Adding value to your Infor Lawson on premise deployment

For over 14 years, iTK has been delivering value to over 160 Infor Lawson on-premise customers. Many of our customers want to keep their software on-premise for a variety of good reasons. They do not want to go to the Cloud--iTK is dedicated to supporting this on premise deployment strategy. iTK has four offering available to support your needs described below.

Corrective

Fixing errors that are observed when the software is in use

iTK can be engaged on a time & material basis to correct errors when the software is in use. iTK can trouble shoot issues, apply patches, fixes, or upgrade your system as specified in a statement of work.
Adaptive

iTK can be engaged on a time & material or project basis to port or migrate your software to a new environment to increase scalability and/or performance. These services might also be required if your business decides to switch to a new ERP provider other than Infor Lawson. These services when used to deploy Cloud-based payment solutions such as virtual cards and ACH can turn your vendor payment process into a profit center.

Perfective

iTK perfective services are part of our managed service offering--RTM. These services are Data Science based utilizing AI to monitor the system, applications, and user activity. They supercharge systems administration with the availability of 24X7 monitoring, 365 days a year. This offering is available for a modest monthly subscription.

Preventative

Tired of paying expensive annual maintenance? iTK can provide, test and install software updates that can reduce the cost of your annual maintenance by 50%. This service is an extension of iTK’s managed service offering--RTM. This approach future proofs your deployment.