

JESSICA SAMFORD CONLEY

Scope of Practice

Private Practice locations in Hendersonville, TN & Lexington, TN serving Trauma, mood disorders, spiritual trauma, anxiety disorders, compulsive disorders, substance or co-occurring disorders and personality disorders (cluster b)

Contract Consulting including JACHO / CARF / local and state licensure acquisition for new and at-risk facilities. Internal systems review and corrective action for existing facilities or corporate structures including Compliance, Training, Internal and external communication, Not for profit Grant Acquisition, maintenance, and program development.

Skill Summary: motivated and results-oriented health care professional with **twenty +** years of diversified experience. Including: Exceptional clinical leadership and practice skills. Proven communication skills, public and private sector contracting, sales and marketing, budget forecasting and management, quality assurance / quality improvement, program development, including licensure and accreditation with local, state, and national authorities. Adept at producing value-added results, balancing precision with priority, and finding efficiencies throughout the organization to maintain simplicity with exceptional quality. Experienced in team building, education and dissemination of evidence based clinical approaches and change management techniques. Strong technical writing skills. Consistent track record for meeting and exceeding goals and objectives.

Career History

Sole Proprietor

JSConley Clinical Consulting, Hendersonville, TN

5/2007 – current

JSConley Clinical Consulting, Lexington, TN

6/2019 – current

Private Practice Psychotherapy for Individuals & Families. In office, in home, or in the community. Offering Assessment, Treatment & Care Coordination. Specialized Treatment for stage of life transitions, relational and conflict mediation, trauma, spiritual trauma, anxiety disorders, mood disorders, compulsive or process disorders, eating disorders, substance or co-occurring disorders, personality disorders (cluster b)

Compliance Manager

Addiction Campuses, Brentwood, TN

7/2014 – 7/2016

Gains and maintains all facility licenses, certifications and accreditations. Startup facility Compilation of research of all state and federal regulations specific to proposed or new campus locations, Initial licensure or certification acquisition with state and federal entities for startup campuses. Maintenance and tracking of compliance standards related to existing licensure or certification at all campuses. Oversight of all campus accreditation through The Joint Commission. Establishes, updates & reviews all policy and procedure related to Campus Service Operation & compliance. Meets all standards in accordance with: Clinical Best Practice Standards, Local, State and Federal regulation, Life Safety, Administrative accountability and transparency, Patient rights, Payor contracts, Emergency Management and Community Responsibility

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Director

The Renfrew Center of Tennessee Nashville, TN

5/2007 – 1/2011

Ground up construction including licensure (TDMHDD), and accreditation (The Joint Commission) of TN operations for the Renfrew Center location offering Partial Hospitalization, Intensive Outpatient and Outpatient Services for the treatment of Eating Disorders and other Mental Health diagnosis. Clinical direct care and leadership to develop and maintain sound clinical program within a multidisciplinary team approach. Successfully gained the first TN state facility license for a center specifically designed to address eating disorders in a mental health treatment model. Established managed care contracts and referral relationships to support facility, design and implementation of systems for: policy and procedure, budgeting and fiscal accountability, quality and utilization management, and quality direct care services. Maintain operations and quality oversight.

Associate Executive Director

Foundations Associates Nashville, TN

6/2002 – 5/2007

Responsible for direct care and operations within facility serving public and private managed care contracts. Program products included facility and home-based care management, outpatient medical and behavioral health care, intensive outpatient, partial hospitalization services, and residential care. Contracted care for local and federal inmates in both residential and outpatient settings, in addition to Private, Medicare and Medicaid/ TN Care contract management. Interface with state and federal governing boards, management of revenue streams and contracts assuring compliance and ongoing contract renewal.

Program Manager

Mental Health Cooperative Nashville, TN

6/2000 - 6/2002

Provided direct care and leadership to direct care team serving 2100+ patients in community and clinic settings in the Davidson County Area. Responsibilities include writing agency policy and procedure, systems operation, establishing growth goals, maintaining physical environment and production within budget, Managing daily operations toward excellence in patient care, building and maintaining community relationships, ensuring funding source and state guidelines are maintained, QI and QA to unsure audit guidelines are exceeded.

Hospital Liaison / Crisis Specialist

Centerstone Community Mental Health Centers Nashville, TN

11/1998 - 6/2000

Provided clinical admissions assessments for crisis inpatient admissions, outpatient assessment and referral to discharging patients, and community networking and marketing to inpatient facilities in the Davidson County area. Achievements include raising agency admissions through networking with area providers and hospitals. Increased revenue by exceeding funding requirements and implementation of systems development plans.

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Other Experience	<i>Primary Therapist - Independent living services</i> <i>Oasis Center, Inc. Nashville, TN</i>	2/1997 - 11/1998
	<i>Residency Internship / Contract Clinical Counselor</i> <i>Richland Springs Psychiatric Hospital Columbia, SC</i>	12/1995 - 9/1996
	<i>Resident Director/ Instructor</i> <i>Newberry College Newberry, SC</i>	8/1994 - 5/1996
Education	University of South Carolina, School of Public Health <u>Post Graduate training certificate in Alcohol & Drug Studies</u>	5/1996
	University of South Carolina, School of Medicine <u>Master's Degree, Master of Rehabilitation Counseling – (Neuro Psych)</u>	5/1996
	The University of Memphis, College of Communication and Fine Art <u>Bachelor's Degree, Bachelor of Fine Art / Education Minor</u>	8/1994
Professional Affiliation/ Certifications/ Awards	<ul style="list-style-type: none">• Licensed Professional Counselor, Mental Health Service Provider designation – State of Tennessee.• State of TN Health Related Boards Licensing Supervisor – LPC and LPC, MHSP• Red Cross CPR/ First Aid instructor training course• American Society of Addiction Medicine Patient Placement Criteria on Pharmacotherapies for Alcohol Use Disorders (ASAM) test administer certification.• Addiction Severity Index (ASI) test administer certification.• Substance Abuse Subtle Screening Inventory test administer certification.• Nashville Psychotherapy Institute (NPI) professional membership• Eating Disorder Coalition of Tennessee (EDCT) membership• National Eating Disorder Association (NEDA) membership• Henderson County Chamber of Commerce (HCCC) membership• Lexington Positive Peeps, Community Outreach founder• NAACP lifetime silver membership / Henderson County officer• Nation Alliance for the Mentally Ill, Nashville – Ambassador of Hope Award• Tennessee Dietetic Association - Iris Award	
Computer Skills	<ul style="list-style-type: none">• Proficient in Microsoft Office Suite• Adobe Suite• Weebly Web Design• Billing and EMR software (Availaty, Unicare, Therascribe, ADS)	
Professional Identifiers	<ul style="list-style-type: none">• TN LPC-MHSP #2173• NPI # 1386804862• CAQH ID# 1206976• Medicaid PI# 1529548	