## Recipients:

<u>ushihara@berkeley.edu</u> Mako Ushihara (Executive Director for Housing Facilities)
<u>vcsa@berkeley.edu</u> <u>ssutton@berkeley.edu</u> Steve Sutton (Vice Chancellor of Student Affairs)
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<u>mackness@berkeley.edu</u> Jo Mackness (Assistant Vice Chancellor & Chief Operating Officer - Division of Student Affairs)

Subject: Urgent: Excessive Heat
Content:
Dear,
I hope this finds you well. I am a student living in(building), (unit). I live in room(room number) on floor(floor number). I am experiencing serious issues with the function of my heater. My heater is turned on, despite attempting to turn the knob to turn it off. I have submitted a maintenance request that (was/wasn't) accepted. Despite this, my heater as of now has not been fixed and is still emitting a great amount of heat when it isn't needed due to the current weather. Having excessive heat in my room has become extremely detrimental to my health and wellbeing.
As dictated by <u>Chapter 17920.3 of the California Health and Safety Code</u> , I am entitled to adequate, safe, and comfortable heating.
Additionally, according to the Cal Housing Contract that I signed, "Maintenance is included in your housing contract. When you need something repaired, submit a work order or Maintenance Request (log in with your CalNet ID)." As of now, Cal Housing isn't holding up their end of this agreement.
Please let me know the plan for how this will be amended in a timely manner.
Sincerely, (your name)