



Bayside Communications Center September 2020

Highlights / Accomplishments

- BCC Supervisors met to review schedule changes and rotations for 2021 calendar year.
- Staff are working hard to complete 2020 SMART goals and training requirements in the center.
- BCC staff completed annual training on processing and receiving calls from individuals that are hearing impaired.
- Supervisors are working on updating the training program
- Telecommunicator Hannah Ritger started with BCC and is currently training on late shift with CTO Kunath. Welcome Hannah.

PHONE CALLS



911 CALLS



CALL REVIEWS



POLICE CALLS



FIRE CALLS



ALS CALLS



REQUEST FOR POLICE



TRAFFIC STOPS



SAFE AT HOME



ANSWER TIME



DISPATCH TIME



ACCREDITATION

