

**Global Impex/MGT/ 04 / 001**  
**REV # 00**



## **QUALITY POLICY**

**PERFECT TEAMWORK TO PROVIDE HIGH QUALITY  
PRODUCTS AND SERVICES TO OUR VALUABLE CUSTOMERS  
AS PER THEIR REQUIREMENTS ON TIME, EVERY TIME**

### **OBJECTIVES**

- Quality checking at every stage.
- To become Zero complaint organization on our services .
- Immediate action upon customer complaints within 24 hours.
- Adoption of up date know how for the enhancement of performance.
- To create and maintain a culture of quality within the group.
- To ensure that all our employees are trained in quality assurance and that this training is ongoing at all levels.
- To meet all legal requirements.
- To provide the resources necessary to achieve the required level of quality.
- To provide documentary evidence of all quality control measures.
- To continually review, improve and implement quality control and best practice procedures.
- To seek feedback from our clients as to the level of quality delivered.