

Below, you will find examples of certain types of services that we are able to provide.

Assessments Needs-Based Audits Services Critiques (for internal use) Product Evaluations (for internal use) Written Product Reviews (for external promotional use)

## Services & Accommodations

This evaluation relates to a two-day stay on Sun./Mon. over the Memorial Day weekend. Having stayed here before, staff was pleasant and attentive as usual. My assigned 3rd floor room was clean, though unfortunately regular bath towels were somehow removed from the bathroom or otherwise missed.

The things that I like about this hotel is that the rooms are large and the coffee makers in the rooms use k-cups that afford the use of additional flavors and varieties that I can bring with me. The cable TV includes some premium channels, the beds are comfortable, and there is free parking (even if the room rate is slightly higher), which is useful for those having a frequent traveler or points program that allows benefits accruals on the booking costs. Such isn't possible when parking is a separate surcharge and you end up paying more than your booked room reservation price, but that isn't the case here. This hotel also offers breakfast that is included, though I've never eaten breakfast during this or my prior stays.

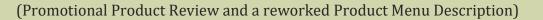
Despite the good things that I like about this hotel, the third floor on the way to my room and certain public areas needed more cleaning and attention than they had been given. The area in and around the elevator wasn't very clean and third floor carpeting looked as though it had not been vacuumed for several days. That part aside, there were certain areas on the carpet that were showing excessive soiling and yet other areas showing bleach damage. At least as to the third floor, it could use a thorough stream cleaning, including in the stair well area, followed by a pigmentation spot dying to repair and camouflage the damaged areas. Those maintenance issues aside, this is a comfortable and quiet place to plan your local stay.



## Food & Restaurant

A first time visit to Toast in Costa Mesa allowed the chance to try the Ube French Toast. As one of my favorite breakfast dishes, french toast isn't something I typically order other than in basic form, but this blueberry flavored breakfast dish did not disappoint and did not even really need the maple syrup. Brioche bread provided a soft texture that could have been saturated in the batter a bit longer for my likes, but the blueberry pastry cream, blueberry/mango drizzle, and fresh blueberries more than made up for it. Perhaps most surprising, was the coconut feuilletine. A crunchy, yet light granola-like topping with coconut that had a familiar taste that was sweet in isolation, but slightly salty when paired with the french toast. After evaluation, it appears to be a house made granola composed of frosted flakes cereal, but it was delicious and provided a unique crunchiness not typically found in a french toast dish. For the Baby Boomer generation, the metal glasses will provide a trip down memory lane, but without the iconic '60's color. Definitely worth a visit and I cannot wait to return to try one of their mini baked fruit pies that also look amazing.





With a visit to Sidecar Doughnuts, any doughnut connoisseur or fanatic knows that you are in for a treat. Today's visit was no exception while trying the Strawberries and Cream doughnut. A freshly made and still ever so slightly warm doughnut paired perfectly with the slightly melting cream topping and cold diced strawberry compote. The doughnut was topped with a glaze that had a hint of strawberry and all of these flavors and textures made for an almost strawberry french toast like experience when placed all together while the sprinkle of cinnamon crumble topping provided a hint of crunch. Sidecar Doughnuts.... Definitely Delicious!

A freshly made doughnut covered in a glaze with an added hint of strawberry. Slightly warm and paired with a cream topping and cold diced strawberry compote that provides flavors and textures for an almost strawberry french toast like experience. Finished with a sprinkle of cinnamon crumb topping to provide a hint of crunch.

