

# System & Equipment

The right equipment is essential component for working remotely

## PC Requirements

A desktop/tower computer with a separate monitor is recommended. Netbooks, Tablets and Dual boot machines are not allowed. All-in-one computers are not compatible with most clients

CPU Speed = Dual-core 2.8 GHz or Better

Hard Drive = 20 GB or more of available space  
60 GB or more of total space

Memory = 4 GB of RAM minimum 8 GB preferable

Operating System = Windows 10

Standard Connection & Speed = Hard-wired connection only

Minimum 10 mbps download/ minimum 3 mbps upload

Monitor Recommendation = 1280 x 1024 (sxga) screen resolution

1920 x 1080 (Full HD or 1080p) Dual monitors maybe required for some client programs.

## Internet/Phone Service

USB Headset with microphone = Logitech, Plantronics, Microsoft, or similar brands recommended. Suggestion:

- Plantronics (Model 79730-01)
- Logitech USB H570e
- Jabra UC VOICE 150

Hard-wired Telephone and headset = AGPtek Call Center Dialpad or Plantronics S12

Hardwired Land Line Telephone Service = Plain old telephone Service (POTS) cable telephony, digital service, or VoIP through a physical hard phone, i.e. a tangible device that sits on your desktop. The service should be connected directly from the wall to your telephone.

USB Flash Drive to build a secure desktop