

CASE STUDY – MURRAVALE RETIREMENT HOME

Moving from manual onboarding, rostering and payroll to align with legislation and compliance needs

OVERVIEW

Murravale Retirement Home are in an industry facing increasing changes in compliance requirements. This has resulted in a need to move processes and workflows from a manual environment to an automated one.

Murravale are a small aged care facility and have grown to the point where investment in software solutions help resources reap the benefits with efficiencies.

SOLUTION

Murravale started searching for software solutions themselves and immediately saw the value in outsourcing this role to Kx2 to support them.

Kx2 ran a Request for Proposal (RFP) process to ensure Murravale found the right fit software for their current and future needs.

RESULTS

Needs Charaterised

Reviewing the functionality the business needed across HR & Payroll clarified the requirements to meet both short and long term strategies.

Options Considered

Viewing demonstrations of 3 different software solutions that they knew already met their functionality requirements, allowed the Murravale team to focus on comparing the input, interaction and output across the systems.

Preferred Solution Identified

The RFP process has allowed Murravale to be confident they have chosen a HR & Payroll system that meets their needs and that will grow with them to continue to meet their needs in the future.

AT A GLANCE

Challenges

- Staff turnover
- Manual time-consuming processes
- End users with varying technical skills
- Time poor resources

Results

- Needs Charaterised
- Options Considered
- Preferred Solution Identified



“I have had feedback that it was an “excellent” reply to the boards enquires.

Thanks as always for everything you are doing.”

Sarah Wright

Murravale Retirement Home
Facility Manager