

## South Winnipeg Family Information Centre

*Supporting and Strengthening Families*

*Thank you to our Funders:*



PROUD PARTNER OF  
**United Way**  
For a Better Winnipeg

Fort Garry/St. Norbert  
Healthy Child Coalition



**healthy**  
TOGETHER NOW



## 2019 ANNUAL REPORT

***Thank you to SWFIC Donors and Supporters***

**Benitta Anselm-Nerio  
Carrie Poschner  
Pamela Sersun  
Anonymous**

**United Way of Winnipeg  
The Winnipeg Foundation  
Literacy For Life  
Royal Bank of Canada  
Nobody's Perfect Manitoba  
Families Forward  
Fort Garry / St Norbert Healthy Child Coalition  
Fort Garry United Church  
Fort Richmond Collegiate: Youth in Philanthropy  
Access Fort Garry  
GFL Green For Life Recycling Winnipeg  
10,000 Villages at Plaza Drive  
MacRae Contracting LTD. (Davin MacRae)  
Healthy Together Now  
Dress for Success Canada Foundation  
Dress for Success Worldwide  
Pembina Trails S.D  
Louis Riel S.D.**

**SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.**

**SCHEDULE 1 - PROGRAM REVENUE AND EXPENSE**

**FOR THE YEAR ENDED DECEMBER 31, 2019**

	<u>2019</u>	<u>2018</u>
Program revenue		
Basics for Babysitters	\$ 49,902	\$ 50,800
Parenting	4,315	3,958
Youth	5,776	6,557
Packaged programs and miscellaneous	633	100
Off-site	5,843	4,802
Clothes Closet sales	17,167	16,448
Grants		
FGSN Coalition	<u>4,270</u>	<u>3,871</u>
	<u>87,906</u>	<u>86,536</u>
Expense		
Equipment	393	779
Facilitators	14,871	15,362
Insurance	430	-
Printing	16,913	14,740
Supplies	680	1,168
Wages and benefits	<u>19,713</u>	<u>17,356</u>
	<u>53,000</u>	<u>49,405</u>
Net program income	\$ <u>34,906</u>	\$ <u>37,131</u>



**SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.**  
**NOTES TO FINANCIAL STATEMENTS, CONT'D**  
**DECEMBER 31, 2019**

5. Deferred revenue

Deferred contributions represent cash received in the current year that will fund program activities in the subsequent year. Deferred contributions consist of the following:

	<u>2019</u>	<u>2018</u>
United Way of Winnipeg		
For Every Family Initiative	\$ -	\$ 36,748
Evaluation Project	3,655	2,483
The Winnipeg Foundation		
Teaching Responsibility	14,686	24,000
Read Every Day in Every Way	42,890	-
Fort Richmond Collegiate – Youth in Philanthropy	1,000	-
Literacy for Life	-	1,617
Nobody's Perfect Parenting Manitoba	-	650
Dress for Success Canada Foundation	46,930	-
Program registration	<u>1,230</u>	<u>940</u>
	<u>\$ 110,391</u>	<u>\$ 66,438</u>

6. Economic dependence

The Centre receives a substantial amount of its revenue from the United Way of Winnipeg and is financially dependent on them for funding. During the year, the Centre received approximately \$133,498 (2018 - \$112,622) in operating funding for its programs.

7. Lease commitment

The Centre has entered into a three year lease commencing January 1, 2018 and continuing to December 31, 2020. This lease may be terminated for any reason, by either the Church or the Centre within such term. Future annual lease payments as agreed to in the lease agreement are summarized as follows:

January to December 2020                      \$ 16,500

Membership and License Agreement

The Centre entered into membership and license agreements with Dress for Success Worldwide on May 1, 2019. These agreements are in effect for a period of four years plus a renewal option of another four years, unless terminated early by Dress for Success Worldwide for breach of the provisions of the agreements. Under the terms of the license agreement, the Centre is required to pay an annual license fee of \$500 US dollars.

8. Healthy Child Coalition Initiative

The Centre assists with the administration of the Healthy Child Coalition Initiative for residents in the Fort Garry and St. Norbert communities on behalf of the Fort Garry/St. Norbert Healthy Child Coalition, and for residents in the River Heights and Fort Rouge communities on behalf of the Families Forward Coalition.

The Healthy Child Coalition Initiative is not the responsibility of the Centre and its financial statements have not been included in these statements. The auditor does not express an opinion on its financial position nor the results of its operations.

**DEL HALLIDAY**  
CHARTERED PROFESSIONAL ACCOUNTANT INC.

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**SUPPORTING AND STRENGTHENING FAMILIES**

Lower Level, 800 Point Road  
Winnipeg, MB R3T 3L8

204.284.9311  
[www.swfic.org](http://www.swfic.org)



South Winnipeg Family Information Centre delivers programs and services designed to empower individuals to enhance relationships within their families and communities.

**We strive to:**

**Strengthen Community**

We provide infrastructure and support for grassroots organizations and community groups to sustain programming and services.

**Work Together**

We collaborate with individuals, organizations, and government to address needs while encouraging creative problem solving and cooperation within families, groups, and the community at large.

**Enhance Self-Esteem and Well-being**

Our programs provide a supportive environment where participants can develop confidence in themselves and their abilities and can gain skills for success.

**Promote Respect and Understanding**

By respecting all economic, social, cultural, and spiritual backgrounds we offer a safe environment where children, youth and adults can learn, express their ideas and emotions, and feel understood.

**Excel in Service Provision**

We deliver relevant programming that meets established needs and develop initiatives to address the demands of the changing community.

