

USC SUMMARY REPORT PRESENTATION FOR



# USC DELIVERABLES



## ELEMENTS UTILIZED FOR USC

- In Stadium Video Features
- Radio 800,000 Weekly Listeners
- Street Team Handbook
- USC Social Media
- USC Web Banners
- ESPN Web Banners
- Kumho Homepage Tout
- Golden Ticket Facebook App
- Golden Ticket Web App

- Rebate Form Landing Page
- KUSA Golden Ticket App
- Free Tire Instant Winners
- Generic Golden Ticket Window Cling
- Kumho Corn Hole and Bean Bags
- Enhanced Tire Displays
- 20' Flags
- Street Team Uniforms
- Bullhorn Handouts



## **USCTROJANS.COM WEB BANNERS**

OF USC ATHLETICS

THE OFFICIAL TIRE OF USC ATHLETICS

WIN A VIP FAN EXPERIENCE!

ENTER **50-YARD LINE TICKETS** PRE-GAME FIELD PASSES FREE KUMHO TIRES AND MORE!

**KUMHO TIRES** 

WIN A VIP FAN EXPERIENCE



GAME FIELD PASSES FREE KUMHO TIRES AND MUCH MORE!



THE OFFICIAL TIRE



THE OFFICIAL TIRE

50-YARD LINE TICKETS PRE-GAME FIELD PASSES FREE KUMHO TIRES ENTER NOW

NOW!



**KUMHO TIRES** 



Rotating Sweepstakes and Rebate Web Banners for USCtrojans.com

**Impressions:** 1,011,824 2.5 M annual



## E-BLASTS & WEEKLY UPDATE BANNER AD



USC Dedicated E-blast (10.02.12) - 185 Entries

Kumho E-blasts (2) – 8,005 emails, 28% open, 278 entries

Weekly Web Banners - 281 click-thrus







## ESPN DIGITAL ELEMENTS



Sweepstakes and Rebate Web Banners for ESPN Digital

Online Impressions: 500,000

Radio Impressions: 9,600,000

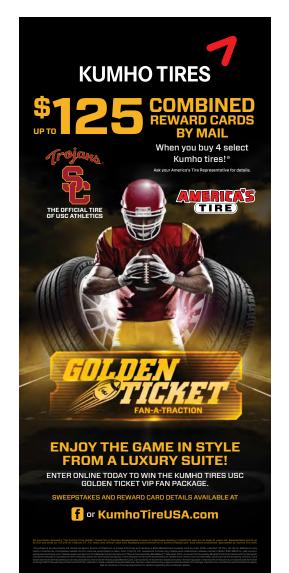
WINA VIP FAN 50-YARD LINE TICKETS PRE-GAME FIELD PASSES

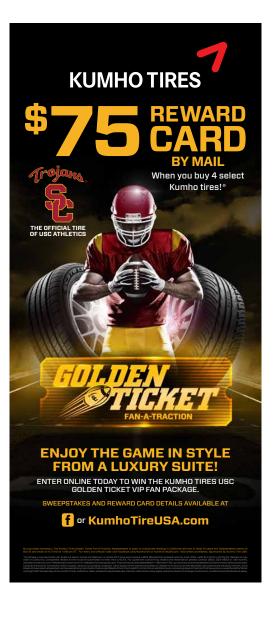






## **DEALER PARTNER ELEMENTS**





Window Clings for America's Tire Dealer and TWI Dealers to promote the rebate and sweepstakes

#### **Estimated Impressions:** 9,000



### DEALER PARTNER ELEMENTS CONTINUED...

#### Acrylic Sweepstakes and Product Spider Banners **Possible on-site Impressions:** 350,789





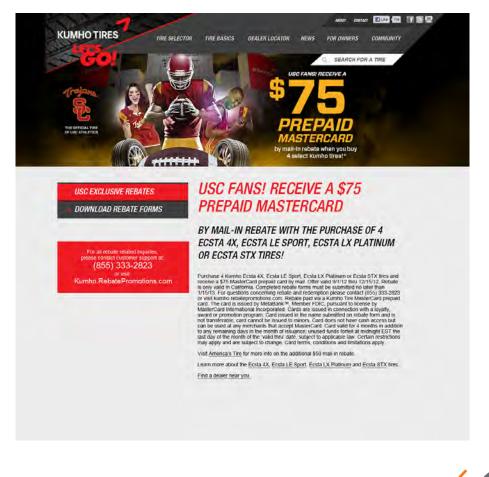
## KUMHO HOMEPAGE & **REBATE LANDING PAGE**

