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**Subject:** Urgent: Lack of Hot Water

**Content:**

Dear \_\_\_\_\_,

I hope this finds you well. I am a student living in \_\_\_\_\_(building), \_\_\_\_\_ (unit). I live on floor \_\_ (floor number). I am experiencing serious issues with the water temperature of the showers. There is no hot water in the (showers/sinks/both). I have submitted a maintenance request that (was/wasn't) accepted. Despite this, the (showers/sinks/both) as of now have not been fixed and do not have hot water. Not having access to hot water has become extremely detrimental to my health and wellbeing.

According to California Health and Safety Codes, "an adequate, protected, pressurized, potable supply of hot water and cold water shall be provided. Hot water shall be supplied at a minimum temperature of at least 120°F measured from the faucet" ([HSC § 114192](#)).

In addition, as dictated by [Chapter 17920.3 of the California Health and Safety Code](#), "Lack of hot and cold running water to plumbing fixtures" qualifies as a substandard building.

Further, according to the Cal Housing Contract that I signed, "Maintenance is included in your housing contract. When you need something repaired, submit a work order or Maintenance Request (log in with your CalNet ID)." As of now, Cal Housing isn't holding up their end of this agreement.

Please let me know the plan for how this will be amended in a timely manner.

Sincerely,  
(your name)