



Dear Customer

Thank you for considering our venue for your special event, we would love to welcome you at Kidz Paradise soon! Please note that by confirming your booking you agree to our terms and conditions and our house rules:

### Terms and Conditions:

- All bookings need to be confirmed or cancelled in writing (email) at least 48 hours prior to start of event
- Please note deposit payment is required to secure and finalise your booking
- Venue has to be vacated no later than max. 30min after your booking time expires
- A cleaning fee surcharge may apply depending on event type and duration
- At least one Kidz Paradise staff member will be present at your event
- Public liability insurance needs to be confirmed as part of the booking (e.g. outside instructors need to have their own public liability insurance)

### House Rules - Our guide to a safe and happy time at Kidz Paradise:

- Socks must be worn on the equipment at all times, no climbing outside the equipment, on nets or slides, no running in the café area.
- No ride-ons to be taken up onto the play equipment or onto the Bouncy castle.
- Please help us prevent injuries as well as damage to our Bouncy castle by adhering to the following Bouncy castle safety guidelines:
  - Strictly no adults allowed on Bouncy castle
  - Max. 8 younger children (up to 35kg ea.) or 4 older children allowed on Bouncy at a time
  - Before entering remove watches, jewellery and glasses
  - No food, drink or sharp objects allowed
  - Keep hands away from netting / No flipping, wrestling or rough play
  - One way in one way out
  - No climbing back up from outside the slide
  - Be careful when entering and exiting the Bouncy (No jumping on and off the bouncy)
- **Strictly no alcohol**, glass bottles or sharp objects allowed.
- All food and drinks to be consumed in the café or party area (no food or drinks on the equipment please).
- Organisers/Attending Carers are responsible for behaviour of the guests, a surcharge may apply should any equipment be damaged during the course of the event.
- Aggressive behaviour, foul language or threats will not be tolerated as we want to ensure everyone has a happy time at our centre.