

Know Before You Go

Hilton Des Moines Downtown



Check-In

Check-in begins at 3pm. We invite you to complete the check-in process at your leisure upon arrival. If your room is not yet ready at your time of arrival, our team will be delighted to store your belongings in our secured bell closet until your room becomes available so that you may go about your day as planned. If you would like to check in prior to 12pm and your room is available an early arrival fee of \$75.00 will apply. Check out time is 12pm.



Parking

Onsite parking is \$28.00/night* and it is added to the individuals key at check-in. We have 167 parking spots onsite; therefore, if we have a lot of local guests we direct the overflow to the city parking garage at 5th and Keo. It is one block south of the hotel & connected via skywalk. Parking at 5th and Keo is \$1.00/hour with a max charge of \$10.00/day. If you are parking at 5th and Keo you are more than welcome to park in front of the hotel and have everything taken to your room before parking.

*Subject to change



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Shuttle

We provide complimentary shuttle service to and from the Des Moines Airport. Shuttle service is available on a first come first serve basis with pilots and flight crew being the first priority. Additionally, if the schedule allows we are able to offer shuttle service within a 2 mile radius of the hotel. However, we do not preschedule trips around town as airport runs do take priority.

To request shuttle pick up, guests can call our hotel at (515) 241-1456 and dial 0 to speak with a Front Desk Agent. We typically have the shuttle running from 5:00am - midnight. We always recommend having a backup option for transportation such as Uber/Lyft/taxis/private bus rental, as trips to and from the airport can take longer than anticipated.



Park Street Kitchen & Bar

Breakfast is available from 6 am - 11 am, lunch is available at the bar beginning at 11:30am, followed by dinner from 4pm - 9pm.

The lobby bar is open Monday-Thursday 12pm-11pm, Friday-Saturday 12pm-12am and Sunday 12pm-9pm.

