



Bayside Communications Center October 2021

Highlights / Accomplishments

- BCC Trainers will be meeting on November 30th to discuss improvements and suggestions for the training program for both new hires as well as ongoing training.
- BCC welcomes Deputy Director Miranda Majors to the center in November. Miranda has an extensive background in police dispatching and is familiar with ProPhoenix.
- Director Scharnott and Director Foscatto met with Priority Dispatch and NSFD to discuss implementation of EMD dispatch in the communications center.
- North Shore agencies completed initial training on use and implementation of CodeRED mass notification system. Agencies are mapping on utilization and a shared policy prior to go live.

• PHONE CALLS



911 CALLS



CALL REVIEWS



• POLICE CALLS



• FIRE CALLS



• ALS CALLS



• REQUEST FOR POLICE



TRAFFIC STOPS



• 911 HANG UPS



• ANSWER TIME



DISPATCH TIME



ACCREDITATION

