



CENTRAL INSURANCE ADJUSTERS

P.O. Box 829 Newark, Texas 76071
Office: 817-489-2290 / Fax: 817-489-2291
Email: Bob@CIAclaims.com

Bob Thomas



Email: Bob@CIAclaims.com

Experience Summary:

As of 2022, forty-three years experience as an all lines insurance adjuster. General Adjuster, large loss adjuster on property and general liability claims. Routinely investigate, adjust and settle commercial and personal lines property, builder's risk, products liability, truckers and general liability claims. Experienced policy appraiser and umpire. Attend mediations on property, general liability claims and litigation cases. Conduct investigations into and surveillance of suspicious and fraudulent claims.

Employment History:

October 1993 – Present Central Insurance Adjusters, Inc.

- Partner and independent adjuster responsible for investigation, evaluation and final disposition of commercial and personal lines property, casualty, general liability and products liability claims.
- Large loss adjuster with experience on multi-million dollar property losses as well as routine property, casualty and general liability losses.
- Conduct and coordinate investigations and surveillance in concert with SIU departments and law enforcement agencies on fraudulent and suspicious claims.
- Policy appraiser and umpire on disputed property claims.
- Experienced in mediations on property, general liability losses and claims in litigation.

September 1989 – October 1993 Horizon Claims Management

- Independent adjuster handling commercial and personal lines property, casualty and general liability claims.
- Also handled boiler & machinery, cargo losses and fidelity and surety claims.
- Served as policy appraiser on disputed property claims.

October 1988 – September 1989 Coats Burton Insurance Adjusters

- Independent adjuster handling large commercial and personal lines property losses, casualty and general liability claims in north Texas.

February 1984 – October 1988 Members Insurance Group

- Accepted position as home office territory supervisor.
- Supervised staff adjusters, independent adjusters and industry related vendors in Texas, Oklahoma, New Mexico and Arkansas.
- Responsible for organizing catastrophe teams in a four state region.
- Handled litigation files and worked with defense attorneys on mediations and lawsuits.
- Handled collateral protection insurance claims.

January 1981 – February 1984 Commercial Union Insurance Company

- Senior outside adjuster.
- Attended I.T.T.I. basic and advanced property courses in Dallas, Texas. Graduated first in class in advanced course.
- Handled large commercial and personal lines property losses, casualty, general liability, products liability, fidelity and surety, boiler and machinery claims and cargo losses.
- Assisted with the training of claims personnel.
- Assigned to Dallas branch catastrophe team responding to catastrophic losses in a five state region.

May 1979 – December 1980 Union Standard Insurance Company

- Began career as licensed, multi-line insurance adjuster.
- Advanced from trainee to outside adjuster within four months.
- Handled personal lines property and casualty claims, general liability, workers compensation, oil field and transportation claims.

April 1978 – May 1979 AID Consulting Engineers, Inc.

- Employed as engineering technician and custodian of evidence.
- Engineering technician and fire investigator assistant in the field and in house.
- Collected and maintained evidence and materials related to investigations.
- Additional duties included photographic documentation of evidence, darkroom work laboratory assistance and assisted experts with product design/failure testing.