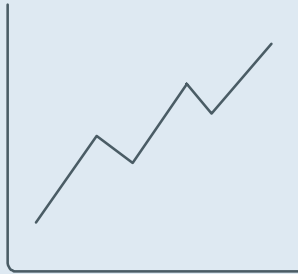


As a Manager provide example of support and development:

- Checking in on certificate expiration
- Providing support for CEUs
- Approval to attend appropriate CEUs
- How to grow CHWs to work to the top of their level
- [proqol.org](http://proqol.org)

BSWH has a CHW Development Council

- Group of leaders work together to advance and create career ladders for CHWs and Promotoras
- We have worked to recognize CHW Day at this organization
- CHW summit
- To recognize this discipline as its own profession



# How to support your employees

## Critical Components of CHW management:

- Supportive supervision
- Team-building
- Mentoring
- Advocacy
- Recognition





## CHW Training Centers In Texas



SCAN ME



# Professional Development CHW Support

National

**NACHW**  
NATIONAL ASSOCIATION OF  
COMMUNITY HEALTH WORKERS

**APHA**  
AMERICAN PUBLIC HEALTH ASSOCIATION  
*For science. For action. For health.*  
**CHW**

State

**Texas Association of  
Promotores &  
Community Health  
Workers**

**TPHA**  
TEXAS PUBLIC HEALTH ASSOCIATION

Local

**WTCPA**  
West TX CHW/Promotores Association

**DFW-CHW  
Association**

**SOUTH TEXAS  
PROMOTORES**  
*Health, Life & Food System Innovation Partnerships*

**Northeast Texas  
Community  
Health Worker  
Coalition**  
*"Building Bridges for  
Better Community Health"*

**Texas Gulf Coast CHW/Promotores Association**  
**TGCCPA**  
*Communities Build a Future*

*Que de la*  
**Mujer  
Latina**  
*y su familia*

**SAN ANTONIO COMMUNITY  
HEALTH WORKERS ASSOCIATION**





# Thanks!

## Any questions?

You can find us on LinkedIn!

