

## EMAIL: Verify Your MoleScope Account



# Verify Your MoleScope Account

Thank you for creating an account with MoleScope. Please verify your email by clicking on the link below. You have 7 days to activate your account.

[Verify Account](#)

Click below to download and install the MoleScope app.



If you have not created an account with us, please discard this message and consider informing us by email at [support@metaoptima.com](mailto:support@metaoptima.com).

Follow us on



You're receiving this activation email because you signed up account at [DermEngine](#)  
[Contact us](#) or visit our website at [metaoptima.com](http://metaoptima.com)

**EMAIL: MoleScope: Submit images to your doctor from the comfort of your home**



Hi Jodi Test Patient,

Welcome to MoleScope!

Let's get started using the app so you can securely send images to your doctor for review.



Download the MoleScope app & log in!



Everyone learns differently. Pick the option that best suits you!



Watch our step-by-step video



### [Cheat Sheet](#)

Print this out to keep as a handy reference



### [Knowledge Base](#)

Your comprehensive guide for all things MoleScope

Questions? Reply to this email or contact [support@molescope.com](mailto:support@molescope.com) and we will be happy to help!

Follow us on



[Contact us](#) or visit our website at [metaoptima.com](http://metaoptima.com)

**EMAIL: You have a new notification.**



Dear Jodi Test Patient,

Your dermatology consultation report is now ready.

[View Report](#)

**It is important to remember that this skin check does not replace an in-clinic consultation**  
- for any concerns, please visit your family doctor.

If you have any questions about MoleScope, we encourage you to contact us at:  
[support@metaoptima.com](mailto:support@metaoptima.com).

The MoleScope Team

\*Trouble accessing your report? Follow our: [step by step guide here](#).

Follow us on



[Contact us](#) or visit our website at [metaoptima.com](http://metaoptima.com)

## EMAIL: Your skin check appointment has been confirmed



Dear Jodi Test Patient,

Thank you for booking your skin check appointment. Please find your details below:

**Provider:** Dr. John Doe  
**Clinic:** MetaOptima  
**Address:** 1055 West Georgia St, Vancouver, British Columbia, V6E3P3, +1-7783281949  
**Date & Time:** Tuesday, 05 May 2020 11:20AM



### NEXT STEPS:

- 1 Please arrive 5-10 minutes before your appointment time at the clinic location.
- 2 A healthcare provider will take an image of one or more spots of your choice. If you'd like to learn more about your skin's health, click [here](#).
- 3 A skin specialist will review the case and have your report available directly within your MoleScope account.

If you have any questions or concerns at any stage, please contact your physician right away.

### Cancellations

To cancel or change your appointment, visit <https://app.molescope.com/campaign/appointments/history>. Depending on your clinic's cancellation policy, please note that you may not be eligible to receive a refund if any changes are made within 24 hours of your appointment.

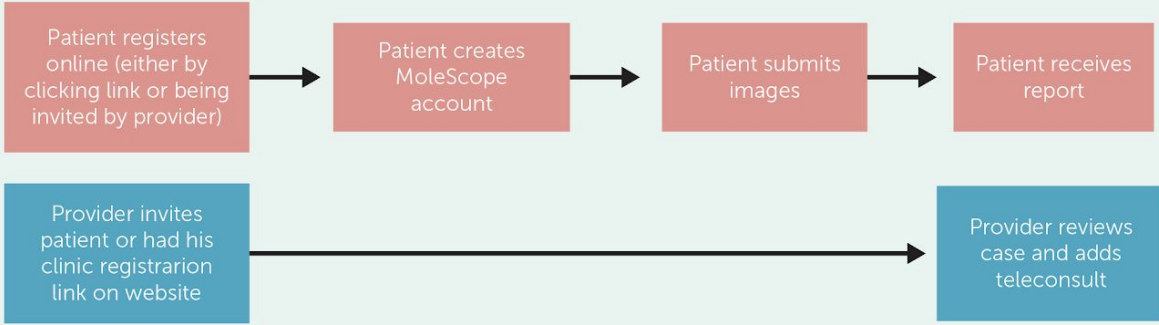
Happy skin checking :)  
The MoleScope Team  
On behalf of MetaOptima

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# STORE & FORWARD AND VIDEO CONSULTS WORKFLOW

## STORE & FORWARD



If a video appointment is needed, patient is sent link to book appointment OR provider books patient/performs video call on demand

## VIDEO CONSULTS

