## Thank you to our Funders:



PROUD PARTNER OF
United Way
For a Better Winnipeg





Fort Garry/St. Norbert Healthy Child Coalition





South Winnipeg Family Information Centre Supporting and Strengthening Families



SOUTH WINNIPEG



## **2018 ANNUAL REPORT**

## Thank you to our Donors and Supporters:

Fort Garry/St Norbert Healthy Child Coalition The Winnipeg Foundation and Literacy for Life SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

#### SCHEDULE 1 - PROGRAM REVENUE AND EXPENSE

#### FOR THE YEAR ENDED DECEMBER 31, 2018

Jane Martens			
Suzanne Alton		2018	2017
Amanda Steadman		<u></u>	
Pamela Sersun	Program revenue Basics for Babysitters	\$ 50,800	\$ 47,000
Benitta Anselm-Nerio	Parenting	3,958	\$ 47,000 5,583
Gillian O'Neil	Youth Packaged programs and miscellaneous	6,557 100	6,520 1,204
Sara Huggins	Off-site	4,802	5,774
Pitika Sharma	Clothes Closet sales Workshops	16,448	15,091
	Grants	-	150
United Way of Winnipeg	FGSN Coalition		2,600
The Richardson Foundation	Expense		83,922
RBC Dominion Securities Inc.	Equipment	779	752
Postmedia Network Inc.	Facilitators	15,362	15,063
	Printing	14,740	13,851
Employees of Monsanto	Supplies Wages and benefits	1,168 17,356	3,581
Investor's Group Financial Services Inc.	wages and benefits		20,698
The Portage La Prairie Mutual Insurance Company		49,405	53,945
Vincent Massey High School: Youth in Philanthropy	Net program income	\$ _37,131	\$ <u>29,977</u>
Province of Manitoba (Bed Bug Grant)			
· · · · ·			
Healthy Together Now!			
Nobody's Perfect Manitoba			

#### SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

#### NOTES TO FINANCIAL STATEMENTS, CONT'D

#### **DECEMBER 31, 2018**

#### 7. Lease commitment

The Centre has entered into a three year lease commencing January 1, 2018 and continuing to December 31, 2020. This lease may be terminated for any reason, by either the Church or the Centre within such term. Future annual lease payments as agreed to in the lease agreement are summarized as follows:

January to December 2019	\$ 16,200
January to December 2020	\$ 16,500

8. Healthy Child Coalition Initiative

The Centre assists with the administration of the Healthy Child Coalition Initiative for residents in the Fort Garry and St. Norbert communities on behalf of the Fort Garry/St. Norbert Healthy Child Coalition, and for residents in the River Heights and Fort Rouge communities on behalf of the Families Forward Coalition.

The Healthy Child Coalition Initiative is not the responsibility of the Centre and its financial statements have not been included in these statements. The auditor does not express an opinion on its financial position nor the results of its operations.

#### Del Halliday Chartered Professional Accountant Inc.

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#### SUPPORTING AND STRENGTHENING FAMILIES

Lower Level, 800 Point Road Winnipeg, MB R3T 3L8

> 204.284.9311 www.swfic.org



South Winnipeg Family Information Centre delivers programs and services designed to empower individuals to enhance relationships within their families and communities.

#### We strive to:

#### Strengthen Community

We provide infrastructure and support for grassroots organizations and community groups to sustain programming and services.

#### Work Together

We collaborate with individuals, organizations, and government to address needs while encouraging creative problem solving and cooperation within families, groups, and the community at large.

#### **Enhance Self-Esteem and Well-being**

Our programs provide a supportive environment where participants can develop confidence in themselves and their abilities and can gain skills for success.

#### **Promote Respect and Understanding**

By respecting all economic, social, cultural, and spiritual backgrounds we offer a safe environment where children, youth and adults can learn, express their ideas and emotions, and feel understood.

#### **Excel in Service Provision**

We deliver relevant programming that meets established needs and develop initiatives to address the demands of the changing community.