## 2019

## BOARD OF DIRECTORS &amp; STAFF

<b><u>BOARD OF DIRECTORS</u></b>	
<b>Chair</b>	Pamela Sersun
<b>Vice Chair</b>	Thomas Ens
<b>Treasurer</b>	Benitta Anselm-Nerio / Sabrina Mirlycourtois
<b>Members-at-Large</b>	Monica Mirlycourtois
	Sabrina Mirlycourtois / Benitta Anselm-Nerio
	Gord Braun
	Marnie Jackson
	Amanda Camara
<b><u>STAFF</u></b>	
<b>Executive Director</b>	Tricia Robinson
<b>Administrative Assistant</b>	Jenny Yoon
<b>Program Coordinator</b>	Mandy Safronetz / Deidra Hunter
<b>Outreach Coordinator</b>	Kelly Speak / Kayla Chafe
<b>Activities Coordinator</b>	Judy Amy Penner / Karla Rawluk
<b>Project Coordinator</b>	Deidra Hunter
<b>Drop In Facilitators</b>	Roxie Bell and Sheila Baziuk
<b>Summer Students</b>	Allison Dengate and Ben McIntyre
<b>Dress For Success</b>	Melissa Alexander
<b>Read Every Day Project</b>	Carrie Costello, Giselle Mak, Tracy Doherty
<b>Office Assistant (term)</b>	Folashade Paul
<b>Finance Administrator</b>	Barb Thomas

## SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

## NOTES TO FINANCIAL STATEMENTS, CONT'D

DECEMBER 31, 2019

## 3. Financial instruments, cont'd

## Credit risk

Credit risk is the risk that a third party to a financial instrument fails to meet its obligations under terms of the financial instrument. The Centre's financial assets consist primarily of cash and accounts receivable. The Centre's cash is held with a large, provincially and federally regulated financial institution in Canada, therefore mitigating credit risk. Credit risk associated with accounts receivable is minimized by the Centre's large client base and no concentration of large balances by a client. The Centre maintains allowances for potential credit losses, and any such losses to date have been within management's expectations.

Unless otherwise noted, it is management's opinion that the Centre is not exposed to significant interest, currency or other price risks arising from these financial instruments.

## 4. Guaranteed investment certificates

	<u>2019</u>	<u>2018</u>
Royal Bank GIC, earning interest at 0.50% per annum, maturing May 16, 2020.	\$ 15,000	\$ 15,000
Royal Bank GIC, earning interest at 0.65% per annum, maturing March 5, 2020.	25,000	-
Royal Bank GIC, earning interest at 0.65% per annum, maturing October 7, 2020.	25,000	-
Royal Bank GIC, earning interest at 0.50% per annum, maturing February 23, 2019.	-	25,162
Royal Bank GIC, earning interest at 0.65% per annum, maturing September 20, 2019.	-	25,000
	<u>\$ 65,000</u>	<u>\$ 65,162</u>





## SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

## NOTES TO FINANCIAL STATEMENTS, CONT'D

DECEMBER 31, 2019

## 2. Summary of significant accounting policies, cont'd

## (d) Equipment and furniture

In accordance with Part III, Section 4433 of the Accounting Standards for Not-for-Profit Organizations handbook, equipment and furniture that would typically be capitalized are expensed at the time of purchase. Donated equipment and furniture is recorded at its estimated fair market value at the date of receipt.

## (e) Donated services

Volunteers donate significant amounts of their time to the organization of activities and administration of the Centre. No amount has been reflected in the financial statements for donated services since no objective basis is available to measure the value of such services.

## 3. Financial instruments

The Centre's financial instruments consist of cash, accounts and grants receivable, and accounts payable. The Centre initially measures its financial assets and liabilities at fair value and subsequently carries all financial assets and liabilities at amortized cost.

The Centre manages its exposure to the risks associated with financial instruments that have the potential to affect its operating and financial performance in accordance with its Governance Policies. The objective of this policy is to reduce volatility in cash flow and earnings. The Centre monitors compliance with risk management policies and reviews risk management policies on an annual basis.

The Centre's investment policy is to invest funds not currently needed for operating purposes that maximizes returns in a manner that does not jeopardize the safety and preservation of the capital and will provide a moderate stream of income over the life of the investment.

## Liquidity risk

Liquidity risk is the risk that the Centre will not be able to meet its obligations associated with its financial liabilities. The Centre actively manages its cash, adjusts spending as needed and maintains an appropriate level of cash to meet its current obligations, and therefore mitigating liquidity risk.

South Winnipeg Family Information Centre is fortunate to have a wonderful team of staff and volunteers that contribute their talent, energy and enthusiasm to the ongoing success of this agency. Our Board members, staff, program facilitators and Dress For Success volunteers continue to display their commitment to supporting and strengthening families, proving that when people work together with a common goal and vision, great things happen!

We are grateful for the ongoing financial support and guidance that we receive from the United Way of Winnipeg. This funding is vital to the sustainability of our agency and the continuation of services for families.

**Some of the highlights of 2019 include:**

- SWFIC provided 91 **Babysitter Training** workshops and trained 1558 students in valuable safety, pre-employment and life skills.
- 101 families participated in our **Ready Set Solo** workshop to learn skills and prepare their children to be safe when staying home alone.
- Parents made 501 visits to attend **Parenting** programming at SWFIC to learn ways to improve relationships within their family.
- 207 parents participated in Parenting programs offered at community sites.
- 57 social service agencies referred 486 clients to **Dress For Success Winnipeg** to receive interview clothing enabling women to begin their career with confidence.
- 121 **Volunteers** worked 2557 hours to enable SWFIC to provide programs, receive donations, raise funds, and provide leadership across our community.
- As part of the **For Every Family Initiative** (United Way Winnipeg) we added new weekly sessions: two evenings and Sunday afternoons. **SWFIC Drop In** served 2178 snacks and 894 dinners to community members this year. Summer students Allison and Ben assisted with programming through a partnership with FGUC
- **The Clothes Closet became Dress for Success Winnipeg!** An approved affiliate of this international organization which provides employment support and suiting services to women around the globe. New support from the **Dress for Success Canada Foundation** included funding from **TJX Canada** which enabled the hire of a dedicated Coordinator.
- The Winnipeg Foundation approved a partnership grant to support the **Ready Every Day in Every Way** project which strengthens early literacy through a conversation and gift of a book to during every medical appointment from birth to age 5. Locations include Access Fort Garry, Access Downtown, Aikens The project is creating books and resources in 3 indigenous languages.
- The boardroom received a new look courtesy of a donation of new carpet tiles and the hard work of staff and Davin MacRae.

I would like to thank the Board of Directors for their support and encouragement over this past year.

