

Village of Bayside Community Impact Report June 2020

PUBLIC MEETINGS/EVENTS



6
↑ 50%

BOND RATING



Aa

ACCREDITATION



Police
Fire
Dispatch

POLICE VISIBILITY



10,470
↑ 4%

MYBLUE CONTACTS



7
↑ 40%

GFOA EXCELLENCE



Since
2008

DISPATCH TIME



56 secs
↓ 25%

DISPATCH CALLS



9821
↑ 10%

GFOA CAFR



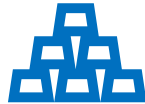
Since
2011

GRANT \$ AWARDED



\$117,484.81
↑ 0%

FUND BALANCE



↑ 29%

ICMA CPM EXCELLENCE



Since
2012

GARBAGE TONS YTD



623
↓ 2%

RECYCLING TONS YTD



249
↑ .3%

TREE CITY USA



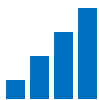
Since
2008

DIVERSION RATE



29%
↑ 0%

ACCESS BAYSIDE REQUESTS



308
↑ 76%

BIRD CITY USA



Since
2010

WEB SITE VISITS



4,392
↑ 10%

SOCIAL MEDIA REACH



3,400
↓ 5%

BUZZ OPEN RATE



60.5%
↓ 9%



Bayside Communications Center Month 2020

Highlights / Accomplishments

- Supervisor Reed is working on fire call reviews to determine if additional training areas are needed for staff and to recognize center performance.
- Bayside Communications Center is working with Intrado on the timeline for the upgrade to the phone system, this will provide text to 911 and enhanced features.
- Staff will be training in July on suicidal callers, resources available, risk factors and techniques for handling these types of calls.
- Covid-19 call protocol dictated policy changes which drove up dispatch handling time from 28 second in April to 56 seconds in June.

PHONE CALLS



9821

↑10%

911 CALLS



2298

↑10%

CALL REVIEWS



97%

↑3%

POLICE CALLS



5358

↑18%

FIRE CALLS



694

↑.3%

ALS CALLS



212

↑13%

REQUEST FOR POLICE



195

↓33%

TRAFFIC STOPS



1121

↑15%

SAFE AT HOME



0

↓100%

ANSWER TIME



3 Sec

↓25%

DISPATCH TIME



56 Sec

↓25%

ACCREDITATION





Bayside Communications Center June 2020

Highlights / Accomplishments

- Supervisor Reed is working on fire call reviews to determine if additional training areas are needed for staff and to recognize center performance.
- Bayside Communications Center is working with Intrado on the timeline for the upgrade to the phone system, this will provide text to 911 and enhanced features.
- Staff will be training in July on suicidal callers, resources available, risk factors and techniques for handling these types of calls.
- Covid-19 call protocol dictated policy changes which drove up dispatch handling time from 28 second in April to 56 seconds in June.

PHONE CALLS



9821

↑10%

911 CALLS



2298

↑10%

CALL REVIEWS



97%

↑3%

POLICE CALLS



5358

↑18%

FIRE CALLS



694

↑.3%

ALS CALLS



212

↑13%

REQUEST FOR POLICE



195

↓33%

TRAFFIC STOPS



1121

↑15%

SAFE AT HOME



0

↓100%

ANSWER TIME



3 Sec

↓25%

DISPATCH TIME



56 Sec

↓25%

ACCREDITATION





myBlue

BUILDING THE BOND -- ONE STREET AT A TIME

Police Department JUNE 2020

Highlights / Accomplishments

- Chief Larsson presented a formal discussion on what affects the legitimate standing that the department has in the community. The three-hour interactive time covered the topics of implicit bias, procedural justice and police legitimacy. Members of BCC joined the police staff as well.
- The Police Department contributed over 200 hours of time to the support of North Shore police departments in monitoring the protests and civil disturbances in June. The North Shore Chiefs decided to limit the deployment of police officers for what became typical, noisy but non-violent protests. There were two protests in Bayside.
- Prepackaged and carry-out food as well as cards and letters continue to come in for the BCC staff and Police staff from the community. The message of support and encouragement is clear.
- Chief Larsson has been reviewing policies concerning use of force to ensure that it coincides with best practices around the nation.