#### 2018

## **BOARD OF DIRECTORS & STAFF**

#### Chair Vice Chair Treasurer Members-at-Large

## BOARD OF DIRECTORS

Pamela Sersun Anna McMahon / Thomas Ens Gillian O'Neil / Benitta Anselm – Nerio Campbell Grier Thomas Ens Monica Mirlycourtois Benitta Anselm – Nerio Gord Braun Marnie Jackson Sabrina Mirlycourtois

#### <u>STAFF</u>

Executive Director Program Coordinator Administrative Assistant Activities Coordinator Outreach Coordinator Finance Administrator Tricia Robinson Mandy Safronetz Jenny Yoon Judy Amy Penner Kelly Speak Barb Thomas

#### SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

#### NOTES TO FINANCIAL STATEMENTS, CONT'D

#### **DECEMBER 31, 2018**

Guaranteed investment certificates		
Royal Bank GIC, earning interest at 0.50%	<u>2018</u>	<u>2017</u>
per annum, maturing February 23, 2019.	\$ 25,162	\$ 25,000
Royal Bank GIC, earning interest at 0.65% per annum, maturing May 16, 2019.	15,000	15,000
Royal Bank GIC, earning interest at 0.65% per annum, maturing September 20, 2019.	25,000	
	\$ 65,162	\$_40,000

#### 5. Deferred revenue

Δ

Deferred contributions represent cash received in the current year that will fund program activities in the subsequent year. Deferred contributions consist of the following:

	2018	2017
United Way of Winnipeg		
For Every Family Initiative	\$ 36,748	\$ 22,486
Evaluation Project	2,483	-
The Winnipeg Foundation	,	
Teaching Responsibility	24,000	-
Literacy for Life	1,617	-
Nobody's Perfect Parenting Manitoba	650	1,050
Program registration	940	-
	\$ <u>66,438</u>	\$ <u>23,536</u>

#### 6. Economic dependence

The Centre receives a substantial amount of its revenue from the United Way of Winnipeg and is financially dependent on them for funding. During the year, the Centre received approximately \$112,622 (2017 - \$74,722) in operating funding for its programs.

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#### SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

#### NOTES TO FINANCIAL STATEMENTS, CONT'D

#### **DECEMBER 31, 2018**

2. Summary of significant accounting policies, cont'd

(b) Equipment and furniture

In accordance with Part III, Section 4431 of the Accounting Standards for Notfor-Profit Organizations handbook, equipment and furniture that would typically be capitalized are expensed at the time of purchase. Donated equipment and furniture is recorded at its estimated fair market value at the date of receipt.

(c) Donated services

Volunteers donate significant amounts of their time to the organization of activities and administration of the Centre. No amount has been reflected in the financial statements for donated services since no objective basis is available to measure the value of such services.

#### Financial instruments

The Centre's financial instruments consist of cash, accounts and grants receivable, and accounts payable. The Centre initially measures its financial assets and liabilities at fair value and subsequently carries all financial assets and liabilities at amortized cost. The Centre manages its exposure to the risks associated with financial instruments that have the potential to affect its operating and financial performance in accordance with its Governance Policies. The objective of this policy is to reduce volatility in cash flow and earnings. The Centre monitors compliance with risk management policies and reviews risk management policies on an annual basis.

The Centre's investment policy is to invest funds not currently needed for operating purposes that maximizes returns in a manner that does not jeopardize the safety and preservation of the capital and will provide a moderate stream of income over the life of the investment.

Unless otherwise noted, it is management's opinion that the Centre is not exposed to significant interest, currency or credit risks arising from these financial instruments.

Del Halliday Chartered Professional Accountant Inc

## 2018 EXECUTIVE DIRECTOR'S REPORT

South Winnipeg Family Information Centre is fortunate to have a wonderful team of staff and volunteers that contribute their talent, energy and enthusiasm to the ongoing success of this agency. Our Board members, staff, program facilitators and Clothes Closet volunteers continue to display their commitment to supporting and strengthening families, proving that when people work together with a common goal and vision, great things happen!

We are grateful for the ongoing financial support and guidance that we receive from the United Way of Winnipeg. This funding is vital to the sustainability of our agency and the continuation of services for families.

#### Some of the highlights of 2018 include:

• SWFIC provided 91 Babysitter Training workshops and trained 1603 students in valuable safety, pre-employment and life skills.

• 77 families participated in our *Ready Set Solo* workshop to learn skills and prepare their children to be safe when staying home alone.

• Parents made 395 visits to attend Parenting programming at SWFIC to learn ways to improve relationships within their family.

167 parents participated in Parenting programs offered at community sites.
60 social service agencies referred 583 clients to *The Clothes Closet* to receive interview clothing enabling women to begin a new career with confidence.

• 144 Volunteers worked 3249.5 hours to enable SWFIC to provide programs, receive donations, raise funds, and provide leadership across our community.

• Dress for Success Canada invited us to submit an application to become a Dress For Success affiliate for Winnipeg and included The Clothes Closet in a celebration of International Women's Day hosted by RBC Wealth Management. We received a \$5000 donation.

Investor's Group (at Waverley) recognized our work with a donation of \$504
Province of Manitoba Bed Bug grant for \$2000 along with a generous donation from a Clothes Closet volunteer enabled the installation of a double stacked commercial dryer to improve processing of clothing donations.

