**Education Resource Committee (ERC)**

**Saturday Clinic for the Uninsured**

These resources may help with the health barriers you are facing. If you have questions or would like to set up a follow-up appointment for more help, call **(414) 588-2865 and request an ERC appointment** or email **ERC@mcw.edu****.** Appointments can be scheduled on Saturdays  between 8:00 AM and 12:00 PM.

**Milwaukee County Energy Assistance: 2-1-1**

* **Description:** Dial 2-1-1 for furnace outages/no heat emergencies. Available 24/7. Milwaukee County DHHS and the Wisconsin Home Energy Assistance Program work with companies who may be able to provide free or discounted furnace repairs or replacements.
* **Website:** [**https://county.milwaukee.gov/EN/DHHS/Housing/Energy-Assistance**](https://county.milwaukee.gov/EN/DHHS/Housing/Energy-Assistance)
* **Hours:** 24/7 every day for emergencies, M-F 8am-5pm
* **Contact info:**
	+ Call to have an operator schedule an appointment for you at: (414) 270-4653 or 2-1-1
* **What to have ready:**
	+ Date of Birth & Social Security Number (for everyone in the household)
	+ Proof of WI residency / U.S. citizenship
		- Driver’s license, utility bill, or property tax record; document showing lawful immigration status for non-citizens
	+ Heating / electric costs
		- Account number, household heating costs for last 12 months and copies of your electric bill
	+ Property ownership information
		- Name, address, phone number of landlord or property management company, and your lease / rental agreement.
	+ Income (entire household’s income for the 1 month before month of application)

**LifeLine Program**

* **Description:** Provides low-income Wisconsin residents with discounted phone, cell, and internet services. Interested individuals should make sure that they are enrolled with a carrier.
	+ Discount amount depends on the services one has and could be up to $9.50 per month. Your service provider can tell you the exact amount.
* **Eligibility Requirements:** An individual qualifies for LifeLine if they have an income level ≤ 135% of the [federal poverty level](https://psc.wi.gov/Pages/ForConsumers/LowIncomeAssistance.aspx), or if they participate in any of these programs: Medicaid, FoodShare, Supplemental Security Income (SSI), federal public housing assistance, veterans and survivors pension benefit.
	+ Check eligibility at: <https://www.lifelinesupport.org/do-i-qualify/>
	+ Only one LifeLine discount per household.
* **Website:** <https://psc.wi.gov/Pages/Programs/LifeLineLinkup.aspx>
* **Hours:** Monday to Friday 7:45 AM – 4:30 PM
* **Contact info:**
	+ Phone (Wisconsin Internet & Phone Helpline): 608-267-3595 (interpretation services available)
		- (800) 234-9473 (Support center 8 AM to 8 PM, 7 days a week)
	+ Email: lifelinesupport@usac.org

**Home Energy+ Assistance**

* **Description:** Wisconsin residents can receive one payment per year towards heating and electric bills. Applications are open during the heating season from Oct. 1st – May 15th every year. Average benefit is $560 per year but vary with income, size of home/apartment, and energy costs. In most cases the non-heating assistance benefit is paid directly to the household energy supplier. Recipients must reapply each year to continue getting benefits.
	+ After the application is approved, residents may be eligible for services such as furnace repair/replacement, home weatherization to reduce energy use, and emergency crisis service. (Not for large apartment buildings – Houses, duplexes, and quadplexes only)
* **Website:**
	+ Information website: <http://homeenergyplus.wi.gov/category.asp?linkcatid=239>
	+ Application website: [**https://energybenefit.wi.gov/**](https://energybenefit.wi.gov/)
* **Hours:** Monday to Friday 8:00 AM – 5:00 PM
* **Contact info:** 1-866-432-8947 (call 2-1-1 if you are without heat and need after-hours help), 1-(800) 506-5596 for statewide customer care center
* **What to bring:**
	+ Photo ID (driver’s license, gov. issued photo ID)
	+ Proof of Wisconsin Residency and US citizenship
	+ Social Security Number
	+ Date of Birth (for all household members)
	+ Income information (for all household members)
	+ Heating/Electric costs (account number, household heating/electric costs for last 12 months)

**Focus on Energy**

* **Description:** Receive one free pack of energy-efficient lightbulbs or water-saving water fixtures per household per year. Owners or renters may apply online. Renters must obtain permission from landlord. Allow 4-6 weeks for your pack to arrive.
* **Website:** <https://focusonenergymarketplace.com/free>
* **Contact info:**
	+ Email: marketplace@focusonenergy.com
	+ Phone Number: (800) 762-7077
* **Requirements:**
	+ Free Packs limited to Wisconsin residential customers of an electric utility that participates in Wisconsin’s “Focus on Energy” program (WE Energy is one of these partner providers. See full list on website)