REPORTS WRITTEN



16

↓ 4%

CALLS FOR SERVICE



458

↑ 4%

ASSIST AGENCIES



38

↓ 4%

TRAFFIC STOPS



139

↑ 4%

CITATIONS



47

↑ 4%

WARNINGS



4

↑ 4%

MILES PATROLLED



10,470

↑ 4%

CRIME PREVENTION



133

↓ 4%

ARRESTS



6

↓ 4%

CODES ENFORCED



15

↑ 4%

ORDINANCES



1






↓ 4%

ACCREDITATION

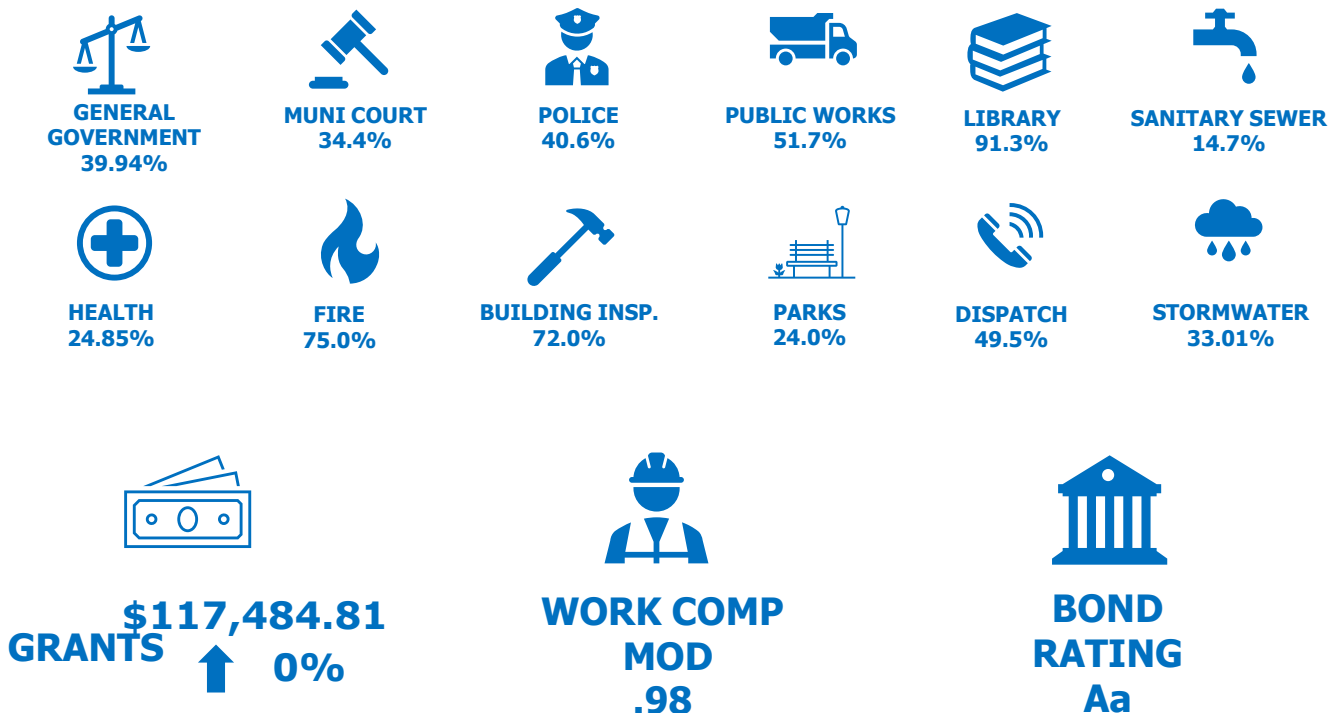


Highlights / Accomplishments

- Staff has mailed out a total of 1,232 absentee ballots which is approximately 37% of the registered voters.
- The preliminary testing of the Milwaukee and Ozaukee County election equipment was completed.
- Cassie Schmidt, the new Deputy Clerk started and really enjoying learning the Election process.
- The second quarterly reports for payroll have been completed and submitted to the State of WI and IRS.
- Open book was held with 75 people attending via telephone. Board of Review is scheduled to be held on July 14.
- Tax settlements were calculated, and the wire transfers were sent to the taxing jurisdiction.

	GENERAL GOVERNMENT	SANITARY SEWER	STORM WATER	DISPATCH CENTER	NORTH SHORE LIBRARY
					
R E X P	71%/51%	77%/15%	80%/33%	61%/82%	85%/44%
V P					

PERCENTAGE OF 2020 BUDGET SPENT



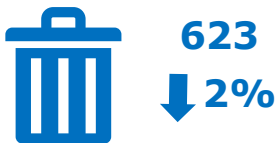


Department of Public Works June 2020

Highlights / Accomplishments

- The Crew completed all stump grinding clean up and restoration work from this past year's tree removal project.
- An out of network culvert replacement was completed for a resident. An over excavated ditch was completed for another.