• Offered Nobody's Perfect Dads program at Corydon Community Centre through a grant from Nobody's Perfect Manitoba.

• Received a \$3000 Healthy Together Now grant to support food handlers training for staff and community members. Also purchased planters to add gardening activities to SWFIC Drop In.

• In partnership with Families Forward and Fort Garry Access Centre SWFIC hosted a Literacy for Life grant from the Winnipeg Foundation to support early literacy through primary health care at well baby appointments.

• The Essential Needs Fund supported by the Richardson Foundation and United Way granted \$12,000 for our Safe Food Handling project to do electrical upgrades and install a counter and cupboards in the Drop In centre, along with a commercial dishwasher. These enhancements provide improved storage and sanitization for food, dishes, and kitchen equipment used by our snack program.

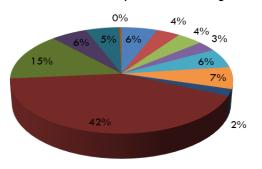
I would like to thank the Board of Directors for their support over this past year. I extend my deepest thanks to staff members Jenny Yoon, Kelly Speak, Mandy Safronetz, and Judy Amy Penner for their hard work and dedication to providing excellence in all of our many services. I look forward to continuing the work of supporting and strengthening families in our community.

Tricia Robinson, Executive Director

## **INSIDE PROGRAM STATISTICS - Winter 2018**

PROGRAM	# of programs	# of weeks	# of hours	# of visits	Participant #'s	Volunteer Hours
PARENTING PROGRAMS:						
Triple P: Select Seminar Series	1	3	6	34	17	7.5
Anxiety in Children	1	3	6	26	11	9
Bullying Workshop	1	1	2	5	12	3
Raising Sexually Healthy Children	1	1	2	5	9	3
Circle of Security	1	8	16	72	17	88
Family Yoga with Inspire (Healthy Together Now Grant)	1	6	9	78	19	12
One on One Parent Coaching	4	4	4	6	6	6
YOUTH PROGRAMS:						
Basics for Babysitters	6	6	39	115	120	42
Ready, Set, Solo	3	3	9	39	42	10.5
Student Study Skills	1	1	2	16	17	2.5
First Aid and CPR for Babysitters	1	1	3	15	16	3.5
MISCELLANEOUS WORKSHOPS:						
Leaders Orientation for Basics for Babysitters Workshop	1	1	7.5	2	1	7.5
WINTER 2018 INSIDE TOTALS	22	38	105.5	413	287	194.5

#### % Breakdown of Participation in Winter Programs



Triple P - Select Seminar Series
 Anxiety In Children

Bullying Workshop

Raising Sexually Healthy Children

Circle of Security

Family Yoga with Inspire

One on One Parent Coaching

- Basics for Babysitters
- Ready Set Solo!

Student Study Skills

First Aid & CPR for Babysitters

Leaders Orientation for Basics for Babysitters

#### NOTES TO THE FINANCIAL STATEMENTS

#### **DECEMBER 31, 2018**

#### 1. Business organization

South Winnipeg Family Information Centre, Inc. is incorporated without share capital under the laws of the Province of Manitoba and is registered as a charity under the Income Tax Act, Canada.

The organization is a community based resource centre delivering programs and services which are designed to empower individuals to enhance relationships within their families and communities.

#### 2. Summary of significant accounting policies

The preparation of financial statements in conformity with Canadian Accounting Standards for Not-for-Profit Organizations requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements, as well as the reported amounts of revenue and expenses during the reporting period. Actual results could differ from these estimates.

The financial statements include the following significant accounting policies:

(a) Revenue recognition

Funding for the Centre comes from the United Way of Winnipeg in accordance with the service contract and is recorded as revenue in the period to which it relates. Funding approved but not received at the end of an accounting period is accrued. Where a portion of a grant relates to a future period, it is deferred and recognized in that subsequent period.

The Centre follows the deferral method of accounting for contributions such as charitable donations. Under this method, restricted contributions are recognized in the year the corresponding expenditure is incurred and unrestricted contributions are recognized in the year they are received.

Program and other revenues are invoiced when services are rendered and are recorded on an accrual basis in the period to which they relate.

Pledges are not recognized as revenue until they are received.

Interest income is recorded on an accrual basis.

Del Halliday Chartered Professional Accountant Inc.

