

BOOKING A CELEBRITY GROUP WHAT YOU NEED TO KNOW



BENEFITS

- Based on the number of guests your group could have:
 - A one-hour open bar cocktail party with or without food
 - One night at a specialty restaurant included per guest.
 - Wine appreciation and martini tasting
 - Treat your guests to a fitness class in our spa.
- Additionally, your guest will choose one of the following stateroom deliveries:
 - Fruit platter
 - Chocolate strawberries with wine/champagne
 - Gourmet cheese platter
 - Assorted canapes
 - Cookies & milk
 - Fresh macaroons
 - Chocolate truffles
 - Vanilla/Chocolate sponge cake
 - Assorted cupcakes
- Guests who add flights will be able to choose their preferred airline, specific itineraries, seat assignments and shop for the best prices among nearly all published fares. Flights By Celebrity will allow guests to add frequent flyer numbers, place airline special assistance requests and purchase ground transfers at the time of booking.

REGULAR FULL DEPOSIT

- Full deposit amounts are per stateroom, for all bookings, according to the following schedule: — All itineraries from 1-5 nights require a full deposit of \$200.00 USD
 - All itineraries from 6-8 nights require a full deposit of \$500.00 USD
 - All itineraries greater than 9 nights require a full deposit of \$900.00 USD
- Full deposits are due as full legal names are added, or within 30 days of allocation or The Hard Stop Date, whichever comes first.
- The Hard Stop Date is defined as the date upon which all inventory on the group will be reduced to sold. Unsold inventory shall be returned back to the cruise line's inventory. Inventory will be reduced to sold at 150 days to sailing for 9 nights or longer, or 120 days to sailing for 8 nights or less.
- Allocated Stateroom Deposit Requirements:
 - Legal names and full deposits are required for all allocated space within thirty days after booking these accommodations. — All triples and quads require a minimum of three (3) legal names to secure the stateroom. All family staterooms require a minimum of five (5) legal names to secure.
 - Celebrity Suites and higher require 200% deposit and full legal names at the time of request to be allocated within groups inventory.
- New allocations or additions to Affinity or Promotional groups prior to the Hard Stop Date will carry the same deposit schedule as the existing group.
- Inventory added after the Hard Stop Date will carry the prevailing option period for Individual Reservations.
- Full legal names and full deposits are due at the end of the option period.

FINAL PAYMENT

- Final payment is due seventy-five (75) days prior for one (1) to four (4) night sailings (this includes Holiday Sailings).
- Final payment is due ninety (90) days prior for five (5) nights or longer sailings (this includes Holiday Sailings).
- Final payment not received by the due date may result in group cancellation.
- New allocations or additions to existing groups made after the scheduled final payment due date must be paid in full by the prevailing Individual Reservations option date.

INVENTORY MANAGEMENT

- Travel Partner may add up to the group maximum allowed (fifty (50) staterooms for the **DEPOSIT PROGRAM** or sixteen (16) for the **NO DEPOSIT PROGRAM**) if group inventory is available at prevailing rates.
- Requests for additional space beyond the maximum stated above should be directed to the Travel Partner's Partner Advocate.
- If requested inventory is not available to groups, however is available to Individual Reservations, the booking can be created and moved into the group, following the below Individual Reservations to Groups Transfer guidelines, not to exceed the group maximum fifty (50) staterooms for the **DEPOSIT PROGRAM** or sixteen (16) for the **NO DEPOSIT PROGRAM**).
- No inventory can be added if the sailing is deemed unavailable for group bookings.
- Once a group has been reduced to sold, the Travel Partner can add up to the group maximum (fifty (50) staterooms for the **DEPOSIT PROGRAM** or sixteen (16) for the **NO DEPOSIT PROGRAM** at prevailing fares. Added space will carry the current Individual Reservations option.

INVENTORY REVIEWS

- Celebrity Cruises may contact you at any time to review any unsold inventory. During this review, unsold inventory (inventory without full legal names and full deposits) may be recalled.
- Celebrity Cruises reserves the right to contact you at any time to review group inventory held on sail dates that are at risk of being oversold. During this review, all unsold inventory (inventory without full legal names and full deposits) will be recalled.
- Other than Code Red sailings, a reviewed group will have up to seven (7) business days to add full legal names and payments prior to being reduced to sold.
- Group Standard pricing inventory will be reviewed 8 months after deployment. Unsold space will be recalled if there is no activity on group block.