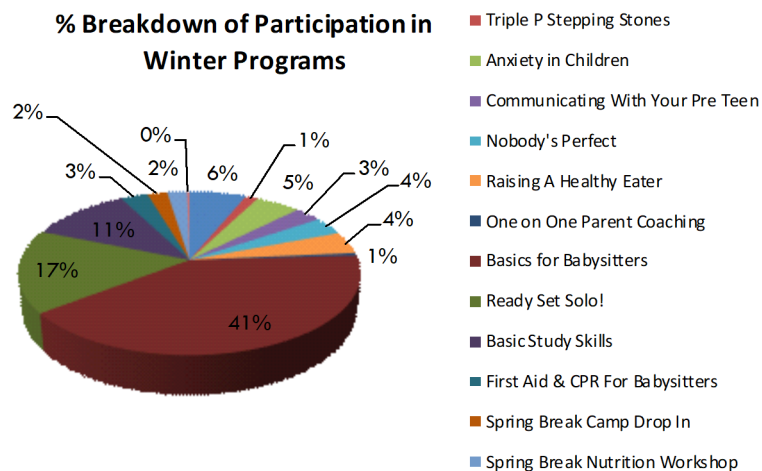
I extend my deepest appreciation to staff members Jenny Yoon, Kayla Chafe, Karla Rawluk, Deidra Hunter, Roxie Bell, Sheila Baziuk and Melissa Alexander for their hard work and dedication to providing excellence in all of our many services. I would also like to recognize past staff members Kelly Speak, Mandy Safronetz, and Judy Amy Penner for their contributions to our success in 2019. I look forward to continuing the work of supporting and strengthening families in our community.

Tricia Robinson, Executive Director



## INSIDE PROGRAM STATISTICS - Winter 2019

PROGRAM	# of programs	# of weeks	# of hours	# of visits	Registered Participant #'s	Volunteer Hours
<b>PARENTING PROGRAMS:</b>						
Triple P: Select Seminar Series	1	3	6	64	23	4.5
Triple P Stepping Stones	1	6	12	19	5	9
Anxiety In Children ADAM	1	1	2	12	18	2
Communicating With Your Pre-Teen	1	3	6	26	11	4.5
Nobody's Perfect with Mosaic	1	2	4	4	13	4
Raising A Healthy Eater WRHA	1	1	2	16	16	1
One on One Parent Coaching	1	1	1	2	2	1
<b>YOUTH PROGRAMS:</b>						
Basics for Babysitters	8	8	52	138	148	12
Ready, Set, Solo	4	4	12	54	60	6
Basic Study Skills	3	3	6	31	41	4.5
First Aid and CPR for Babysitters	1	1	3	10	11	2
Spring Break Camp Drop In	1	1	3	6	8	2
Spring Break Nutrition Workshop <i>Community Nutrition program</i>	1	1	3	8	8	8
<b>WINTER 2019 INSIDE TOTALS</b>	<b>25</b>	<b>35</b>	<b>112</b>	<b>390</b>	<b>364</b>	<b>60.5</b>



## SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

### NOTES TO THE FINANCIAL STATEMENTS

DECEMBER 31, 2019

#### 1. Business organization

South Winnipeg Family Information Centre, Inc. is incorporated without share capital under the laws of the Province of Manitoba and is registered as a charity under the Income Tax Act, Canada.

The organization is a community based resource centre delivering programs and services which are designed to empower individuals to enhance relationships within their families and communities.

#### 2. Summary of significant accounting policies

These financial statements have been prepared by management in accordance with Canadian Accounting Standards for Not-for-Profit Organizations and include the following significant accounting policies:

##### (a) Management estimates

The preparation of financial statements in conformity with Canadian Accounting Standards for Not-for-Profit Organizations requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the current period. Actual results may differ from the estimates, the impact of which would be recorded in future periods.

##### (b) Guaranteed investment certificates

Guaranteed investment certificates are initially recognized at fair value and subsequently measured at amortized cost.

##### (c) Revenue recognition

Funding for the Centre comes from the United Way of Winnipeg in accordance with the service contract and is recorded as revenue in the period to which it relates. Funding approved but not received at the end of an accounting period is accrued. Where a portion of a grant relates to a future period, it is deferred and recognized in that subsequent period.

The Centre follows the deferral method of accounting for contributions such as charitable donations. Under this method, restricted contributions are recognized in the year the corresponding expenditure is incurred and unrestricted contributions are recognized in the year they are received.

Program and other revenues are invoiced when services are rendered and are recorded on an accrual basis in the period to which they relate.

Pledges are not recognized as revenue until they are received.

Interest income is recorded on an accrual basis.



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## SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

## STATEMENT OF CASH FLOWS

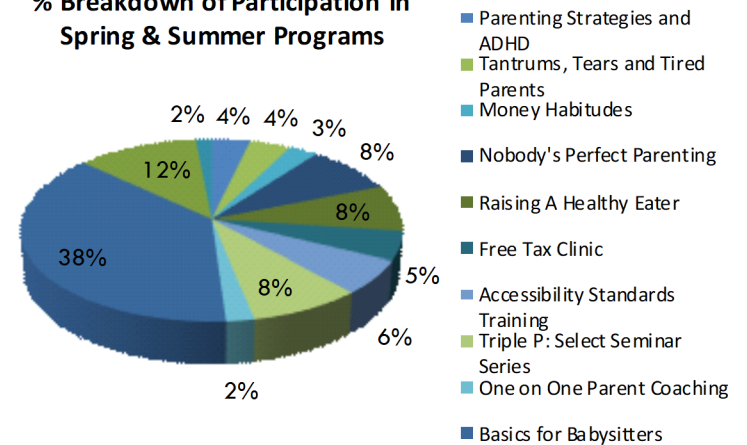
FOR THE YEAR ENDED DECEMBER 31, 2019

	<u>2019</u>	<u>2018</u>
Cash flows from operating activities		
Cash received from grants, programs and other sources	\$ 345,191	\$ 288,977
Cash paid to suppliers and employees	(264,874)	(241,472)
	<u>80,317</u>	<u>47,505</u>
Cash flows used in investing activities		
Redemption of GIC's, net of purchase	<u>162</u>	<u>(25,162)</u>
Increase in cash	80,479	22,343
Cash, beginning of year	<u>75,202</u>	<u>52,859</u>
Cash, end of year	\$ <u>155,681</u>	\$ <u>75,202</u>