## **INSIDE PROGRAM STATISTICS - Spring 2018**

Chartered Professional	Accountant Inc.
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Del Halliday

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SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

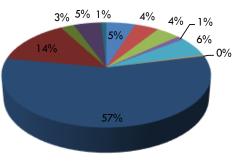
#### STATEMENT OF CASH FLOWS

#### FOR THE YEAR ENDED DECEMBER 31, 2018

	<u>2018</u>	2017
Cash flows from operating activities Cash received from grants, programs and other sources Cash paid to suppliers and employees	\$ 288,977 ( <u>241,472</u> )	\$ 198,496 ( <u>179,940</u> )
Cash flows used in investing activities Purchase of GIC's	_47,505 _(25,162)	<u></u>
Increase (decrease) in cash	22,343	(21,444)
Cash, beginning of year	52,859	74,303
Cash, end of year	\$ <u>75,202</u>	\$ <u>52,859</u>

PROGRAM	# of programs	# of weeks	# of hours	# of visits	Participant #'s	Volunteer Hours
PARENTING PROGRAMS:						
Triple P: Select Seminar Series	1	3	6	26	17	7.5
Parenting Strategies and ADHD	1	5	10	51	14	12.5
How to Connect With Your Teen	1	1	2	11	14	4
Sex and Gender Diversity	1	1	2	3	4	4
Nobody's Perfect Parenting	1	6	2	53	20	93
One on One Parent Coaching	1	1	1	1	1	1.5
YOUTH PROGRAMS:						
Basics for Babysitters	6	6	39	181	186	42
Ready, Set, Solo	3	3	3	44	46	10.5
Student Study Skills	1	1	2	8	8	2.5
First Aid and CPR for Babysitters	1	1	3	15	16	3.5
MISCELLANEOUS WORKSHOPS:						
Leaders Orientation for Basics for Babysitters Workshop	3	3	8.5	4	3	8.5
SPRING 2018 INSIDE TOTALS	20	31	78.5	397	329	189.5

% Breakdown of Participation in Spring Programs



Parenting Strategies and ADHD How To Connect With Your Teen Sex and Gender Diversity Nobody's Perfect Parenting One on One Parent Coaching Basics for Babysitters

Triple P - Select Seminar Series

Ready Set Solo!

Student Study Skills

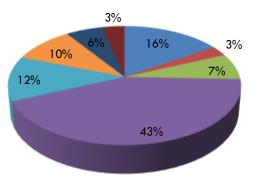
First Aid & CPR For Babysitters

Leader's Orientation for Basics for Babysitters

## **INSIDE PROGRAM STATISTICS - Fall 2018**

PROGRAM	# of programs	# of weeks	# of hours	# of visits	Participant #'s	Volunteer Hours
PARENTING PROGRAMS:	•		•	-		
Triple P: Select Seminar Series	2	3	126	67	40	15
How To Talk So Kids Will Listen	1	5	10	23	7	12.5
Bending Not Breaking (Resilience)	1	1	2	14	18	4
YOUTH PROGRAMS:						
Basics for Babysitters	6	6	39	104	109	42
Ready, Set, Solo	3	3	9	30	31	10.5
Student Study Skills	2	2	4	23	25	5
First Aid and CPR for Babysitters	1	1	3	15	15	3.5
MISCELLANEOUS WORKSHOPS:						
Leaders Orientation for Basics for Babysitter Workshop	9	9	51.5	16	9	51.5
FALL 2018 INSIDE TOTALS	25	30	244.5	292	254	144

#### % Breakdown of Participation in Fall Programs



- Triple P Select Seminar Series
- How To Talk So Kids Will Listen
- Bending Not Breaking (Resilience)
- Basics for Babysitters
- Ready Set Solo!
- Student Study Skills
- First Aid & CPR For Babysitters
- Leader's Orientation for Basics for Babysitters

#### SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

#### STATEMENT OF REVENUE AND EXPENSE AND NET ASSETS

#### FOR THE YEAR ENDED DECEMBER 31, 2018

Darran	2018	2017
Revenue Grants		
United Way of Winnipeg	© 112 (22	¢ 74 700
Province of Manitoba	\$ 112,622 2,000	\$ 74,722
Richardson Foundation	12,000	10.224
The Winnipeg Foundation	4,266	10,224 1,900
Winnipeg Regional Health Authority	3,075	1,900
Programs (Schedule 1)	86,536	83,922
Administration fee	10,850	10,600
Facilities rent	600	800
Donations	10,988	4,995
Interest income	262	190
Expense	243,199	187,353
Bookkeeping fees	4 774	4 700
Consulting fees	4,774 205	4,723
Equipment	205	205
Facilitators	20,004	10,195
Insurance	1,730	18,848 1,730
Memberships and dues	1,730	735
Office and general	14,446	9,858
Postage and courier	450	392
Printing	17,944	15,245
Professional fees	2,431	2,431
Rent	15,900	15,600
Salaries and benefits	128,354	99,168
Telephone and internet	4,718	4,581
Workshop supplies	1,171	1,977
······································		
	238,442	<u>185,688</u>
Difference between revenue and expense	4,757	1,665
Unrestricted net assets, beginning of year	_73,164	71,499
Unrestricted net assets, end of year	\$	\$_73,164

#### SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

#### STATEMENT OF FINANCIAL POSITION

#### **DECEMBER 31, 2018**

	Assets		2018	2017
Current assets Cash Guaranteed investment certificates Accounts and grants receivable GST receivable Prepaid expense	s (note 4)		75,202 65,162 8,672 1,448 433	\$ 52,859 40,000 11,548 952 1,683
		\$1	50,917	\$ 107,042

#### Liabilities and Net Assets

Current liabilities Accounts payable Deferred revenue (note 5)	\$ 6,558 66,438 72,996	\$ 10,342 23,536 33,878
Unrestricted net assets	77,921	73,164
	\$ <u>150,917</u>	\$ 107,042

#### Approved on behalf of the Board

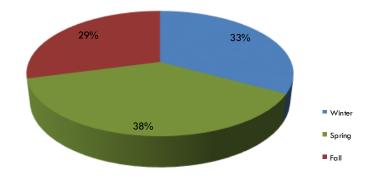
Director

A.N. Renitto Director

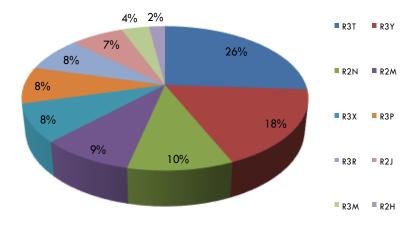
## TOTAL NUMBER OF PARTICIPANTS FOR 2018 (INSIDE)

Programming Session	# of Participants:
Winter 2018	287
Spring 2018	329
Fall 2018	254
TOTAL # OF PARTICIPANTS IN 2018 (Inside)	870

#### % Breakdown of Participation in 2018 Programming Session



#### % Breakdown of Top 10 Postal Codes Inside Programs



Del Halliday Chartered Professional Accountant Inc.

## SWFIC DROP IN 2018 United Way of Winnipeg's For Every Family Initiative

In 2018 SWFIC Drop In completed its first full year of service to the community. Drop In operates 3 days per week and is funded and supported by a special project of The United Way of Winnipeg (UWW) called the **For Every Family** *Initiative* (**FEFI**). FEFI is made possible by a special partnership involving the philanthropic and community sector, including the Government of Manitoba, and the United Way of Winnipeg, the Winnipeg Foundation, and private donors. The goal is to strengthen families and includes three key activities: The development of a network of Family Resource Centres, enhanced access to services for families though extended hours of service, and enhanced programs. SWFIC is working with UWW to document our lessons learned and evaluate this important investment.

As a result of community consultation conducted in 2017, SWFIC Drop In prioritized activity groups to reach community members experiencing isolation and those who may benefit with increased opportunities for connections. Groups include: Baby and Me (parents with infants), Seniors Connecting, Stay and Play (parents with young children), Walking Club (spring 2018), and Wiggle Giggle and Munch (fall 2018).

Through FEFI, SWFIC was open two days per week in summer for the first time offering four Drop in groups including Kids Club and Outdoor Play. It also enabled The Clothes Closet to offer summer appointments for clients to get interview clothes.

For Every Family is a five year investment and will support additional expansion of services at SWFIC in the years to come!

*"We like coming here because we get to do different things and we learn things." – Seniors Drop In participant, her emphasis.* 



Seniors Connecting enjoys a snack near our new counter and cupboards courtesy of a grant from The Essential Needs Fund supported by the Richardson Foundation and The United Way of Winnipeg.

#### INDEPENDENT AUDITOR'S REPORT, CONT'D

#### Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that included my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, I exercise professional judgment and maintain professional skepticism throughout the audit.

I also:

- Identify and assess the risk of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the Organization's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the propose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significand doubt on the Organization's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Winnipeg, Manitoba June 18, 2019

Chartered Professional Accountant

Del Halliday Chartered Professional Accountant Inc

## Del Halliday Chartered Professional Accountant Inc.

#### Del Halliday CPA, CMA

200-960 Portage Avenue Winnipeg, MB R3G 0R4 Phone 204.783.3118 Fax 204.772.7541 Email delhalliday@200partnership.com

#### INDEPENDENT AUDITOR'S REPORT

To the Directors of: South Winnipeg Family Information Centre, Inc.

