



RENTAL TERMS

CLEARANCES

Please see separate link for HLV Clearances Policy.

COURTESY HOLDS

A courtesy hold can be placed on props without any commitment on your part. Should another client request the same items, you will be notified and given an opportunity to confirm rental. After this time a commitment is required in order to guarantee availability.

REQUIRED TO PULL ORDER

Signed quotation and payment are required to pull order.

(Copy of written PO# for clients on account)

Changes and / or Cancellations made after confirmation are subject to a 25% restocking fee.

REQUIRED TO PICK UP PROPS

1) Insurance certificate naming Heaven or Las Vegas as "Loss Payee" and "Additionally Insured."

2) Payment

3) Damage Deposit – Authorization on credit card.

All major credit cards are accepted for payment on rentals.

OPENING AN ACCOUNT

Accounts for productions backed by a major studio "Letter of Guarantee" can generally be opened in 1 day.

For all others process generally takes 1-2 weeks.

Please submit "One Sheet" from production accounting department.

If not available, fill out & submit HLV "Credit Application" below.