#### Homepage Visitors: 8,075

2,593

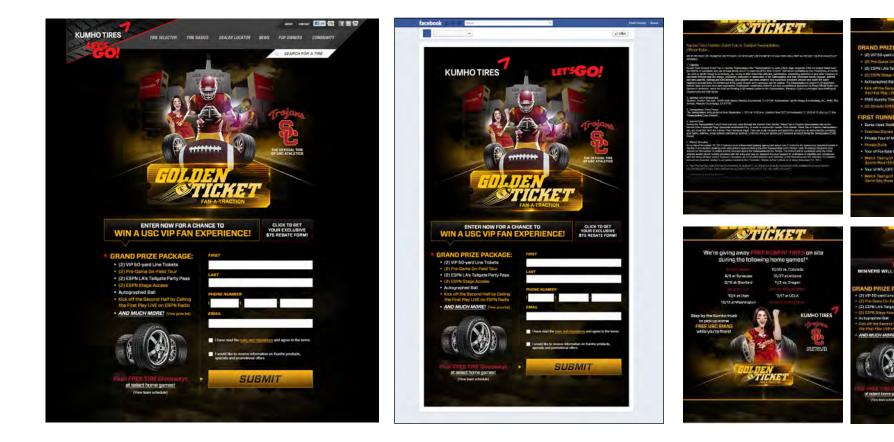
#### **Rebate Page Visitors:** Total Unique Visitors 9.1.12 - 11.30.12





## WEB & FACEBOOK ENTRY FORMS

#### Total entries for Web/Facebook: 4,364





SHIEREN

SAN(H/14)

## **ON FIELD SIGNAGE**



**On Field Signage:** End Zone "A" Frame, Rotational Signage, Peristyle

**Possible Fan Impressions:** 527,670



## KUMHO TIRES 7 460!



CREATIVE MINDS. IGNITING SOLUTIONS. ™

# ACTIVATIONS



## **DN-SITE GAME ELEMENTS**



Street Team Uniforms







### ON SITE GAME ELEMENTS CONTINUED...

### Tire Center and iPad Display

Total Entries: 913

4 Game Activations:

**09.01.12** – 93,000 Attendees, 206 Entries

**09.22.12** – 83,421 Attendees, 199 Entries

11.10.12 – 80,154 Attendees, 283 Entries

11.24.12 – 93,607 Attendees, 225 Entries



### ON SITE GAME ELEMENTS CONTINUED...



Program Ad

**Impressions:** 527,670 attendees



# 93,000 ATTENDEES **206 ENTRES**















# 83,421 ATTENDEES **199 ENTRES**













# 80,154 ATTENDEES **ZRAFNTRES**







SCORE: USC 38 | ASU 17







#### CREATIVE MINDS. IGNITING SOLUTIONS. ™

# **93,607 ATTENDEES 225 ENTRES**





#### SCORE: USC 13 | ND 22



## **GOLDEN TICKET SWEEPSTAKES**



- 2 VIP 50-yard Line Tickets
- 2 Pre-Game On-Field Tour Tickets
- 2 ESPN LA Tailgate Party Passes
- 2 ESPN Stage Access Passes
- Autographed Football
- Announce the first play of the second half of the game on ESPN Radio
- Free set of Kumho tires
- Backpack of USC branded items



# **DNUNE TRAFFIC RESULTS**



## SEPT. 1 – NOV. 27 REFERRAL TRAFFIC OVERVIEW





Pages/Visit **1.64** Site Avg: 1.65 (-0.36%) % New Visits 86.19% Bounce Rate 57.90% Site Avg: 57.90% (-0.15%)