## INSIDE PROGRAM STATISTICS - Spring &amp; Summer 2019

PROGRAM	# of programs	# of weeks	# of hours	# of visits	Registered Participant #'s	Volunteer Hours
<b>PARENTING PROGRAMS:</b>						
Parenting Strategies and ADHD	1	5	10	48	12	7.5
Tantrums, Tears and Tired Parents	1	2	2	7	13	3
Money Habitudes Seed Winnipeg	1	1	2	6	9	1
Nobody's Perfect with Mosaic	1	6	12	50	28	12
Raising A Healthy Eater WRHA	1	1	2	12	27	1
Free Tax Clinic CFCS	1	1	8	17	17	2
Accessibility Standards Training	2	1	2	20	20	2
Triple P: Select Seminar Series	1	3	6	63	28	4.5
One on One Parent Coaching	5	5	5	7	7	5
<b>YOUTH PROGRAMS:</b>						
Basics for Babysitters	7	7	45.5	119	125	10.5
Ready, Set, Solo	3	3	9	38	38	4.5
Basic Study Skills	1	1	2	5	7	1.5
<b>SPRING 2019 INSIDE TOTALS</b>	<b>25</b>	<b>36</b>	<b>105.5</b>	<b>392</b>	<b>331</b>	<b>54.5</b>

% Breakdown of Participation in Spring &amp; Summer Programs

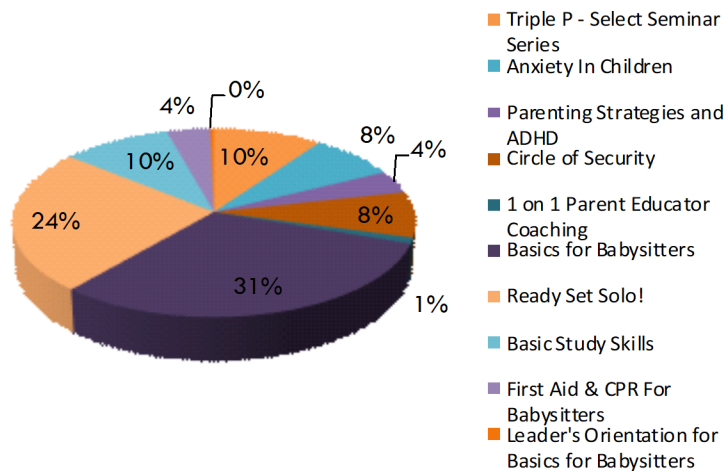


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## INSIDE PROGRAM STATISTICS - Fall 2019

PROGRAM	# of programs	# of weeks	# of hours	# of visits	Registered Participant #'s	Volunteer Hours
<b>PARENTING PROGRAMS:</b>						
Triple P: Select Seminar Series	1	3	6	71	30	4.5
Anxiety In Children ADAM	1	1	2	19	24	2
Parenting Strategies and ADHD	1	5	10	46	12	7.5
Circle of Security	1	8	16	82	24	8
1 on 1 Parent Coaching	2	2	2	3	3	2
<b>YOUTH PROGRAMS:</b>						
Basics for Babysitters	5	5	32.5	89	95	7.5
Ready, Set, Solo	4	4	12	68	76	6
Basic Study Skills	2	2	4	25	30	3
First Aid and CPR for Babysitters	1	1	8	11	12	2
<b>MISCELLANEOUS WORKSHOPS:</b>						
Leaders Orientation for Basics for Babysitter Workshop	3	3	14	3	3	15
<b>FALL 2019 INSIDE TOTALS</b>	<b>21</b>	<b>34</b>	<b>106.5</b>	<b>417</b>	<b>309</b>	<b>57.5</b>

### % Breakdown of Participation in Fall Programs



## SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

### STATEMENT OF REVENUE AND EXPENSE AND NET ASSETS

#### FOR THE YEAR ENDED DECEMBER 31, 2019

	2019	2018
Revenue		
Grants		
United Way of Winnipeg	\$ 133,498	\$ 112,622
Dress for Success Canada Foundation	10,356	-
Province of Manitoba	-	2,000
RBC	1,000	-
Richardson Foundation	-	12,000
The Winnipeg Foundation	48,480	4,266
Winnipeg Regional Health Authority	450	3,075
Programs (Schedule 1)	87,906	86,536
Administration fee	10,750	10,850
Facilities rent	1,200	600
Donations	341	10,988
Interest income	390	262
	<u>294,371</u>	<u>243,199</u>
Expense		
Bookkeeping fees	5,194	4,774
Community development and promotion	27,248	2,681
Conference and travel	2,634	-
Consulting fees	205	205
Equipment	3,414	24,870
Facilitators	20,165	20,004
Insurance	2,160	1,730
Memberships and dues	1,566	1,445
Office and general	5,832	7,449
Postage and courier	350	450
Printing	18,526	17,944
Professional development	1,305	688
Professional fees	5,307	2,431
Rent	16,200	15,900
Salaries and benefits	170,979	128,354
Telephone and internet	4,619	4,718
Workshop supplies	12,356	4,799
	<u>298,060</u>	<u>238,442</u>
Difference between revenue and expense	(3,689)	4,757
Unrestricted net assets, beginning of year	<u>77,921</u>	<u>73,164</u>
Unrestricted net assets, end of year	<u>\$ 74,232</u>	<u>\$ 77,921</u>



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## SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