INDIVIDUAL RESERVATIONS TO GROUPS TRANSFERS

- Transfers from Individual Reservations into an existing group may be made at prevailing fares. Prior to transferring into the group, the booking will require full legal names/full deposits within the current Individual Reservations option cycle.
- Transfers must be allocated space.
- Booking must have full legal names and full deposit to transfer.
- Transferring Individual Reservations bookings to groups below minimum will not be allowed unless transferring in enough bookings to bring the group to or above minimum size (8 staterooms).
- Benefits earned in Individual Reservations may not be transferable.
- Early Booking Bonus is valid for FIT to group transfers when transferred into the group prior to 10 months from sailing

GUEST NAMES

- Legal guest names are required as deposits are made or no later than the applicable option date.
- Name changes are allowed on any booking within the group until the Hard Stop Date. Payments will be refunded if the form of payment is cross-referenced to a guest no longer on the booking. A new form of payment will be required.
- After the Hard Stop date, name changes may be made to all but one of the original names listed on the booking and may be subject to additional charges. One original guest must remain for the life of the booking.
 - Name changes may not be allowed on certain sailings, code RED sailings, or once the sailing has closed.
 - Name changes will be allowed outside twenty-four (24) hours prior to sailing but may be subject to additional charges given the following conditions: guests' air has been assigned or documents have been issued.

FLIGHTS BY CELEBRITY

Allows guests to purchase their air transportation to and from their cruise with flexibility.

- Guests will be able to choose their preferred airline, specific itineraries, seat assignments and shop for the best prices among nearly all published fares.
- Flights By Celebrity will allow guests to add frequent flyer numbers, place airline special assistance requests and purchase ground transfers at the time of booking.
- On day of travel our fully staffed Flights By Celebrity Support Desk will be on hand to assist guests with flight changes or delays. Our professional staff of agents will work with the airline to determine the best point to downline the guest to catch the ship without charging additional fees beyond those charged by the airline.
- Guests will be able to book a maximum of eight traveling companions from up to four different cruise bookings in the same Flights by Celebrity itinerary.
- Guests also can use different credit cards to pay for each booked guest.
- Make sure this matches the changes being made Flights By Celebrity is available to residents in the U.S. and Canada at a service charge of only \$15 per person for domestic and \$25 for international airline tickets.
- Guests can either purchase Flights By Celebrity through their Travel Partner, directly from Celebrity Cruises, or through the new Flights By Celebrity website: www.celebritycruises.com/flights-by-celebrity
- Travel Partners also can purchase Flights By Celebrity for their clients.

LOST STATEROOM PROTECTION

- Fares and inventory will be protected when the fare or inventory is lost due to an error on the part of Celebrity Cruises. Misquoted fares and fares erroneously loaded into our systems are not protected.

FARE CONVERSION

- You will have 48 hours after you book to find a lower price. If you do, you will receive 110% of the difference applied to your booking as an onboard credit. This lowest rate must be a rate publicly advertised by Celebrity. Program terms and conditions apply.

DINING

- Dining requests will be accepted at the time of the initial booking. Celebrity Cruises will attempt to honor the request. However, dining assignments will be made based on availability at the time of the group finalization.

STUDENT GROUPS

- Celebrity Cruises does not accept student groups. A student group is defined as a group of which fifty percent (50%) or more of the guests are under the age of twenty-one (21).

FARES

- Fares quoted are per guest, based on double occupancy. All fares quoted to guests must include Non-Commissionable Cruise Fares (NCCF).
- Singles paying 200% of the full fare count as two (2) guests for tour conductor purposes.
- Changes: All fares, government fees, schedules, port calls, hours of arrival and departure and special programs are subject to changes without notice. Celebrity Cruises reserves the right to assess fares and charges in effect at the time of booking and amend or add to the content of this brochure at any time.

CELEBRITY GROUPS CANCELLATION POLICY

CRUISE LENGTH	DAYS TO DEPARTURE	CHARGES (PER PERSON)
1-4 NIGHTS (Including Holiday Sailings**)	75+	No Charges
	74-61	50% of total fare (taxes, fees excluded*)
	60-31	75% of total fare (taxes, fees excluded*)
	28-15	75% of total fare (taxes, fees excluded*)
	30 or Less	100% of total fare (taxes, fees excluded)
5 NIGHTS OR LONGER (Including Holiday Sailings** & Cruisetours)	90+	No Charges
	89-75	25% of total fare (taxes & Fees excluded*)
	74-61	50% of total fare (taxes, fees excluded*)
	60-31	75% of total fare (taxes, fees excluded*)
	30 or less	100% of total fare (taxes, fees excluded)

INVENTORY MANAGEMENT

- If additional inventory requested is outside original category allotment, prevailing fares will apply.
- No inventory can be added if sailing is Code Red.
- FIT to Groups Transfer - Transfers from FIT into an existing group may not be made.

INVENTORY REVIEWS

- Celebrity Galapagos Desk may contact you any time after the initial 30-day option cycle to review unsold group inventory. During this review, unsold inventory (inventory without names and full deposits) may be recalled.
- Celebrity Galapagos Desk reserves the right to contact you at any time to review group inventory held on sail dates that are at risk of being oversold (Code Red sailings). During the review, all unsold inventory (stateroom inventory without names and full deposits) may be recalled.
- Other than Code Red sailings, a reviewed group will have 7 business days to add names and payments prior to being reduced to sold.