## SEPT. 1 – NDV. 27 REFERRAL TRAFFIC SOURCES

<b>75%</b> of overall traffic from Kumho				<b>25%</b> Facebook	
SOURCE	VISITS	PAGES/VISITS	% NEW VISITS	BOUNCE RATE	
1. KumhoUSA.com	2,167	1.53	88.83%	59.90%	
2. KumhoTireUSA.com	1,901	1.55	84.27%	70.28%	
3. Facebook	718	1.97	85.38%	35.24%	
4. Facebook	522	1.96	87.93%	36.40%	
5. Kumho.clickandcombust.com	27	2.30	22.22%	44.44%	



## SEPT. 30 – OCT.4 LANDING PAGE VISITS



## OCT. 22 – 27 LANDING PAGE SWEEPSTAKES VISITS



% of total: 24.82% (13,181)

Site Avg: 3.23 (-34.20%)

Site Avg: 78.54% (14.00%)

Site Avg: 43.46% (51.44%)

SOURCE	VISITS	PAGES/VISITS	% NEW VISITS	BOUNCE RATE
1. Sweepstakestoday.com	584	1.21	96.92%	83.22%
2. Sweepsadvantage.com	331	1.14	98.79%	89.43%
3. KumhoTire.com	200	3.74	86.00%	36.00%
4. Online-sweepstakes.com	167	1.31	100%	79.64%
5. Slickdeals.net	138	1.20	98.55%	87.68%
6. Infinitesweeps.com	97	1.48	95.88%	87.68%

\*Majority of landing page traffic from sweepstakes pickup!

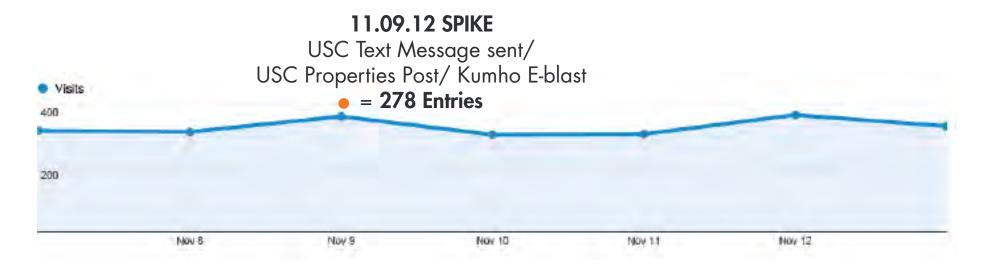


## SEPT. 1 – NOV. 27 TRAFFIC OVERVIEW

<ul> <li>Visits 3,000</li> </ul>	Oct. 24th Sweepstakes pick-up even spiked the entire Kumho site					
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Sep (5		54g 29	Oct (3	0d 27	Nov 10	
KEYWORD	VISITS	% VISITS		KEYWORD	VISITS	% VISITS
kumho tires	32,740	33.98%		kumho tire	1,107	1.15%
(not provided)	22,125	22.96%		kumho ecsta 4x	1,025	1.06%
kumho	6,144	6.38%		kumo tires	813	0.84%
kuhmo tires	1,455	1.51%		kumho tire dealers	622	0.65%
kuhmo	1,208	1.25%		kumho solus kr21	593	0.62%



## NDV. 7 – 12 LANDING PAGES





Pages/Visit **2.77** Site Avg: 3.36 (-17.52%)



Bounce Rate 54.43% Site Avg: 40.74% (33.62%)

