

Melissa's Dog Walking, LLC

SERVICE AGREEMENT

This Service Agreement is between **Melissa's Dog Walking, LLC** and the Client, _____ for pet care services beginning on (start date) _____ and thereafter on an as-needed basis.

PET CARE AND PAYMENT

1. Pet care services will be provided at the following rate: _____. Rates for subsequent services are subject to change.

2. The Client authorizes **Melissa's Dog Walking, LLC** to perform pet care services as outlined in the Client Information, Pet Information, and Veterinary Release forms, which shall become part of this Service Agreement. Prior to any future pet care services, the Client agrees to notify **Melissa's Dog Walking, LLC** of any changes to the information on these forms.

3. Emergency care: In the event that the pet(s) being cared for require immediate medical attention, **Melissa's Dog Walking, LLC** will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that **Melissa's Dog Walking, LLC** has the authority to act in the pet's best interest even if this means seeking medical attention prior to notifying the Client. The Client agrees to reimburse **Melissa's Dog Walking, LLC** for any additional fees and/or expenses that have been incurred while tending to emergency or veterinary care.

4. Inclement weather/Natural disaster/Act of war: In the event of inclement weather, natural disaster, or act of war **Melissa's Dog Walking, LLC** is entrusted to use its best judgment in caring for the Client's pet(s) and home. The Client recognizes that in the event of inclement weather, natural disaster, or act of war **Melissa's Dog Walking, LLC** reserves the right to alter its services that are outlined in this agreement.

5. Personal Emergency: In the event of a personal emergency or illness of the pet sitter, the Client authorizes **Melissa's Dog Walking, LLC** to arrange for another qualified person to fulfill the agreed upon responsibilities as set forth in this Service Agreement. The Client will be notified in such a case.

6. Key Policy: The Client agrees to provide **Melissa's Dog Walking, LLC** with one (1) entry key which will be returned upon the completion of the contracted services. The Client may agree to allow **Melissa's Dog Walking, LLC** to keep their key(s) on file in a secure location for future services.

7. Locksmith: The Client gives **Melissa's Dog Walking, LLC** the authority to use the services of a locksmith in the event of a malfunction of the lock, keys, or automatic door opener. The Client also agrees to reimburse **Melissa's Dog Walking, LLC** within 7

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days of the Client's return for all costs incurred, and to hold **Melissa's Dog Walking, LLC** harmless for any consequences related to the activities of the locksmith. **Melissa's**

Dog Walking, LLC will attempt to contact the Client prior to obtaining any locksmith services.

8. Payment: The Client agrees to make payment in the full price at the time of the first visit.

9. Extra Services: Any charges for any unplanned services will be due within 7 days of completion of those unplanned services. An invoice for any additional charges (including receipts) will be left at the Client's home upon completion of those unplanned services.

10. Confirmation: The Client agrees to call **Melissa's Dog Walking, LLC** prior to leaving in order to confirm the departure day and time, and again upon returning home to let **Melissa's Dog Walking, LLC** know that the pets are safe. If the Client expects to arrive home earlier or later than planned, **Melissa's Dog Walking, LLC** must be notified as soon as possible.

LIABILITY

1. **Melissa's Dog Walking, LLC** agrees to provide the services in a caring and responsible manner. The Client waives and relinquishes any and all claims against **Melissa's Dog Walking, LLC** except in the case of proven negligence. The Client agrees to notify **Melissa's Dog Walking, LLC** of any concerns related to any agreed-upon services within 24 hours of returning home.

2. Emergency Contact: The Client agrees to provide **Melissa's Dog Walking, LLC** with contact information where he/she can be reached while away. The Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If the Client or the designated contact person cannot be reached in a timely manner, the Client agrees to accept any decision **Melissa's Dog Walking, LLC** makes in regards to pet care or the Client's property.

3. Visitors: If anyone will be entering the Client's home while it is under care, the Client agrees to notify **Melissa's Dog Walking, LLC** in advance. **Melissa's Dog Walking, LLC** will not enter an occupied home if has not been previously made aware of any visitors. Similarly, unless **Melissa's Dog Walking, LLC** receives instructions from the Client, **Melissa's Dog Walking, LLC** will not grant access to the home to any visitors. **Melissa's Dog Walking, LLC** will not be held responsible for any damages incurred to the Client's home or to the pet(s) by any visitors. It is understood that anyone with access to the home will be notified of presence and vice versa. The police will be called, without exception, on all intruders or suspicious acts.

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4. Outdoor Access: **Melissa's Dog Walking, LLC** will not be held liable for the well being or actions of any pet with unsupervised access to the outdoors.

5. Aggressive Pets: If a pet has a history of biting or other aggressive behavior, **Melissa's Dog Walking, LLC** reserves the right to refuse or cancel its service. The Client will be liable for the pet sitter's medical expenses and/or damages that are the result of an animal bite or injury due to the pet's aggressive behavior.

6. Vaccinations: The Client agrees to provide **Melissa's Dog Walking, LLC** with proof of current vaccinations for all pets. Should the dog walker or the pet sitter be bitten or otherwise exposed to any disease or ailment received from the Client's animal(s), the Client agrees to pay **Melissa's Dog Walking, LLC** all the costs and damages incurred.

7. Future Services: The Client authorizes this signed Service Agreement to be valid for future services without additional signed Service Agreements or written authorization, other than changes in the pricing that may be negotiated with the Client.

The Client states that he/she has read this entire agreement, and he/she understands and agrees to its terms and conditions.

Client Signature

Date

Client Name (print)