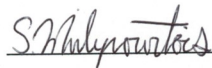
## STATEMENT OF FINANCIAL POSITION

DECEMBER 31, 2019

<u>Assets</u>	<u>2019</u>	<u>2018</u>
Current assets		
Cash	\$ 155,681	\$ 75,202
Guaranteed investment certificates (note 4)	65,000	65,162
Accounts and grants receivable	1,806	8,672
GST receivable	1,184	1,448
Prepaid expense	<u>3,871</u>	<u>433</u>
	<u>\$ 227,542</u>	<u>\$ 150,917</u>
<u>Liabilities and Net Assets</u>		
Current liabilities		
Accounts payable and accrued liabilities	\$ 42,919	\$ 6,558
Deferred revenue (note 5)	<u>110,391</u>	<u>66,438</u>
	<u>153,310</u>	<u>72,996</u>
Unrestricted net assets	<u>74,232</u>	<u>77,921</u>
	<u>\$ 227,542</u>	<u>\$ 150,917</u>

Approved on behalf of the Board

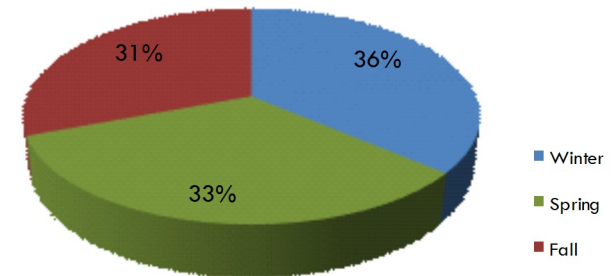
 Director

 Director

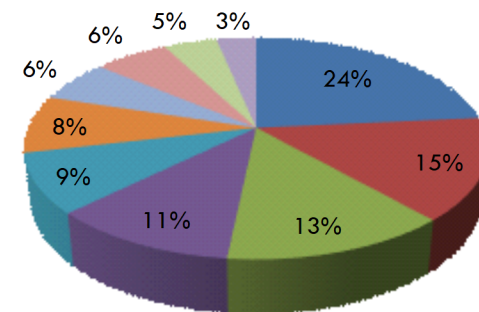
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## TOTAL NUMBER OF PARTICIPANTS FOR 2019 (INSIDE)

Programming Session	# of Participants:
Winter 2019	364
Spring & Summer 2019	331
Fall 2019	309
<b>TOTAL # OF PARTICIPANTS IN 2019 (Inside)</b>	<b>1004</b>

% Breakdown of Participation in 2019  
Programming Session% Breakdown of Top 10 Postal Code Areas  
(Inside Programming)

■ R3T ■ R3Y ■ R2N ■ R2M ■ R3X ■ R3R ■ R2J ■ R3P ■ R3M ■ R3L



## OUTSIDE PROGRAM STATISTICS - 2019

PROGRAM	# of Programs	Registered Participant #'s	Volunteer Hours
<b>YOUTH:</b>			
Community Babysitting Workshops	71	1212	106.5
Ready, Set, Solo at Island Lakes School	1	9	1.5
Ready, Set, Solo at Ecole Guyot	1	13	1.5
<b>PARENTING:</b>			
Bullying at Taking Charge Inc.	1	5	2.5
Circle of Security at Taking Charge Inc.	6	62	75
Healthy Eating at Taking Charge Inc.	1	7	2.5
How To Talk at Taking Charge Inc.	5	55	50
The Importance of Sleep at Taking Charge Inc.	2	7	5
Siblings Without Rivalry at Taking Charge Inc.	2	12	20
Stress of Being a Parent at Taking Charge Inc.	1	7	2.5
Taking Care of Yourself at Taking Charge Inc.	1	7	2.5
Your Child and Technology at Taking Charge Inc.	1	9	5
Nobody's Perfect Dads Group Access Ft Garry	1	7	8
Anxiety In Children at Charleswood Library	1	52	2
Strengthening the Parent Child Relationship at Charleswood Library	1	2	2
Media Technology and Your Teen/Preteen at Charleswood Library	1	16	2
<b>OUTSIDE PROGRAM TOTALS</b>	<b>97</b>	<b>1482</b>	<b>28.5</b>

*"Learned how to take care correctly of children, enjoying the work, and make all the kids feel good and comfortable"*

*"I will probably use all the stuff I learned here in future jobs/situations to come, but one is the three ideas so that the child can feel they have a choice"*

*"I learned strategies to show authority while being kind and how to help a child with separation anxiety"*

*"Never take your eyes off the children and make sure they are safe"*

*"Bring toys and games for the kids that they could play with, make sure they are age appropriate"*

**- Babysitting Participant Student Survey Responses**

## INDEPENDENT AUDITOR'S REPORT, CONT'D

As part of an audit in accordance with Canadian generally accepted auditing standards, I exercise professional judgment and maintain professional skepticism throughout the audit.

I also:

- Identify and assess the risk of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the Organization's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide those charged with governance with a statement that I have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on my independence, and where applicable, related safeguards.

*Del Halliday*

Winnipeg, Manitoba  
June 16, 2020

Chartered Professional Accountant



**DEL HALLIDAY**  
CHARTERED PROFESSIONAL ACCOUNTANT INC.



## INDEPENDENT AUDITOR'S REPORT

To the Directors of:  
South Winnipeg Family Information Centre, Inc.

### Opinion

I have audited the accompanying financial statements of South Winnipeg Family Information Centre, Inc., which comprise the statement of financial position as at December 31, 2019 and the statements of operations and net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

In my opinion, the financial statements present fairly, in all material respects, the financial position of South Winnipeg Family Information Centre, Inc. as at December 31, 2019 and its financial performance and its cash flows for the year then ended in accordance with Canadian Accounting Standards for Not-for-Profit Organizations.

### Basis for Opinion

I conducted my audit in accordance with Canadian generally accepted auditing standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of my report. I am independent of the Organization in accordance with the ethical requirements that are relevant to my audit of the financial statements in Canada, and I have fulfilled my other ethical responsibilities in accordance with these requirements. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian Accounting Standards for Not-for-Profit Organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or cease operations, or has no realistic alternative but to do so.