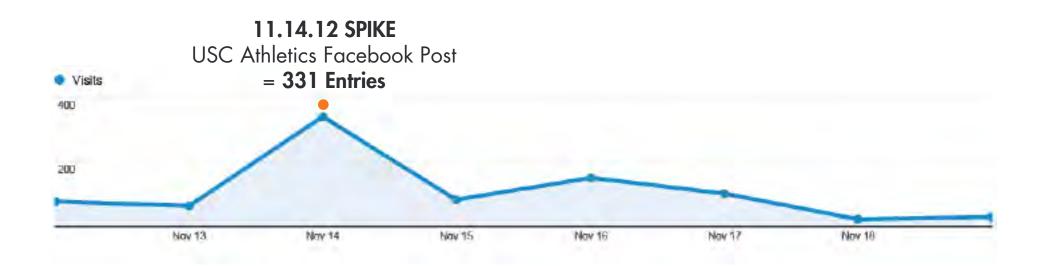


## NOV. 7 – 12 LANDING PAGE SOURCES

SOURCE	VISITS	PAGES/VISITS	% NEW VISITS	BOUNCE RATE
1. KumhoTire.com	256	3.90	84.77%	38.67%
2. Sweepstakestoday.com	164	1.23	92.07%	91.46%
3. DiscountedWheelWarehouse.com	113	4.44	91.15%	25.66%
4. 360hk6dgmcd1n-c.c.yom.mail.yahoo.net	74	1.34	70.27%	82.43%
5. KumhoUSA.com	67	3.51	85.07%	40.30%
6. Google	66	2.27	87.88%	46.97%
7. Sweepsadvantage.com	64	1.17	78.12%	89.06%
8. JackWilliams.com	52	1.73	26.92%	61.54%
9. pdtire.tarad.com	48	2.31	85.42%	72.92%
10. Autopitscr.com	39	1.79	82.05%	64.10%



## NOV. 12 – 19 REFERRAL TRAFFIC







Site Avg: 1.89 (0.11%)

% New Visits 82.81% Bounce Rate 30.29% Site Avg: 31.09% (-2.55%)



## NDV. 12 – 19 REFERRAL TRAFFIC

SOURCE	VISITS	PAGES/VISITS	% NEW VISITS	BOUNCE RATE
1. KumhoUSA.com	293	1.92	81.91%	25.60%
2. KumhoTireUSA.com	204	1.47	73.04%	65.20%
3. Facebook	195	2.21	91.28%	11.28%
4. Facebook	160	1.95	87.50%	16.88%
5. Kumho.clickandcombust.com	3	3.00	33.33%	66.67%

LANDING PAGE	VISITS	PAGES/VISITS	% NEW VISITS	<b>BOUNCE RATE</b>
1. /fbapp/sweepsusc/form_html_usc_fb?override=1	415	1.83	79.76%	34.46%
2. /fbapp/sweepsusc/form_html_usc_fbapp?over- ride=0&app=fb	332	2.06	91.57%	9.94%
3. /fbapp/jetfuel/web	44	1.25	93.18%	77.27%
4. /fbapp/sweepusc/form_html_uscfb?override=1&ac- tion=thankyou	23	1.13	52.17%	91.30%
5. /fbapp/sweepusc/form_html_usc_fb	5	3.20	0.0%	60.00%
6. /fbapp/jetfuel/fb/	4	1.75	25.00%	25.00%
7. /fbapp/jetfuel/web?action=thankyou	1	1.00	100%	100%
8. /fbapp/sweepstake/	1	31.00	0	0



## ESPN GIVES KUMHO A WHOLE LOTTA LOVE! "NEWS ARTICLE FROM MODERN TIRE DEALER"



#### Article mentions:

- This article was great exposure for Kumho with many viewers.
- A value-add for Kumho from ESPN.
- "Viewers could not miss the banners in the background."
- "Still, based on screen time, Kumho was the winner on Saturday."

http://www.moderntiredealer.com/news/story/2012/11/espn-gives-kumho-a-whole-lotta-love.aspx

