



## **KSELive! Vouchers: terms and conditions**

**Voucher duration.** Vouchers are valid for a period of 12 months from the date of purchase. They cannot be redeemed after the expiry date.

**Use of multiple vouchers.** Multiple vouchers can be used per course booking.

**Use of promotional codes.** Promotional codes cannot be used in conjunction with gift vouchers.

**Voucher redemption: online.** All online classes and/or lessons must be booked through the KSELive! website: [kselive.kentschoolofenglish.com](http://kselive.kentschoolofenglish.com). Course vouchers can be redeemed against any KSELive! class or course.

Vouchers can be used for part or full payment of an online course. If the course cost exceeds the amount of the gift voucher, the balance must be paid in full by credit or debit card at the point of booking (via paypal).

**Voucher redemption: in-person courses.** Vouchers can be used as part-payment for in-person courses at KSE in Broadstairs. Bookings should be made by contacting us at: [admissions@kentschool.co.uk](mailto:admissions@kentschool.co.uk).

**Refunds.** Vouchers are non-refundable other than within the 14 day cancellation period as required by the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

**Credit.** Credit will be given in the event that the voucher value exceeds the total cost of the class or course – for example where a £100 voucher is used to purchase a £50 class, £50 credit will be available for a subsequent purchase (within the period of the voucher's validity).

**Course availability.** KSELive! does not guarantee that spaces will be available on specific courses or dates. Spaces are only secured once a course has been booked, so it is recommended that you book as early as possible to avoid disappointment.

**Exchange.** Vouchers cannot be exchanged for cash.

KSELive! is a trading name of Kent School of English Ltd., 10 & 12 Granville Road, Broadstairs, Kent CT10 1QD UK.

Registered office at above address  
Registered in England and Wales, company no:5001361

*All purchases made and the agreements thereby entered into by KSELive! and the purchaser are governed by the law of England and Wales, and subject to the exclusive jurisdiction of the courts of England and Wales.*

24<sup>th</sup> November 2020