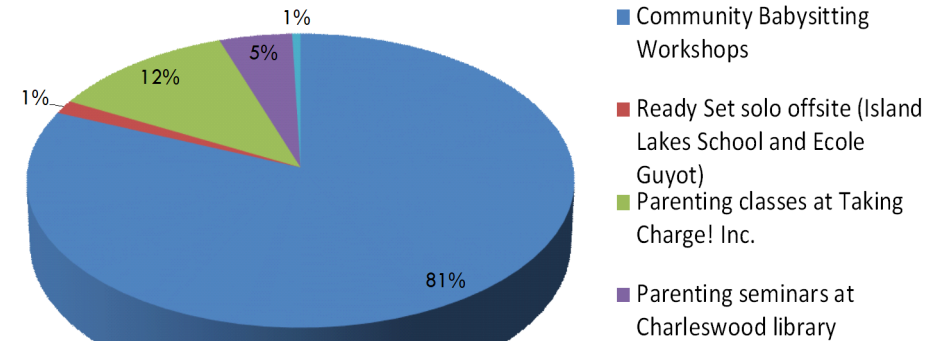
Those charged with governance are responsible for overseeing the Organization's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that included my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

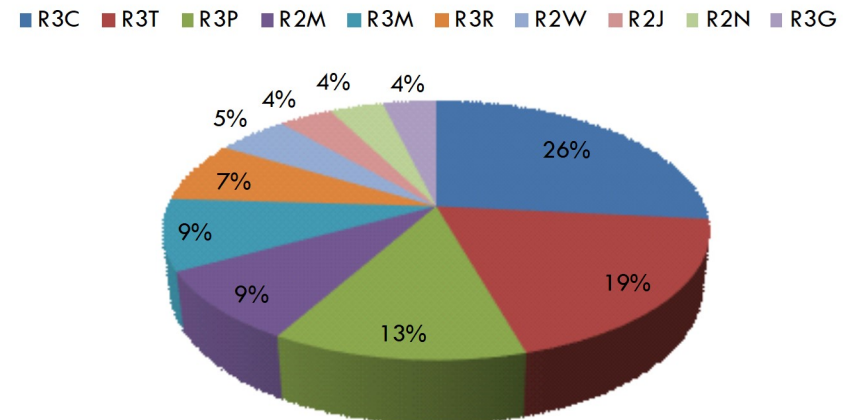
## OUTSIDE PROGRAMMING STATISTICS - 2019

### % Breakdown of Participants Attending Outside Programs



***"I learned concepts and strategies that encourage development. Teaching my child how to express/speak positively and why it's important" - Triple P Parenting participant***

### % Breakdown of Top Ten Postal Code Areas (Outside Programs)



## 2019 PROGRAM TEAM

WE COULD NOT HAVE DONE IT WITHOUT YOU . . .

*This team of Facilitators, Instructors, and Childminders worked hard and often went above and beyond the call of duty to lead Parenting programs, Babysitter Training workshops, Ready Set Solo, and many more classes both at SWFIC and in many locations across Winnipeg*

Amna Burki (Mosaic)	
Darla Caligiuri (Determined Safety Training)	
Deidra Hunter	
Devon Dunning	
Emi Horsfall	<i>Great Facilitator! Got quiet kids</i>
Emma Chase	<i>talking and involved (not always</i>
Jacki Leafloor	<i>easy)</i>
Jaina Cairns	- Ready Set Solo participant
Jennifer Sheridan Westdal	
Joan Cormie (Mosaic)	<i>"Presenter seemed very</i>
Katie Robinson Hoppa	<i>knowledgeable and non-judgmental.</i>
Kayla Chafe	<i>I appreciated everything she</i>
Lauri Eagles	<i>shared... and found the way she</i>
Lori Chrol	<i>presented the info very helpful."</i>
Lorieta Fallaria (Mosaic)	- Triple P participant
Marcy Proskurnik	
Measha Marlow	
Michelle Welch	<i>"Great Teacher" "Thank you"</i>
Rose Finch	- Babysitter Training Participants
Sappfyre McLeod (Mosaic)	
Shannon Russell	<i>"I appreciated the open and honest</i>
Sherri Pierce	<i>discussion"</i>
Val Marlow	- Nobody's Perfect Participant
Val Stade	
Vijaya Kumar Nallandy (Mosaic)	

### Partner Agencies offering programs and services at SWFIC in 2019

Community Financial Counselling Services  
Heart Beat Inc.  
Little Warriors *Prevent It!* Workshop  
Mosaic Newcomer Family Resource Centre  
Seed Winnipeg  
Community Nutritionist, Rosemary Szabadka  
Community Nutrition Educators, Chantel Moodoo, Leslie Middleton



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## THANK YOU TO OUR REFERRING AGENCIES:

Access River East	North End Women's Centre
Breezy Point BHF	Opportunities for Employment
CAHRD Centre for Aboriginal Human Resource Development	Osbourne Village Resource Centre
Canadian Council of Rehabilitation and Work	Oxford House
Canadian Mental Health Association (CMHA)	PATH Employability
CDI College	Penny Pinchers FB
CUHC	Red River College
Edge Career Centre	SACT
Employment & Income Assistance St Boniface/St Vital	Sara Riel Inc.
Employment & Income Assistance	SCE Lifeworks
Essential Skills Manitoba	Siloam Mission
Family Dynamics	SMD
Fort Garry Access Centre	Steps 2 Work
Fort Garry Women's Resource Center	Success Skills
Herzing College	SWFIC Seniors Drop In
Horizons Management	Tailored for Success
Immigrant Centre	Taking Charge! Inc.
Indigenous Women's Healing Centre	Teen Stop Jeunesse
ITES Industry Training and Employ- ment	Training and Employment Services
Jobs on Market	United Church Halfway Homes
Ka Ni Kanichihk	Urban Circle
Manitoba Education and Training	Veritas
Manitoba Start	Voices Winnipeg—Youth in Care
McMillan House	West Central Women's Resource Center
Momentum Centre	Winnipeg Parole Office
Mother Earth Recycling	Winnipeg Transition Centre
Neeginan Centre	Wolseley Family Place
New Directions	Women's Health Clinic
NISW Neighbourhood Immigrant Settlement Worker	



