

2022 CHW EMPLOYER FORUM



Welcome!

The 2022 CHW
Employer Forum is
brought to you by
the DFW-CHW
Association in
collaboration with:



**2022 CHW
EMPLOYER
FORUM**



TEXAS
AHEC
EAST
DFW REGION







*Community Partner
Sponsor*



Hispanic Wellness Coalition
Providing Community Healthcare & Education

There is still time
to register for
remaining
sessions!



THURSDAY, MAY 26TH
Session 4: Sustainability

Session 3: Outcome Effectiveness of CHWs



Rural Health Literacy Video

Dr. Teresa Wagner

[Watch Video](#)

Community Benefit Corporation

Dinora Alejandro
Tristan Sylvester

MEMORIAL[®]
HERMANN

MEMORIAL HERMANN

To create healthier communities, now and for generations to come.



ACCESS



**EMOTIONAL
WELLBEING**



**FOOD AS
HEALTH**



**EXERCISE IS
MEDICINE**

We will never change the status of our community by focusing on health alone

CBC Programs



ER Navigation



Uninsured Service Line



Community Resource Centers



Exercise is Medicine & Food
as Health



Health Centers for Schools

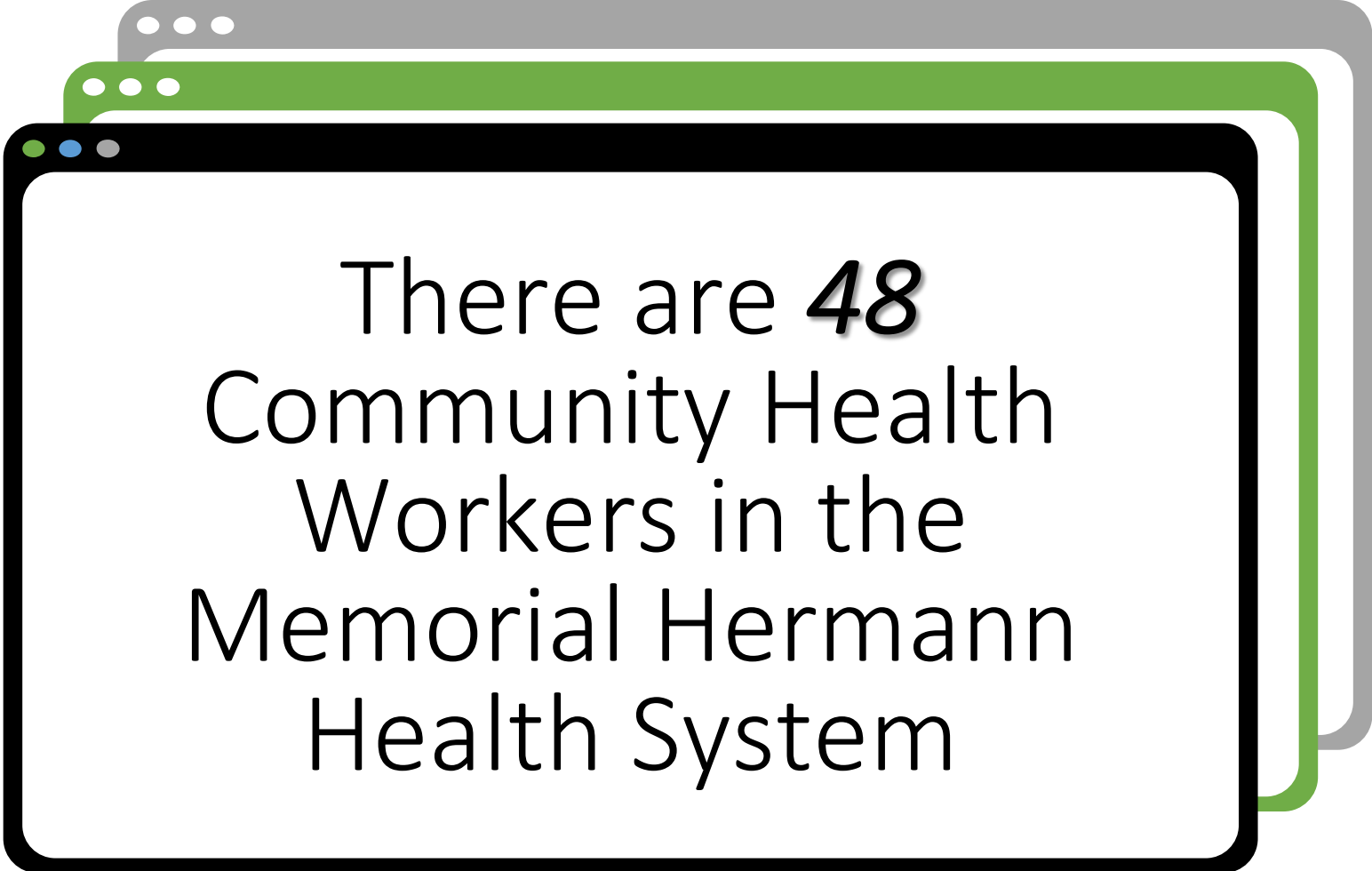


Nurse Health Line



Neighborhood Health Centers

CHW throughout MHHS



There are **48**
Community Health
Workers in the
Memorial Hermann
Health System

ER Navigation and The Community Health Worker

Who Are ER Navigators?