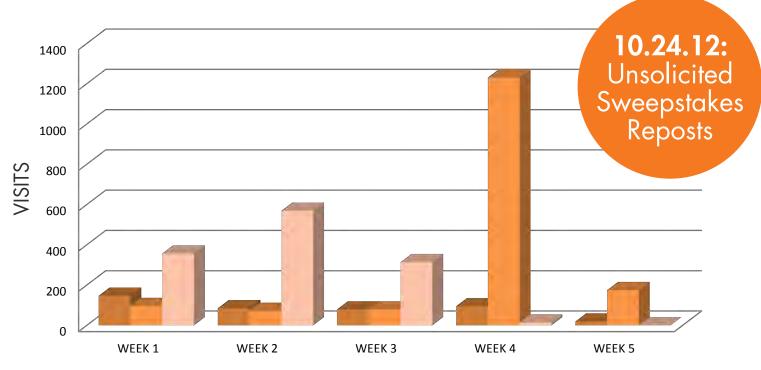


# SUMMARY



## KUMHOMEDIA.COM | LANDING PAGE VIEWS

#### Sweepstakes Summary | Total: 3,415

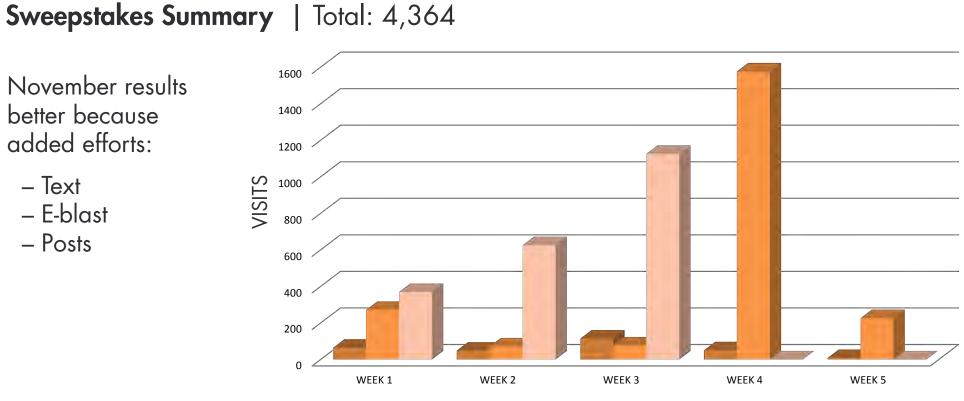


SEPT OCT NOV

	WEEK 1	WEEK 2	WEEK 3	WEEK 4	WEEK 5
SEPT	147	85	79	95	19
ОСТ	96	72	79	1231	175
NOV	357	569	314	14	0



## KUMHO FACEBOOK / WEB USC ENTRIES

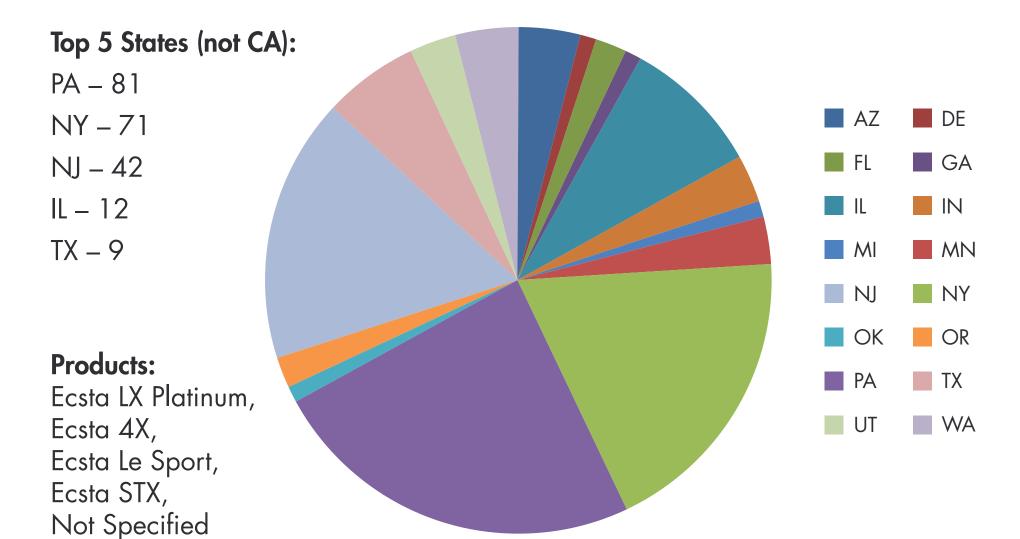


SEPT OCT NOV

	WEEK 1	WEEK 2	WEEK 3	WEEK 4	WEEK 5
SEPT	64	48	114	50	8
ОСТ	271	71	76	1,576	226
NOV	369	625	1,125	0	0



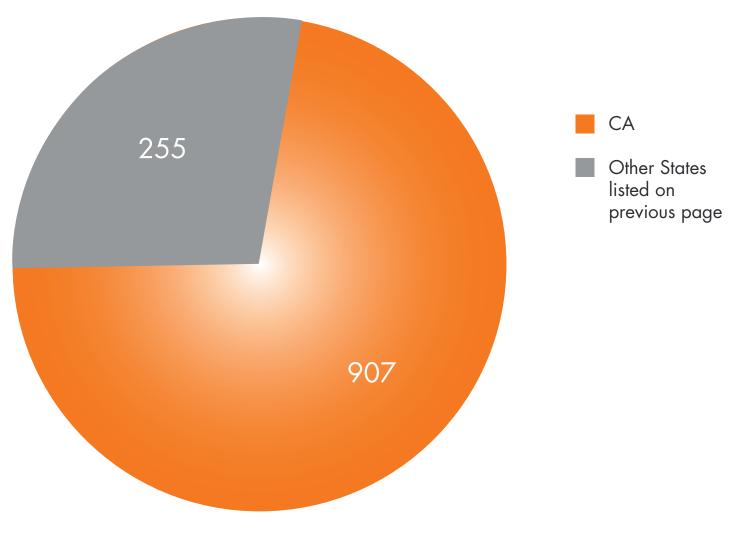
## USC / JETS REBATE REDEMPTIONS





## USC / JETS REBATE REDEMPTIONS

Valid Submissions:





## **REBATE SURVEY RESULTS**

Other tire brand considered before?

31%	30%	18%
MICHELIN	OTHER	HANKOOK
16	<b>i% 5</b>	%
YOK	IT AMAHC	JYD

TOTAL	MICHELIN #	MICHELIN %	TOYO #	TOYO %	<b>ҮОКОНАМА #</b>	YOKOHAMA %	HANKOOK #	HANKOOK %	OTHER #	OTHER %
