



## Your news & updates

*from the Peninsula Property Owners Association*

### Important Information!

Spectrum (formerly Time Warner and part of Charter Communications) has been installing new underground fiber optic cable in nearby areas of Cornelius in order to make their high speed internet and TV services available. The Town of Cornelius tells us the Peninsula community is next on the list where Spectrum lines and equipment do not currently exist and will be installed.

**Spectrum plans to begin the project around Feb 1 (this week) and anticipates it will take 2-3 months to make their way all the way through the Peninsula community starting on Stableford LN up near the park and then working their way back extending all the way down and around each and every side road as they go.**

The project will be accomplished in sections as they work to install many miles of new fiber out in the public right of way and existing utility easements along the roadsides.

**Spectrum**

**WE HAVE BEEN MAKING REPAIRS TO OUR NETWORK IN YOUR NEIGHBORHOOD**

- We made repairs in your neighborhood. If you are still experiencing issues with our services, please call the number below.
- We made repairs in the utility easement of your neighborhood that required us to lay a temporary cable. Soon we will be making a permanent repair and remove the temporary cable. We apologize for any inconvenience this may cause.
- We found a problem that may be affecting service at your location. We are working to correct this issue as quickly as possible.
- We found a problem that requires us to make repairs to equipment inside your home. Please call the number below to schedule a time for us to come by and make repairs.
- We need to access your yard to complete our work. Please call the number below to schedule a time for us to come by and make repairs.
- Please be advised that you may see our trucks in your neighborhood as we replace or upgrade our cables from \_\_\_\_\_ to \_\_\_\_\_ (weather permitting).

**704-378-2700**

**THANK YOU FOR CHOOSING SPECTRUM**

Door tags are expected to be placed in locations where work is about to begin for that section of the project.

There is a telephone number **704-378-2700** which connects to local Spectrum representatives managing the project and responding to property owner calls, questions and concerns.

If there is no answer, please be sure to leave a message with your name, telephone number, property address and concern.



Crews contracted by Decisive Communications (main sub for Spectrum) will arrive about one week after the utilities are marked and begin the process of boring and digging the underground line, installing the “vaults” at the major connections and installing “pedestals” every two homes for the service connections to homes. Crews will work to restore and clean up the impacted areas behind the installations.

The utility locating service will come through and identify underground utilities with water soluble paint and colored flags. When this occurs on your street, **property owners are encouraged to flag/mark irrigation and other underground items out near the road with PURPLE flags or paint** (other colors reserved for power, gas, etc.)

Questions or concerns? Call Spectrum **704-378-2700**

## More Home Owner information

Click the button for answers to many questions, including the Architectural Change request form and a link to contact Hawthorne Management.



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