## OUR 2019 VOLUNTEERS

### WE CAN'T SPELL SUCCESS WITHOUT YOU . . . .

Adenomou, Abisola	Hein, Cassandra	Ogunwale, Josephine
Ahronson, Linda	Helbrecht, Kathy	Plett, Dorothy
Albanez, Sandra	Holmes, Gail	Plett, Marlene
Alexander, Jacqueline	Howell, Gail	Power, Lee
Alexander, Melissa	Jackson, Marnie	Rakowski, Gayle
Alton, Suzanne	Jennings, Dionne	Reardon Smith, Judy
Anstett, Ro-Jean	Johnston, Tannis	Rempel, Anita
Argue, Linda	Kremer, Linnea	Ritchie, Melody
Asiminew, Zoe	Kurtenbach, Margo	Russo-Guzzi, Connie
Bernhardt, Sonya	Land, Catherine	Sampson, Janet
Bourbonnais, Stephanie	Larson, Kathy	Schau, Samantha
Bowers, Barb	Litschke, Pam	Scott, Marvel
Braid, Caroline	Mackenzie, Joy	Sharman, Jill
Brault, Yvette	Martens, Jane	Sigouin, Ashley
Bremner, Darlene	McKenty, Kelly	Steadman, Amanda
Buckingham, Debbie	McNeill, Meaghan	Taillieu, Susan
Camara, Amanda	McWilliams, Mary	Tessier, Heather
Char, Bridget	Melnyk, Valerie	Tian, Selena
Clement, Debbie	Meshesha, Mahilet	Upadhyay, Maya
Dekock Kingdon, Dianne	Metaferia, Etabezahu	Wang, Jing
Deng, Catherine	Metcalfe, Barbara	Warner, Ilana
Edgar, Angela	Morrissey, Wendy	Yarn, Evelyn
Gamby, Cathy	Newman, Shirley	Zentner, Lillian
Gerbrandt, Bonnie	Obasoto, Feyikemi	Zhao, Sandy
Hall, Gail	Oepkes, Monika	Cheryl

## SWFIC DROP IN 2019

### United Way of Winnipeg's For Every Family Initiative

In 2019, 294 people made at total of 3072 visits to SWFIC Drop In, which is funded and supported by a special project of The United Way of Winnipeg (UWW) called the **For Every Family Initiative (FEFI)**. FEFI is made possible by a special partnership involving the philanthropic and community sector, including the Government of Manitoba, and the United Way of Winnipeg., the Winnipeg Foundation, and private donors. The goal is to strengthen families and includes three key activities: a network of Family Resource Centres, enhanced access through extended hours of service, and enhanced programs. SWFIC is working with UWW to document our lessons learned and evaluate this important investment. The FEFI project will continue into 2022.

SWFIC Drop In plans activity groups to reach community members experiencing isolation and those who may benefit with increased opportunities for connection. Groups include: Baby and Me (parents with infants), Seniors Connecting, Stay and Play (parents with young children), and Wiggle Giggle and Munch. In 2019 Drop In expanded to include two weekly groups called Family Food Fun! Families enjoy a meal and time together at SWFIC on Tuesday evenings and at Access Fort Garry on Thursday evenings. Sunday afternoon Stay and Play was added to provide a time for families who cannot attend the weekday session.

FEFI supported a free Tax clinic in April 2019 in partnership with CFCS, Community Financial Counselling Services. 20 people participated and a total of \$78,499 in refunds and benefits was processed.

Our second year of Summer Drop-In benefited from the energy and enthusiasm of two students (Canada Student Grant with FGUC), Ben and Allison, who created everyday environmental ideas to be shared.





## DROP IN STATISTICS - 2019

SWFIC Drop In	# of Sessions	Hours per session	# of hours	# of visits
<b>WINTER 2019:</b>				
Wiggle Giggle and Munch	10	3	30	195
Baby and Me	10	3	30	61
Seniors Connecting	12	3	36	91
Stay and Play Thursday	11	3	33	178
Family Food Fun Thurs PM Access FG	11	1.5	16.5	146
Stay and Play Sunday Afternoon	10	2	20	50
Other Drop In	22	3	66	N/A
<b>SPRING 2019:</b>				
Wiggle Giggle and Munch	11	3	33	224
Baby and Me	11	3	33	68
Family Food Fun Tuesday PM SWFIC	11	1.5	16.5	116
Seniors Connecting	13	3	39	107
Stay and Play Thursday	13	3	39	173
Family Food Fun Thurs PM Access FG	13	1.5	19.5	276
Stay and Play Sunday Afternoon	6	2	12	36
Other Drop In	26	3	78	N/A
<b>SUMMER 2019:</b>				
Seniors Connecting	8	3	24	60
Outdoor Play	8	2	16	102
Stay and Play / Baby and Me	8	3	24	210
Other Drop In	8	2	16	N/A

*"I attend the Monday and Thursday programs and bring my third child, who is 22 months old, regularly. The staff demonstrate a dedication towards the development of young children and the support of families. Their warmth and enthusiasm is unparalleled. I am so impressed by the creative ways in which they lead classes and the skills that the children are learning. I would also like to make special mention of the snacks—they use simple ingredients to make exciting snacks that the children love. I truly believe that these activities you do have the benefit of supporting and strengthening families in our community."*

- Drop In participant



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## VOLUNTEER HOURS

CLOTHING PROGRAM Donations and Clients	# of Weeks	Total # of Hours DFS open	# of Clients	# of Volunteer Hours
In 2019, 57 different agencies referred 486 clients to Dress For Success Winnipeg	43	200 hours 80 sessions @2.5 hours per session	486 appointments 349 attended	460.5 client hours 569 donation sorting hours
<b>FUNDRAISING SALE</b>				
The Spring/Fall Fashion Sale is supported by 61 Volunteers.				Fall 239 Spring 244 Total 483
<b>TOTAL DRESS FOR SUCCESS VOLUNTEER HOURS</b>				<b>1512.5</b>

*"The (volunteers) were extremely helpful and friendly. Assisted with the selection of the best fit. I am ready, professional to attend interviews and work in a corporate organization. A big thank you!"*

-Dress for Success Client

## Thank you to our Sponsors

### National Retail Sponsor: TJX Canada

We are honoured that Winners, HomeSense, and Marshalls are supporting the work of Dress for Success affiliates across Canada. In 2019 TJX stores and their customers raised over \$1M to strengthen career development services for the women we serve. Their impact is just the beginning for this incredible partnership.