1,599	498	31.14%	78	4.88%	264	16.51%	281	17.57%	478	29.89%



## REBATE SURVEY RESULTS CONTINUED...

Tire brand replaced for purchase?

<b>42%</b>	<b>16%</b>	<b>15%</b>
OTHER	кимно	Michelin
<b>13%</b>	<b>6%</b>	<b>5%</b>
Goodyear	Yokohama	Hankook

TOTAL	KUMHO #	KUMHO %	MICHELIN #	MICHELIN %	GOODYEAR #	GOODYEAR %	<b>ҮОКОНАМА #</b>	YOKOHAMA %	HANKOOK #	HANKOOK %	OTHER #	OTHER %
1,277	198	15.51%	186	14.57%	160	12.53%	76	5.95%	65	5.09%	536	41.97%



## REBATE SURVEY RESULTS CONTINUED...

Main reason for choosing Kumho?

31%	<b>26%</b>	20%
QUALITY	PROMOTION	RECOMMENDED BY STORE
	16% PRICE	<b>3%</b> Always Buy kumho

TOTAL	QUALITY #	QUALITY %	PROMOTION #	PROMOTION %	PRICE #	PRICE %	ALWAYS BUY KUMHO #	ALWAYS BUY KUMHO %	RECOMMENDED BY STORE #	RECOMMENDED BY STORE %
1,277	399	31.25%	330	25.84%	204	15.97%	29	2.27%	256	20.05%



