

# Pipeline Assessment Certification Program (PACP®) Frequently Asked Questions



*Unanswered  
Questions?  
Ask Justine:  
(513)702-8534*



- Q.1 What is PACP/LACP/MACP?**  
PACP/LACP/MACP NASSCO's Pipeline Assessment Certification Program (PACP®), Lateral Assessment Certification Program (LACP®) and Manhole Assessment Certification Program (MACP®) are separate courses for consistent defect coding of pipelines, laterals and manholes. PACP is a prerequisite for LACP and MACP.
- Q.2 Why should I take a PACP/LACP/MACP Course?**  
These programs help pipeline system owners create databases to properly identify, plan, prioritize, manage and renovate their assets based on condition evaluation.
- Q.3 How long are the courses?**  
22 hours over 3 days. Days 1 and 2 PACP. Day 3 LACP & MACP.
- Q.4 How long does a certification last?**  
Certification lasts 3 years. Students must recertify prior to expiration.
- Q.5 Where do I take the course?**  
We offer both in person and virtual courses. Check our website training calendar: [backmunicipalconsulting.com/training-calendar](http://backmunicipalconsulting.com/training-calendar) for dates and locations.
- Q.6 How much does a course cost?**  
PACP/LACP/MACP costs \$1,075, PACP only costs \$925, Recertifications are the same cost.
- Q.7 What payment options are available?**  
ACH/Direct Deposit, Checks, Money orders, Visa & Mastercard. We can also invoice companies for 30 day terms for payment.
- Q.8 How do I sign up for the courses?**  
Contact us at 513-702-8534 or [justine@backmunicipalconsulting.com](mailto:justine@backmunicipalconsulting.com). We'll create a NASSCO account for you and complete your registration.
- Q.9 Can I cancel?**  
Yes, a full refund is issued if cancellation is before 10 business days from the start of the course.
- Q.10 Can I host a class?**  
Yes. Provide a room at your facility that can comfortably seat a minimum of 14 individuals, with access to Wifi, media, and that allows food and beverages during training hours.
- Q.11 Who will train me?**  
Our trainers have extensive knowledge in their respective fields. Meet our trainers at [backmunicipalconsulting.com/meet-our-team](http://backmunicipalconsulting.com/meet-our-team).
- Q.12 Why should I take the course hosted by Back Municipal Consulting ?**  
We provide personalized assistance with creating your NASSCO account, course registration, 30 day payment options, course manual procurement, course reminders, technical difficulties with ZOOM, & obtaining your certificate.

*From registration to certification, we're here for you.*

