

Terms & Conditions

Introduction

1. These terms and conditions shall govern how you as the customer will act towards Scuba Escape training and trips or any other excursion or event of which you may undertake with Scuba Escape.
2. When undertaking any activity with Scuba Escape, you agree to all the terms and conditions laid out in this document. Should you not understand or fully agree to the terms and conditions, you will be expected to ask for clarification. As soon as payment is made for the course, you accept that you understand these terms and conditions.
3. When using any of Scuba Escape equipment you agree to all the terms and conditions listed within this document.

Vivian Quarry

Scuba diving

1. You must hold a valid scuba diving certification or have a qualified instructor with you to dive at the site.
2. You agree to abide by all of the site rules.
3. You agree to complete the liability release and medical form honestly.
4. You must have your own personal dive insurance.
5. You must pay the entry fee before diving. No refund will be given once you 1 have accessed the site.
6. You agree to dive within your personal limitations and training.

External instruction of Scuba Escape

1. You must be in teaching status, if you are found not to be you will not be able to instruct at the site.
2. You agree to all of the member.day dive regulations on site.
3. You agree to having your own professional dive insurance that also covers your students.

Experiences (Mini Games)

1. Scuba diving has its own inherent risks. A Risk and Liability form will be provided on site. Should you choose not to accept these risks, then you will not be able to participate. You may ask for a copy of this prior to booking. Should an instance arise whereby you do not accept these risks and have booked the session, no refund will be given.
2. Customers participating in one of our Mini games must be in good health. A medical questionnaire will be given to you at the dive centre. Should you answer Yes to any of the questions, then you will not be able to participate without authorisation from a medical practitioner. If you have any medical conditions, have family history or a medical condition or take any medication we advise that you contact us prior to booking. Scuba Escape reserve the right to refuse your participation should you attend the session and declare a medical issue. Should this instance arise, no refund will be given.
3. You agree to complete all documentation honestly and accurately. You understand that any inaccurate information may invalidated insurance.
4. Our Mini Games involve a short session undertaking a number of skills within the training area prior to exiting into the open water. Based on your performance during the skills session, our instructors reserve the right not to take you out of the training area.
5. Should you need to move the date of your game, a £65 re-booking fee will be issued. This must be changed at least 48 hours prior to the session.
6. Any cancellation will not be refunded.
7. In the event of bad weather resulting in safety concerns, Scuba Escape reserve the right to cancel the session and move the session to a later date.
8. During the session you will be using equipment owned by Scuba Escape. Any loss or breakage of the equipment will be charged to you.
9. Poor behaviour during the session will not be tolerated and Scuba Escape reserve the right to end the session if we feel safety is impeded.

Courses

Booking and payment

1. Scuba diving has its own inherent risks. A Risk and Liability form will be provided on site. Should you choose not to accept these risks, then you will not be able to participate. You may ask for a copy of this prior to booking. Should an instance arise whereby you do not accept these risks and have booked the session, no refund will be given.
2. Customers participating in one of our Scuba divers experiences must be in good health. A medical questionnaire will be given to you at the dive centre. Should you answer Yes to any of the questions, then you will not be able to participate without authorisation from a medical practitioner. If you have any medical conditions, have family history or a medical condition or take any medication we advise that you contact us prior to booking. Scuba Escape reserve the right to refuse your participation should you attend the session and declare a medical issue. Should this instance arise, no refund will be given.
3. You agree to complete all documentation honestly and accurately. You understand that any inaccurate information may invalidated insurance.
4. You agree to make payment of the requested amount for the course in order to secure a place on the date specified. Should you decide to cancel the course no refunds will be given.
5. Any course materials included with the course will be electronic. Additional payment will be required for any 'deluxe' materials, or physical hard copies of books. The course materials will not be sent to the individual until the full balance of the course is made.
6. You agree to make payment of the remaining balance of the course within 4 weeks of the agreed course commencement date. Any cancellations within this period will not be refunded. Any courses booked as part of offers of Dive shows will be paid in full and are not subject to the refund process. These may be purchased at the time as open bookings.
7. Course dates may be agreed upon once a deposit has been made. Should you make a cancellation of a specific date or request to change a course date, this will incur a £149 cancellation fee per training day.
8. Should a course be cancelled for any reason once the training has commenced, no refund will be offered.
9. The number of course days assigned to the course are minimum training requirements. Your course payment covers these amount of training days. Should additional training be required in order for the candidate to pass the course, this will incur additional fees of £149 per day.

Training

1. During training you agree to dive safely and follow the instructions your instructor. Should the instructor deem your diving practices unsafe, they will be within their rights to stop the training and no refund will be given.
2. Should the qualifying instructor deem that you have not met the required PADI course standards, Scuba Escape reserve the right not to process certification. There will be no refund should this occur and further training will be offered at the chargeable rate of £149 per day.
3. You must be at the dive centre at the time given for your training session. Should you not be on time, Scuba Escape reserve the right to cancel your session. This will be charged at the rate of £149 for the day.
4. Should you be unfit to dive, it is your responsibility to inform us at he earliest opportunity. Cancellations for any reason will be charged as day rate (£149pp).
5. Should your medical history change at any point during your course you must inform us. Any medical condition not declared will affect your insurance.
6. It is your responsibility to ensure that the theory side of the course is completed. No certification will be processed without all elements of the course being completed.

Kit hire

1. Any kit used by the customer must be looked after and carefully maintained. Before using the equipment you agree that the kit is in good condition. Should you not deem the kit to be in good condition you will report the issue to a member of the Scuba Escape team. Failure to do so may result in you being charged following kit use inspection.
2. You will be required to pay for any damage or loss of equipment.
3. You agree to understand how the equipment you are using works and if not must ask.¹