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Subject: Urgent: Visibly Contaminated Water

Content: Dear Student Affairs Leadership,

I hope this finds you well. I am a student living in _____(building), _____ (unit). I live on floor ____ (floor number). I am experiencing serious issues with the water supply in my building. In our bathroom (sinks/showers), every time I turn on the (hot/cold) water faucet, (describe the contaminant) comes out. This has been occurring for ____ (days/weeks/months). I have submitted a maintenance request that (was/wasn't) accepted. Despite this, this serious issue as of now has not been fixed. Not having access to visibly clean water has become extremely detrimental to my health and well-being.

According to California Plumbing Code (CPC), water distribution systems in residential buildings "shall be designed, installed, and maintained in such a manner as to prevent contamination from nonpotable liquids, solids, or gases being introduced into the potable water supply" (CPC § Section 601.2).

Further, according to the Cal Housing Contract that I signed, "Maintenance is included in your housing contract. When you need something repaired, submit a work order or Maintenance Request (log in with your CalNet ID)." As of now, Cal Housing isn't holding up their end of this agreement.

Please let me know the plan for how this will be amended in a timely manner.

Sincerely,
(your name)