WINNERS HOMESENSE Marshalls



JENNYBIRD



# DRESS FOR SUCCESS®

## WINNIPEG

### Launch of Dress for Success Winnipeg Oct 30 2019

The **Mission of Dress for Success** is to empower women to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.

Our **Vision** is a world where women do not live in poverty; are treated with dignity and respect; and are strengthening their families and shaping their communities.

In 2018 SWFIC had the unique opportunity of being approached by Dress for Success to become the Winnipeg affiliate for this international organization. After much deliberation and hard work our application was approved in May 2019. In October the ED and Board Chair attended the Dress for Success conference in Vancouver. We are now part of a network of affiliates who work together to make a big impact in women's lives. By supporting each other, we can reach a greater number of women. In December former volunteer Melissa Alexander joined us as the Dress for Success Coordinator.



Volunteers at Fall 2019 Pasta and Potluck meeting



Melissa with new DFS sign



**1997 to 2019: 22 years**  
Supporting Women in Winnipeg

### Vision of The Clothes Closet

The vision of The Clothes Closet is women helping women to achieve their employment goals, to improve their lives, and the lives of their families. The program provides women in need with quality business clothing for job interviews at no cost.

### Volunteers are our most important resource

Clothes Closet volunteers have contributed 16,125 hours of work: sorting, processing, hanging, displaying, welcoming, helping, caring, suggesting, and empowering! Linda Argue and her team of sale volunteers have put in 8600 hours over 38 sales and have raised \$177,238! **Together we have served 8229 women.** If we put a modest value of \$200 on the clothing given to each person that would be over 1.6 million dollars in clothing provided to women in need over our 22-year history.

### DROP IN STATISTICS - 2019 CONTINUED

SWFIC Drop In	# of Sessions	Hours per session	# of hours	# of visits
<b>FALL 2019:</b>				
Wiggle Giggle and Munch	12	3	39	160
Baby and Me	12	3	39	55
Seniors Connecting	14	3	42	106
Family Food Fun Tuesday PM SWFIC	15	1.5	22.5	182
Stay and Play Thursday	15	3	45	247
Family Food Fun Thurs PM Access FG	12	1.5	18	174
Stay and Play Sunday Afternoon	12	2	24	55
Other Drop In	28	3	84	N/A
<b>TOTALS</b>	<b>342</b>		<b>855</b>	<b>3072</b>



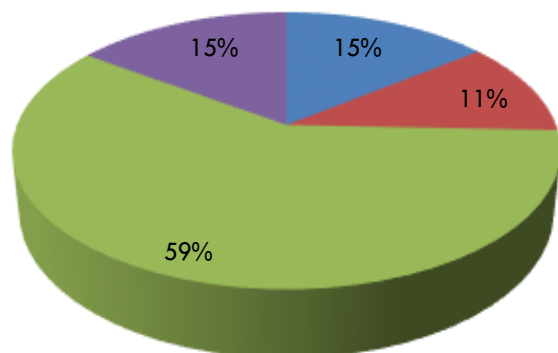


## TOTAL VOLUNTEER HOURS FOR 2019

Program:	# of Hours
Inside Programming Volunteers	372
Outside Programming Volunteers	282.5
Dress For Success Volunteers	1512.5
Board & Staff Volunteer Hours	390
<b>TOTAL # OF VOLUNTEER HOURS</b>	<b>2557</b>

### % Breakdown of Volunteer Hours

■ Inside Programming Volunteers   
 ■ Outside Programming Volunteers  
■ Clothes Closet Volunteers   
 ■ Board & Staff Volunteer Hours



*"The friendly women made me feel confident."*

*"Lovely (volunteers), lovely space. I feel safe and supported here. This is an incredibly valuable program! Thank you!"*

- Comments from Participants at Dress for Success Winnipeg

## WORKING TOGETHER

### Volunteers

Volunteers are critical to the success of South Winnipeg Family Information Centre! We rely on volunteers in all areas of our organization from governance, to programming, to Dress for Success. Some people make an ongoing regular commitment to working with us, while others offer us with their skills or expertise to help with a particular project.

Our Centre receives its vision and strategic direction from a volunteer Board of Directors. Our Board meets monthly from September to June. During that time, they may also be asked to volunteer on various ad-hoc committees.

Program volunteers deliver parenting and youth workshops both inside our centre and in community locations across the city and beyond. These people share their skills with the community by facilitating learning opportunities for adults and youth.

Dress for Success Winnipeg relies on volunteers for the majority of its activities. It would not operate without the hundreds of hours of time contributed by caring individuals. Whether our volunteers are helping clients to select a special interview outfit, sorting through donations, or assisting with our semi-annual sale, one thing is certain, we could not accomplish our goals without them!

We thank all of our volunteers for choosing to share their time and talent with South Winnipeg Family Information Centre!

### Partnerships

#### Ready Every Day and Families Forward

Goal: Increase early literacy development by providing books and ideas to parents through regular baby visits families make to their pediatrician. Families will receive 10 books and 10 literacy talks by the time their child is 5 years of age. Resources (books and video) will be created in English, Maskêkowiiniwak (Cree), Anishinaabemowin (Ojibwe), Denesoline, Français (French). Funded by a community grant from The Winnipeg Foundation

#### Revision Project School partners and TWF funding

Partnered with General Byng School, Shawnessy Park School, Elwick Village Resource Centre, and Minnetonka School to provide programs and collect feedback to improve these programs

28 families and 24 students participated in workshops at no cost  
Project Generously Funded by The Winnipeg Foundation

#### FGUC Summer Students

A Canada Student Jobs grant enabled SWFIC and FGUC to employ two full time summer students for 8 weeks in 2019. Ben and Allison assisted with Drop In and created community resources for everyday environmental action.

#### Charleswood Library

Healthy Together Now grant enabled SWFIC to provide 3 parenting workshops at Charleswood Library

**The Kindred Project:** We collect feminine hygiene products on their behalf. In return their volunteer run group provides period packs for clients of the Clothes Closet.