#### Opinion

I have audited the accompanying financial statements of South Winnipeg Family Information Centre, Inc., which comprise the statement of financial position as at December 31, 2018 and the statements of operations and net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

In my opinion, the financial statements present fairly, in all material respects, the financial position of South Winnipeg Family Information Centre, Inc. as at December 31, 2018 and its financial performance and its cash flows for the year then ended in accordance with Canadian Accounting Standards for Not-for-Profit Organizations.

#### **Basis for Opinion**

I conducted my audit in accordance with Canadian generally accepted auditing standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of my report. I am independent of the Organization in accordance with the ethical requirements that are relevant to my audit of the financial statements in Canada, and I have fulfilled my other ethical responsibilities in accordance with these requirements. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

## Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian Accounting Standards for Not-for-Profit Organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

## **DROP IN STATISTICS - 2018**

	# of	Hours per	# of	# of	Participant
SWFIC Drop In	Sessions	session	hours	visits	#'s
WINTER 2018:					
Baby and Me	10	3	30	14	12
Seniors Connecting	12	3	36	54	8
Stay and Play Thursday	11	3	33	154	65
General Drop In	11	3	33	2	2
Food Handlers Training	1	7	7	28	28
SPRING 2018:					
Walking Club	6	1	6	16	6
Baby and Me	11	3	33	41	15
Seniors Connecting	13	3	39	65	9
Drop In at Access Fort Garry	6	3	18	3	3
Stay and Play Thursday	13	3	39	155	55
General Drop In	13	3	39	2	1
SUMMER 2018:					
Seniors Connecting	6	3	18	34	8
Kids Club	6	2	12	10	8
Stay and Play / Baby and Me	6	3	18	96	57
Outdoor Play	6	2	12	26	20
FALL 2018:					
Wiggle Giggle and Munch	13	3	39	306	82
Baby and Me	13	3	39	36	20
Seniors Connecting	14	3	42	98	9
Seniors and Play	1	3	3	16	16
Living Well	15	3	45	2	1
Stay and Play Thursday	15	3	45	216	75
General Drop In	15	3	45	1	2
TOTALS	217	66	631	1375	502

## **OUTSIDE PROGRAM STATISTICS - 2018**

PROGRAM	# of Programs	Participant #'s	Volunteer Hours			
YOUTH:						
Community Babysitting Workshops	70	1203	490			
Ready, Set, Solo at Ecole Riverview	1	8	3.5			
Ready, Set, Solo at Ecole Guyot	2	32	7			
PARENTING:						
Bullying at Taking Charge Inc.	1	8	5			
Circle of Security at Taking Charge Inc.	6	67	75			
How To Talk at Taking Charge Inc.	6	59	60			
Taking Care of Yourself at Taking Charge Inc.	1	8	2.5			
Stress of Being a Parent at Taking Charge	1	8	2.5			
Nobody's Perfect Dads Group Corydon Community Centre	1	17	48			
OUTSIDE PROGRAM TOTALS	89	1410	693.5			

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 Statement of Revenue and Expense and Net Assets

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 Schedule of Program Revenue and Expense

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"I love this course, I rate it 100/100"

"Everything was answered and the teacher was super kind"

"When I start to babysit, I will always make sure to have phone numbers and information about the child's needs, the parents whereabouts, how long they will be gone, etc. I will not accept a babysitting job without knowing these pieces of information"

- Babysitting Participant Student Survey Responses

## **OUTSIDE PROGRAMMING STATISTICS - 2018**

# 1% 2% 5% 85%

#### % Breakdown of Participants Attending Outside Programs

Community Babysitting

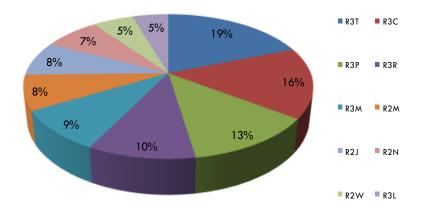
- Workshops
- Ready, Set, Solo at Ecole Riverview
- Ready, Set, Solo at Ecole Guyot
- Bullying at Taking Charge! Inc.
- Circle of Security at Taking Charge! Inc.
- How To Talk at Taking Charge! Inc.
- Taking Care of Yourself at Taking Charge! Inc.
- Stress of Being A Parent at Taking Charge! Inc.
- Nobody's Perfect Dads Group at Corydon Community Centre

"As a result of this workshop, it has increased the effectiveness of communication in my family"

"What I appreciated most about this program is all of the tools and ideas to help my child, and to improve my parenting strategies"

- Parent Program Participant Quotes

% Breakdown of Top 10 Postal Code Areas for Outside Programs



SOUTH WINNIPEG FAMILY INFORMATION CENTRE, INC.

