



Bayside Communications Center December 2020

Highlights / Accomplishments

- BCC Supervisors met to review and update training for 2021, incorporating quarterly fire training onsite and bi-weekly fire
- BCC staff completed training in December on 12 days of fire and Intrado Phone system use and integration into Pro Phoenix.
- Training Coordinator Krantz closed out the last quarter of the BCC Campaign of Giving with a donation to Toys for Tots. Next quarter we will be focusing on a new charity in need.
- Staff have submitted SMART goals, which are being reviewed and modified to fit the needs of the center. Goals will be distributed in January 2021 at BCC Shift Meetings.

PHONE CALLS



911 CALLS



CALL REVIEWS



POLICE CALLS



FIRE CALLS



ALS CALLS



REQUEST FOR POLICE



TRAFFIC STOPS



SAFE AT HOME



ANSWER TIME



DISPATCH TIME



ACCREDITATION