- 20 truck loads of fill were hauled to the Wakefield Ct. cul de sac in preparation for the berm construction and new plantings. The cul de sac had dead or dying trees that needed to be removed, giving the opportunity to enhance the aesthetics and reducing long term maintenance.
- The park pavilion water system was charged and tested. One plumbing issue was found and repaired. The pavilion was cleaned and readied for opening prior to July 4th. The ball diamond weeds have been treated.
- The 2020 stormwater improvement project has been started. Work started on Fairy Chasm and will continue in seven phases over the next couple of months.

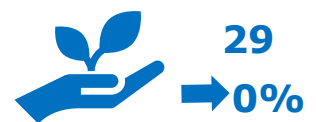
GARBAGE TONS YTD



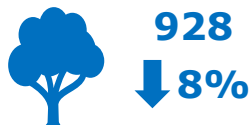
RECYCLING TONS YTD



DIVERSION RATE



YARD WASTE COLLECTION STOPS



YARDS OF YARD WASTE COLECTED



JUNE RECYCLING DAY PARTICIPANTS



SEE CLICK FIX REQUESTS CLOSED



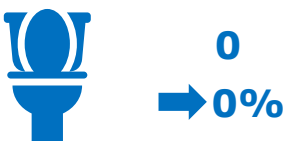
MULCH DELIVERIES



YARDS OF MULCH DELIVERED



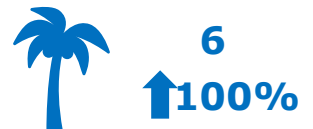
SEWER MAIN CLEANED



CULVERTS REPLACED



TREES REMOVED



North Shore Library Month 2020

Highlights / Accomplishments

- Highlights
- Accomplishments
- Highlights
- Accomplishments
- Highlights
- Accomplishments

PHYSICAL ITEMS
CHECKED OUT



8945

↑ 4%

E-ITEMS CHECKED OUT



8945

↑ 4%

CURBSIDE PICK-UPS



8945

↑ 4%

NEW CARDS ISSUED



8945

↑ 4%

DAYS OPEN



8945

↑ 4%

WEBSITE VISITS



8945

↑ 4%

VISITORS



8945

↑ 4%

COMPUTER SESSIONS



8945

↑ 4%

OF CHILDRENS
CLASSES



8945

↑ 4%

OF ADULT CLASSES



8945

↑ 4%

PARTICIPANTS IN
ADULT CLASSES



8945

↑ 4%

PARTICIPANTS IN
CHILDREN CLASSES



8945

↑ 4%