#### FINANCIAL STATEMENTS

**DECEMBER 31, 2018** 

Del Halliday Chartered Professional Accountant Inc.

#### VOLUNTEERS

Volunteers are critical to the success of South Winnipeg Family Information Centre! We rely on volunteers in all areas of our organization from governance, to programming, to the Clothes Closet. Some people make an ongoing regular commitment to working with us, while others offer us with their skills or expertise to help with a particular project.

Our Centre receives its vision and strategic direction from a volunteer Board of Directors. Our Board meets monthly from September to June. During that time, they may also be asked to volunteer on various ad-hoc committees.

Program volunteers deliver parenting and youth workshops both inside our centre and in community locations across the city and beyond. These people share their skills with the community by facilitating learning opportunities for adults and youth.

Our Clothes Closet is an entirely volunteer run program and would not operate without the hundreds of hours of time contributed by caring individuals. Whether our volunteers are working with clients in the Closet, sorting through donations, or assisting with our semi-annual sale, one thing is certain, we could not accomplish our goals without them!

Employees of the Royal Bank of Canada, led by Minseon Li, volunteered at the both our Spring and Fall sales helping us to achieve our fundraising goals.

Athena Leadership organized the annual clothing drive in partnership with Perth's Dry cleaning locations including transporting and helping to sort the donations.

The Kindred Project: This volunteer group provides period packs for our clients.

We are fortunate to receive support from businesses in the community. Wyatt Dowling Insurance held a community BBQ in June to benefit SWFIC and provided a \$1315 donation. Dillon Consulting sent volunteers to help with our Spring Sale and provided \$500 to purchase five new clothing racks to support our sale and Clothes Closet program.

We thank all of our volunteers for choosing to share their time and talent with South Winnipeg Family Information Centre!



Generosi-Tea June 2018 Volunteer Appreciation to celebrate the many people who gave their support to the success of our Centre.

## THANK YOU TO OUR COMMUNITY PARTNERS:

Athena Leadership **Behavioural Health Foundation Big Brothers Big Sisters of Winnipeg Broadway Women's Resouce Centre** CAHRD Canad Inns Canadian Mental Health Association **Circles for Reconciliation** Copy Plus Del Halliday **Dress For Success Vancouver Eagle Women's Lodge Ecole Varennes Edge Career Centre Emmanuel Fellowship Employment and Income Assistance Essential Skills Manitoba** Families Forward **Family Dynamics** Fort Garry Access Centre Fort Garry Community Network FGSN Healthy Child Coalition Fort Garry United Church Fort Garry Women's Resource Centre Herzing College **Horizons Management Immigrant Centre** Inner City Social Work Program Kani Kanichihk Louis Riel School Division Manitoba Education and Training Manitoba Metis Federation Manitoba Stats MB Institute of Trades and Technology

McMillan House

Anxiety Disorders Association of MB

Mother Earth Recycling **Neeginan Centre New Immigrant Settlement Worker** North End Women's Resource Centre NorWest Co Op **Opportunities For Employment Osbourne Village Resource Centre** PATH Employability Pembina Trails School Division Premiere Personnel **Red River College Robertson College** Sara Riel Inc. Simaril Social Skills Steinbach Employment MB Success Skills SWFIC Seniors Group **Tailored For Success** Taking Charge! Inc. The Momentum Centre **Training and Employment Services Transitions Support Services** U of W Women's Resource Centre **United Church Halfway Homes Urban Circle** Veritus Welcome Place Wellness Centre West Central Women's Resource Centre West End Women's Centre Winnipeg Housing Winnipeg Transition Centre Worker's Compensation WRHA



#### **VOLUNTEER HOURS**

"STORE"	# of Weeks	Total # of Hours C/C open	# of Clients	# of Volunteer Hours
In 2018, 60 different agencies referred 583 clients to The Clothes Closet.	40	220 hours 88 sessions @2.5 hours per session	583 appointments 424 attended	1134
"SALE"				
The Spring/Fall Fashion Sale is supported by 75 Volunteers.				Fall 251 Spring 221.5 Total 472.5
Athena Leadership Clothing Drive Volunteers				56.5
TOTAL CLOTHES CLOSET V	OLUNTE			1663



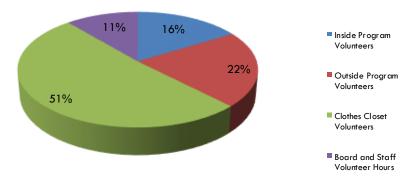
Our amazing team of Clothes Closet volunteers, along with Minseon Li and her team of volunteers from RBC who came to assist us on sale day.