Certified Community Health Workers placed onsite in Emergency Departments throughout 11 Memorial Hermann Hospitals.

- **Educate** on the importance of identifying and using a consistent medical home
- **Connect** patients with a primary medical home
- **Follow-up** to ensure connections provided (within 7 days and on-going until case resolved)

How We Do It...

Assess healthcare and socioeconomic needs:

- ✓ Why the patient came to ER instead of a community clinic/PCP
- ✓ # of previous ED visits
- ✓ Presence of chronic diseases and/or other health conditions

Discuss accessibility

- ✓ Individual clinic eligibility processes
- ✓ Clinic affordability
- ✓ Locations, hours

We reduce our risk by approaching the issue proactively with a different set of interventions.

Qualities of CHW's at MH CBC

- Relationship with the community being served
- Desire to help the community
- Empathy
- Persistence
- Creativity and resourcefulness
- Personal strength and courage
- Respectfulness



Impact of CHW's at MH CBC

- Improved patient knowledge and patient-perceived quality of care
- Improved health outcomes, particularly among patients living with
- chronic conditions such as diabetes, asthma, heart disease, hypertension and substance use disorder
- Reduce frequent hospitalizations and emergency care use, lowering
- overall healthcare spending

Future of CHW's at MH CBC



The department
of labor statistics
suspects CHWs to
grow 16% by 2026.

Thank you.

Gala Stafford Tracey Willingham

Community Health Workers



Q&A for Panelists

Connect with us!



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Subscribe to our website!



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Thank you for joining!

Scan below if you would like to connect with any of the session panelists or planning committee members.



Session Planning Committee



TERESA WAGNER

UNT HEALTH SCIENCE CENTER

Dr. Wagner is a registered and licensed dietitian with a doctorate in public health from the University of North Texas Health Science Center where she is an Assistant Professor in the School of Health Professions and Clinical Executive for Health Literacy at SaferCare Texas. Currently, she develops and delivers training and community programming for Community Health Workers to address pertinent health literacy disparities especially in rural and underserved communities. As a result of her work, she received the 2018 Texas Health Literacy Hero Award as well as the 2020 Distinguished Alumni Award from Texas Christian University.



ANGEL BARRON

LBU COMMUNITY CLINIC

Angel is a certified Community Health Worker and holds a Bachelor's of Science in Biology from Texas Tech University. He is a National Hispanic Scholar and has previously served as a Community Advisory Board member for the NIH Community Engagement Alliance, or CEAL, against COVID-19 in Disproportionately Affected Communities. Currently, Angel leads the Community Health Worker team for LBU Community Clinic and oversees the Health Centers' CHW programs for Diabetes Management, Hypertension, Pediatric Asthma, Healthy Living, and Prenatal Care.



CARLENE THOMAS-KING

CANCER CARE SERVICES

Carlene Thomas- King is a Community Health Worker and Outreach Coordinator at Cancer Care Services in Fort Worth, Texas. She is on the Board of Directors of the DFW-CHW Association, a member of the National Association of Community Health Workers and a certified patient navigator. She is also a Licensed Real Estate Broker, member of the Fort Worth Housing Solutions Family Self Sufficiency committee



JAMES EARL

CANCER CARE SERVICES

James earned his Bachelor's degree in Social Work and Master's Degree in Public Administration from the University of Texas at Arlington. Additionally, he graduated from Texas Christian University as a Speech-Language Pathologists. In his current role as Director of Outreach and Health Equity at Cancer Care Services, he spearheads efforts in developing and implementing critical programs in underserved communities. Outside of his work in healthcare, James is Co-Owner and an Instructor of Dream Performance, an organization focused on overall health and fitness of communities.

Session Panelists



DINORA ALEJANDRO

MEMORIAL HERMANN

Dinora Alejandro is a Community Health Worker Manager at Memorial Hermann Community Benefit Corporation, a division of Memorial Hermann Health System that helps promote good health for individuals in their community. Dinora has 24 years of experience as a Community Health Worker, as she previously worked as a CHW Supervisor at Harris Health System for 17 years. She graduated from University of Houston-Downtown with a degree in Health and Behavioral Science with a concentration in Health Care Navigation.



TRISTAN SYLVESTER

MEMORIAL HERMANN

Tristan Sylvester is a resourceful Community Health Worker and a Coordinator for Memorial Hermann's OneBridge program. Tristan started his career serving the community at Harris Health in 2014. Tristan graduated with an Associates in Business Management from Houston Community College, a Bachelors in Corporate Communication with a minor in Health Communication from University of Houston Downtown, and a Master's in Business Administration from Lamar University. Tristan is well versed in pinpointing social determinants in the community and connecting patients to appropriate medical homes.



GAYLA STAFFORD

TRUE WORTH

Gayla Stafford has spent 9 years with JPS Health systems and currently works with True Worth as a Community Health Worker, focusing on helping the homeless community. Outside of her work she enjoys traveling and spending time with her family. She has two adult children Dara and Ymir and a German Shepard named Duke.