## REBATE SURVEY RESULTS CONTINUED...

#### How did you hear about Promo?

# 54% 35% 5% 1% 5% EMAIL

OFFER	TOTAL	MAGAZINE #	MAGAZINE %	INTERNET #	INTERNET %	IN-STORE #	INSTORE %	EMAIL #	EMAIL %	OTHER #	OTHER %
Jets - Trojans	1,277	13	1.02%	448	35.08%	687	53.80%	5	0.39%	57	4.46%

#### Top Ten Makes and Models

MAKE AND MODEL	TOTAL	PERCENT
Acura TL	57	4.75%
Honda Accord	44	3.66%
Scion TC	41	3.41%
Honda Civic	40	3.33%
Audi A4	37	3.08%

MAKE AND MODEL	TOTAL	PERCENT
Toyota Camry	36	3.00%
Ford Focus	34	2.83%
Mazda Protege	29	2.41%
Mini Cooper	28	2.33%
Honda Fit	24	2.00%



## ADDITIONAL EFFORTS FROM USC

- Dedicate Victory Email Blast
   10.02.12 : SPIKE (185 entries)
- Weekly Update Banner Ads **281 Click-thrus**
- Sweepstakes Site (unrequested) 10.24.12 SPIKE (380 entries)
- Kumho's E-blast
  - 10.26.12: 4,071 emails sent, 25% open (192 visits)
  - 11.9.12: 3,934 emails sent, 28% open SPIKE (278 entries)

Text Message

- USC Database 11.09.12 SPIKE (278 entries)
- Kumho Database 11.16.12 140 total click-thrus



## USC SOCIAL MEDIA SUMMARY

#### **USC Social Media**

- USC Athletics Posts
   11.14.12: 1,476 likes, 31 shares SPIKE (331 entries)
- USC Properties Posts
  - 11.22.12 : No activity
  - 11.9.12 : 1 like SPIKE (278 entries)
  - 9.20.12 : 5 likes
  - 8.29.12 : 10 likes, 1 share

•Kumho's Posts

- 11.21.12 : 33 likes (11 visits)
- 11.15.12 : 16 likes, 1 share (74 visits)
- 8.31.12 : 70 likes, 16 shares (36 visits)







## USC PROMO ROI SUMMARY

#### **ROI Summary**

Total Impressions: 13, 136,670 (minus ESPN's TV coverage of Final Game) Total Web/Facebook Entries: 4,364 Tire Display Entries: 913 Total Rebates to date: 1,162 Total Likes: 1,655 Total Share: 49 Started at 168,721 • Now at 170,376 (1,655 likes)

#### **Gross Profit:**

USC End of Promotion (1,162 Rebates)\* \$600 = \$697,200 Cost of Promo = \$60,000 Cost of Rebates (1,162\*\$75)= \$87,150

#### Net Profit = \$550,050 - approximately 350% Profit



## **OBSERVATIONS & RECOMMENDATIONS**

#### **Observations:**

- Most online traffic came from unsolicited sweepstakes pick up.
- USC Athletics post had most credibility and were most impactful. (1,476 compared to 119 Likes)
- November entries higher due to added campaign efforts: text, posts and e-blasts.
- Key purchasing points to consumers: Quality, followed by promotion and store recommendation. Price follows as less of a factor in decision making.
- Overall average of kumhotireusa.com and facebook.com/kumhotire increased through duration of program.



## **OBSERVATIONS & RECOMMENDATIONS**

#### **Recommendations:**

- Continue with USC partnership for 2013 to keep Kumho Tire in front of a captive audience.
- Increase co-branded text, posts, and e-blasts through USC partnership.
- Consider sweeps web listings as incremental to no cost options for advertising to a mass audience looking for value.
- Study survey results to consider OE/RE fitments as sales targets.
- May want to focus on quality over price as a value of Kumho Tire.
- Pay attention to previous brand considerations in survey report to target direct competition.
- Increase participation and education of Kumho girls to push iPad sign ups.
- Increase Kumho technical representative presence to answer tire specific questions to potential customers.
- Streamline process of tire certificates and rewards.



## THANK YOU

