

Managed Services ORACLE Database 10g +

We can support your DBA staff - or become it.

- Installations, patches, upgrades and migrations to Oracle server.
- Proactively monitoring and optimizing database performance.
- Modifying the database structure and performance tuning.
- Utilize Oracle Enterprise Manager monitoring tool.
- Enrolling users and maintaining system security.
- Tablespace, file, and space management .
- Backing up and restoring the database.
- Allocating existing system storage.
- Planning future storage.

LOW

Requests of this nature do not require immediate attention and do not pose any risk to database availability or database performance

MEDIUM

These situations typically pose a threat to the validity of production data and require some sort of corrective action to be taken. Database availability may be compromised if the issue is not resolved quickly. Implementation dates or milestones are at risk if the issue is not resolved

HIGH

Production down scenario. Multiple users cannot access database or perform work. This applies to production databases only