#### **TOTAL VOLUNTEER HOURS FOR 2018**

Program:	# of Hours		
Inside Programming Volunteers	528		
Outside Programming Volunteers	693.5		
Clothes Closet Volunteers	1663		
Board & Staff Volunteer Hours	365		
TOTAL # OF VOLUNTEER HOURS	3249.50		

% Breakdown of Total Volunteer Hours for 2018



"I can't thank you all enough. I had a great experience. The volunteers were extremely patient and helpful. I'm confident and ready for my interviews"

- Clothes Closet Participant

#### OUR 2018 VOLUNTEERS,

#### WE COULD NOT HAVE DONE IT WITHOUT YOU ....

#### OUR 2018 VOLUNTEERS,

#### WE COULD NOT HAVE DONE IT WITHOUT YOU ....

Adamson, Crystal	Cherenfant, Eve	Howell, Gail	Mirlycourtois, Sabrina	Robinson, Tricia
Adrian, Darcey	Chicas, Sarah	Ibekwe, Oluchi	Morrissey, Wendy	Robinson Hoppa, Katie
Ahronson, Linda	Chiliveri, Anita	Isaak, Jessica	Newman, Shirley	Russo-Guzzi, Connie
Alexander, Melissa	Chipman, Johanna	Jackson, Marnie	Norris, Janet	Safronetz, Mandy
Allen, Ashley	Chrol, Lori	Johnston, Tannis	Norris, Lindy	Sampson, Janet
Alton, Suzanne	Crossman, Tesla	Kanhai, Larissa	Norris-Dyck, Sherri	Schmidt, Ashley
Amy Penner, Judy	Davey, Callan	Kenyon, Sarah	Obasoto, Feyikemi	Scott, Marvel
Anselm-Nerio, Benitta	Davy, Nathalie	Kirkpatrick, Quinn	O'Neil, Gillian	Scott, Sarah
Argue, Linda	Dekock Kingdon, Dianne	Kitt, Veronica	Paul, Folashade	Sebescen, Margaret
Arns, Chelsea	Delcy, Lorna	Klarash, Avneet	Peloquin, Nicole	Sersun, Pamela
Asaminew, Zoe	Dooley, Amanda	Kremer, Linnea	PEPSI - Silvia	Sharp, Melissa
B, Donna	Dukston, Carly	L, Janelle	Pierce, Sherri	Speak, Kelly
Barnhardt, Sonya	Dyck, Marjorie	Ladouceur, Andrea	Plett, Dorothy	Stade, Valerie
Barr, Jamee	Eagles, Lauri	Land, Catherine	Plett, Marlene	Steadman, Amanda
Besser, Joan	Edgar, Angela	Larson, Kathy	Power, Lee	Stoesz, Deborah
Black, Pam	Edgar, Ashley	Levesque, Katrine	Prins, Sarah	Taillieu, Susan
Blair, Janice	Ens, Thomas	Litschke, Pam	Proskurnik, Marcy	Tessier, Heather
Bolton, Theresa	Erickson, Albert	Mackenzie, Joy	Rakowski, Gayle	Thomas, Barb
Bourbonnais, Stephanie	Evans, Judie	MacMahon, Anna	RBC - Angie	Tkachyk, Danielle
Braid, Carolyne	Gemmell, Barb	Marcker, Monique	RBC - Debbie	Vacca, Maria
Brault, Yvette	Gerbrandt, Bonnie	Marlow, Rilena	RBC - Kirsten	Wang, Jing
Braun, Gord	Grier, Campbell	Marlow, Valerie	RBC - Lauren	Warner, Ilana
Bremner, Darlene	Grimolfson, Kailee	Martens, Jane	RBC - Melissa	West, Alys-Lynne
Bruyere, Glenda	Hagberg, Ruth	McKenty, Kelly	RBC - Minseon	Wiebe, Sharenda
Buckingham, Debbie	Hall, Gail	McWilliams, Mary	RBC - Sarah	Wilson, Samantha
Byczek, Anna	Helbrecht, Kathy	Melnyk, Valerie	RBC - Sylvana	Yoon, Jenny
Caligiuri, Darla	Hernandez, Sandra	Metaferia, Etabezahu	Reardon Smith, Judy	Yuping Cao, Cherry
Char, Bridget	Holmes, Gail	Metcalfe, Barbara	Rempel, Anita	Zentner, Lillian
Chase, Emma	Horsfall, Enemi	Mirlycourtois, Monica	Robinson, Julie	